



AIR CONDITIONER

# Cassette type

# **SERVICE MANUAL**

**INDOOR** 

1 Annuar

ACUH09LUAS1 ACUH12LUAS1 ACUH18LUAS1

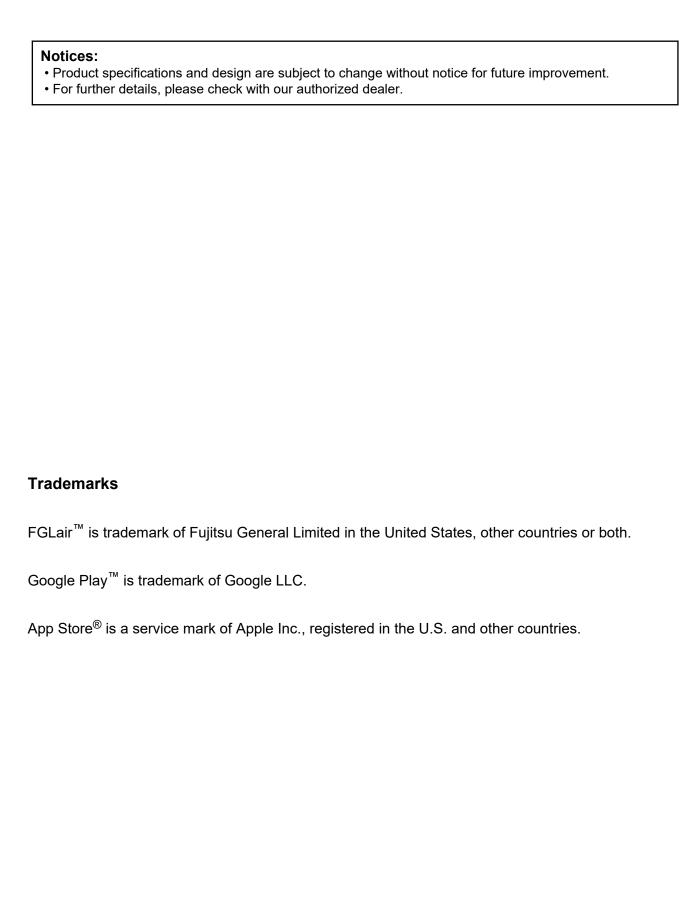
**OUTDOOR** 



AOUH09LUAS1



AOUH12LUAS1 AOUH18LUAS1



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# 1. GENERAL INFORMATION

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# 1. GENERAL INFORMATION

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# 1. Specifications

# 1-1. Indoor unit

| _                       |              |                   |   |               |  | Cassette                      |                      |  |      |
|-------------------------|--------------|-------------------|---|---------------|--|-------------------------------|----------------------|--|------|
| Туре                    |              |                   |   | Ī             | Inverter, Heat pump  |                               |                      |  |      |
| Model name              |              |                   |   |               | ACUH09LUAS1  | ACUH12LUAS1                   | ACUH18LUAS1          |  |      |
| Power supply            |              |                   |   |               |  | 208/230 V ~ 60 Hz             |                      |  |      |
| Available voltage r     | range        |                   |   |               |  | 187—253 V                     |                      |  |      |
|                         |              |                   | Rated   | kW            | 2.64   | 3.52                          | 5.02                 |  |      |
|                         | Cooling      | Cooling           | raiou   | Btu/h         | 9,000  | 12,000                        | 17,100               |  |      |
|                         |              |                   | Min.—Max.   | kW            | 0.91—3.20  | 0.91—3.99                     | 0.91—5.89            |  |      |
|                         |              |                   |   | Btu/h<br>kW   | 3,100—11,000<br>3.52   | 3,100—13,600<br>4.69          | 3,100—20,100<br>6.33 |  |      |
|                         |              | 47 °FDB           | Rated   | Btu/h         | 12,000   | 16,000                        | 21,600               |  |      |
|                         |              | (Outdoor temp.)   |   | kW            | 0.91—4.69  | 0.91—5.69                     | 0.91—7.00            |  |      |
|                         |              | (                 | Min.—Max.   | Btu/h         | 3,100—16,000   | 3,100—19,400                  | 3,100—23,900         |  |      |
| Capacity                |              |                   | D-4-4   | kW            | 2.29   | 3.14                          | 4.31                 |  |      |
|                         | Lingting     | 17 °FDB           | Rated   | Btu/h         | 7,800  | 10,700                        | 14,700               |  |      |
|                         | Heating      | (Outdoor temp.)*1 | Max.  | kW            | 3.08   | 4.98                          | 5.75                 |  |      |
|                         |              |                   | IVIAX.  | Btu/h         | 10,500   | 17,000                        | 19,600               |  |      |
|                         |              |                   | Rated   | kW            | 2.96   | 4.54                          | 5.01                 |  |      |
|                         |              | 5 °FDB            |   | Btu/h         | 10,100   | 15,500                        | 17,100               |  |      |
|                         |              | (Outdoor temp.)*2 | Max.  | kW            | 2.96   | 4.69                          | 5.13                 |  |      |
|                         |              |                   | Rated   | Btu/h         | 10,100<br>0.66   | 16,000<br>0.94                | 17,500<br>1.37       |  |      |
|                         | Cooling      | Cooling           | Max.  | $\dashv$      | 1.05   | 1.79                          | 2.35                 |  |      |
|                         |              | 47 °FDB           | Rated   | <b>⊣</b> ⊦    | 0.93   | 1.79                          | 1.81                 |  |      |
|                         |              | (Outdoor temp.)   | Max.  | ┥ ト           | 1.72   | 1.79                          | 2.50                 |  |      |
| Input power             | I            | 17 °FDB           | Rated   | - kW          | 0.72   | 1.05                          | 1.47                 |  |      |
|                         | Heating      | (Outdoor temp.)*1 | Max.  | <del>- </del> | 1.42   | 2.01                          | 2.56                 |  |      |
|                         |              | 5 °FDB            | Rated   | <b>⊣</b> ⊦    | 1.33   | 2.25                          | 2.28                 |  |      |
|                         | 1            | (Outdoor temp.)*2 | Max.  | <b>⊣</b>      | 1.33   | 2.25                          | 2.28                 |  |      |
| Current                 | -            | Cooling           | Reted   | ^             | 3.3  | 4.2                           | 6.1                  |  |      |
| Current                 |              | Heating           | Rated   | A             | 4.6  | 6.4                           | 8.1                  |  |      |
| EER2                    |              | Cooling           |   | Btu/hW        | 13.6   | 12.8                          | 12.5                 |  |      |
| COP2                    |              | Heating           |   | kW/kW         | 3.78   | 3.26                          | 3.50                 |  |      |
| SEER2                   |              | Cooling           |   | Btu/hW        | 23.5   | 23.0                          | 21.5                 |  |      |
| HSPF2                   |              | Heating           |   | Btu/hW        | 11.8   | 11.3                          | 11.2                 |  |      |
| Power factor            |              | Cooling           |   | - %           | 87.0   | 97.3                          | 97.6                 |  |      |
| Maiatana                |              | Heating           |   |               | 86.0   | 97.8                          | 97.2                 |  |      |
| Moisture removal        |              | Cooling           |   | pints/h (L/h) | 1.3 (0.6)  | 2.5 (1.2)                     | 4.6 (2.2)            |  |      |
| Maximum operatin        | ng current*3 | Cooling           |   | — A           | 6.8<br>9.3   | 9.8<br>11.3                   | 11.8<br>14.8         |  |      |
|                         | 1            | Heating HIGH      |   |               | 318 (540)  | 359 (610)                     | 436 (740)            |  |      |
|                         |              |                   | MED   | CFM (m³/h)    | 288 (490)  | 312 (530)                     | 341 (580)            |  |      |
|                         |              | Cooling           | LOW   |               | 259 (440)  | 277 (470)                     | 288 (490)            |  |      |
|                         |              |                   | QUIET   |               | 230 (390)  | . ,                           | (410)                |  |      |
| _                       | Airflow rate |                   | HIGH  |               | 318 (540)  | 359 (610)                     | 471 (800)            |  |      |
| Fan                     |              |                   | MED   |               | 288 (490)  | 312 (530)                     | 341 (580)            |  |      |
|                         |              | Heating           | LOW   |               | 259 (440)  | 277 (470)                     | 288 (490)            |  |      |
|                         |              | QUIET             |   |               | 230 (390)  |                               | (410)                |  |      |
|                         | Type × Qty   |                   |   |               |  | Turbo × 1                     |                      |  |      |
|                         | Motor output |                   |   | W             |  | 54                            |                      |  |      |
|                         |              |                   | HIGH  | _             | 33   | 37                            | 42                   |  |      |
|                         |              | Cooling           | MED   | _             | 32   | 33                            | 36                   |  |      |
|                         |              | Cooming           | LOW   | → -           | 29   | 31                            | 32                   |  |      |
| Sound pressure le       | vel*4        |                   | QUIET   | dB (A)        | 34   | 28                            | 44                   |  |      |
|                         |              |                   | MED   | $\dashv$      | 32   | 33                            | 40                   |  |      |
|                         |              | Heating           | LOW   | <b>⊣</b> ⊦    | 29   | 31                            | 36                   |  |      |
|                         |              |                   | QUIET   | <b>⊣</b>      | 27   | 28                            | 30                   |  |      |
|                         |              |                   | 1   | 1             |  | Main 1: 8-1/4 × 51-9/16 × 1/2 |                      |  |      |
|                         |              | Dimensions (H x W | × D)  | in (mm)       | (210 × 1,310 × 13.3)<br>Main 2: 8-1/4 × 49-3/16 × 1/2                                      |                               |                      |  |      |
|                         |              | Dimensions (H × W | х D)  | in (mm)       |  |                               |                      |  |      |
|                         |              |                   |   |               | (210 × 1,250 × 13.3)   |                               |                      |  |      |
| Heat exchanger ty       | ne           | Fin pitch         |   | FPI           | Main 1: 21   |                               |                      |  |      |
|                         | •            |                   |   |               |  | Main 2: 21                    |                      |  |      |
|                         |              | Rows × Stages     |   |               |  | Main 1: 1 × 10                |                      |  |      |
|                         |              |                   |   |               | Main 2: 1 × 10   |                               |                      |  |      |
|                         |              | Pipe type         |   | +             | Copper tube  |                               |                      |  |      |
| Fin type Dimensions Net |              | 1                 | Aluminum<br>9-5/8 × 22-7/16 × 22-7/16 (245 × 570 × 570) |               |  |                               |                      |  |      |
| (H × W × D)             | Gross        |                   |   | in (mm)       | 9-5/8 × 22-7/16 × 22-7/16 (245 × 570 × 570)<br>10-7/16 × 28-3/4 × 24-5/8 (265 × 730 × 625) |                               |                      |  |      |
|                         | Net          |                   |   |               | 33 (15)  | /                             |                      |  |      |
| Weight                  | Gross        |                   |   | lb (kg)       |  | Ib (kg)                       | 40 (18)              |  | (19) |
|                         |              | Liquid            |   | im ()         | . ,  | Ø1/4 (Ø6.35)                  |                      |  |      |
| Connection pipe         | Size         | Gas               |   | in (mm)       | Ø3/8 (Ø9.52) Ø1/2 (Ø12.70)   |                               | Ø1/2 (Ø12.70)        |  |      |
|                         | Method       |                   |   |               |  | Flare                         |                      |  |      |
|                         |              | Cooling           |   | °F (°C)       |  | 64 to 90 (18 to 32)           |                      |  |      |
| Operation range         |              |                   |   | %RH           |  | 80 or less                    |                      |  |      |
|                         | 1            | Heating           |   | °F (°C)       |  | 60 to 86 (16 to 30)           |                      |  |      |
|                         | Material     |                   |   |               | 04 (60= a) F = -   | HARD PVC                      | (00 T) (1 D T        |  |      |
| Drain hose Size         |              |                   |   | in (mm)       | Ø1 (Ø25.0) [I.D.] Ø13/16 (Ø20.7) [I.D.]  |                               |                      |  |      |
| Size                    |              |                   |   |               | Ø1-1/4 (Ø32.0) [O.D.]  |                               |                      |  |      |

