

Phoenix Theatre Stair Guide

| <u>Entrance to the building</u> | <u>Number of Stairs</u> | | |
|---|------------------------------------|---|---|
| Main Foyer and Show Time Box Office | 1 shallow step up (ramp available) | | |
| Rotunda Entrance (only used at busy times) | No step | | |
| Grand Circle Entrance (Grand Circle only) | 1 shallow step up | | |
| | Stalls | Dress Circle | Grand Circle |
| Stairs to level from Main Foyer or Grand Circle Entrance (Grand Only) | 13 Down | 21 Up | 54 Up |
| Stairs to level from Rotunda Entrance (only used at busy times) | 16 Down | 18 Up | |
| Additional Stairs to Nearest Ladies' Toilets | 7 Down + 3/4 Up | 18 Up/1 Up | 4 Up |
| Additional Stairs to Nearest Gents' Toilets | 5 Down | 3 Up | 8 Down + 3 Up |
| Additional Stairs to Gender Neutural Toilet (From Dress Circle) | | 18 Down | |
| Additional Stairs to Nearest Bar | 7 Down | 3 Up | 8 Down |
| Additional Stairs to Ambassador Lounge (From Stalls) | 5 Down | | |
| Additional Stairs to seating from Rear of Auditorium | None | None to Row K, then 2 down per row (18 down to Row A) | None to row J, then 3 down per row (24 down to Row A) |

All staircases of four or more steps have stair nosing and a handrail. The only exception to this is the centre aisle of the Dress Circle, which does not have handrails.

Step Free Access

There is stair-free access into Box B and Row A of the Dress Circle only, on the high numbers side. Box B is suitable for two wheelchair users or one wheelchair user + companion, Dress Circle A28 is suitable for wheelchair users wishing to transfer to a seat or patrons with limited mobility who cannot manage any steps. The accessible toilet, (which is gender neutral) is located nearby with no further steps. More central seats in Row A can be accessed by walking along the row, but this is a narrow space to navigate. All other seats are 2 steps up per row from this entrance. B & C27-28 may be suitable for patrons with limited mobility who can manage a few stairs. Patrons requiring the stair-free entrance should come the Main Entrance on Phoenix Street and ask any member of staff.