

TARIFS – April 2023

Tarifs forfait, hors forfait & tarifs de roaming

Ce guide vous aide à connaître les prix en cas de dépassement du forfait mensuel pour les données mobiles.

Forfaits	Light	Mid	High	Xtreme	Xtreme World
Prix standard	10€	15€	25€	35€	55€
Data (national)	2GB	10GB	20GB	70GB	30GB
Data (international)	-	-	-	-	2GB dans 24 pays hors Europe
Min. (national)	Illimité	Illimité	Illimité	Illimité	Illimité
Minutes (international)	-	-	-	-	600 min de/vers 24 pays hors Europe
SMS (national)	Illimité	Illimité	Illimité	Illimité	Illimité
Frais de livraison	8,95€	8,95€	8,95€	8,95€	8,95€
Utilisation raisonnable	10.000 min (vers fixes et mobiles) et 10.000 SMS entre numéros belges de Belgique ou d'un pays de l'UE.	10.000 min (vers fixes et mobiles) et 10.000 SMS entre numéros belges de Belgique ou d'un pays de l'UE.	10.000 min (vers fixes et mobiles) et 10.000 SMS entre numéros belges de Belgique ou d'un pays de l'UE.	10.000 min (vers fixes et mobiles) et 10.000 SMS entre numéros belges de Belgique ou d'un pays de l'UE.	10.000 min (vers fixes et mobiles) et 10.000 SMS entre numéros belges de Belgique ou d'un pays de l'UE.

Tous nos prix s'entendent hors TVA

1. TARIFS POUR VOS COMMUNICATIONS DE BELGIQUE VERS LA BELGIQUE, HORS FORFAIT.

	Autre réseau	Même réseau (Telenet)	Voicemail
Appel émis (par minute)	€0.04	Gratuit	Gratuit
Appel entrant (par minute)		Pas d'application	
Données mobiles par MB		€0.003	
SMS reçu		Pas d'application	
SMS envoyé (par 160 caractères)	€0.08	Gratuit	Pas d'application
SMS envoyé à l'international (par 160 caractères)		€0.10	
Multimedia Messaging Service (MMS)	€0.28	€0.12	Pas d'application
Multimedia Messaging Service (MMS) international		€0.50	

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2. PRIX PAR MINUTE POUR LES APPELS INTERNATIONAUX – DE BELGIQUE VERS L’INTERNATIONAL