| Туре                |                         |       |                     | Cassette                                     |             |             |  |
|---------------------|-------------------------|-------|---------------------|--|-------------|-------------|--|
| Туре                |                         |       | Inverter, Heat pump |  |             |             |  |
| Model name          |                         |       |                     | ACUH09LUAS1                                  | ACUH12LUAS1 | ACUH18LUAS1 |  |
|                     | Model name              |       |                     |  | UTG-CCGFGA  | •           |  |
|                     | Material                |       |                     | PS   |             |             |  |
|                     | Color                   | Celer |                     |  | White       |             |  |
| Cassette grille     | Color                   |       |                     | Approximate color of Munsell 9PB 9.1/0.2     |             |             |  |
| (Grid type: Option) | Dimensions              | Net   | in (mm)             | 1-15/16 × 24-7/16 × 24-7/16 (49 × 620 × 620) |             | ) × 620)    |  |
|                     | $(H \times W \times D)$ | Gross | <b>—</b> "" ("""")  | 4-3/4 × 30-1/8 × 29-3/4 (120 × 765 × 755)    |             | < 755)      |  |
|                     | Weight                  | Net   | lb (kg)             | 5.0 (2.3)                                    |             |             |  |
|                     | VVEIGHT                 | Gross |                     | 10 (4.5)                                     |             |             |  |

#### NOTES:

- · Specifications are based on the following conditions:
- Cooling: Indoor temperature of 80°FDB (26.67°CDB)/67°FWB (19.44°CWB), and outdoor temperature of 95 °FDB (35°CDB)/75°FWB (23.9°CWB).
- Heating: Indoor temperature of 70°FDB (21.11°CDB)/59°FWB (15°CWB), and outdoor temperature of 47°FDB (8.33°CDB)/43°FWB (6.11°CWB).
- \*1: Heating (17°F): Indoor temperature of 70°FDB (21.11°CDB) /60°FWB (15.56°CWB), and outdoor temperature of 17°FDB (-8.33°CDB) /15°FWB (-9.44°CWB).
- \*2: Heating (5°F): Indoor temperature of 70°FDB (21.11°CDB)/60°FWB (15.56°CWB), and outdoor temperature of 5°FDB (-15.0°CDB)/4°FWB (-15.56°CWB).
- Test conditions are based on AHRI 210/240 2023.
- Pipe length: 24 ft 6 in (7.5 m), Height difference: 0 ft (0 m). (Between outdoor unit and indoor unit.)
- Protective function might work when using it outside the operation range.
- $^{\star 3}$ : Maximum operating current is the total current of the indoor unit and the outdoor unit.
- Measured values in manufacturer's anechoic chamber.
- Because of the surrounding sound environment, the sound levels measured in actual installation conditions might be higher than the specified values here.

| M condition             |              |                  |               |         |              |                   |              |      |      |
|-------------------------|--------------|------------------|---------------|---------|--------------|-------------------|--------------|------|------|
| Model name              | Model name   |                  |               |         |              | ACUH12LUAS1       | ACUH18LUAS1  |      |      |
| Power supply            | Power supply |                  |               |         |              | 208/230 V ~ 60 Hz |              |      |      |
| Available voltage range |              |                  |               |         |              | 187—253 V         |              |      |      |
|                         |              |                  | Rated         | kW      | 2.64         | 3.52              | 5.02         |      |      |
|                         | Caalina      | Cooling          | Rated         | Btu/h   | 9,000        | 12,000            | 17,100       |      |      |
|                         | Cooling      | Cooling          | Min.—Max.     | kW      | 0.91—3.20    | 0.91—3.99         | 0.91—5.89    |      |      |
|                         |              |                  | IVIII.—IVIAX. | Btu/h   | 3,100—11,000 | 3,100—13,600      | 3,100—20,100 |      |      |
|                         |              |                  | Rated         | kW      | 3.52         | 4.69              | 6.33         |      |      |
| Campaits:               |              | 47 °FDB          | Rateu         | Btu/h   | 12,000       | 16,000            | 21,600       |      |      |
| Capacity                |              | (Outdoor temp.)  | Min.—Max.     | kW      | 0.91—4.69    | 0.91—5.69         | 0.91—7.00    |      |      |
|                         | Llastina     |                  | IVIII.—IVIAX. | Btu/h   | 3,100—16,000 | 3,100—19,400      | 3,100—23,900 |      |      |
|                         | Heating      | ng               |               |         | Rated        | kW                | 2.29         | 3.14 | 4.31 |
|                         |              | 17 °FDB          | Rated         | Btu/h   | 7,800        | 10,700            | 14,700       |      |      |
|                         |              | (Outdoor temp.)* | Max.          | kW      | 3.08         | 4.98              | 5.75         |      |      |
|                         |              |                  |               | Btu/h   | 10,500       | 17,000            | 19,600       |      |      |
|                         | Cooling      | Cooling          | Rated         |         | 0.66         | 0.94              | 1.37         |      |      |
|                         | Cooling      | Cooling          | Max.          | 7       | 1.05         | 2.06              | 2.35         |      |      |
| anut nower              |              | 47 °FDB          | Rated         | kW      | 0.93         | 1.44              | 1.81         |      |      |
| nput power              | Heating      | (Outdoor temp.)  | Max.          | T *** [ | 1.72         | 1.79              | 2.50         |      |      |
|                         | nealing      | 17 °FDB          | Rated         | 7       | 0.72         | 1.05              | 1.47         |      |      |
|                         |              | (Outdoor temp.)* | Max.          | 7       | 1.42         | 2.01              | 2.56         |      |      |
| Current                 | '            | Cooling          | Rated         | А       | 3.3          | 4.2               | 6.1          |      |      |
| Juilein                 |              | Heating          | Traied        | 1 ^     | 4.6          | 6.4               | 8.1          |      |      |
| :CD                     |              | Cooling          | -10           |         | 4.00         | 3.74              | 3.66         |      |      |
| EER Cooling             |              | Cooling          |               | Btu/hW  | 13.6         | 12.8              | 12.5         |      |      |
| COP Heating             |              | Heating          |               | kW/kW   | 3.78         | 3.26              | 3.50         |      |      |
|                         |              | liteating        |               | Btu/hW  | 12.9         | 11.1              | 11.9         |      |      |
| SEER Cooling            |              | Cooling          |               | Btu/hW  | 22.5         | 22.1              | 20.8         |      |      |
| ISPF                    |              | Heating          |               | Btu/hW  | 12.5         | 12.2              | 11.6         |      |      |
| Power factor            |              | Cooling          |               | %       | 87.0         | 97.3              | 97.6         |      |      |
| OWEI INCIDI             |              | Heating          |               | 70      | 86.0         | 97.8              | 97.2         |      |      |

- · Specifications are based on the following conditions:
- Cooling: Indoor temperature of 80°FDB (26.67°CDB)/67°FWB (19.44°CWB), and outdoor temperature of 95°FDB (35°CDB)/75°FWB (23.9°CWB).

  Heating: Indoor temperature of 70°FDB (21.11°CDB)/59°FWB (15°CWB), and outdoor temperature of 47°FDB (8.33°CDB)/43°FWB (6.11°CWB).

  Pipe length: 24 ft 6 in (7.5 m), Height difference: 0 ft (0 m). (Between outdoor unit and indoor unit.)

- \*: Heating (17°F): Indoor temperature of 70°FDB (21.11°CDB) /60°FWB (15.56°CWB), and outdoor temperature of 17°FDB (-8.33°CDB) /15°FWB (-9.44°CWB).
- Test conditions are based on AHRI 210/240 2017.
- · Protective function might work when using it outside the operation range.

