

cloudya

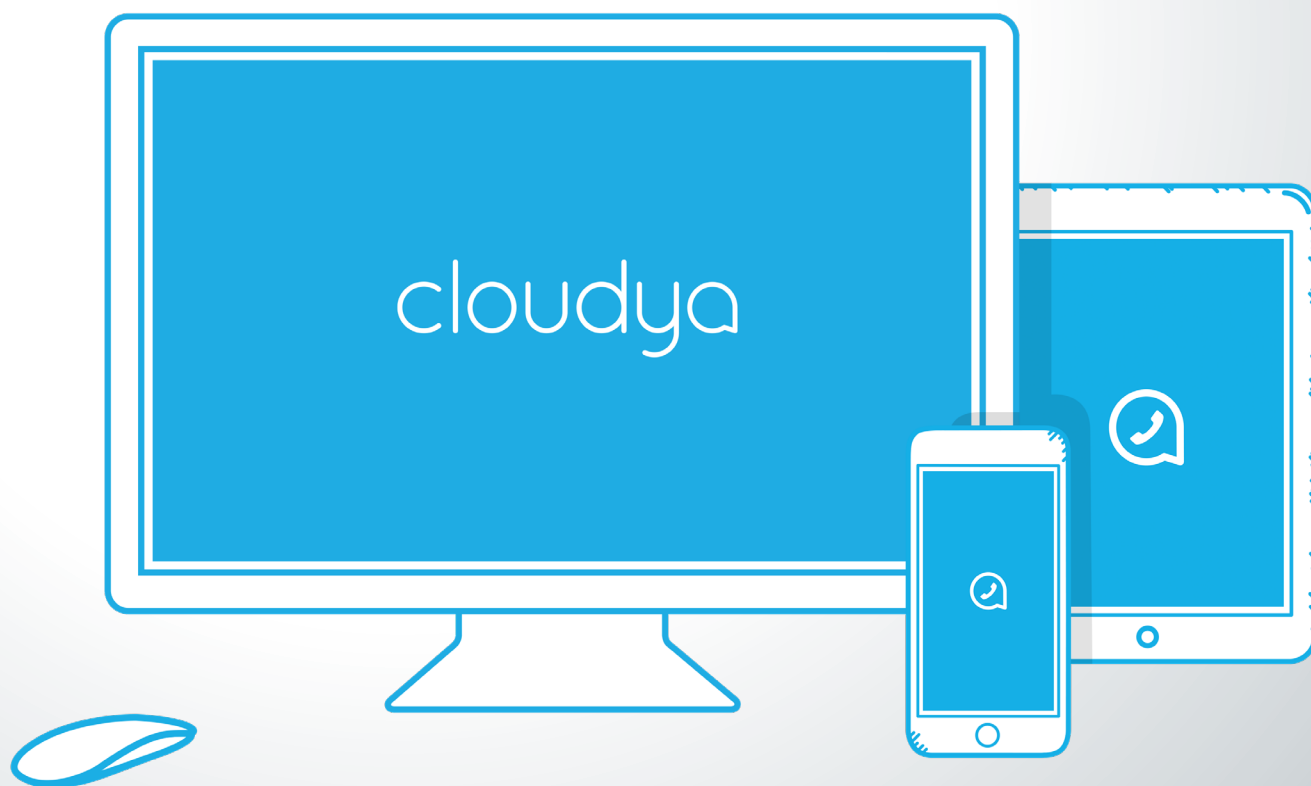
Your school's one-for-all cloud telephone system.

Simplify Communication.

www.radiusconnectsolutions.com



NFON
Cloud Telephone System



2020 saw schools meeting, head on, the challenges presented by Covid-19. We know that the pandemic's legacy will continue to impact all areas of education for some time to come, adding to the already significant pressures on staff, budgets, and resources.

A key recommendation of the Government's EdTech Strategy is to actively consider the benefits of moving to cloud-based IT systems. With the ISDN switch off getting nearer, this is now even more of a priority.

There are 5 key challenges that schools are successfully tackling, through a simple, cost-effective move away from legacy, traditional phone systems to newer, cloud-based communication.

CHALLENGE 1

Budget Control

The cost of creating and maintaining Covid-secure school sites, as well as the loss of revenue from the

after-school rental of rooms and facilities, is having a significant impact on already strained budgets.

Cloud telephony lets you...

- › Control costs
- › Reduce maintenance and hardware costs
- › Avoid high mobile call charges

CHALLENGE 2

Safeguarding

With fewer conversations taking place on school premises, the reliance on telephone conversations is increasing. There are many concerns around calls to student homes, as outlined by the National

Education Union. Call recording, securely encrypted and compliant with GDPR guidelines, plays a key role in maintaining a transparent and positive relationship with everyone in the school community

Cloud telephony lets you...

- › Store call recordings confidentially
- › Manage phone numbers allocated to staff members and monitor calls
- › Make calls from a recognised school number even whilst working or teaching from home

CHALLENGE 3

Effective Communication

Every day, your school office answers the phone to parents, carers, local authority teams, social services, suppliers – to name just a few. Some calls are very

urgent, some less so. Integrating cloud telephony with SIMS makes helps drive better learning outcomes.

Cloud telephony lets you...

- › Route callers
- › Transcribe calls as email messages -
- › Share call answering with a 'buddy' school

CHALLENGE 4

Staff Support

School owned mobile phones have traditionally been a good way of keeping in touch whilst on trips or away from the school site. During the pandemic, these

mobiles have been particularly useful, however they are in short supply.

Cloud telephony lets you...

- › Make calls using a 'softphone' - a laptop, tablet or personal mobile
- › Maintain staff privacy
- › Remove reliance on mobile phones

CHALLENGE 5

Site Communication

As school sites expand and communication challenges increase, staff need to be easily contactable, and

students communicated with, wherever they are, particularly in emergencies.

Cloud telephony lets you...

- › Broadcast calm and clear instructions to the whole school
- › Change and add recorded messages remotely

About NFON and Radius Connect in partnership

Headquartered in Munich, NFON AG is the only pan-European cloud PBX provider – counting more than 15,000 companies across 15 European countries as customers. With Cloudya, NFON offers an easy-to-use, independent and reliable solution for advanced cloud business communications. Further premium and industry solutions complete the portfolio in the field of cloud communications. With our intuitive communications solutions, we enable European companies to improve their work a little, every single day. NFON is the new freedom in business communication.

Radius Connect is the telecoms division of Radius Payment Solutions. Radius Connect's telecoms companies have over 30 years of experience providing sophisticated solutions to major UK financial clients as well as simpler mobile, fixed and Voice over Internet Protocol (VoIP) products to companies of all sizes.

Whether you'd like to know more about how NFON can support your teaching and learning, need more in-depth pricing information, or have a query you'd like to ask, contact your NFON solutions provider today.

Call: +44 330 818 5000

Email: sales@radiusconnectsolutions.com

The NFON Cloud Telephone service and access to Emergency Services (999,112) will not be available during any power cuts and network outages affecting the Customer.

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