APPELS INTERNATIONAUX (PAYS APPELÉ)	PRIX PAR MINUTE (TVA excl.)
Andorra, Argentina, Australia, Austria, Belgium - Personal and Service Numbers, Bulgaria, Canada, China, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, French Guiana, Germany - Civil Service, Germany, Gibraltar, Greece, Greenland, Hong Kong, Hungary, Iceland, India, Indonesia, Ireland, Israel, Italy, Japan, Korea (South), Latvia, Lithuania, Luxembourg, Malta, Mariana Island, Netherlands, New Zealand, Norway, Poland, Portugal, Romania, San Marino, Singapore, Slovakia, Slovenia, Spain, Sweden, Switzerland, Taiwan, Turkey, Turkey - North Cyprus, United Kingdom, United States	€0.05
Algeria, Bangladesh, Botswana, Brazil, Bulgaria - Special Services, Cyprus - NGN, Dominican Republic, French Guiana - Mobile, Gibraltar - Mobile, Guadeloupe, Ireland - Universal Access, Liechtenstein, Martinique - Fr, Antilles, Monaco, Norway - Special Services, Puerto Rico, Russia, South Africa, Taiwan - Mobile, Thailand, Turkey - Mobile, United Kingdom - NGN - Local, Voxbone - Orange Sat	€0.24
Afghanistan, Albania, Andorra - Mobile, Armenia, Aruba, Bahamas, Bahrain, Bermuda, Bolivia, Bosnia, Botswana - Mobile, Brazil - Mobile, British Virgin Islands, Brunei, Cambodia, Cameroon, Cape Verde Islands, Cayman Islands, Chile, Colombia, Costa Rica, Ecuador, Egypt, El Salvador, French Polynesia, Georgia, Guam, Guatemala, Honduras, Jamaica, Jordan, Kazakhstan, Kenya, Kosovo, Kuwait, Kyrgyzstan, Laos, Lebanon, Macau, Macedonia, Malaysia, Mauritius, Mexico, Mongolia, Montenegro, Morocco, Mozambique, Netherlands Antilles, New Caledonia, Nicaragua, Panama, Paraguay, Peru, Philippines, Reunion Island, Russia - Mobile, Saudi Arabia, Serbia, South Africa - Mobile, Spain - Shared Cost & Personal, Sri Lanka, Swaziland, Switzerland - Mobile, Switzerland - Paging, Tajikistan, Thailand - Mobile, Turkmenistan, Ukraine, United Arab Emirates, United Kingdom - NGN - 870, Uruguay, US Virgin Islands, Uzbekistan, Venezuela, Vietnam	€0.36
American Samoa, Anguilla, Antigua & Barbuda, Argentina - Mobile, Austria - Premium numbers, Azerbaijan, Barbados, Belize, Bhutan, Cape Verde Islands - Mobile, Congo (DR), Dominica, Ecuador - Mobile, French Polynesia - Mobile, Georgia - Mobile, Ghana, Grenada, Guyana, Iran, Iraq, Israel - Palestine Region, Jamaica - Mobile, Kenya - Mobile, Latvia - Mobile, Mali, Moldova, Montserrat, Mozambique - Mobile, Myanmar, Namibia, Nepal, Nevis & St, Kitts, Nicaragua - Mobile, Niger, Nigeria, Pakistan, Palau, Palestine, Qatar, South Africa - Value Added Services, St, Lucia, St, Maarten, St, Pierre & Miquelon, St, Vincent & Grenadines, Sudan, Suriname, Togo, Trinidad & Tobago, Turks & Caicos, Ukraine - Mobile, United Kingdom - NGN - National, United Kingdom - Personal, Yemen Arab Republic, Zimbabwe,	€0.49
Angola, Benin, Bosnia - Mobile, Central African Republic, Djibouti, Estonia - Mobile, Ethiopia, Faroe Islands, Fiji Island, France - VAS, Haiti, Ivory Coast, Libya, Malawi, Marshall Islands, Monaco - Kosovo Mobile, Morocco - Connect Limited Mobility Services(WANA), Oman, Rwanda, San Marino - Mobile, South Sudan, Suriname - Mobile, Syria, Tanzania, Uganda	€0.61
Albania - Mobile, Bahrain - Broadband, Belarus, Burkina Faso, Cameroon - Mobile, Congo (DR) - Mobile, Congo (DR) - PRS - Phonegroup, East Timor, Eritrea, Estonia - E-Fax Services, Gabon Republic, Guinea, Ivory Coast - Mobile, Ivory Coast - Special Services, Korea (North), Latvia - Services 1, Latvia - Services 2, Lesotho, Liberia, Macedonia - Mobile, Mali - Mobile, Montenegro - Mobile, Romania - Special Services, Senegal, Serbia - Mobile, Sierra Leone, Togo - Mobile, Vietnam - VAS 1 / VAS 2, Wallis & Futuna, Zambia	€0.78
Algeria - Mobile, Central African Republic - Mobile, Comoros, Congo, Equatorial Guinea, Estonia - Personal Numbering, Falkland Islands, Guinea Bissau, Kosovo - Mobile, Liberia - Mobile, Lithuania - Mobile - Vortumo, Mauritania, Micronesia, Morocco - Mobile, Somalia, Zambia - Mobile, Zimbabwe - Mobile	€0.91
Angola - Premium Services, Anguilla - Premium Services, Burundi, Chad, Chile - Easter Island, Cuba, Gambia, Georgia - Personal Number, Ivory Coast - Premium Rate Services, Madagascar, Mauritania - Mobile, Papua New Guinea, Seychelles, Suriname - Premium Rate Service, Tunisia	€1.18
Ascension Island, Belarus, Congo (DR) - Premium Rate Services, Cook Islands, Diego Garcia, Dominica - Premium Services, Lithuania - Premium Services, Maldives, Nauru, Norfolk Island, San Marino - Conference Services, Sao Tome, Solomon Islands, St, Helena, Suriname - Premium Rate Service 2, Tonga, Vanuatu, Vietnam - VAS 3, Western Samoa	€2.09
Antarctica & Islands - Antartic, Australia - Satellite Services, Kiribati, Nauru - Mobile, Niue, Satellite (Aeromobile), ATT-WMS, Emsat, Global Networks, Globalstar, Inmarsat, Iridium, Maritime Communications Partner, OnAir, RMSS Network, Seantel, Siminn On-Waves, TIM, Thuraya, Vodafone Malta Ltd. - Atlantis), Suriname - Premium Rate Service 3, Tokelau, Tuvalu	€9.82