### 1-2. Outdoor unit

| Туре                    |                     |                           |                                    | Inverter, Heat pump   |                              |  |
|-------------------------|---------------------|---------------------------|------------------------------------|---|------------------------------|--|
| Model name              |                     |                           |                                    | AOUH09LUAS1   | AOUH12LUAS1                  | AOUH18LUAS1  |
| Power supply            |                     |                           |                                    | 208/230 V ~ 60 Hz   |                              |  |
| Power supply intak      | e                   |                           |                                    | Outdoor unit  |                              |  |
| Available voltage ra    |                     |                           |                                    | 187—253 V   |                              |  |
| Starting current        |                     |                           | A                                  | 4.6   | 6.4                          | 8.1  |
|                         |                     | Cooling                   |                                    | (1 - 1 - 1 - 1  | 1,171 (1,990)                | 1,395 (2,370)  |
| _                       | Airflow rate        | Heating                   | CFM (m <sup>3</sup> /h)            | 906 (1,540)   | 1,089 (1,850)                | 1,460 (2,480)  |
| an                      | Type × Qty          |                           |                                    |   | Propeller fan × 1            | 1,100 (=,100)  |
|                         | Motor output        |                           | W                                  | 23  | •                            | 19   |
|                         | '                   | Cooling                   | +                                  | 44  | 48                           | 52   |
| Sound pressure lev      | rel*                | Heating                   | dB (A)                             | 48  | 49                           | 55   |
|                         |                     | Dimensions<br>(H × W × D) | in (mm)                            | Main1: 19-13/16 × 34-11/16 × 11/16 (504 × 881 × 18.19) Main2: 19-13/16 × 33-1/2 × 11/16                 | (588 × 88<br>Main2: 23-1/8 > | 34-11/16 × 11/16<br>1 × 18.19)<br>< 33-1/2 × 11/16<br>1 × 18.19) |
| leat exchanger typ      | ne.                 |                           |                                    | (504 × 851 × 18.19)   |                              |  |
| iour oxonangor typ      |                     | Fin pitch                 | FPI                                |   | 20                           |  |
|                         |                     | Rows × Stages             |                                    | Main1: 1 × 24   |                              | 1 × 28   |
|                         |                     |                           |                                    | Main2: 1 × 24   | Main2: 1 × 28                |  |
| Pipe type Fin type      |                     | Pipe type                 |                                    |   | Copper                       |  |
|                         |                     | Type (Material)           |                                    | Aluminum  |                              |  |
|                         | Surfa               |                           | Surface treatment                  | PC fin  |                              |  |
| Compressor              | essor               |                           |                                    | DC rotary   |                              |  |
| ompressor               | Motor output        |                           | W                                  | 900   |                              | 1,030  |
|                         |                     | Туре                      |                                    |   | R410A                        |  |
| Refrigerant             |                     | Charge                    | lb oz                              | 2lbs.3oz.   | 2lbs.10oz.                   | 2lbs.12oz.   |
|                         |                     | Onlarge                   | g                                  | 1,000   | 1,200                        | 1,250  |
| Refrigerant oil         |                     | Туре                      |                                    | RB68A   | RB68                         | RB68A  |
| Kenigerani oli          |                     | Amount                    | in <sup>3</sup> (cm <sup>3</sup> ) | 20.7 (340)  | 24.4                         | (400)  |
|                         |                     | Material                  |                                    | Steel sheet   |                              |  |
| Enclosure               |                     | Color                     |                                    | Beige<br>Approximate color of Munsell 10YR 7.5/1.0  |                              | 5/1.0  |
|                         | Net                 |                           |                                    | 21-5/16 × 31-7/16 × 11-7/16   | 24-7/8 × 31-7                | 7/16 × 11-7/16   |
| Dimensions              | 1461                |                           | in (mm)                            | (542 × 799 × 290)   |                              | 99 × 290)  |
| $H \times W \times D$ ) | Gross               |                           | (                                  | 23-11/16 × 37 × 14-3/4  | 27-1/4 × 3                   | 37 × 14-3/4  |
|                         | GIUSS               |                           |                                    | (602 × 940 × 375)   | (692 × 9                     | 40 × 375)  |
| Voight                  | Net                 |                           | lh (kg)                            | 71 (32)   | 84 (38)                      | 86 (39)  |
| Veight                  | Gross               |                           | lb (kg)                            | 77 (35)   | 95                           | (43)   |
|                         | Size                | Liquid<br>Gas             | in (mm)                            | Ø 3/8 (Ø  | Ø 1/4 (Ø 6.35)               | Ø 1/2 (Ø 12.7)   |
|                         | Method              |                           |                                    | Flare   |                              |  |
| Connection pipe         | Pre-charge length   |                           |                                    | 49 (1   |                              | 66 (20)  |
|                         | Max. length         |                           | ft (m)                             | 66 (2   |                              | 98 (30)  |
|                         | Max. height differe | ence                      | - (,                               | (2  | 49 (15)                      | 1 (/   |
|                         | ag amore            | Cooling                   |                                    |   | 14 to 115 (-10 to 46)        |  |
| Operation range         |                     | Heating                   | °F (°C)                            |   | -5 to 75 (-21 to 24)         |  |
|                         |                     | Material                  |                                    |   | LDPE                         |  |
| Drain hose              |                     | Tip diameter              | in (mm)                            | Ø 1/2 (Ø 13.0) (I. D.), Ø 5/8 to 11/16 (Ø 16.0 to 16.7) (O. D.)   |                              |  |
| Tip diameter            |                     | TIP GIATTIELEI            | 111 (111111)                       | ען אוז או א אוז און אוז און אוז און אוז אוז און אוז אוז אוז און אוז |                              |  |

#### NOTES:

- Specifications are based on the following conditions:
- Cooling: Indoor temperature of 80°FDB (26.67°CDB) / 67°FWB (19.44°CWB), and outdoor temperature of 95°FDB (35°CDB) / 75°FWB (23.9°CWB).

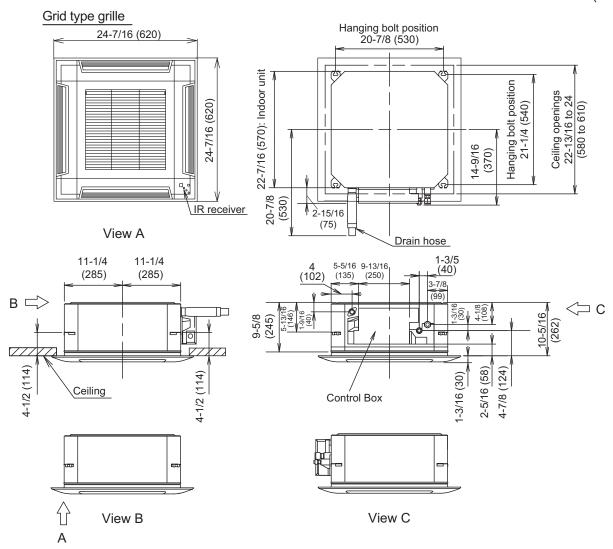
   Heating: Indoor temperature of 70°FDB (21.11°CDB) / 59°FWB (15°CWB), and outdoor temperature of 47°FDB (8.33°CDB) / 43°FWB (6.11°CWB).
- Pipe length: 24 ft 6 in (7.5 m), Height difference: 0 ft (0 m). (Between outdoor unit and indoor unit.)
   Protective function might work when using it outside the operation range.
- \*: Sound pressure level
- Measured values in manufacturer's anechoic chamber.
   Because of the surrounding sound environment, the sound levels measured in actual installation conditions might be higher than the specified values here.

### 2. Dimensions

### 2-1. Indoor unit

### ■ Models: ACUH09LUAS1, ACUH12LUAS1, and ACUH18LUAS1

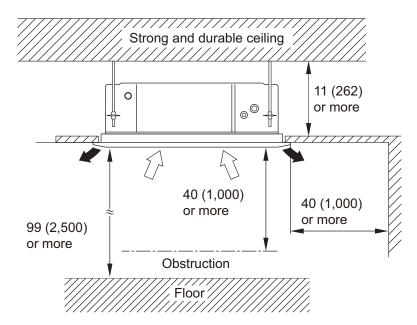
Unit: in (mm)



|                                      | a: Ceiling | openings                    |
|--------------------------------------|------------|-----------------------------|
| Cassette grille (Option [Grid type]) | in (mm)    | 22-13/16 to 24 (580 to 610) |

### **■** Installation space requirement

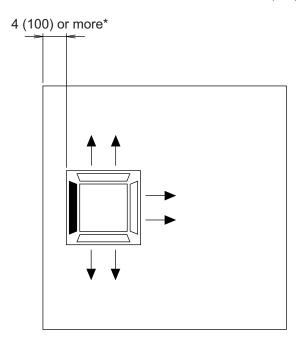
Unit: in (mm)



|              | Maximum height from floor to ceiling [Unit: in (mm)] |
|--------------|--|
| Standard     | 107 (2,700)  |
| High ceiling | 119 (3,000)  |

#### 3-way direction setting:

Unit: in (mm)



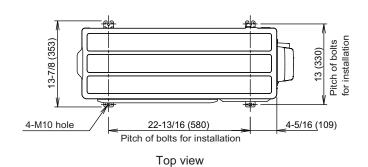
#### **NOTES:**

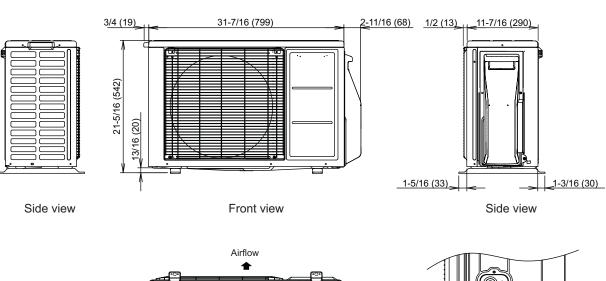
- To set "3-direction", optional Air Outlet Shutter Plate (UTR-YDZB) must be installed, and the "outlet-direction" need to be switched to "3-way" by remote controller.
   \*When installing the indoor unit, be careful about the maintenance space.
- In 3-way outlet mode, changing of ceiling height setting by function setting 20 is prohibited. (Ceiling height setting [function setting 20] is allowed to be changed only in 4-way outlet mode.)

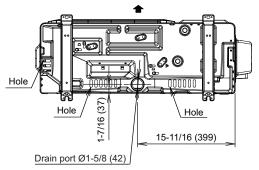
### 2-2. Outdoor unit

### **■** Models: AOUH09LUAS1

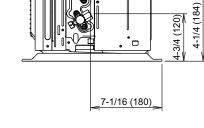
Unit: in (mm)







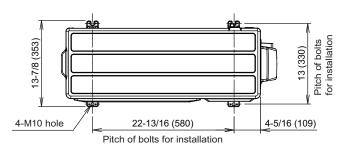
Bottom view



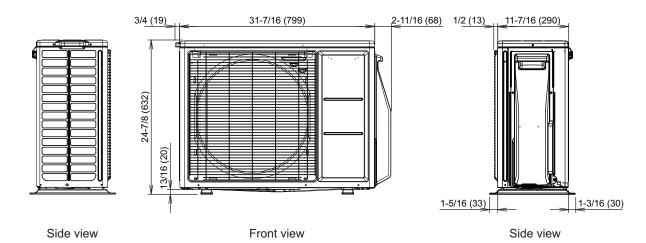
Side view (Valve part)

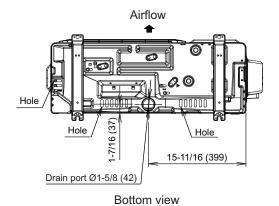
### ■ Models: AOUH12LUAS1 and AOUH18LUAS1

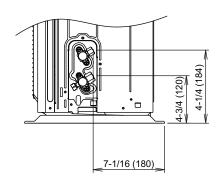
Unit: in (mm)



Top view







Side view (Valve part)



# 2. TECHNICAL DATA AND PARTS LIST

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# 2. TECHNICAL DATA AND PARTS LIST

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### 1. Precautions

When you start servicing, pay attention to the following points. For detailed precautions, refer to the installation manual of the products.

