

Insurance Day User Guide

June 2021

Welcome to the new Insurance Day

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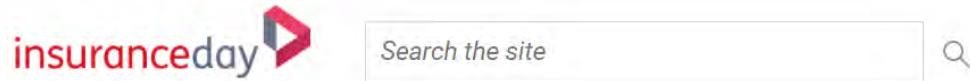
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Richard Meade
Managing Editor,
Insurance Day

« The next stage in Insurance Day's digital evolution will give our subscribers improved access to more of the market-leading news and insight they rely on. »»

Registration and sign-in



You can **sign-in** **1** to insuranceday.com with your current username.

You may need to reset your password as our enhanced security places more stringent requirements on usernames and passwords. Passwords **must contain:**

- ✓ At least 8 characters
- ✓ A mix of numbers and letters

And **must not contain:**

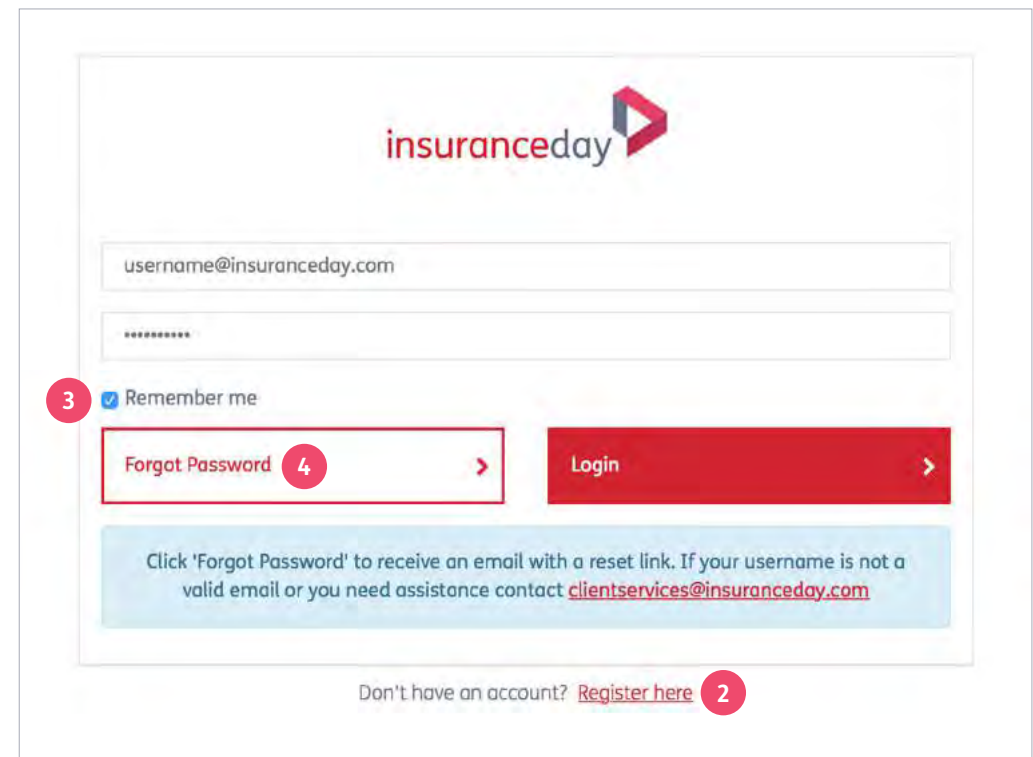
- ✗ Your first name or last name
- ✗ Any part of your username, i.e. email address
- ✗ Obvious words such as 'password'

New to Insurance Day?

If you do not have a login but are part of a corporate account you can **Register** **2** with your corporate email and create your password.

Need assistance?

If you would like help with your login or resetting your password simply email clientservices@insuranceday.com

The image is a screenshot of the insuranceday login page. At the top center is the 'insuranceday' logo. Below it are two input fields: the first contains the placeholder 'username@insuranceday.com' and the second contains a series of dots representing a password. Below the password field is a checkbox labeled 'Remember me' which is checked, with a red circle '3' next to it. To the left of the 'Login' button is a 'Forgot Password' link with a red circle '4' next to it. The 'Login' button is a solid red rectangle with a white right-pointing arrow. Below these elements is a light blue informational box with text: 'Click 'Forgot Password' to receive an email with a reset link. If your username is not a valid email or you need assistance contact clientservices@insuranceday.com'. At the bottom of the page, there is a link 'Don't have an account? Register here' with a red circle '2' next to it.

