

Connect One SIM tariff guide and pricing



Connect One SIM aggregated and unlimited plans

Tariffs are only available to direct end user agreements. Tariffs cannot be resold under any circumstances (sub distribution) and are only available to “Business” customers not “Consumers”.

Roaming Passes			
	Europe Zone	Business Zone	World Zone
Daily Fee	Inclusive	£6.00	£11.00
Voice & SMS	Unlimited	Unlimited	60 Mins & 60 Texts
Call to	Standard mob & landlines only	Standard mob & landlines only	Standard mob & landlines only
Calls within	EU zone and back to UK	In country & back to UK	In country & back to UK
Pass End/Refresh	GMT	GMT	GMT

The below details the tariff allowances and call charges – please refer to your Contract Summary and Information documents for details of your tariff allowance and monthly line rental.

	Aggregated plan			Solo
UK data allowance	2GB	5GB	10GB	Unlimited
UK calls & SMS	Unlimited	Unlimited	Unlimited	Unlimited
Roaming pass	Available	Available	Available	Available
Roaming Cap	Based on Pass	Based on Pass	Based on Pass	Based on Pass
Radius network switch	30 Day notice	30 Day notice	30 Day notice	30 Day notice
Radius EMM solution	Optional	Optional	Optional	Optional

Out of bundle UK data £12.77 per GB

National call charges

Call types which do not fall within the unlimited standard calls for Talk & Text Unlimited are as follows:

NGN (0800)	Free
NGN (all other numbers)	£0.46 (Access Charge)
Channel Islands, Isle of Man	£0.30 per minute

Due to Ofcom regulations, calls to NGNs (those beginning with 084, 087, 09 and 118) are made up of an Access Charge (set by your mobile provider) and a Service Charge (set by the organisation you are calling).

International call charges

Calls to Europe destinations	£0.80 per minute
Calls to USA destinations	£1.00 per minute
Calls to rest of world destinations	£1.50 per minute
International texts	£0.29 per text

Roamed usage structure

Automatically utilise your UK voice and data tariff when using your mobile device abroad.

Europe zone - Free

- Unlimited free calls to standard mobile & landline numbers in country
- Unlimited free calls back to UK
- Access to full UK data bundle (Capped at 25GB)

The following applies to the roaming service:

- A day is counted from 00:00 to 23:59 local time of the country in which usage occurs.
- Incoming calls / text messages do not trigger the daily charge.
- Vodafone mandate that the Global Roamer service applies to all lines on an account.
- Network applied roamed caps and notifications do not apply.
- Roaming data access to 25GB for Unlimited data in Europe Zone 1 & 2. Once the 25GB of data has been exceeded within a month, further data usage will be charged £2.61 per GB to continue using data

Roamed call charges

Zone / type of call (rate per minute / message)	Incoming	In country/ to UK	Euro roamer	Rest of the world	Text message
Europe zone	Inclusive	Inclusive	Inclusive	£2.00	Inclusive
Rest of world zone 1	£1.00	£1.40	£1.79	£1.79	£0.35
Rest of world zone 2	£2.00	£2.00	£2.00	£2.00	£0.50

Roamed data charges

The default pricing for roamed data usage in Rest of World zone 1 is:

Rest of world zone 1	
Data usage	Cost
1st 5MB per day	£3.00 per MB
Per subsequent 5MB	£15.00

The default pricing for roamed data usage in Rest of World zone 2 is:

Rest of world zone 2	
Data usage	Cost
1st 5MB per day	£6.00 per MB
Per subsequent 5MB	£30.00

Rest of World zones 1 & 2 - the handset is charged in per MB increments for each of the first 5MB, then in 5MB increments per UK calendar day.

Roaming Pass Zones

Zones	
Europe	Austria, Azores, Belgium, Bulgaria, Canary Islands, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, Germany, Greece, Hungary, Iceland, Ireland, Italy, Latvia, Liechtenstein, Lithuania, Luxembourg, Madeira, Malta, Netherlands, Norway, Poland, Portugal, Romania, San Marino, Slovakia, Slovenia, Spain, Sweden, Vatican City
Business Zone	Albania, Australia, Bangladesh, Canada, China, Faroe Islands, Gibraltar, Guadeloupe, Guernsey, India, Indonesia, Isle of Man, Israel, Jersey, Kuwait, Malaysia, Moldova, Montenegro, New Zealand, Nigeria, Oman, Puerto Rico, Qatar, Reunion, Serbia, Singapore, South Africa, South Korea, Switzerland, Taiwan, Thailand, Turkey, United Arab Emirates, United States, Vietnam
World Zone	Argentina, Armenia, Bahrain, Bermuda, Bosnia and Herzegovina, Brazil, Chile, Columbia, Dominican Republic, Ecuador, Egypt, El Salvador, Fiji, Gabon, Ghana, Greenland, Hong Kong, Japan, Kenya, Kosovo, Mauritius, Mexico, Monaco, Morocco, Nicaragua, North Macedonia, Pakistan, Peru, Russia, Rwanda, Saudi Arabia, Seychelles, Sri Lanka, Sudan, Tanzania, Tunisia, Uganda, Ukraine, Uruguay, Zambia

Non Pass Zones

Zones	
Rest of world 1	Algeria, American Samoa, Angola, Ascension Islands, Azerbaijan, Bahamas, Belarus, Benin, Bolivia, Botswana, Brunei Darussalam, Burkina Faso, Cameroon, Cape Verde, Central African Republic, Chad, Congo, Falkland Islands, French Polynesia, Gambia, Guam, Guinea, Guinea-Bissau, Iran, Iraq, Ivory Coast, Kyrgyzstan, Liberia, Malawi, Mali, Mauritania, Namibia, Nepal, New Caledonia, Niger, Palestine, Saint Helena, Senegal, Sierra Leone, Somalia, Syria, Tajikistan, Timor (east), Togo, Venezuela, Yemen, Zimbabwe, Andorra, Afghanistan, Anguilla, Antigua & Barbuda, Aruba, Barbados, Bonaire (Netherlands Antilles), British Virgin Islands, Cambodia, Cayman Islands, Costa Rica, Curacao, Democratic Republic of Congo, Dominica, Georgia, Grenada, Guatemala, Guyana, Haiti, Honduras, Jamaica, Jordan, Kazakhstan, Laos, Lesotho, Macau, Mongolia, Montserrat, Mozambique, Myanmar, Panama, Papua New Guinea, Paraguay, Philippines, Saba (Netherlands Antilles), Samoa, Sint Eustatius (Netherlands Antilles), Sint Maarten (Netherlands Antilles), South Sudan, St. Kitts and Nevis, St. Lucia, St. Vincent and the Grenadines, Suriname, Swaziland, Tonga, Trinidad and Tobago, Turks and Caicos, US Virgin Islands, Uzbekistan, Vanuatu
Rest of world 2	Airplane networks, Belize, Bhutan, Burundi, Comoros, Cook Islands, Cuba, Djibouti, Equatorial Guinea, Ethiopia, Lebanon, Libya, Madagascar, Maldives, Maritime networks, Sao Tome & Principe, Solomon Islands, Turkmenistan