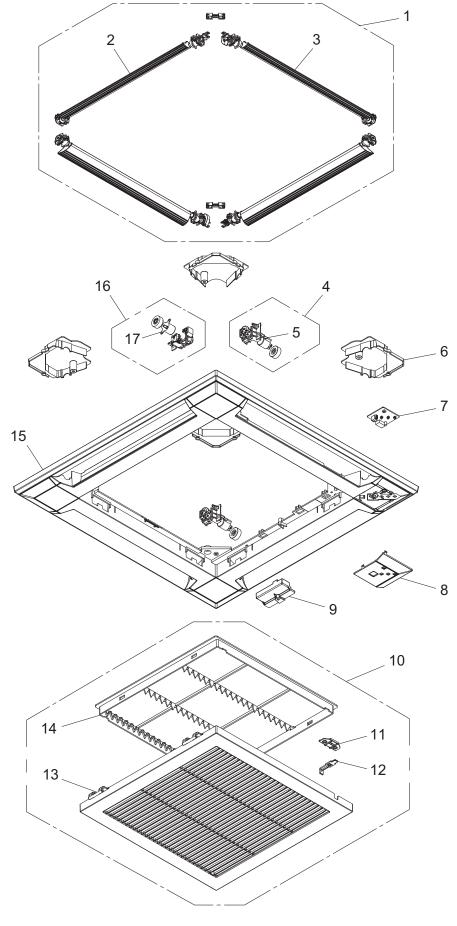
#### **⚠** CAUTION

- Service personnel
  - Any person who is involved with working on or breaking into a refrigerant circuit should hold a
    current valid certificate from an industry-accredited assessment authority, which authorizes
    their competence to handle refrigerants safely in accordance with an industry recognized assessment specification.
  - Servicing shall only be performed as recommended by the equipment manufacturer. Maintenance and repair requiring the assistance of other skilled personnel shall be carried out under the supervision of the person competent in the use of flammable refrigerants.
  - Servicing shall be performed only as recommended by the manufacturer.
- Work
  - Work in confined spaces shall be avoided.
  - The area around the workspace shall be sectioned off.
  - Electric shock may occur. After turning off the power, always wait 5 minutes before touching electrical components.
  - Do not touch the fins of the heat exchanger. Touching the heat exchanger fins could result in damage to the fins or personal injury such as skin rupture.
  - Do not place any other electrical products or household belongings under the product.
  - Condensation dripping from the product might get them wet, and may cause damage or malfunction to the property.
- Service parts information and design are subject to change without notice for product improvement
- For the latest information of the service parts, refer to our Service Portal. https://fujitsu-general.force.com/portal/
- Precise figure of the service parts listed in this manual may differ from the actual service parts.

# 2. Cassette grille (optional part) parts list

# 2-1. Model: UTG-CCGFGA

### ■ Overall

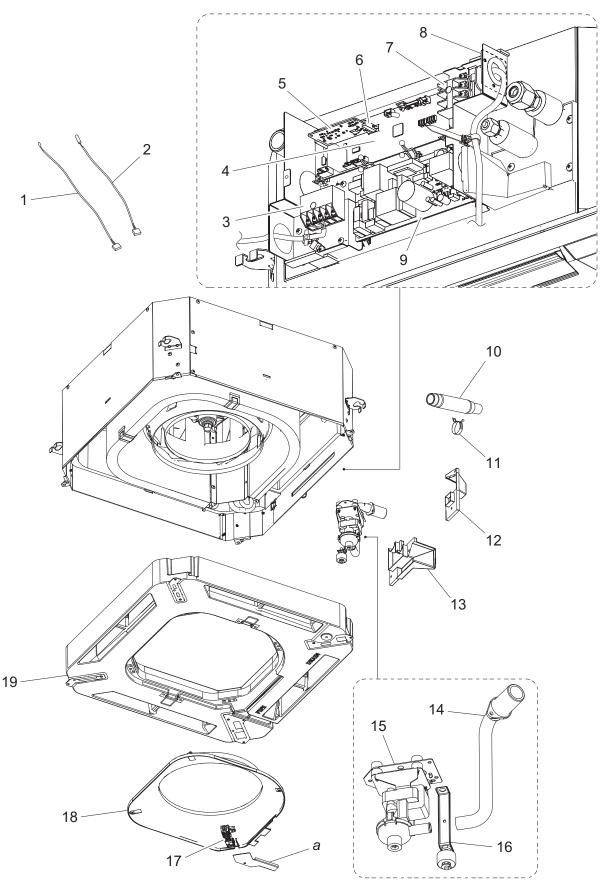


| Item no. | Part no.   | Part name                         | Service part |
|----------|------------|-----------------------------------|--------------|
| 1        | 9377760043 | Flap total assy                   | •            |
| 2        | 9377759047 | Flap assy B                       | •            |
| 3        | 9375727048 | Flap assy A                       | •            |
| 4        | 9375746018 | Motor holder assy B               | •            |
| 5        | 9900139087 | Step motor (with Red connector)   | •            |
| 6        | 9375530013 | Panel cover                       | •            |
| 7        | 9711310002 | Indicator PCB                     | •            |
| 8        | 9383100024 | Display panel assy                | •            |
| 9        | 9375549015 | Connector cover                   | •            |
| 10       | 9382862008 | Intake grille assy                | •            |
| 11       | 9375546014 | Hook bracket                      | •            |
| 12       | 9375532031 | Grille hook                       | •            |
| 13       | 9382863005 | Intake grille                     | •            |
| 14       | 9375533014 | Long-life filter                  | •            |
| 15       | 9382821029 | Decoration panel                  | •            |
| 16       | 9375745011 | Motor holder assy A               | •            |
| 17       | 9900139070 | Step motor (with White connector) | •            |
| _        | 9711276001 | Wire with connector               | •            |

# 3. Indoor unit parts list

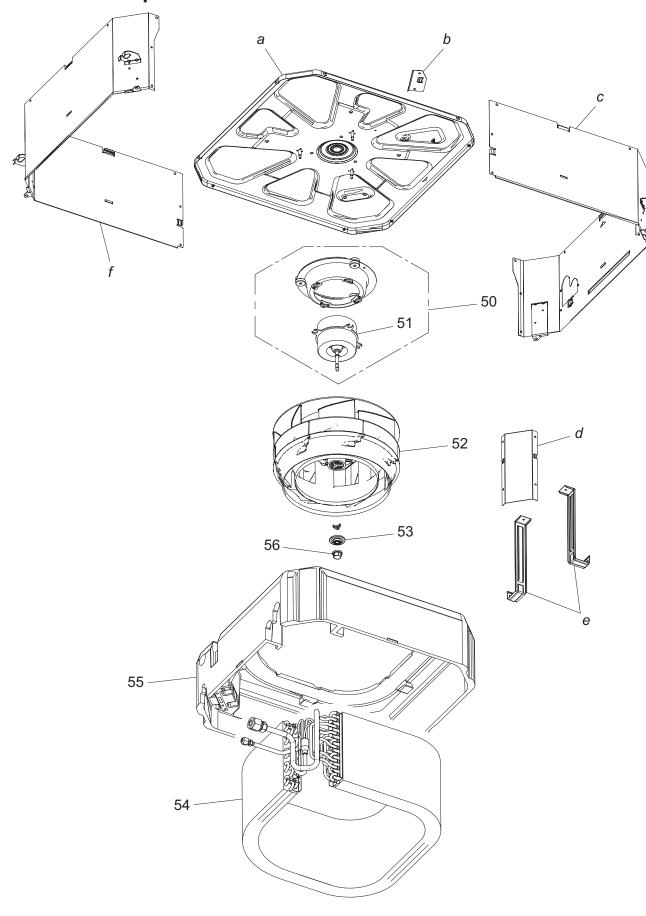
# 3-1. Models: ACUH09LUAS1, ACUH12LUAS1, and ACUH18LUAS1

**■** Chassis and PC boards



| Item no. | Part no.   | Part name   | Service part |
|----------|------------|---|--------------|
| 1        | 9900826000 | Thermistor (Room)   | <b>*</b>     |
| 2        | 9900349028 | Thermistor (Pipe)   | <b>*</b>     |
| 3        | 9900896027 | Terminal 5P   | <b>*</b>     |
|          | 9711870032 | Main PCB (09 model)   | <b>*</b>     |
| 4        | 9711870049 | Main PCB (12 model)   | <b>*</b>     |
|          | 9711870056 | Main PCB (18 model)   | <b>*</b>     |
| 5        | 9710019005 | Communication PCB   | <b>*</b>     |
| 6        | 0600063023 | Holder  | <b>*</b>     |
| 7        | 9900568009 | Terminal 3P   | <b>*</b>     |
| 8        | 9350720002 | Conduit plate   | <b>*</b>     |
| 9        | 9710661020 | Power supply PCB  | <b>*</b>     |
| 10       | 9379665032 | Drain hose  | <b>*</b>     |
| 11       | 9379757010 | Hose band   | <b>*</b>     |
| 12       | 9375516017 | Wire cover  | <b>*</b>     |
| 13       | 9375515027 | Pipe cover  | <b>*</b>     |
| 14       | 9375718015 | Drain port sub assy   | <b>*</b>     |
| 15       | 9375717025 | Drain pump sub assy   | <b>*</b>     |
| 16       | 9375721046 | Float switch sub assy   | <b>*</b>     |
| 17       | 9375477011 | Thermistor holder   | <b>*</b>     |
| 18       | 9375503017 | Bell-mouth hood   | <b>*</b>     |
| 19       | 9377765024 | Drain pan sub assy  | <b>*</b>     |
| _        | 9707449013 | Wire with connector (CN11 on Main PCB—Step motor)                                       | *            |
| _        | 9711277008 | Wire with connector (CN12 on Main PCB—Step motor)                                       | *            |
| _        | 9710177088 | Wire with connector (CN46 on Main PCB—Terminal [Ex. in])                                | *            |
| _        | 9711275004 | Wire with connector (CN48 on Main PCB—CN1 on Indicator PCB of optional Cassette grille) | *            |
| _        | 9710171000 | Wire with connector (CN54 on Main PCB—CN262 on Power supply PCB)                        | *            |
| _        | 9710172007 | Wire with connector (CN55 on Main PCB—CN263 on Power supply PCB)                        | *            |
| _        | 9710343100 | Wire with connector (CN300 on Main PCB—Terminal [RC])                                   | *            |
| _        | 9710703027 | Wire with connector (CN205 on Power supply PCB—Terminal 3P)                             | *            |
| _        | 9711278012 | Wire with connector (CN520 on Power supply PCB—DC fan motor)                            | *            |
| а        | _          | Wire holder   |              |

