

LEGAL NOTICE - LINEUP

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1. SITE PUBLISHER

The LineUp site is published by:

- *Company name: LineUp*
- *Legal form: Société par Actions Simplifiée (SAS) (simplified joint-stock company under French law)*
- *Share capital: €200*
- *Registered office: 78, Avenue des Champs-Élysées, Bureau 326, 75008 Paris, France*
- *E-mail address: contact@lineup-event.com*
- *Telephone: +33 7 49 01 93 66*
- *SIRET: 10154389000012*
- *SIREN: 101 543 890*
- *Paris Trade and Companies Register (RCS): 101 543 890*
- *APE code: 6201Z*
- *Intra-Community VAT number: FR 78 101 543 890*
- *Quebec enterprise number (NEQ): 1182609637 – names declared to the Registraire des entreprises: "LineUp" and "Billetterie LineUp"*

2. PUBLICATION DIRECTORS

- **Andrea Kerzreho**, *President*
- **Taniere Théo**, *Managing Director*

3. HOSTING

The LineUp site is hosted by Vercel Inc., whose registered office is located at 340 S Lemon Ave #4133, Walnut, CA 91789, United States.

Website: <https://vercel.com> Contact: privacy@vercel.com – Telephone: +1 951 383 6898

Photographs published by organizers in event albums are stored by Cloudflare, Inc., whose registered office is located at 101 Townsend Street, San Francisco, CA 94107, United States.

Website: <https://www.cloudflare.com> – Telephone: +1 650 319 8930

Platform data is stored by Supabase, Inc. (database, Ireland), technical monitoring is provided by Functional Software, Inc. (Sentry, Germany) and e-mails are sent by Resend, Inc. The full list of service providers, their country of processing and the applicable safeguards are set out in section 4.1.8 of the Privacy Policy.

Data is hosted in the European Union (Vercel in the Europe region, Supabase in Ireland, Cloudflare R2 under European jurisdiction, Sentry in Germany) by providers established in the United States; certain ancillary processing (payment, e-mail delivery) takes place in the United States. Transfers of data outside the European Union and Quebec are governed by the safeguards described in the Privacy Policy (certification under the EU–U.S. Data Privacy Framework, standard contractual clauses, privacy impact assessment).

4. PLATFORM ACTIVITY

LineUp is an online ticketing platform that allows:

- *Organizers to create, manage and sell tickets for events;*

- *Users to buy tickets, resell their ticket through the platform and, where the organizer has enabled it, make a voluntary contribution to the organizer;*
- *Service providers to offer their services in connection with events;*
- *Organizers to share photos of their past events with their subscribers.*

LineUp acts as a technical intermediary, unless otherwise provided in the General Terms.

LineUp operates in three markets: France, Belgium and Quebec (Canada). For events organized in Quebec or intended for buyers residing in Quebec, the Quebec Consumer Protection Act (CQLR, c. P-40.1) and Law 25 on the protection of personal information apply in addition to French law. For events organized in Belgium or intended for buyers residing in Belgium, Book VI of the Belgian Code of Economic Law, the Belgian Act of 30 July 2018 on the protection of personal data and the Belgian Act of 13 June 2005 on electronic communications apply in addition to French law and the GDPR. LineUp complies with all legal obligations applicable in each of the territories in which it operates.

5. LIABILITY

LineUp cannot be held liable for:

- *The cancellation, postponement or modification of an event decided by the organizer;*
- *The conduct of the event;*
- *Direct or indirect damage related to attending an event.*

The applicable terms are detailed in the Terms of Use and, for cancellation, postponement, resale and refunds, in section 11 of the Terms of Sale, available on the platform.

6 PERSONAL DATA

LineUp processes personal data in accordance with the GDPR, applicable French legislation and the Belgian Act of 30 July 2018 on the protection of natural persons with regard to the processing of personal data. Belgian residents may lodge a complaint with the

*Data Protection Authority (APD – www.autoriteprotectiondonnees.be).
The processing terms are detailed in the Privacy Policy.*

7 COOKIES

The LineUp site uses:

- *Cookies strictly necessary for the operation of the service;*
- *Optional cookies (audience measurement, performance, advertising), subject to the user's consent.*

Preferences can be changed at any time.

8 GOVERNING LAW

This legal notice is governed by French law. The rules on governing law, jurisdiction and mediation specific to each territory of sale (France, Belgium, Quebec) are set out in section 14 of the Terms of Sale, to which express reference is made and which prevails in the event of conflict.

9 CONTACT

contact@lineup-event.com

Single point of contact within the meaning of Articles 11 and 12 of Regulation (EU) 2022/2065 (DSA), for authorities and for users, and address for reporting illegal content: contact@lineup-event.com. The reporting procedure is described in section 4.20 of the Terms of Use. Communications may be sent in French or in English.

10 HOW THE PLATFORM WORKS

Pursuant to Article L.111-7 of the French Consumer Code and Decree No. 2017-1434 of 29 September 2017, LineUp, as an online platform operator, informs users of the conditions for listing, ranking and delisting events, and of the status of organizers.

Listing: any event published by an organizer whose account has been validated is listed free of charge, subject to the editorial line described in section 4.3.1 of the Terms of Use.

Ranking: events are displayed in date order, the soonest first; the filters chosen by the user (location, category, search) narrow the events displayed without changing this order. No organizer can obtain a better ranking in exchange for payment; editorial highlights are identified as such. Delisting: an event may be removed in the cases provided for in sections 4.3.1, 4.15 and 4.20 of the Terms of Use, by a reasoned decision.

Status of organizers: each event page indicates whether the organizer is acting in a professional or non-professional capacity. Where the organizer is a non-professional, consumer protection rules do not apply to the relationship between the buyer and that organizer. LineUp holds no shareholding in the organizers and receives no remuneration from them other than the commission and service fees described in the Terms of Use.

LineUp is a small enterprise within the meaning of Regulation (EU) 2022/2065; information on content moderation is set out in section 4.19.4 of the Terms of Use.

11 CONSUMER MEDIATION

In accordance with Articles L.616-1 and R.616-1 of the French Consumer Code, LineUp has appointed the following mediator for the amicable settlement of consumer disputes.

Consumers residing in Belgium may contact the Consumer Mediation Service (www.mediationconsommateur.be); those residing in Quebec may contact the Office de la protection du consommateur (www.opc.gouv.qc.ca):

CM2C – Centre de la Médiation de la Consommation de Conciliateurs de Justice

4 rue Saint-Jean, 75017 Paris — www.cm2c.net

Mediation is free of charge for the consumer. Before referring a matter to the mediator, the consumer must have attempted to resolve the dispute directly with LineUp at: contact@lineup-event.com