3 Don't forget to tick the **'Remember my password'** box to avoid login in each time.

4 If you have **forgotten your password** you can easily request a password reset link.

Personalising your content

When signing in first time, click on My Account to set up your account. You can opt-in to receive our newsletters to keep you updated on insight relevant to you.

[HOME](#)
[MY VIEW SETTINGS](#)
[SAVED SEARCHES](#)
[SUBSCRIPTIONS](#)
[EMAIL PREFERENCES](#)

Email Preferences

Select the emails you would like to receive from Insurance Day or Lloyd's List.

Newsletter Emails

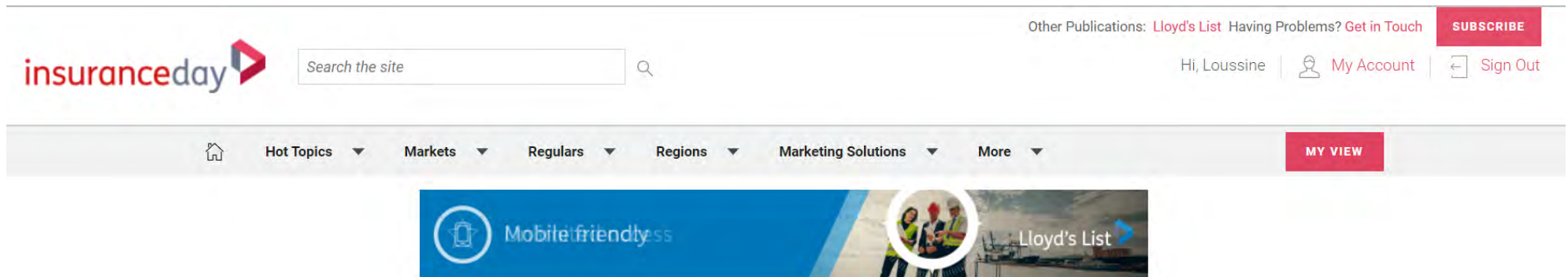
Title	Daily Email	Weekly Email
Insurance Day	<input checked="" type="checkbox"/> Yes	<input checked="" type="checkbox"/> Yes
Lloyd's List	<input checked="" type="checkbox"/> Yes	<input checked="" type="checkbox"/> Yes

[UPDATE EMAIL PREFERENCES](#)

Main Menu

Once you have logged in – you will see the latest content published on Insurance Day.

You can view content by: markets; sectors; hot topics; regulars; data tools and regions.
To view our regular features such as: **ID comment**, **People Moves**, **Stockwatch**, **Interviews**, **Legal Focus**, **Focus**, **Viewpoint** click on Regulars



The screenshot shows the top navigation area of the Insurance Day website. On the left is the 'insuranceday' logo. Next to it is a search bar with the placeholder text 'Search the site' and a magnifying glass icon. To the right of the search bar, there is a link for 'Other Publications: Lloyd's List' and a 'Having Problems? Get in Touch' link, followed by a red 'SUBSCRIBE' button. Further right, the user is identified as 'Hi, Loussine' with a user profile icon, a 'My Account' link, and a 'Sign Out' link with a back arrow icon. Below this is a horizontal navigation menu with a home icon, 'Hot Topics', 'Markets', 'Regulars', 'Regions', 'Marketing Solutions', and 'More', each with a dropdown arrow. A red 'MY VIEW' button is positioned on the right side of this menu. Below the navigation menu is a banner with a blue background on the left containing a mobile phone icon and the text 'Mobile friendly', and a white circle on the right containing an image of three people in safety gear, with the text 'Lloyd's List' and a blue arrow pointing right.

Topic Page

When you are viewing content by specific topic, you can set up an **Email Alert** ¹. This feature will notify you of any new content tagged to your topic.


You can **Bookmark** ² any articles to come back to later.

To view the list of **bookmarked articles**, go to “My Account” and click on “Bookmarks”


Cyber

JUMP TO SECTION [Latest from Cyber](#)

Cyber is the fastest growing class of business in the London market, but underlying cyber risks impact all classes. The market faces the dual challenge of seizing the growth opportunities presented while also effectively managing its exposures.