# ■ Fan and evaporator

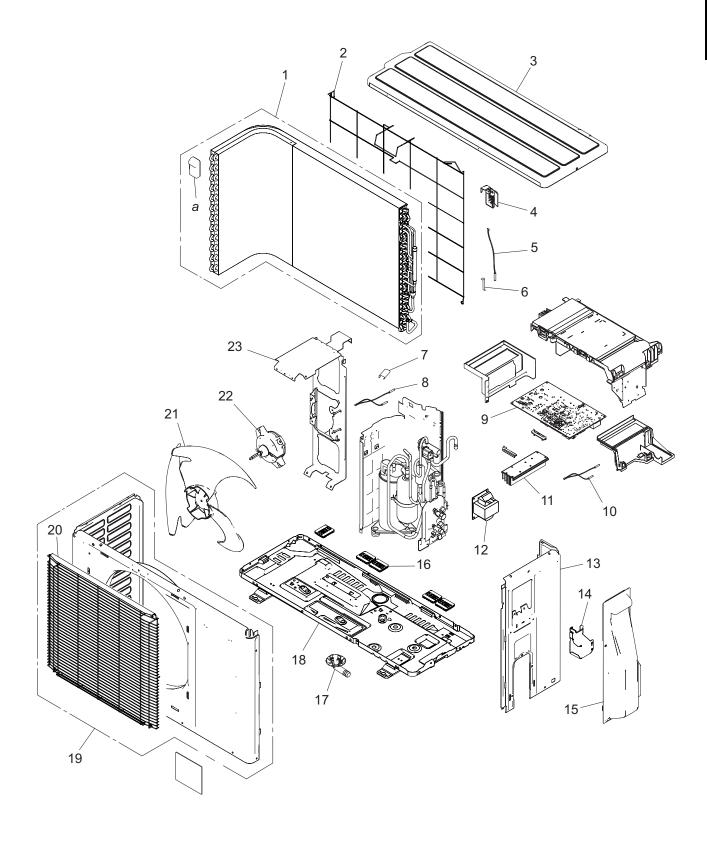


| Item no. | Part no.   | Part name                              | Service part |
|----------|------------|--|--------------|
| 50       | 9375719029 | Fan motor sub assy                     | •            |
| 51       | 9602870004 | DC fan motor                           | <b>*</b>     |
| 52       | 9375480011 | 2-stage turbo fan assy                 | <b>*</b>     |
| 53       | 9377811011 | Washer cover                           | <b>*</b>     |
| 54       | 9375720384 | Evaporator sub assy (09 and 12 models) | <b>*</b>     |
| 34       | 9375720339 | Evaporator sub assy (18 model)         | <b>*</b>     |
| 55       | 9377764065 | Insulation box sub assy                | <b>*</b>     |
| 56       | 9377807014 | Shaft cap                              | <b>*</b>     |
| а        | _          | Top plate assy                         | _            |
| b        | _          | Motor wire holder                      | _            |
| С        | _          | Cabinet A sub assy                     | _            |
| d        | _          | Separate wall                          | _            |
| е        | _          | Evaporator holder                      | _            |
| f        | _          | Cabinet B sub assy                     | _            |

# 4. Outdoor unit parts list

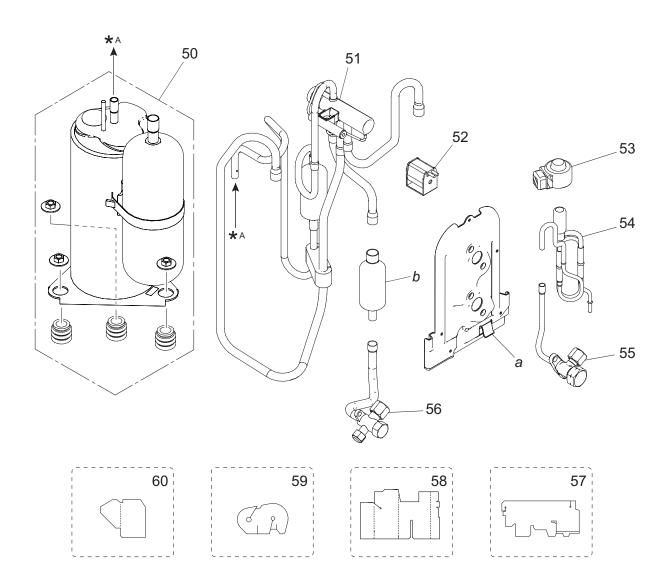
# 4-1. Model: AOUH09LUAS1

# **■** Exterior parts and chassis



| Item no. | Part no.     | Part name                           | Service part |  |
|----------|--------------|-------------------------------------|--------------|--|
| 1        | 9323834132   | Heat exchanger unit                 | +            |  |
| 2        | 9377840004   | Protective net                      | •            |  |
| 3        | 9322556028   | Top panel assy                      | •            |  |
| 4        | 9322138002   | Thermistor holder                   | •            |  |
| 5        | 9900984014   | Thermistor (Heat exchanger)         | •            |  |
| 6        | 313728262708 | Thermistor spring A                 | •            |  |
| 7        | 9300089012   | Thermistor spring                   | •            |  |
| 8        | 9900935047   | Thermistor assy (Discharge temp.)   | •            |  |
| 9        | 9709688403   | Main PCB                            | •            |  |
| 10       | 9900565060   | Thermistor (Outdoor temp.)          | •            |  |
| 11       | 9384912008   | Heat sink                           | •            |  |
| 12       | 9900583019   | Reactor assy                        | •            |  |
| 13       | 9322552259   | Cabinet right assy                  | •            |  |
| 14       | 9384268006   | Conduit cover                       | <b>*</b>     |  |
| 15       | 9322570055   | Switch cover assy                   | <b>*</b>     |  |
| 16       | 9383720000   | Drain cap assy                      | <b>+</b>     |  |
| 17       | 9322144003   | Drain pipe                          | <b>+</b>     |  |
| 18       | 9323550025   | Base assy                           | <b>*</b>     |  |
| 19       | 9322555199   | Front panel assy                    | <b>*</b>     |  |
| 20       | 9384265005   | Fan guard                           | <b>+</b>     |  |
| 21       | 9322136008   | Propeller fan                       | •            |  |
| 22       | 9603553005   | DC fan motor                        | •            |  |
| 23       | 9322553010   | Motor bracket assy                  |              |  |
| _        | 9711555007   | Wire with terminal (Terminal—Earth) | •            |  |
| а        | _            | Hair pin cushion                    | _            |  |

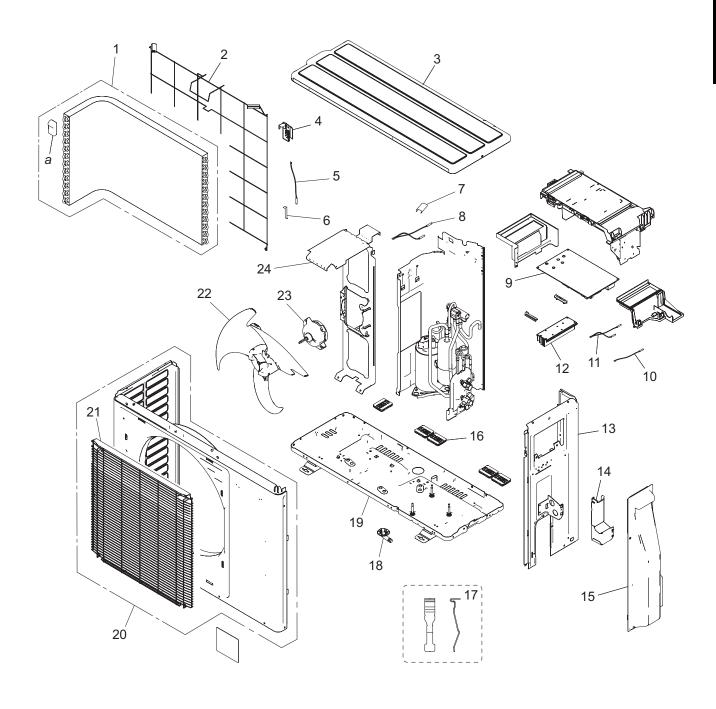
# ■ Compressor



| Item no. | Part no.   | Part name              | Service part |
|----------|------------|------------------------|--------------|
| 50       | 9323825192 | Compressor unit        | •            |
| 51       | 9322444011 | 4-way valve assy       | <b>*</b>     |
| 52       | 9970110160 | Solenoid               | <b>*</b>     |
| 53       | 9970222016 | Expansion valve coil   | •            |
| 54       | 9322463029 | Pulse motor valve assy | <b>*</b>     |
| 55       | 9322474001 | 2-way valve assy       | <b>*</b>     |
| 56       | 9322475008 | 3-way valve assy       | <b>*</b>     |
| 57       | 9324024006 | S-insulator B          | <b>*</b>     |
| 58       | 9322536020 | S-insulator F          | <b>*</b>     |
| 59       | 9322537003 | S-insulator H          | •            |
| 60       | 9323045002 | S-insulator V          | <b>*</b>     |
| а        | _          | Valve bracket          | _            |
| b        | _          | Muffler                | _            |

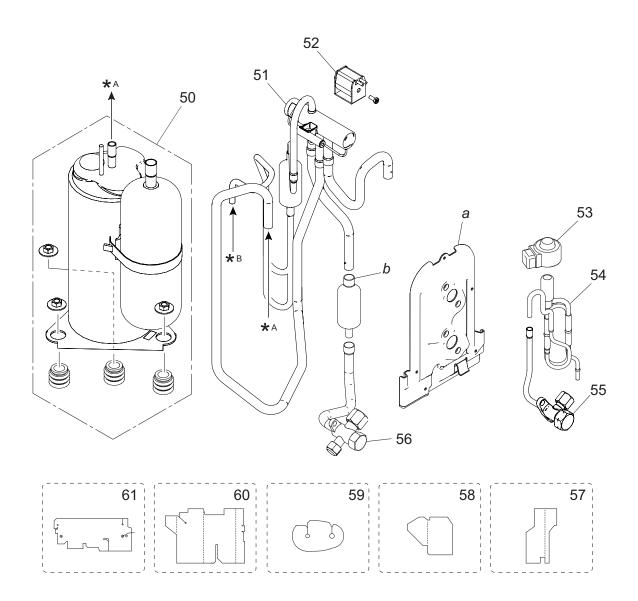
# 4-2. Models: AOUH12LUAS1 and AOUH18LUAS1

# **■** Exterior parts and chassis



| Item no. | Part no.     | Part name                           | Service part |  |
|----------|--------------|-------------------------------------|--------------|--|
| 1        | 9323834194   | Heat exchanger unit (12 model)      | <b>*</b>     |  |
| 1        | 9323834330   | Heat exchanger unit (18 model)      | <b>*</b>     |  |
| 2        | 9377854001   | Protective net assy                 | <b>*</b>     |  |
| 3        | 9322556028   | Top panel assy                      | <b>*</b>     |  |
| 4        | 9322327000   | Thermistor holder                   | <b>*</b>     |  |
| 5        | 9900984014   | Thermistor (Heat exchanger)         | <b>*</b>     |  |
| 6        | 313728262708 | Thermistor spring A                 | <b>*</b>     |  |
| 7        | 9300089012   | Thermistor spring                   | <b>*</b>     |  |
| 8        | 9900935054   | Thermistor assy (Discharge temp.)   | <b>*</b>     |  |
| 9        | 9709688410   | Main PCB (12 model)                 | <b>*</b>     |  |
| 9        | 9709688434   | Main PCB (18 model)                 | <b>*</b>     |  |
| 10       | 9900985011   | Thermistor assy (Compressor temp.)  | <b>*</b>     |  |
| 11       | 9900565060   | Thermistor assy (Outdoor temp.)     | <b>*</b>     |  |
| 12       | 9322420046   | Heat sink                           | <b>*</b>     |  |
| 13       | 9322552242   | Cabinet right assy                  | <b>*</b>     |  |
| 14       | 9384276001   | Conduit cover                       | •            |  |
| 15       | 9322570062   | Switch cover assy                   | <b>*</b>     |  |
| 16       | 9810028006   | Thermistor stopper                  | <b>*</b>     |  |
| 17       | 9383720000   | Drain cap assy                      | <b>*</b>     |  |
| 18       | 9322144003   | Drain pipe                          | •            |  |
| 19       | 9323550025   | Base assy                           | •            |  |
| 20       | 9322555182   | Front panel assy                    | •            |  |
| 21       | 9384273000   | Fan Guard                           | <b>*</b>     |  |
| 22       | 9322150004   | Propeller fan                       |              |  |
| 23       | 9604091001   | DC fan motor                        |              |  |
| 24       | 9322553027   | Motor bracket assy                  |              |  |
| _        | 9709488027   | Wire with terminal (Terminal—Earth) | •            |  |
| а        | _            | Hair pin cushion                    | _            |  |