Tous nos prix s'entendent hors TVA

3. PRIX PAR MINUTE POUR LES APPELS INTERNATIONAUX REÇUS, PAR DESTINATION.

APPELS REÇUS EN ROAMING	PRIX PAR MINUTE (TVA excl.)
EU zone - Austria, Belgium, Bulgaria, Croatia, Republic of Cyprus, Czech Republic, Denmark, Estonia, Finland, France, Germany, Greece, Hungary, Ireland, Italy, Latvia, Lithuania, Luxembourg, Malta, Netherlands, Poland, Portugal, Romania, Slovakia, Slovenia, Spain, Sweden and United Kingdom.	€0.00
Australia, Bermuda, Bhutan, Brazil, Brunei , Canada, Chile, Colombia, Costa Rica, Faroe Islands, French Guiana, Greenland, Guadeloupe, Hong Kong, India , Indonesia, Israel, Japan, Korea (South), Kuwait, Malaysia, Mariana Island, Martinique - Fr, Antilles, Mexico, Mongolia, New Zealand, Puerto Rico, Reunion Island, Switzerland, Turkey - North Cyprus, United States, US Virgin Islands, Venezuela,	€0.12
American Samoa, Andorra, Angola, Antigua & Barbuda, Armenia, Aruba, Bahrain , Belize, Bolivia, British Virgin Islands, Cayman Islands, China, Dominica, Ecuador, Egypt, El Salvador, Eritrea, Gibraltar, Grenada , Guatemala , Honduras , Israel - Palestine Region, Jamaica, Jordan, Kazakhstan, Lebanon, Netherlands Antilles, New Caledonia, Niger, Nigeria, Palestine, Peru, Philippines, Qatar, Saudi Arabia, Singapore, South Africa , St, Maarten, St, Pierre & Miquelon, Sudan, Swaziland, Taiwan, Tajikistan, Thailand, Turkey, United Arab Emirates, Uruguay, Yemen,	€0.36
Anguilla, Argentina, Azerbaijan , Bangladesh , Barbados , Belarus, Bosnia, Botswana, Cape Verde Islands, East Timor, Fiji Island, Georgia, Ghana, Guyana, Haiti, Kenya, Libya, Macedonia, Marshall Islands, Moldova, Monaco, Montenegro, Montserrat, Mozambique, Myanmar, Nevis & St, Kitts, Nicaragua, Oman, Palau, Russia, Rwanda, San Marino, St, Lucia, St, Vincent & Grenadines, Suriname, Syria, Tanzania, Turks & Caicos , Uganda , Vietnam ,	€0.50
Albania, Benin, Burkina Faso , Cameroon , Central African Republic, Congo (DR), Equatorial Guinea, Gabon Republic, Guinea Bissau, Ivory Coast, Korea (North), Laos, Lesotho, Liberia, Malawi, Mali, Monaco - Kosovo Mobile, Morocco, Pakistan, Senegal , Serbia, Somalia, South Sudan, Togo , Ukraine, Uzbekistan, Wallis & Futuna, Zambia , Zimbabwe	€0.65
Afghanistan , Algeria, Burundi, Cambodia, Chad, Chile - Easter Island, Congo, Cuba, Dominican Republic , Gambia, Guinea, Iraq, Kosovo, Macau, Mauritania, Micronesia, Namibia, Sierra Leone, Sri Lanka, Turkmenistan,	€0.91
Ascension Island, Cook Islands, Diego Garcia, Ethiopia, Guam, Iran, Kyrgyzstan, Madagascar, Mauritius, Nepal, Norfolk Island, Panama, Papua New Guinea, Sao Tome, St, Helena, Tonga, Tunisia, Vanuatu, Western Samoa	€1.40
Bahamas , Djibouti, Falkland Islands, French Polynesia, Inmarsat - B, M, Mini-M/GAN/Fleet/Swift64, Kiribati, Maldives, Nauru, Seychelles, Solomon Islands, Tokelau, Trinidad & Tobago, Tuvalu	€2.09
Antarctica & Islands - Antartic, Comoros, Niue	€4.92
Inmarsat, Inmarsat - Aero, Inmarsat - B HSD, Inmarsat - BGAN, Inmarsat - BGAN HSD, Inmarsat - GAN/Fleet/Swift64 HSD, Satellite (Aeromobile, ATT-WMS, Emsat, Global Networks, Globalstar, Iridium, OnAir, Siminn On-Waves, TIM, Thuraya, Vodafone Malta Ltd. - Atlantis)	€7.92

