

HSM 101

8926

B. TECH. (1st SEMESTER) EXAMINATION, 2025-26

BACHELOR OF TECHNOLOGY

(ECE & IT)

Professional Communication

Time : Three Hours]

[Maximum Marks : 75

Note: There are three sections (A, B and C) and candidate has to attempt questions from all sections. Marks are indicated against each section.

Section-A

1. Attempt all parts of the following : $5 \times 3 = 15$
- (a) What is Communication ? Explain it.
 - (b) What is 'Feedback' in Communication process ?
 - (c) Write the Definition of Noun and Pronoun with examples.
 - (d) Why is the language as a Tool of Communication ?
 - (e) What is the Importance of Technical Communication ?

Section-B

Note: Attempt all questions :

4×5=20

2. (a) Explain the flow of communication.

Or

(b) Write the definition of psychological barriers with example.

3. (a) Write a note on the characteristics of language.

Or

(b) Define ways to enhance listening skills.

4. (a) What is Shannon-Weaver Communication Model ?

Or

(b) What is Seek Constructive feedback ?

5. (a) What do you understand by upward communication ? Explain its purposes with a suitable example.

Or

(b) Discuss the role of communication.

Section-C

Note: Attempt any two questions : 2×20=40

6. (a) Summarize Moody E. Prior's views in his essay, 'Humanistic and Scientific Approaches to Human Activity'.
- (b) Describe the features of technical communications ?
7. (a) Prepare the Resume of a candidate applying for the post of Assistant Manager, IT Division, Infosys company. Prepare it with Proper format with covering letter.
- (b) Explain the difference between Technical communication and General communication.
- (a) Discuss the 7Cs of effective communication. Explain with suitable example.
- (b) 'There has always been relation between Man and Nature since time Immemorial.' Explain with reference to the essay by J. Bronowski.

9. (a) Define all parts of speech in grammar with the help of examples.
- (b) Discuss the barriers of communication and explain the ways to overcome.

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