# ■ Compressor



| Item no. | Part no.   | Part name                   | Service part |  |
|----------|------------|-----------------------------|--------------|--|
| 50       | 9323825208 | Compressor unit (12 model)  | •            |  |
| 50       | 9323825215 | Compressor unit (18 model)  | •            |  |
| 51       | 9322446015 | 4-way valve assy            | •            |  |
| 52       | 9970194023 | Solenoid                    | •            |  |
| 53       | 9970222016 | Expansion valve coil        | •            |  |
| 54       | 9322463029 | Pulse motor valve assy      | •            |  |
| 55       | 9322474001 | 2-way valve assy            | •            |  |
| 56       | 9322850010 | 3-way valve assy (12 model) | •            |  |
| 56       | 9387831016 | 3-way valve assy (18 model) | •            |  |
| 57       | 9322824004 | S-insulator K               | •            |  |
| 58       | 9323045002 | S-insulator V               | •            |  |
| 59       | 9322501004 | S-insulator H               | •            |  |
| 60       | 9322847003 | S-insulator F               | +            |  |
| 61       | 9324014014 | S-insulator B               | •            |  |
| а        | _          | Valve bracket —             |              |  |
| b        | _          | Muffler                     | _            |  |

### 5. Accessories

### 5-1. Indoor unit

### ■ Models: ACUH09LUAS1, ACUH12LUAS1, and ACUH18LUAS1

| Part name  | Exterior | Q'ty | Part name                         | Exterior | Q'ty |
|--|----------|------|-----------------------------------|----------|------|
| Operating manual                                     |          | 1    | Drain hose insulation             |          | 1    |
| Installation manual                                  |          | 1    | Hose band                         |          | 1    |
| Template (Carton top)                                |          | 1    | Coupler heat insulation (large)   | 0        | 1    |
| Special nut A (large flange)                         | 9        | 4    | Coupler heat insulation (small)   | <u> </u> | 1    |
| Special nut B (small flange)                         | 8        | 4    | Cable tie (for electrical wiring) | 8        | 2    |
| Drain hose<br>(Ø3/4 in [I.D.],<br>Ø1-1/16 in [O.D.]) | 50       | 1    |                                   |          |      |

### 5-2. Outdoor unit

### ■ Models: AOUH09LUAS1, AOUH12LUAS1, and AOUH18LUAS1

| Part name           | Exterior | Qty | Part name | Exterior | Qty |
|---------------------|----------|-----|-----------|----------|-----|
| Installation manual |          | 1   | Cable tie | <b>9</b> | 2   |
| Drain pipe          |          | 1   | Drain cap | 600      | 5   |

# 6. Optional parts

# 6-1. Indoor unit

### **■** Controllers

| Exterior   | Part name                        | Model name | Summary   |
|--|----------------------------------|------------|---|
| Contraction Contraction Test to the contraction Contraction Test Tests Contraction Tests Contraction Tests Contraction Tests Contraction Tests Contraction Tests Contraction Contraction Tests Contraction Contraction Tests Contraction C | Wired Remote<br>Controller       | UTY-RNRUZ* | Easy finger touch operation with LCD panel. Backlit LCD enables easy operation in a dark room. Wire type: Non-polar 2-wire  |
| COAC OF THE PLAN IN THE PLAN I | Simple Remote<br>Controller      | UTY-RSRY   | Compact remote controller concentrates on the basic functions such as Start/Stop, fan control, temperature setting, and operation mode. Wire type: Non-polar 2-wire (For Slim duct type only) |
| TOWN.  | Simple Remote<br>Controller      | UTY-RHRY   | Compact remote controller concentrates on the basic functions such as Start/Stop, fan control, and temperature setting. Wire type: Non-polar 2-wire   |
| CONTACT THE CONTACT OF THE CONTACT O | Wireless<br>Remote<br>Controller | UTY-LNTU   | Unit control is performed by Wireless<br>Remote Controller.   |

**NOTE:** Available functions may differ by the remote controller. For details, refer to the operation manual.

### ■ Cassette grille

| Exterior | Part name       | Model name | Summary  |
|----------|-----------------|------------|--|
|          | Cassette Grille | UTG-CCGFGA | This cassette grille can be installed appropriately on the grid type ceiling common in the office. |

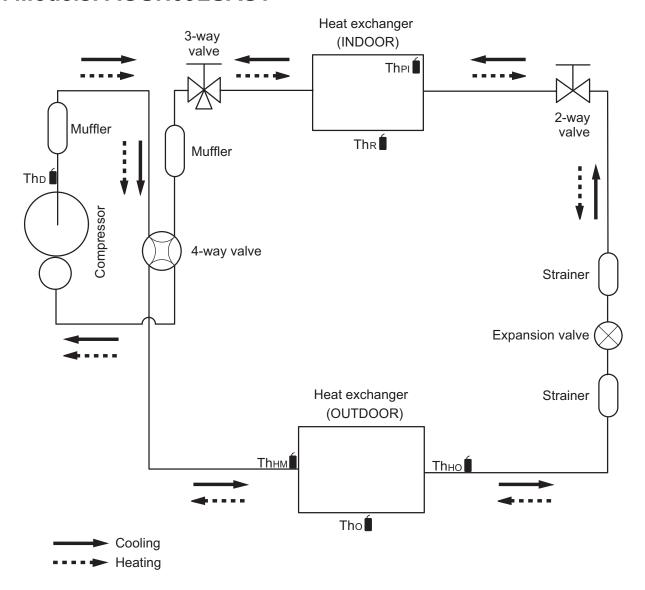
### ■ Others

| Exterior    | Part name                               | Model name | Summary  |
|-------------|---|------------|--|
|             | External<br>Connect Kit                 | UTY-XWZXZG | Use to connect with various peripheral devices and air conditioner PCB. For control output port.   |
|             | Air Outlet<br>Shutter Plate             | UTR-YDZB   | Installed at the air outlet when 3-directions mode is performed.   |
|             | Fresh Air Intake<br>Kit                 | UTZ-VXAA   | By attaching Fresh Air Intake Kit to the indoor unit, it can be taken in fresh air of up to 10% of "high" air volume of the indoor unit.  Do not branch the connecting duct into   |
|             |   |            | multiple rooms.  |
| Insulation  | Insulation for<br>High Humidity         | UTZ-KXGC   | Install when the under-roof condition is expected to be the humidity of over 80% and the temperature of over 86 °F(30 °C).   |
|             | External Input<br>and Output PCB        | UTY-XCSX   | Use to connect with external devices and air conditioner PCB.  |
|             | External Input<br>and Output PCB<br>Box | UTZ-GXEA   | For installing the External input and output PCB.  |
| WEAN COLORS | WLAN Adapter                            | UTY-TFSXZ2 | Remotely manage an air conditioning system using mobile devices such as smartphones and tablets. For connection indoor unit with UART interface. Appropriate application for each region is required to use this option. For details, contact FGL sales company. |
|             | Modbus<br>Converter                     | UTY-VMSX   | For connection between indoor unit with UART interface and a Modbus open network.  |
|             | KNX Convertor                           | UTY-VKSX   | For connection between indoor unit with UART interface and a KNX open network.   |
|             | Thermostat<br>Converter                 | UTY-TTRX   | This converter can control Fujitsu<br>General products using a third-party<br>thermostat controller.   |

| Exterior | Part name                                    | Model name | Summary  |  |  |
|----------|--|------------|--|--|--|
|          | Network<br>Converter                         | UTY-VTGX   | This converter is required when connecting single split system to VRF network system. The following service part is required.  • Wire with connector (Service part No.: 9705932012)      |  |  |
|          | Network<br>Converter<br>(AC power<br>supply) | UTY-VTGXV  | This converter is required when connecting single split system to VRF network system. The following service part is required.  • Wire with connector (Service part No.: 9705932012)      |  |  |
|          | External Switch<br>Controller                | UTY-TERX   | Air conditioner switching can be controlled by connecting other external sensor switches.  The following service part is required.  • Wire with connector (Service part No.: 9705932012) |  |  |

# 7. Refrigerant system diagrams

### 7-1. Models: AOUH09LUAS1



Tho : Thermistor (Discharge temperature)

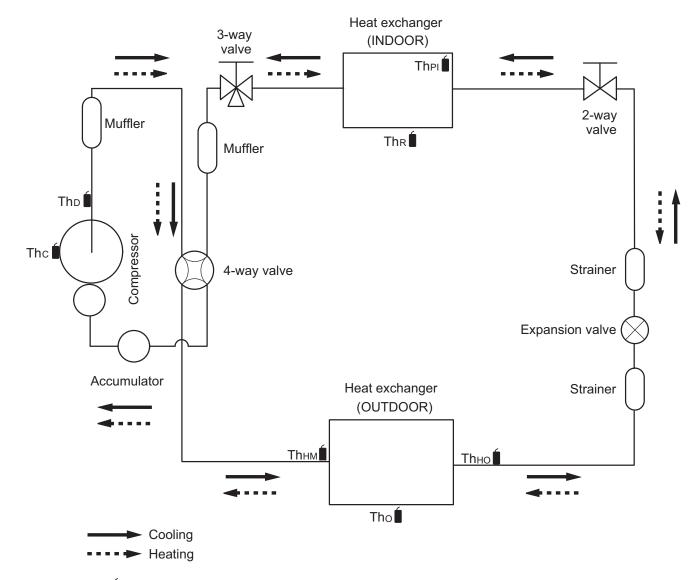
Them: Thermistor (Heat exchanger middle temperature)

Tho : Thermistor (Outdoor temperature)

Thно : Thermistor (Heat exchanger out temperature)

The : Thermistor (Pipe temperature)
The : Thermistor (Room temperature)

### 7-2. Models: AOUH12LUAS1 and AOUH18LUAS1



The : Thermistor (Compressor temperature)

Tho : Thermistor (Discharge temperature)

