

Brief on QCC, QIT

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QCC – Quality Control Circles

It was April 1962, Japan began QC Circle activities. Then the activities spread over rapidly in subsequent years. In Japan, the activities have been practiced throughout industry from manufacturing to services, and in the world more than 70 countries and territories have introduced and promoted QC Circles.

What is QC Circles - A QC Circle is a small group consisting of first-line employees who continually control and improve the quality of their network, products and services.

These small groups:

- Operate autonomously
- Utilize quality control concepts and techniques and other improvement tools
- Tap members' creativity
- Promote self and mutual development

QC Circle activities aim to:

- Develop members' capabilities and achieve self-actualization
- Make the workplace more pleasant, vital and satisfying
- Improve customer satisfaction
- Contribute to society

Executives and managers to ensure that QC Circle activities contribute to improving the health of the enterprise by:

Treating QC Circle activities as an important part of employee development and workplace vitalization, Personally practicing company-wide improvement activities such as TQM, and Providing guidance and support for total participation while respecting the humanity of all employees.

The basic idea behind QC Circle Activities carries out as a part of company-wide quality control activities is as follows;

Display human capabilities fully and eventually draw out infinite possibilities,

Respect humanity and build a worthwhile to live and happy bright workshop,

Contribute to the improvement and development of the enterprise.

In this way employees solve the problems in their work area leaving supervisors to work on improvement activities and top management to focus on future developments. Help employees to identify themselves with the growth of the organisation.

QCC came to India in 1982 having its head quarters in Hyderabad. Many professional bodies conduct the QCC conventions annually to provide platform for employees to show case their achievement as well provide opportunity to learn from other organisation. This is a great motivational activities to improve the bonding of employees with the organisation.

The Indian enterprises who have practised QCC are TATA group of companies, TVS Group of companies, Rane Group of Companies, NTPC, Indalco, SAIL, BHEL, BEL, Apollo Tyres, CEAT Tyres, Ashok Leyland, Apollo hospitals, Kauvery hospitals, Cement industries, Fertiliser industries, Pharmaceutical industries, Educational institutions and many more .

QIT – Quality Improvement Teams

QIT focus on solving higher level problems, chronic problems which can not be solved by QCC teams. QIT uses higher level tools like FMEA, DOE, Six Sigma and statistical tools to solve problems