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4. APPELS ÉMIS À L'INTERNATIONAL, PAR MINUTE.

DE	VERS								
	EU	Switzerland	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	
EU	0.05€*	0.24€	0.42€	0.78€	1.38€	3.01€	4.45€	7.95€	
Dest 1	0.13€	0.24€	0.42€	0.78€	1.38€	3.01€	4.45€	7.95€	
Dest 2	0.27€	0.39€	0.56€	0.92€	1.51€	3.16€	4.56€	8.08€	
Dest 3	0.47€	0.57€	0.78€	1.11€	1.71€	3.33€	4.74€	8.28€	
Dest 4	0.79€	0.92€	1.11€	1.42€	2.07€	3.60€	5.02€	8.61€	
Dest 5	7.32€	7.46€	7.61€	7.88€	8.45€	9.97€	11.47€	15.07€	

* Déduits de vos 10,000 minutes d'utilisation équitable, ensuite facturés à EUR 0.05 par minute.

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4.1. LISTE DES PAYS PAR CATÉGORIE DE DESTINATION

LISTE DES PAYS DE DESTINATIONS	
EU	Austria, Belgium, Bulgaria, Croatia, Republic of Cyprus, Czech Republic, Denmark, Estonia, Finland, France, Germany, Greece, Hungary, Ireland, Italy, Latvia, Lithuania, Luxembourg, Malta, Netherlands, Poland, Portugal, Romania, Slovakia, Slovenia, Spain and Sweden.
Dest 1	Australia, Bangladesh, Bermuda, Brazil, Brunei, Cambodia, Canada, Chile, China, Colombia, Costa Rica, Faroe Islands, French Guiana, Greenland, Guadeloupe, Guam, Hong Kong, Iceland, India, Indonesia, Israel, Japan, Korea (South), Kuwait, Laos, Liechtenstein, Malaysia, Mariana Island, Martinique, Mexico, Mongolia, Namibia, New Zealand, Norway, Pakistan, Paraguay, Peru, Puerto Rico, Singapore, Switzerland, Thailand, Turkey - North Cyprus, United Kingdom, United States, US Virgin Islands, Vietnam
Dest 2	Andorra, Argentina, Bahamas, Bahrain, Bhutan, Bolivia, Botswana, Dominican Republic, Egypt, El Salvador, Gibraltar, Guatemala, Honduras, Iraq, Kenya, Kyrgyzstan, Lebanon, Macau, Mauritius, Nepal, Netherlands Antilles, New Caledonia, Nicaragua, Nigeria, Panama, Philippines, Reunion Island, Russia, Saudi Arabia, South Africa, Sri Lanka, St. Maarten, Swaziland, Taiwan, Tajikistan, Turkey, Turkmenistan, UAE, Uruguay, Uzbekistan, Venezuela, Yemen
Dest 3	Afghanistan, American Samoa, Angola, Anguilla, Antigua & Barbuda, Armenia, Aruba, Barbados, Belize, Benin, Bosnia, British Virgin Islands, Cape Verde Islands, Cayman Islands, Dominica, Ecuador, Eritrea, Ethiopia, French Polynesia, Georgia, Ghana, Grenada, Guyana, Haiti, Iran, Ivory Coast, Jamaica, Jordan, Kazakhstan, Latvia, Macedonia, Moldova, Montenegro, Montserrat, Mozambique, Myanmar, Niger, Palestine, Qatar, Rwanda, San Marino, Serbia, South Sudan, St. Kitts & Nevis, St. Lucia, St. Pierre & Miquelon, St. Vincent & Grenadines, Sudan, Suriname, Tanzania, Trinidad & Tobago, Turks & Caicos, Uganda, Ukraine