Thнм : Thermistor (Heat exchanger middle temperature)

Tho : Thermistor (Outdoor temperature)

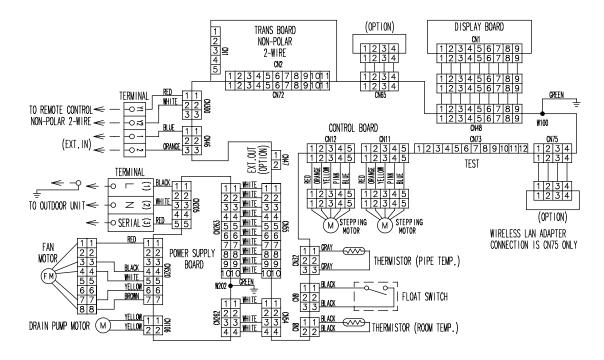
Thно **f**: Thermistor (Heat exchanger out temperature)

The : Thermistor (Pipe temperature)
The : Thermistor (Room temperature)

# 8. Wiring diagrams

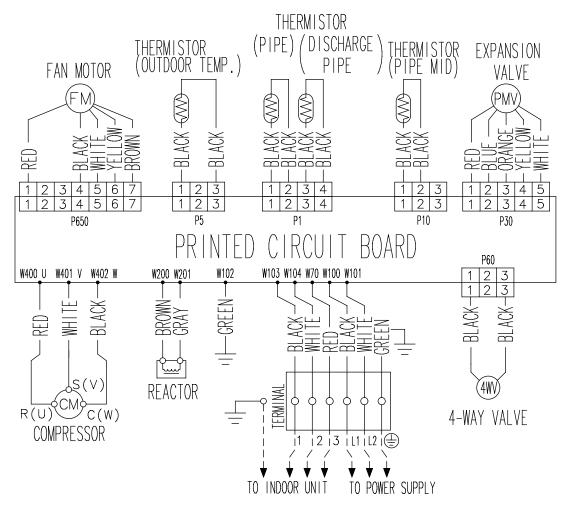
### 8-1. Indoor unit

# ■ Models: ACUH09LUAS1, ACUH12LUAS1, and ACUH18LUAS1

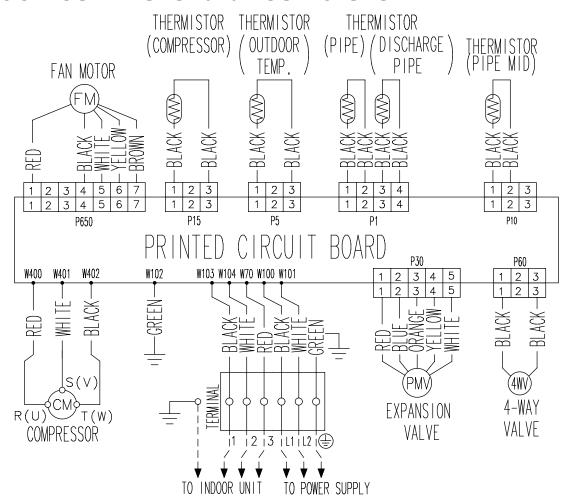


### 8-2. Outdoor unit

### ■ Model: AOUH09LUAS1

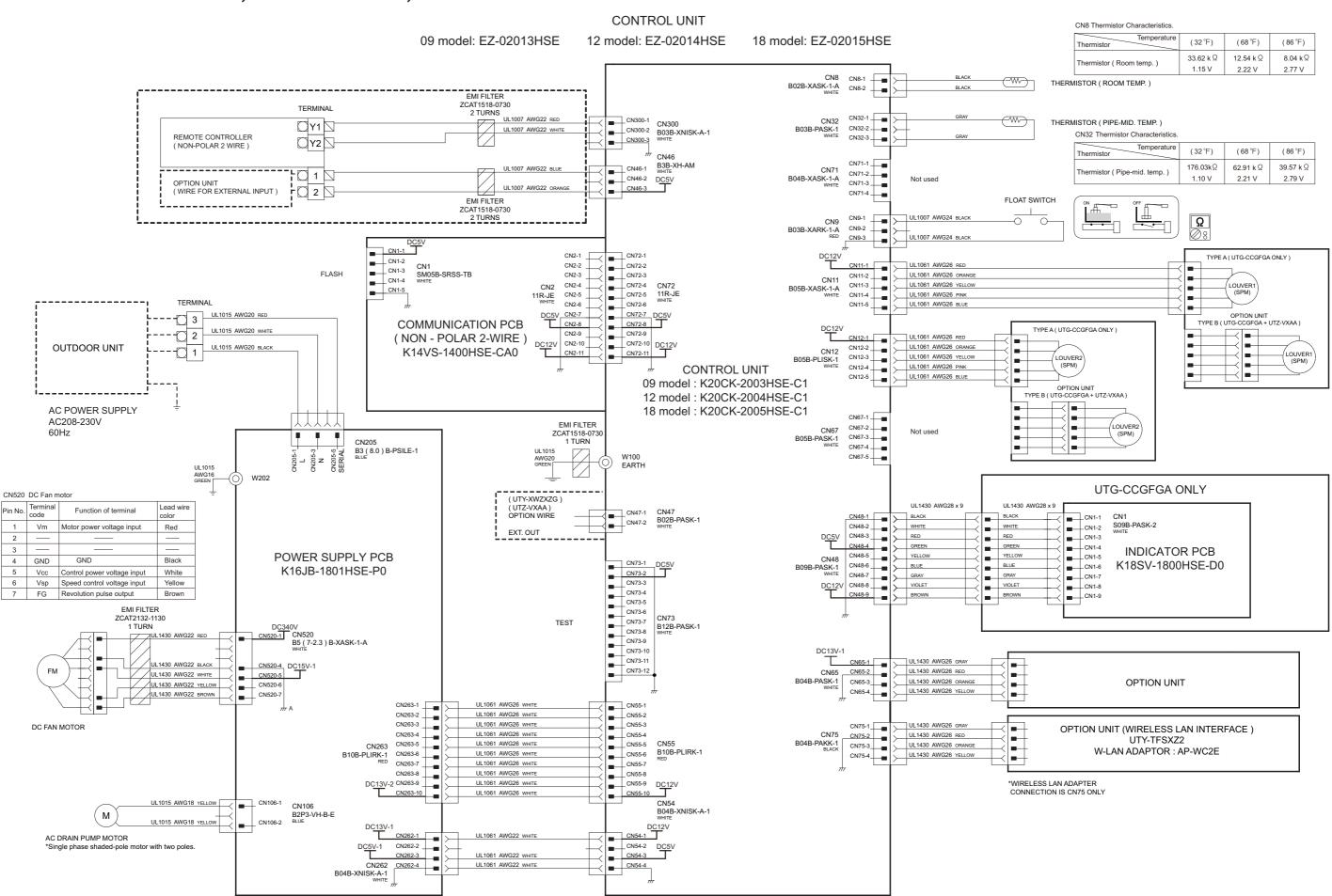


### ■ Models: AOUH12LUAS1 and AOUH18LUAS1



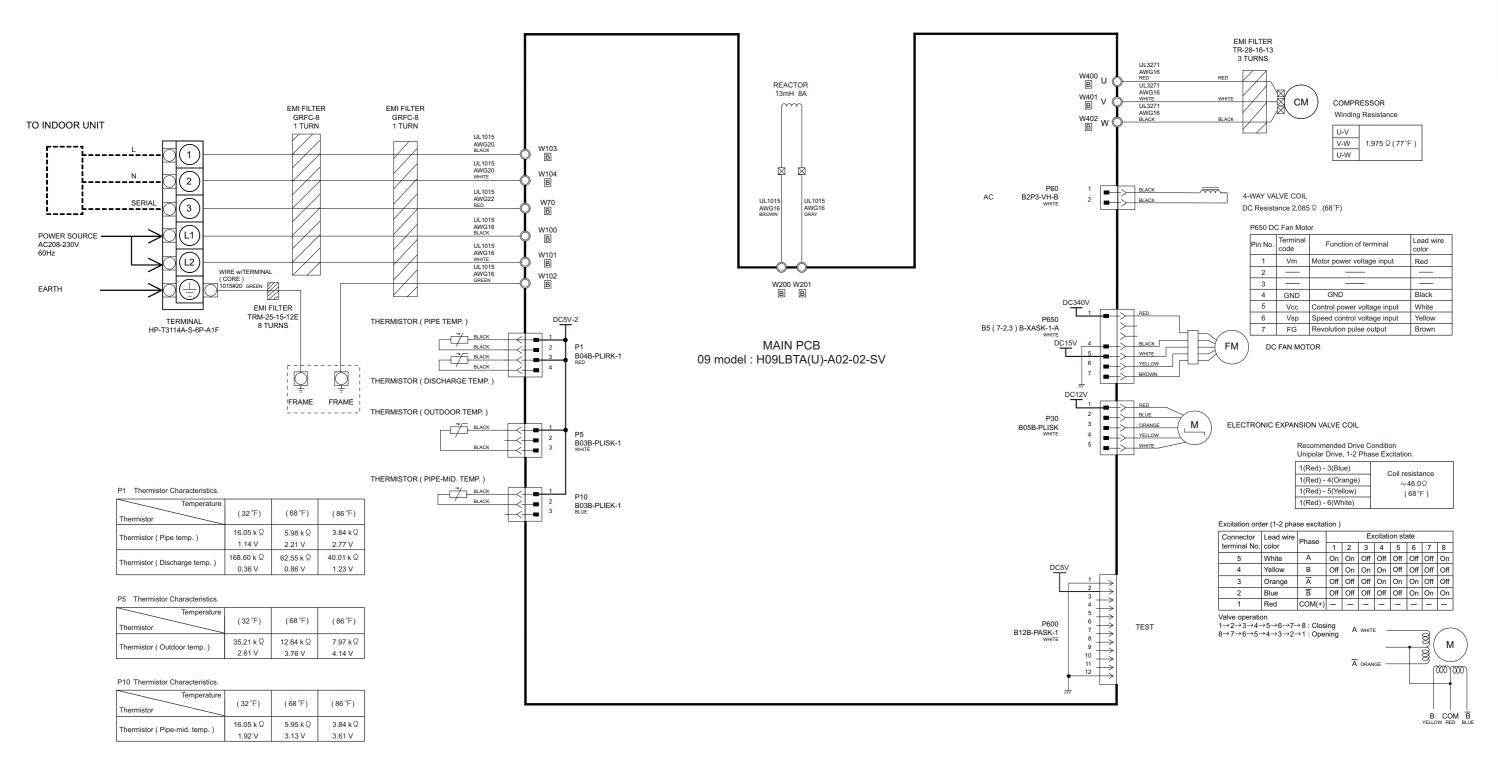
# 9. PC board diagrams

# 9-1. Models: ACUH09LUAS1, ACUH12LUAS1, and ACUH18LUAS1



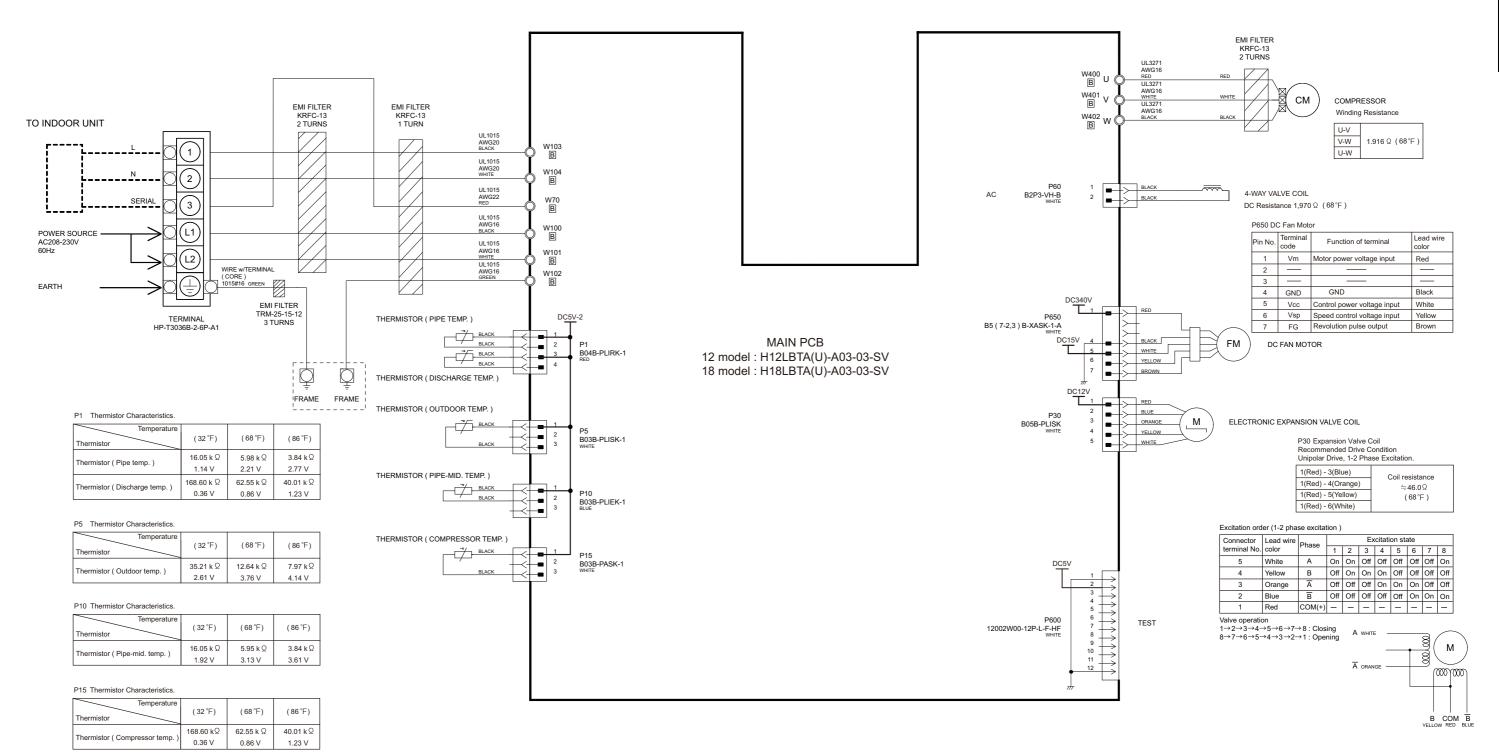
### 9-2. Models: AOUH09LUAS1

### CONTROL UNIT 09 model : EZ-0200WHUE



### 9-3. Models: AOUH12LUAS1 and AOUH18LUAS1

CONTROL UNIT 12 model : EZ-0200HHUE 18 model : EZ-0200YHUE





# 3. TROUBLESHOOTING

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# 3. TROUBLESHOOTING

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### 1. Error code

**TROUBLESHOOTING** 

When a problem occurs in the system or the connected device, the error content is notified by displaying the code.

**NOTE:** This function is only available in a system with indoor or IR receiver units equipped with indicator lamps to show the error content.

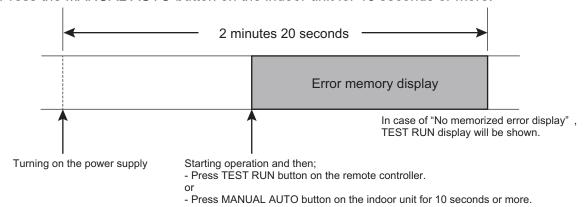
Errors, once displayed, will be automatically stored in the PC board of the indoor unit. Even if the power is disconnected, the memory containing the error history will not be erased.

If another error occurs later, the stored error memory will be updated automatically and replaced with the new one. (Previous error will be erased.)

# 1-1. How to check the error memory

When an error occurs, the operation lamp (Green) and the timer lamp (Orange) indicate the error content by blinking. To check the error memory, follow the procedures below.

- 1. Stop the operation of the air conditioner, and then disconnect the power supply.
- 2. Reconnect the power supply.
- 3. In one of the following two methods, the memorized error is only displayed during the "3 minutes ST"\* state period.
  - Start the operation and then press the TEST RUN button on the remote controller.
  - Press the MANUAL AUTO button on the indoor unit for 10 seconds or more.



\*: The "3 minutes ST" period lasts 2 minutes and 20 seconds after turning on the power supply.

# 1-2. How to erase the error memory

The error memory can be erased in one of the following two methods.

- Manual erase: Pressing the MANUAL AUTO button on the indoor unit while the "Error memory display" is being shown. (Short beep emits for about 3 seconds.)
- Automatic erase: After continuing the normal operation of the air conditioner without error for 2
  hours or longer after displaying the error memory as described in How to check the error memory.
  (Except FAN operation mode.)

# 1-3. Error code table (Wired remote controller)

The operation, timer, and economy indicators operate according to the error contents. For confirmation of the error contents, refer the flashing pattern as follows.

| Error contents   | Wired remote controller display |
|--|---------------------------------|
| E: 11.X. Serial communication error (Serial reverse transfer error) (Outdoor unit) | 11                              |
| E: 11.X. Serial communication error (Serial forward transfer error) (Indoor unit)  | 11                              |
| E: 12.X. Wired remote controller communication error (Indoor unit)                 | 12                              |
| E: 18.X. External communication error (Indoor unit)                                | 18                              |
| E: 23.X. Combination error (Outdoor unit)  | 23                              |
| E: 26.X. Address setting error in wired remote controller (Indoor unit)            | 26                              |
| E: 29.X. Connected unit number error (Indoor unit)                                 | 29                              |
| E: 32.X. Indoor unit main PCB error (Indoor unit)                                  | 32                              |
| E: 33.X. Indoor unit motor electricity consumption detection error (Indoor unit)   | 33                              |
| E: 35.X. MANUAL AUTO button error (Indoor unit)                                    | 35                              |
