

## Account and card charges

The table below shows the range of charges applied to our fuel card accounts. These ad-hoc and recurring charges are applicable to each account and card/s in line with our terms and conditions and are updated from time to time.

Fee type	Amount	Description	Frequency	Charged
Copy receipt	£10.00	A charge applied for retrieving a copy receipt from site	Per transaction	Per transaction
Electronic invoice	Free			
Fleet Control and Insights**	£2.00	Fleet Control and Insights assist businesses with the management of their fuel card spend. It supports the identification of unusual behaviour and provides detailed reporting which can be linked to bespoke alerts on the fuel card account.	Monthly	Per card
Monthly card charge*	£3.00*	To cover card manufacturing, distribution, ongoing maintenance and administration costs.	Monthly	Per active card issued
Non-usage fee	£1.00	Inactive card fee applies when no transactions have taken place in a given invoicing period.	Weekly	Per card
Paper invoice	£9.95	Charge applies when a customer requests a hard copy invoice by post.	Per invoice	Per invoice

Radius Business Solutions (NI) Limited is part of **Radius Limited**

Fuel cards • Telematics • Telecoms and IT • Insurance • Vehicle solutions • EV charging • Business energy • Expense management

Registered address: Radius Business Solutions (NI) Limited | Block 2 Galway Financial Service Centre  
Moneenageisha Road | GALWAY | H91 W1YV | Registered in Republic of Ireland no: 233354

Fee type	Amount	Description	Frequency	Charged
<b>Returned direct debit fee</b>	Up to £100.00	All customers must have a valid bank account and sufficient funds on deposit to cover invoices due. If a Direct Debit is not paid by your bank a charge will be made to cover the associated administration fees. The fee will vary based on the size of the returned payment and will also increase for repeated returns.	Per event	Per event
<b>Transaction query fee</b>	£10.00	To cover the cost of investigating a valid transaction.	Per transaction	Per transaction
<b>Network access fee</b>	£4.99	Access fee to use the largest charge point network in Ireland, with fixed rate charging, no transaction or connection fees.	Monthly	Per active card issued
<b>Annual card charge</b>	£22	To cover card manufacturing, distribution, ongoing maintenance and administration costs.	Annually	Per active card issued

\* Card Dependent

\*\* Optional

For any queries regarding your fuel pricing please refer to your weekly invoice or your account manager.

All of our prices are subject to any government taxes, duties, levies and charges at the prevailing rate that may apply from time to time.

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