Lloyd's List Intelligence



2

02 Feb 2017 | NEWS BOOKMARK

Axis CEO sees no limits to scope of third-party capital

By [Michael Faulkner](#)

Albert Benchimol says capital partners could share risk across 'totality' of re/insurer's

Lloyds | Reinsurance | Bermuda

02 Mar 2017 | NEWS BOOKMARK

CFC increases limits for transaction liability product suite

By [Rebecca Hancock](#)

Demand for cover up in M&A deals

Casualty

1

Set Alert for Insurance Day Hot Topics :: Cyber Risk

Article Page

There are a few features available to you on an article page.

You can **email, print, bookmark** ¹ any articles; you can also share the articles on **social media**.

For each article, there are **Tags** ² at the top and bottom which highlight the main topics covered in the article. You can click on these to view similar content of interest to you.

You can Click on an **Author's name** ³ to find out more and to read more articles published by them. You can set up alerts to receive future content.

² TAGS: [Big Interview](#) | [International](#) | [Allianz](#) ¹ EMAIL PRINT BOOKMARK SHARE

AGCS's Buckle: 'Remediation is about bringing confidence back to the underwriting front line'

10 Jun 2021 | ANALYSIS

by **Rasaad Jamie** ³
rasaad.jamie@informa.com

The insurer is set on creating a 'conscious, competent' underwriting culture at a time when the trend in the market is for blind following and automated underwriting, the company's chief underwriting officer for corporate lines explains



TONY BUCKLE, CHIEF UNDERWRITING OFFICER, CORPORATE LINES, ALLIANZ GLOBAL CORPORATE & SPECIALTY

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Topics

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REGIONS

> [International](#)

COMPANIES

> [Allianz](#)

MARKETS

> [Casualty](#)

> [Property](#)

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My View Page

My View allows you to quickly and easily access the content that is relevant to you.

The **My View** ¹ tab appears at the top of the navigation menu. Click **Edit My View** ² to update preferences in your personalised view.

My View Page

EDIT MY VIEW

²



In this section you will see your subscriptions.

You can change what you see in here by going to [Edit My View](#)

My Aviation

SEE ALL AVIATION

EDIT MY VIEW



10 Jun 2021 | NEWS

AGCS names Schoen as global head of aviation claims

By [John Shutt](#)

Executive sees remit expand from US aviation to global

[North America](#) | [Aviation](#) | [People moves](#)

02 Jun 2021 | NEWS

Price Forbes appointed co-ordinating broker for Aircraft Builders Council

By [Marc Jones](#)

Broker appoints David Sales from Ed to oversee programme

01 Jun 2021 | NEWS

Piiq wins Airbus account from WTW: reports

By [Marc Jones](#)

Reports suggest new aviation broker has swooped on major account

Viewpoint: The Aviation Insurance Market's Return To Normal Is Filled With Risk

Aviation Insurers To Press For Further Rate Hikes This Year

Edit My View

My View Settings

GO TO MY VIEW

SAVE

3

Choose what you see on 'My View'.

Select a sector to follow from the list below. To change the order that these are displayed to you just drag and drop your priorities and remember to save. Please then select My View at the top of the page to go to your personalised page.

Insurance Day

CHANNEL FOLLOWING CLOSE ^

Pick and choose the topics you are interested in. Drag and drop to prioritise what you see first.

FOLLOW ALL UNFOLLOW ALL

Aviation	FOLLOWING	1	2
Casualty	FOLLOWING		
Energy	NOT FOLLOWING		
Insurance-Linked Securities	NOT FOLLOWING		
Lloyd's	NOT FOLLOWING		
Marine	NOT FOLLOWING		
Political & Trade	NOT FOLLOWING		
Property	NOT FOLLOWING		
Reinsurance	NOT FOLLOWING		
Specialty	NOT FOLLOWING		