Dest 4	Albania, Algeria, Azerbaijan, Belarus, Burkina Faso, Burundi, Cameroon, Central African Republic, Chad, Comoros, Congo, Congo (DR), Cuba, Djibouti, East Timor, Equatorial Guinea, Falkland Islands, Fiji Island, Gabon Republic, Gambia, Guinea, Guinea Bissau, Korea (North), Kosovo, Lesotho, Liberia, Libya, Madagascar, Malawi, Mali, Marshall Islands, Mauritania, Micronesia, Monaco - Kosovo Mobile, Morocco, Oman, Palau, Senegal, Seychelles, Sierra Leone, Somalia, Syria, Togo, Tunisia, Wallis & Futuna, Zambia, Zimbabwe
Dest 5	Antarctica & Islands - Antarctic, Ascension Island, Cook Islands, Diego Garcia, Kiribati, Maldives, Nauru, Niue, Norfolk Island, Papua New Guinea, Sao Tome, Satellite, Solomon Islands, St. Helena, Tokelau, Tonga, Tuvalu, Vanuatu, Western Samoa

4.2. LISTE DES PAYS PAR ZONE

LISTE DES PAYS DE DESTINATIONS	
Zone 1	Aruba, Australia, Bosnia, Canada, Greenland, Hong Kong, India, Israel, Kazakhstan, Malaysia, Moldova, Monaco, New Zealand, Panama, Russia, Serbia, South Africa, Suriname, Taiwan, Turkey, UAE, Ukraine, Venezuela, EU
Zone 2	Anguilla, Antigua&Barbuda, Argentina, Barbados, Belarus, Belize, Bermuda, Brazil, Brunei, Cayman Islands, Chile, China, Colombia, Congo, Congo (DRC), Costa Rica, Dominica, Ecuador, Egypt, El Salvador, Ghana, Grenada, Guatemala, Honduras, Indonesia, Jamaica, Japan, Kenya, Macao, Macedonia, Mexico, Montenegro, Montserrat, Morocco, Nicaragua, Papua New Guinea, Peru, Puerto Rico, Saint Kitts and Nevis, Saint Lucia, Saudi Arabia, Singapore, South Sudan, St Vincent & Grenadines, Sudan, Thailand, Tunisia, Turks& Caicos, Uganda, Uruguay, USA, Virgin Islands, British
Zone 3	Albania, Bangladesh, Benin, Botswana, Cameroon, Cape Verde, Cent Afr Republic, Cote d'Ivoire, Gabon, Guinea-Bissau, Jordan, Lesotho, Mali, Mauritius, Mongolia, Niger, Nigeria, Pakistan, Palestinian Ter., Paraguay, Philippines, Rwanda, Seychelles, Swaziland, Tanzania, Togo, UK - Channel Isl., Zambia, Zimbabwe
Zone 4	Afghanistan, Algeria, Andorra, Angola, Azerbaijan, Bahrain, Bhutan, Bolivia, Burkina Faso, Burundi, Cambodia, Cuba, Dominican Republic, Fiji, Georgia, Iraq, Kuwait, Lebanon, Liberia, Madagascar, Malawi, Mauritania, Mozambique, Myanmar, Namibia, Nepal, Netherlands Antilles, Oman, Qatar, Senegal, Sierra Leone, Trinidad and Tobago, Turkmenistan, Uzbekistan, Vietnam
Zone 5	Armenia, Chad, Djibouti, Equat. Guinea, Ethiopia, Faroe Islands, French Polynesia, Gambia, Guinea, Iran, Kosovo, Kyrgyzstan, Laos, Libya, Maldives, North Korea, Sri Lanka, Syria, Tajikistan
Zone 6	Bahamas, Comores, Cook Islands, Yemen, Satellite

