

## The National Lottery and Ambassador Theatre Group (“ATG”) Ticket Giveaway:

The National Lottery has a selection of up to 1,200 tickets to giveaway to National Lottery players for performances of Robin Hood at New Victoria Theatre Woking between 18th December 2020 – 10th January 2021, Sleeping Beauty at Milton Keynes Theatre between 19th December 2020 – 10th January 2021, Sleeping Beauty at Manchester Opera House between 24th December 2020 – 10<sup>th</sup> January 2021, Robin Hood at The Alexandra Birmingham between 16<sup>th</sup> and 31 January 2021.

The Terms and Conditions for this promotion are as follows:

1. The promotion is open to residents in England aged 18 or over only, except employees of Qdos Entertainment, Camelot UK Lotteries Limited, and their associated, affiliated or subsidiary companies, their families, agents or any other person(s) connected with this promotion.
2. Only one application for tickets is permitted per household, with up to six people from the same household. Subsequent applications after the first has been submitted will be cancelled. Online application via [www.atgtickets.com](http://www.atgtickets.com) only. In the event incorrect or incomplete information is provided by you, your application may be rejected.
3. The promotion is available to players of The National Lottery only. You acknowledge that by applying for tickets, you possess a valid National Lottery product which will need to be presented when attending the pantomime if your application is successful. The date of draw / purchase is not relevant. All National Lottery products qualify whether purchased in store, on The National Lottery website, or via The National Lottery app. Proof of purchase of a National Lottery product can be either hard copy or digital.
4. Application for the tickets is online only. The promotion launches on Friday 11th December 2020. Applications must be submitted before 18th December 2020 at 23:59. We will not be able to process or honour any applications received after this date.
5. To enter the promotion, you must visit the application page listed in Clause 2 and select an available performance date, where you will be able to submit your application for tickets. You will be required to enter your contact details and confirm that you are a National Lottery player and possess a valid National Lottery product. Once you have successfully applied you will receive an email confirmation from ATG Tickets confirming that your application has been received.

6. Tickets are allocated on a first come first served basis. If your application is successful you will receive your tickets via email no later than 48 hours before the performance. You must bring your e-tickets with you to the performance in order to gain admission.

7. Tickets are non-transferable, and are only valid for entry to the performance you have booked on the allocated date and time.

8. No liability will be accepted for applications lost due to technical, hardware or software failures, lost, faulty or unavailable network connections or difficulties of any kind that may limit or prohibit your ability to participate in the promotion. Nothing in these Terms and Conditions shall in any way limit the Promoter's liability for death or personal injury caused by its negligence or for any other matter where liability may not as a matter of law be limited.

9. Ambassador Theatre Group cannot take any responsibility for any unused tickets and will not, under any circumstance, reissue tickets for an alternative date if the allocated date is missed. We are unable to facilitate changes to the date or time of your ticket ahead of your visit.

10. Tickets have no cash value.

11. Tickets are not for re-sale and cannot be transferred to another person. A breach of this condition will entitle Ambassador Theatre Group to cancel the tickets without prior notification, refund, compensation or liability.

12. Tickets must be presented upon entrance to the theatre alongside a valid National Lottery product as defined in point 3 above. E-tickets for the pantomime can be printed or shown on a mobile phone.

13. This offer may not be used in conjunction with any other offer or discount.

14. The successful applicant and guest(s) are responsible for the costs of travel to and from the participating theatre.

15. No person under the age of 16 will be admitted to the participating theatre unless they are accompanied by an adult aged 18 years or over and such person or persons whilst on site must remain under the control or supervision of an adult at all times.

16. Pantomime tickets and performances are subject to Ambassador Theatre Group terms and conditions, which can be found at <https://www.atgtickets.com/legal/terms-and-conditions>

17. Ambassador Theatre Group reserve the right, in their absolute discretion, to refuse entry and to close and/or alter all or any part of the facilities including closure of the venue or other reasons including overcapacity.

18. Ambassador Theatre Group its affiliates and Camelot UK Lotteries Limited may amend or withdraw any element of the promotion for reasons beyond their reasonable control, including but not limited to the unavailability of the promotion entry platform before the closing date, or for strike, lock-out, labour dispute, illness, act of God, natural disaster, adverse weather conditions, war, riot, civil commotion, accident, public health concern in relation to potential infection, epidemic or pandemic (including COVID-19), malicious damage, fire, flood and/or storm, compliance with law or governmental order, rule, regulation or direction, breakdown of plant, machinery or transportation. Ambassador Theatre Group, its affiliates and Camelot UK Lotteries Limited are not responsible for any loss or damage caused to you as a result of any of these occurrences. If a participant is unable to redeem their tickets for any time period as a result of government guidelines or restrictions resulting in shows being cancelled from COVID-19 they will be able to use their tickets at a pantomime in the 2021 Pantomime season subject to availability.

19. In line with government guidelines relating to the management of COVID-19, the spacing between theatre seats is part of a wide suite of health and safety measures, including the mandatory wearing of face coverings, which enables theatres to operate confidently and safely. You must ensure that you have a suitable face covering with you on arrival at the participating theatre. Anyone with symptoms of Covid-19 or who have been advised to self-isolate must not attend the theatre. More details of the theatre's Covid-19 safety policies are at <https://www.atgtickets.com/legal/terms-and-conditions/covid-19-terms-and-conditions/>

20. These Terms and Conditions are governed by English law. The courts of England and Wales shall have exclusive jurisdiction to hear any dispute or claim arising in association with the giveaway or these Terms and Conditions.