1 Click Follow to add topics to your personalised view.

2 You can also prioritise the content you see first on the My view page by dragging and dropping the topics.

3 Don't forget to save your changes and then click on Go to my view.

Search Functionality

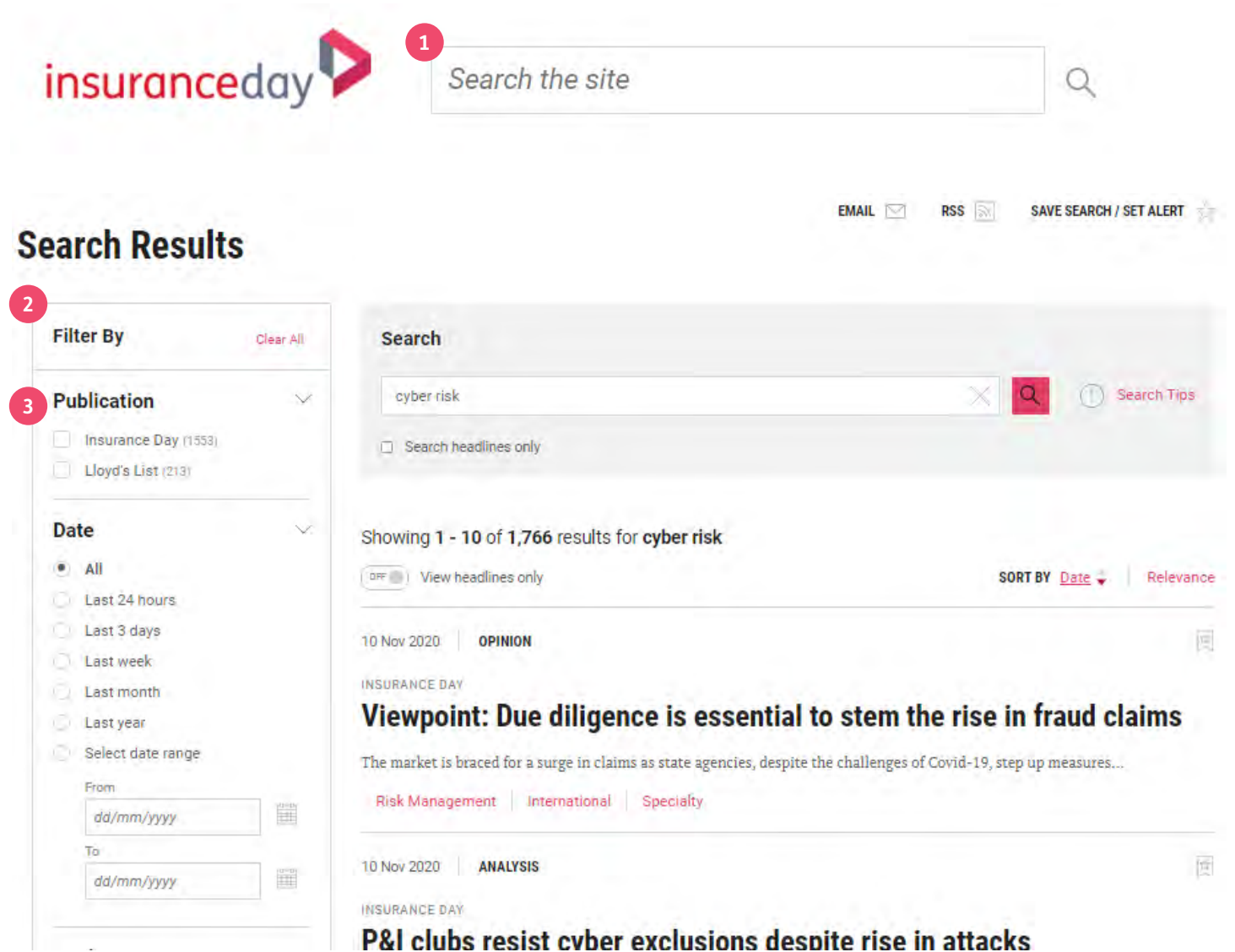
If you're looking for specific information please use the **Search Bar** ¹ located at the top of every page.

Once you have initiated a search, you can refine your criteria by using the **Search Filters** ² located down the left side of the page.

Simply click the boxes to filter your search results.

Important note: You can select your subscription in the **Publication** ³ filter to search only Insurance Day. You can also search Lloyd's List but your results will be limited unless you subscribe to both services.

For full access to Lloyd's List content, email subscription.enquiry@insuranceday.com or call +44 (0)20 3377 3792



The screenshot displays the Insurance Day search interface. At the top, the Insurance Day logo is on the left, and a search bar with the placeholder text "Search the site" is on the right, marked with a red circle '1'. Below the search bar are links for "EMAIL", "RSS", and "SAVE SEARCH / SET ALERT".

