

SAVOY THEATRE ACCESS GUIDE



WELCOME Page 1

BOOKING CHART Page 2

VISUAL IMPAIRMENT Page 3

HEARING IMPAIRMENT Page 4

WHEELCHAIR USER Page 5

LIMITED MOBILITY Page 6

WELCOME

Thank you for booking with Ambassador Theatre Group.

The design and layout of our fabulously iconic auditorium dates back to 1929. Whilst there is arguably no finer example of art deco interior design anywhere in the UK, our historic architectural significance makes it necessary to provide you with some additional informatino to ensure your visit is as comfortable as possible.

We hope you find the following information useful in planning your visit, and look forward to welcoming you to the Savoy Thatre.

CONTACT INFORMATION:

SAVOY THEATRE Savoy Court London WC2R 0ET

Box Office Number: 0207 845 6055

Stage Door: 020 7845 6050

Touch Type: 18001 0871 297 5477

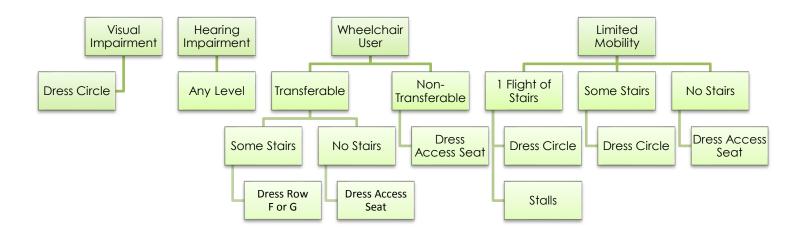
General Manager: Thalia Caddy

Deputy General Manager: Megan Carr

Customer Experience Manager/Access Champion: James Carder Email: jamescarder@theambassadors.com

BOOKING CHART

To ensure a comfortable and enjoyable experience for yourself, it's best for us to understand your needs before you even arrive at the theatre. The following chart is a simple to use aid in determining which seat is best for you.



A more need specific copy of this chart can be found in each section of the guide. When booking please advise staff of your requirements so that they can give the best possible advice on your own access needs.

Box Office Number: 0207 845 6055

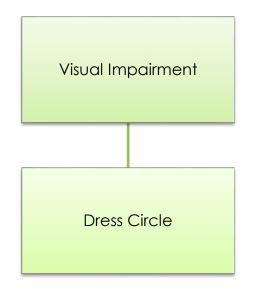
Box Office Hours: 10am – 7:30pm, Mon - Saturday

Please note: Should you require to travel with a carer, their ticket price is completely free!

VISUAL IMPAIRMENT

BOOKING TICKETS

When booking please advise box office staff of your requirements so that they can give the best possible advice on your own access needs. For patrons with a visual impairment we advice seating in the Dress Circle. This is due to the level's step free access. All seating is up or down shallow steps however there are handrails.



To book tickets please call our Box Office on **0207 845 6055**. When booking please advise box office staff of your requirements so that they can give the best possible advice on your own access needs.

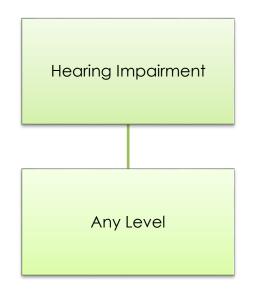
Facilities and Building information:

The Savoy Theatre's Dress Circle benefits from step free street level access. The level also has a step free access toilet. Bars and kiosks, however, are both up a small set of stairs.

HEARING IMPAIRMENT

BOOKING TICKETS

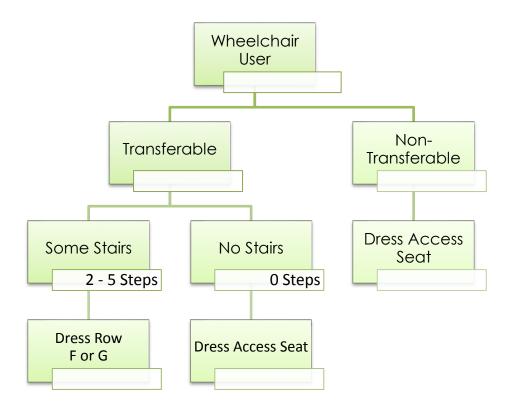
When booking please advise box office staff of your requirements so that they can give the best possible advice on your own access needs. For patrons with a hearing impairment we can accommodate you on any level of the theatre.



WHEELCHAIR USER

BOOKING TICKETS

When booking please advise box office staff of your requirements so that they can give the best possible advice on your own access needs. For wheelchauir users we advice seating in the Dress Circle. This is due to the level's step free access. Apart from the access seating area all seating is up or down shallow steps however there are handrails.



LIMITED MOBILITY

BOOKING TICKETS

When booking please advise box office staff of your requirements so that they can give the best possible advice on your own access needs. For patrons with limited mobility we advice seating in the Dress Circle or Stalls.

The Dress Circle benefits from step free access whereas the Stalls has at least one flight of stairs down from street level, this is due to the theatre being built on the banks down to the river Thames. In the Dress Circle all seating, apart from the access seating area, is up or down shallow steps however there are handrails. The stalls conversely benefits from no steps inside the auditorium.

Please note: Step free toilet access in the Dress Circel. Male patrons toilet in the stalls require one flight of stairs.