5. COÛTS DE ROAMING POUR SMS (coût par SMS de 160 caractères)

ROAMED SMS	PRIX PAR SMS
SMS reçu en roaming au niveau mondial	Gratuit
SMS envoyé vers EU27	0.012€
Reste du monde	0.516€

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6. COÛTS DE ROAMING PAR MB

ZONES	DONNÉES MOBILES EN ROAMING	PRIX PAR MB
Europe	EU zone - Austria, Belgium, Bulgaria, Croatia, Republic of Cyprus, Czech Republic, Denmark, Estonia, Finland, France, Germany, Greece, Hungary, Ireland, Italy, Latvia, Lithuania, Luxembourg, Malta, Netherlands, Poland, Portugal, Romania, Slovakia, Slovenia, Spain and Sweden.	€0,004*
Zone 1	Argentina, Australia, Bosnia, Brazil, Cameroon, Canada, Cent Afr Rep, China, Congo, Congo (RDC), Cote d'Ivoire, Egypt, Gabon, Ghana, Gibraltar, Guinea-Bissau, Hong Kong, India, Israel, Moldova, Mongolia, Montenegro, New Zealand, Niger, Nigeria, Panama, Philippines, Russia, Senegal, Serbia, Singapore, South Africa, Switzerland, Taiwan, Tanzania, Thailand, Turkey, Uganda, Ukraine, Vietnam, Zambia.	€0,039
Zone 2	Algeria, Aruba, Bahamas, Belarus, Benin, Botswana, Burkina Faso, Chile, Costa Rica, Domin. Republic, Ecuador, El Salvador, French Polynesia, Guatemala, Guinea, Honduras, Indonesia, Japan, Jordan, Kenya, Kosovo, Macedonia, Mali, Mexico, Monaco, Nicaragua, Paraguay, Peru, Puerto Rico, Rwanda, South Korea, Togo, Trinidad&Tobago, Tunisia, UAE, USA.	€0,124
Zone 3	Albania, Angola, Bahrain, Belize, Bermuda, Brunei, Cape Verde, Colombia, Cuba, Ethiopia, Fiji, Greenland, Jamaica, Kazakhstan, Kuwait, Malaysia, Maldives, Mauritius, Morocco, Myanmar, Papua, New Guinea, Qatar, Saudi Arabia, Suriname, Swaziland, Uruguay, Venezuela, Yemen.	€0,36
Zone 4	Afghanistan, Anguilla, Antigua and Barbuda, Azerbaijan, Barbados, Bolivia, Cayman Islands, Dominica, Georgia, Grenada, Lebanon, Macao, Malawi, Montserrat, Oman, Pakistan, Palestinian Territory, Saint Kitts and Nevis, Saint Lucia, Sierra Leone, St Vincent & Grenadines, Sudan, Tajikistan, Turks and Caicos Islands, Uzbekistan, Virgin Islands British.	€2,18
Zone 5	Andorra, Armenia, Bangladesh, Bhutan, Burundi, Cambodia, Chad, Comores, Cook Islands, East Timor, Faroe Islands, Gambia, Guam, Iran, Iraq, Kiribati, Kyrgyzstan, Laos, Lesotho, Liberia, Libya, Madagascar, Mauritania, Mozambique, Namibia, Nepal, Netherlands Antilles, Sao Tome&Principe, Satellite, Seychelles, Solomon Islands, South Sudan, Sri Lanka, Syria, Turkmenistan, UK - Channel Islands.	€12,00
Zone 6	Brunei Darussalam, Djibouti, East Timor, Solomon Islands	€18,00

* Déduit du forfait de données mobiles, ensuite facturé à EUR 0.004 par MB

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