# Ready to upgrade your telephony system?

Key considerations to take into account before making a change

Your business' telephony solution is a vital part of your communication infrastructure. But there are an increasing number of options in the market, and with increasingly technical features it can be hard to ensure you're buying the right product, at the right price. We've put together a list of some of the key considerations we encourage our customers to take before making a switch.
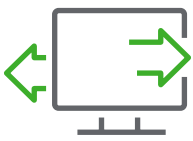
Does your business currently **run on ISDN or VoIP?**
(ISDN is being phased out by BT and will be switched off in 2025)

Are you considering switching to a VoIP, **hosted solution before 2025?**

Are you considering switching to a VoIP, **hosted solution before 2025?**

Do you have access to your existing billing data so you can work out any **potential savings?**

Is your **bandwidth suitable** and will your connectivity be able to handle the anticipated call traffic?

Will you need to purchase any **new phones/devices?**

Do you have employees who work **remotely / travel?**

Do you require **conference phones?**

Will your device need to **integrate with your existing CRM?**