**ABINAYA VELUSAMY**

SENIOR CONSULTANT – PRODUCT MANAGEMENT

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An astute and results-oriented IT professional with over 8 years of extensive experience in automation testing, business analysis, project management, and Android development. Leading cross-functional teams to deliver innovative solutions within Agile and Scrum frameworks, further translating complex business requirements into actionable strategies, managing product roadmaps, and ensuring alignment with organizational goals. Advanced expertise in UI and API automation testing, Android development (Kotlin, MVVM), and cloud concepts. Known for exceptional leadership, stakeholder collaboration, and problem-solving skills to optimize workflows, drive innovation, and ensure timely delivery of high-quality solutions.

**PROFILE SUMMARY**

**Project and Product Management**

* Executing & leading cross-functional teams using Agile and Scrum frameworks, ensuring successful end-to-end project delivery, further defining product vision, creating and managing detailed product roadmaps, and aligning deliverables with organizational goals
* Adept in backlog prioritization, feature refinement, and driving consensus among stakeholders to ensure alignment with business strategies with experience in risk assessment, issue resolution, and implementing proactive measures to ensure project continuity and success

**Business Analysis and Strategic Alignment**

* Skilled in eliciting, analyzing, and documenting business requirements, translating them into actionable tasks, and aligning with strategic goals. Expertise in documenting Business Requirement Documents (BRD), Functional Specification Documents (FSD), use cases in Gherkin format, and visual modeling.
* Strong ability in business process modeling and analyzing workflows to identify gaps, inefficiencies, and opportunities for improvement. Expertise in stakeholder management, facilitating clear communication between business and technical teams to achieve mutual understanding and actionable outcomes.

**Technical Expertise**

* Proficient in UI and API automation testing, utilizing advanced tools such as Selenium, JUnit, Cucumber(Gherkin), and REST Assured to optimize test cycles. Skilled in performing API Testing and other quality assurance methods.
* Expertise in ETL processes, SQL, and API integrations, ensuring seamless data transformation and efficient data flow across systems.
* Advanced skills in Android development, leveraging Kotlin, MVVM architecture, and REST API integrations to develop intuitive, high-performing applications, advanced in CI/CD pipelines, test automation frameworks, and creating scalable testing solutions to ensure seamless software deployment

**Stakeholder Collaboration**

* Exceptional ability to liaise between business stakeholders and technical teams, fostering collaboration to ensure alignment with organizational objectives. Adept at managing stakeholder expectations, conducting requirement workshops, and facilitating solution design discussions to deliver value-driven outcomes

**Operational Efficiency and Process Optimization**

* Robust in efficiency improvements by identifying bottlenecks, streamlining processes, and implementing automation tools to reduce operational overhead with proven expertise in workflow automation, including automating test reporting and communication processes, resulting in significant time savings

**TECHNICAL SKILLS**

* **Programming Languages:** Java, Kotlin, C, C++, Python
* **Frameworks:** Selenium, JUnit, Cucumber(Gherkin), REST Assured (Automated API tests)
* **Databases:** MySQL,SQL
* **Tools:** Postman, Azure DevOps, Jira, Visio,Confluence
* **Operating Systems:** Windows, macOS
* **Other expertise :** ETL process

**PROFESSIONAL EXPERIENCE**

**Temus – Singapore**

**Senior Consultant | June’23 – Oct’23 | Key Result Areas:**

* Spearheaded product roadmap planning and prioritization, aligning deliverables with stakeholder goals and organizational objectives, facilitated agile ceremonies (sprint planning, stand-ups, retrospectives) to drive team efficiency, achieving a 25% boost in sprint velocity.
* Engaged with stakeholders to elicit, document, and refine business requirements, translating them into actionable user stories, also partnered with QA and development teams to ensure deliverables met defined quality benchmarks
* Identified and proactively addressed project risks and blockers, maintaining adherence to timelines
* Developed a requirements-gathering framework, reducing scope changes by 15%.
* Conducted workshops and mentoring sessions, upskilling junior business analysts and improving task ownership by 30%
* Delivered the BCA project ahead of schedule, saving 10% of the projected budget
* Established streamlined communication channels, enhancing project transparency and stakeholder engagement
* Delivered persuasive presentations, securing additional funding for product enhancements

**UBS – Singapore**

**Authorized Officer | May’21 – Dec’22 | Key Result Areas:**

* Collaborated with stakeholders to define business needs and converted them into precise technical specifications for development teams
* Led Agile processes, including backlog prioritization, sprint planning, and reviews, ensuring alignment with project deliverables and timelines
* Supervised UI and API automation testing, streamlining processes to enhance user experience and application performance, achieving a 30% reduction in testing time
* Coordinated monthly release cycles, maintaining compliance with banking standards and ensuring the seamless integration of new features like UBS and Home Delivery
* Monitored KPIs to assess product success and provided actionable insights, contributing to a 20% increase in customer adoption rates within 6 months
* Designed and implemented scalable architectures for feature deployment, reducing development costs by 15%
* Streamlined communication between business and technical teams, driving clarity, collaboration, and positive stakeholder feedback
* Designed automation frameworks to eliminate repetitive tasks, saving 10+ hours per sprint cycle
* Enhanced release efficiency and delivery timelines through innovative testing and project management strategies

**Cogizant – Singapore**

**Software Associate | Jan’20 – May’21 | Key Result Areas:**

* Collaborated with stakeholders to elicit, document, and refine business requirements, creating detailed user stories and acceptance criteria to guide development and QA teams
* Designed and implemented a reusable test automation framework using tools like Selenium and REST Assured, enhancing testing efficiency and reducing manual efforts by 40%
* Conducted end-to-end automated testing across multi-browser environments and physical devices using Seetest Cloud, ensuring global compatibility and reducing execution time through parallel testing
* Ensured product releases adhered to international banking standards, delivering high-quality outputs that met 100% stakeholder expectations
* Provided actionable risk assessment reports, identifying project bottlenecks and optimizing system performance by addressing API inefficiencies
* Conducted onboarding workshops for new team members, enhancing knowledge transfer and reducing onboarding time. Trained junior analysts to handle critical tasks independently within 3 months
* Bridged gaps between business and IT teams, reducing requirement ambiguities by 20% and ensuring seamless alignment between project goals and deliverables
* Maintained comprehensive documentation to support product lifecycle management and facilitated smooth release cycles

**PREVIOUS WORK EXPERIENCE**

* **Aspire Systems, Singapore -** Quality Assurance Analyst | Jun’18 – Dec’19
* **UOB, Singapore –** Software Test Engineer | Oct’17 – Feb’18
* **Tata Consultancy Services –** System Engineer | Jan’12 – June 14

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| **EDUCATION**   * **Master of Business Administration (MBA)** – *Singapore Management University* (*Jan 2024 – Mar 2025*) * **Master of Business Administration (MBA)** – *SDA Bocconi* (*Nov 2024 – Dec 2024*) * **Bachelor of Technology (B.Tech), Information Technology** – *Shanmugha Arts, Science, Technology and Research Academy* (*Jan 2008 – Dec 2012*) * **Dean’s Lister** – Academic excellence in graduate studies. | **CERTIFICATIONS & TRAINING**   * **Microsoft Certified: Azure Fundamentals** – Foundational cloud expertise * **ISTQB Certified Tester Foundation Level (CTFL)** – Validated software testing proficiency * **Future Leaders Programme in Organizational Leadership** – *NUS Business School* (*May 2023 – Aug 2023*   **ACCOLADES & RECOGNITION**   * **Ace of Rookies** – Recognition for exceptional project contributions |