



Chaucer is a specialist insurance business, underwriting risks at Lloyd's, the world's leading insurance and reinsurance market. Chaucer is a member of The Hanover Insurance Group, Inc., based in Worcester, Massachusetts, and ranked among the top 25 property and casualty insurers in the United States. Headquartered in London, Chaucer has international operations in Buenos Aires, Copenhagen, Houston and Singapore to provide access to high quality business worldwide.

CHALLENGE

Chaucer found that there was a growing requirement for devices outside of their BlackBerry infrastructure in their organisation. The key concern with alternative devices was device management and security. Chaucer needed to be able to have visibility of their fleet, be able to manage and secure the data on them and have the ability to locate, lock and wipe a device if required.

“When combining the visibility of usage in a live environment with the service from Radius Connect, it helps us control security and costs far beyond our expectations”

– ROB CARTER, HEAD OF IS, CHAUCER SYNDICATES

SOLUTION

Cost management was a key consideration for Chaucer as many of the newer device types do not support data compression. Chaucer wanted to be able to have visibility of usage in a live environment, so there was no bill shock. Radius Connect selected MaaS360 for Chaucer as it is a proven platform which offers a simple and secure way to manage all device types in one place. Speed of deployment and ease of management were key factors when Chaucer assessed the best service for their organisation. “MaaS360 was easy to get up and running and to use, plus with the support from Radius Connect, we had our devices secured and managed very quickly” said Rob Carter, Head of IS at Chaucer Syndicates.

RESULTS

Today, through Radius Connect and the MaaS360 web-based management console, Chaucer have complete visibility of all phones and tablets, regardless of whether they are enterprise owned devices or employee-owned devices and regardless of device operating system. Once Chaucer pushes the MaaS360 enrolment link, employees are able to enrol their devices in a few minutes.

CONTACT

To find out how we can help your business call us on
0330 818 5000

info@radiusconnectsolutions.com

