

ANTHONY URSIDA

Senior Business Systems Analyst | Functional Lead – Enterprise Systems

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US Remote

PROFESSIONAL SUMMARY

Senior Business Systems Analyst and Functional Lead with 10+ years of experience designing, delivering, and supporting scalable enterprise solutions in fast-paced, stakeholder-driven environments. Proven ability to partner with finance, accounting, and technical teams to translate complex business needs into end-to-end system solutions, drive roadmap execution, and improve operational efficiency. Experienced owning initiatives from discovery through post-launch support, collaborating globally, and balancing competing priorities while delivering high-quality outcomes.

CORE SKILLS

Functional Leadership & Solution Delivery

- End-to-End Solution Design & Ownership
- Roadmap Planning, Prioritization & Delivery
- Business & System Requirements Translation
- Post-Launch Support & Continuous Improvement
- Cross-Functional & Global Stakeholder Partnership

Finance & Enterprise Systems Analysis

- Financial & Operational Reporting Support
- Business Rules & Process Optimization
- Enterprise Application Configuration & Enhancements
- System Integrations & Data Flows
- Custom Solution Design & Support

Collaboration & Communication

- Partnership with Finance, Tax & Engineering Teams
- Clear Written & Verbal Communication
- Facilitation of Working Sessions & Design Reviews
- Global & Remote Team Collaboration

Project & Delivery Management

- Initiative Ownership from Inception to Completion
- Dependency & Risk Management
- Fast-Paced, Multi-Priority Environments
- Detail-Oriented Execution with Strategic Focus

Tools & Platforms

Salesforce (Lightning, CPQ, Admin Tools)
Jira, Azure DevOps (ADO), Smartsheet
Excel & Google Sheets (Advanced Reporting & Analysis)
Confluence, Documentation & Knowledge Repositories

PROFESSIONAL EXPERIENCE

Senior Business Systems Analyst / Functional Lead

MTI | September 2019 – Present

- Serve as a functional lead for enterprise system initiatives, designing, delivering, and supporting scalable solutions aligned to business and operational needs.
- Partner closely with business stakeholders to understand complex use cases and build end-to-end solutions spanning system configuration, integrations, and reporting.
- Own planning, prioritization, and delivery of enhancements on the product and systems roadmap, ensuring successful end-user experiences.
- Collaborate with engineers, architects, and product partners to translate business requirements into clear system designs and implementation plans.
- Identify opportunities for process improvements by leveraging deep business context and system knowledge.
- Build and support custom system solutions to address evolving business and regulatory needs.
- Support post-launch operations by troubleshooting issues, responding to stakeholder inquiries, and ensuring system stability and adoption.
- Communicate design decisions, tradeoffs, and delivery status clearly to business and technical audiences.
- Balance competing priorities across multiple initiatives while maintaining attention to detail and delivery quality.

Lead Project Manager / Business Systems Analyst

JAL Tech | January 2015 – January 2017

- Led enterprise system initiatives from discovery through delivery, serving as the primary functional point of contact.
- Worked closely with business partners to understand requirements and translate them into system enhancements and integrations.
- Coordinated across technical teams to deliver custom solutions supporting reporting, workflows, and operational processes.
- Managed project execution, timelines, and stakeholder communication to ensure successful outcomes.

IT Project Manager | Systems & Compliance Programs

Mendom Technologies | November 2010 – December 2015

- Managed and supported enterprise systems in regulated environments, emphasizing data accuracy, reporting, and compliance.
- Partnered with business and technical teams to deliver system enhancements aligned with financial and operational requirements.
- Developed and maintained documentation to support audits, operational continuity, and long-term system sustainability.

EDUCATION

Full Sail University – Winter Park, FL
Bachelor of Applied Science, Digital Media