

DISCLOSURE OF STATUTORY INFORMATION BY THE AUTHORISED FINANCIAL SERVICES PROVIDER ("FSP") & REPRESENTATIVE

The purpose of this disclosure is to introduce the Representative who will be rendering financial services, and to furnish you with prescribed information about both the individual and the Financial Services Provider ("FSP").

The Representative must provide a copy of his/her formal Letter of Authority to represent the FSP.

Business details		License number:	FSP 53169	Legal Status	
FSP Name and Trading Name:	Sava Technologies (Pty)Ltd ("SAVA")		Reg. No.: 2022/301994/07		
Business Address:	6th Floor		Sole Proprietor	☐	
	102 Rivonia Road		Partnership	☐	
	Sandton, South Africa		Close Corporation	☐	
Postal Address:	6th Floor, 102 Rivonia Road, Sandton, South Africa		Company	☒	
	2196		Trust	☐	
Office Tel. No:	072 830 7825	FSP Email address:	info@sava.africa		

Representative Name & Contact Details	Name:	Oboikanyo Aobakwe Kekana
	E-mail:	oboikanyo@sava.africa

Representative Accreditations & Confirmations:
The representative has been active in the financial services industry since 2017.
The representative is trained and accredited to render advice and intermediary services in respect of the products provided by the following product provider listed: Sava Technologies (Pty)Ltd
The representative does not have a personal interest in SAVA.
The representative is not required to render advice and/or intermediary services under supervision.
The representative is not subject to any exemption granted by the Authority.

Statutory Declarations	SAVA accepts responsibility for the financial services rendered by the representative.			
	Neither SAVA, nor the representative hold directly or indirectly more than 10 % interest in any product supplier.			
	SAVA holds professional indemnity cover on behalf of the representative.			
	SAVA is exempted by the Authority from producing audited AFS			
	There are no special conditions levied against the FSP by the Authority.			
Contact Details of EXTERNAL Compliance Practice	Practice:	The Compliance ToolBox (Pty) Ltd – CO 4073		
	Officer:	Charmaine van Wyk – CO 2856		
	Contact:	011 794 1189	E-mail:	charmaine@ctb.co.za

Disclosure of Actual or Potential Conflicts of Interest:

Should any conflict of interest arise, either in general or specific to a particular client, the representative is required to disclose in writing to a client any conflict of interest in respect of that client, including the measures taken to avoid or mitigate the conflict, disclose any ownership interest or financial interest, other than an immaterial financial interest and explain the nature of any relationship or arrangement with a third party that gives rise to a conflict of interest, in sufficient detail to a client to enable the client to understand the exact nature of the relationship or arrangement and the conflict of interest.

The FSP's Conflicts of Interest Management Policy is available at the business premises of the FSP or on request by e-mail to: **info@sava.africa**

Treating Customers Fairly:

The FSP fully subscribes to the six fairness outcomes provided in the legislation and actively cultivates a culture of treating customers fairly. Continuous compliance with these principles is monitored throughout the FSP's operations.

Waiver of Rights:

No person may ask you or offer any inducement for you to waive any right or benefit conferred on you by or in terms of any provision of the General Code of Conduct of the FAIS Act, of which a copy is available on request.

Complaints Resolution:

Please note that prior to lodging a serious complaint with the authorities (listed below) ideally you should consider lodging a complaint in writing directly with SAVA. Should confirmation be provided by SAVA that they are unable to resolve the complaint, you are free to pursue the matter further with the relevant Ombud.

SAVA has established a documented complaint resolution system. Access to the Complaints Submission Procedure and a copy of the Complaint Resolution Policy is available via e-mail request to the complaints officer. Should you wish to lodge a complaint, kindly do so in writing and include all relevant information and supporting documentation to the COMPLAINTS OFFICER by EMAIL: complaints@sava.africa

Particulars of FAIS Ombud: P O Box 74571, LYNWOOD RIDGE, 0040 E-mail: info@faisombud.co.za Share call number 086 066 3247 (FAIS),	National Financial Ombud Scheme ("NFOSA"): 110 Oxford Road, Houghton Estate, Johannesburg, 2198
Retirement Funds Ombud: 41 Matroosberg, St Ashley Gardens Pretoria Tel: (012) 346 1738	6th Floor, Claremont Central Boulevard, 6 Vineyard Road Claremont, Cape Town, 7700 E-mail: info@nfosa.co.za Tel: 0860-800-900 / (066) 473 0157

Responsibility for Correctness and Completeness of Information:

Please note that in respect of any application, proposal, order, instruction or other contractual information that is required to be completed for, or submitted to a product supplier by or on your behalf that relates to the purchase of or investment in any financial product, including any amendment thereof or variation thereto, all material facts must be accurately and properly disclosed, and the accuracy and completeness of all answers, statements or other information provided by you or on your behalf are your own responsibility;

If any person completes or submits any application, proposal, order, instruction or other contractual information that is required to be completed for, or submitted to, a product supplier by you or on your behalf that relates to the purchase of or investment in any financial product, including any amendment thereof or variation thereto on your behalf, you should be satisfied as to the accuracy and completeness of the details.

Signing of Incomplete Documents:

You are hereby advised and cautioned that no person acting on behalf of the FSP may in the course of the rendering of a financial service, request you to sign any written or printed form or document prior to completion thereof.

Rendering of Advice:

Once you have entered into a transaction by purchasing a financial product, the representative is required to provide you with a record of the advice rendered. This document should be kept safe together with all other documentation pertaining to the particular transaction.

Processing of Personal Information by FSP:

The client provides express consent to the processing of his/her personal information by SAVA for purpose of the rendering of financial services by the FSP. SAVA will at all times act in accordance with the Protection of Personal Information Act and process personal information as outlined in its Data Privacy Statement, available on its website.

Contact Details of Responsible Key Individuals:

Name:	Sindiswa Mampondo /Tshepo Moloi
Position:	Overseeing Key Individual
E-mail	sindiswa@sava.africa / tshepo@sava.africa
Address:	