The main content area is titled "Search Results". On the left side, there is a "Filter By" section with a "Clear All" link. It includes three filters:

- Publication** (marked with a red circle '3'): Includes checkboxes for "Insurance Day (1553)" and "Lloyd's List (213)".
- Date** (marked with a red circle '2'): Includes radio buttons for "All", "Last 24 hours", "Last 3 days", "Last week", "Last month", "Last year", and "Select date range". Below this are "From" and "To" date input fields with calendar icons.

The search results area shows a search for "cyber risk" with a search bar containing the text and a search icon. Below the search bar, there is a checkbox for "Search headlines only". The results are displayed as "Showing 1 - 10 of 1,766 results for cyber risk". There are options to "View headlines only" and "SORT BY Date" (with a dropdown arrow) and "Relevance".

The first result is dated "10 Nov 2020" and is an "OPINION" piece. The headline is "Viewpoint: Due diligence is essential to stem the rise in fraud claims". The sub-headline reads: "The market is braced for a surge in claims as state agencies, despite the challenges of Covid-19, step up measures...". Below the headline are tags for "Risk Management", "International", and "Specialty".

The second result is also dated "10 Nov 2020" and is an "ANALYSIS" piece. The headline is "P&I clubs resist cyber exclusions despite rise in attacks".

Search Results

There are features available to you on the results page.

- 1 You can **Email** your search results*; Set up a **Custom RSS Feed**; **Save your search** to easily update results at any time; **Set up Email Alert** to receive an update when relevant new content is published.
- 2 **Search Tips** will help you to get the best results
- 3 **Bookmark** articles from search results to revisit later.

*emailed search results will require login to view the full articles. To add users to your account please contact clientservice@insuranceday.com

Search

    Search Tips 2

Search headlines only

Showing 1 - 10 of 1,766 results for **cyber risk**

OFF View headlines only

SORT BY [Date](#)  | [Relevance](#)

10 Nov 2020 | **OPINION**



INSURANCE DAY

Viewpoint: Due diligence is essential to stem the rise in fraud claims

The market is braced for a surge in claims as state agencies, despite the challenges of Covid-19, step up measures...

[Risk Management](#) | [International](#) | [Specialty](#)

10 Nov 2020 | **ANALYSIS**




INSURANCE DAY

My Account

You can view **My Account** ¹ on every page to access:

- ² **Bookmarks** to see all the articles you have bookmarked
- ³ **Contact Information** to manage and update your personal details or change your password
- ⁴ **My View Settings** to personalise the content you want to follow in My View
- ⁵ **Saved Searches & Alerts** to view and re-run all your saved searches. You can also select to be emailed whenever new content is published
- ⁶ **Subscriptions** to view the content you are subscribed to and check when this is due to expire
- ⁷ **Email Preferences** to manage the newsletter emails you want to receive

Other Publications: [Lloyd's List](#) [Having Problems? Get in Touch](#)
¹  My Account | [← Sign Out](#)

² BOOKMARKS
³ CONTACT INFORMATION
⁴ MY VIEW SETTINGS
⁵ SAVED SEARCHES
⁶ SUBSCRIPTIONS
⁷ EMAIL PREFERENCES

Contact Information

User Name / Email Address

To update your email address/username, please call call UK support at +44 (0)20 3377 3996 / APAC support at +65 6508 2430 or email onlineaccess@informa.com.

Name

Salutation

First Name *

Middle Initial

Last Name *

Contact details

Phone

Shipping Address

Country

Street Address

Update Your Profile

Click here to update your profile

[UPDATE](#)

Online Support

Support materials

In addition to this guide you can also find FAQ's on our site to help you to answer any questions you have.

Training Videos

Starting with 'Access and Navigation' we will be adding videos to our support page to ensure you always have 24/7 access to quick and helpful visual guides to get you started using insuranceday.com.

Training Calendar

You can also sign up to one of our scheduled training sessions that will get you using insuranceday.com to its fullest potential and your maximum advantage. Our training is live so please ask our trainers questions to help us to help you make the most of your Insurance Day service.

Simply visit our client support page to sign up now.
insuranceday.com/clientsupport



Client Services

Our client support team is on hand to answer any questions and help to get you working more efficiently, please contact us on:

clientservices@insuranceday.com

APAC

+65 6973 3570

*Mon-Fri: 9am to 5pm SGT
Singapore*

EMEA/USA

+44 (0)20 8052 0628

*Mon-Fri: 9am to 5pm GMT
London/New York*

insuranceday.com/clientsupport