| E: 39.X. Indoor unit power supply error for fan motor (Indoor unit)                | 39                              |
| E: 3A.X. Indoor unit communication circuit (wired remote controller) error         | 3A                              |
| E: 41.X. Room temperature sensor error (Indoor unit)                               | 41                              |
| E: 42.X. Indoor unit heat exchanger sensor error (Indoor unit)                     | 42                              |
| E: 51.X. Indoor unit fan motor error (Indoor unit)                                 | 51                              |
| E: 53.X. Drain pump error (Indoor unit)  | 53                              |
| E: 62.X. Outdoor unit main PCB error (Outdoor unit)                                | 62                              |
| E: 63.X. Inverter error (Outdoor unit)   | 63                              |
| E: 64.X. PFC circuit error (Outdoor unit)  | 64                              |
| E: 65.X. IPM error (Outdoor unit)  | 65                              |
| E: 71.X. Discharge thermistor error (Outdoor unit)                                 | 71                              |
| E: 73.X. Outdoor unit heat exchanger thermistor error (Outdoor unit)               | 73                              |
| E: 74.X. Outdoor temperature thermistor error (Outdoor unit)                       | 74                              |
| E: 84.X. Current sensor error (Outdoor unit)                                       | 84                              |
| E: 94.X. Trip detection (Outdoor unit)   | 94                              |
| E: 95.X. Compressor motor control error (Outdoor unit)                             | 95                              |
| E: 97.X. Outdoor unit fan motor error (Outdoor unit)                               | 97                              |
| E: 99.X. 4-way valve error (Outdoor unit)  | 99                              |
| E: A1.X. Discharge temperature error (Outdoor unit)                                | A1                              |

# 2. Troubleshooting with error code

# 2-1. E: 11.X. Serial communication error (Serial reverse transfer error) (Outdoor unit)

| Indicator          | Wired remote controller | Error code | E: 11   |
|--------------------|-------------------------|------------|---|
|                    |                         | Main PCB   | When the indoor unit cannot receive the serial signal   |
| Detective actuator | Outdoor unit            | Fan motor  | from outdoor unit more than 2 minutes after power on, or the indoor unit cannot receive the serial signal more than 15 seconds during normal operation. |
| Forecast of cause  |                         |            | Connection failure  |
|                    |                         |            | External cause  |
|                    |                         |            | Main PCB failure  |
|                    |                         |            | Outdoor unit fan motor failure  |

Check point 1. Reset the power and operate

Does error indication show again?

 $\rightarrow$  If no, go to "Check point 1-2".

 $\downarrow$ 

### Check point 2. Check connection

Check any loose or removed connection line of indoor unit and outdoor unit.

Check connection condition is control unit. (If there is loose connector, open cable or mis-wiring.)

 $\rightarrow$  If there is an abnormal condition, correct it by referring to the installation manual or the "DESIGN & TECHNICAL MANUAL".

 $\downarrow$ 

### Check point 3. Check the voltage of power supply

Check the voltage of power supply

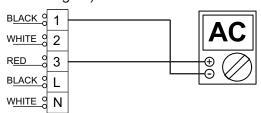
Check if AC 198 V (AC 220 V -10%) to AC 264 V (AC 240 V +10%) appears at outdoor unit terminal L — N.



 $\downarrow$ 

### Check point 4. Check serial signal (Reverse transfer signal)

Check serial signal (Reverse transfer signal)



- Check if indicated value swings between AC 90 V and AC 270 V at the outdoor unit terminal 1
   —3.
- If it is abnormal, check the parts below.

TROUBLESHOOTING

- Outdoor unit fan motor in "Service parts information" on page 03-44
- If outdoor fan motor is abnormal, replace outdoor unit fan motor and main PCB.
- If the checked parts are normal, replace the main PCB.

 $\downarrow$ 

#### **End**

### Check point 1-2. Check external cause such as noise

- Check the complete insulation of the grounding.
- Check if there is any equipment that causes harmonic wave near the power cable (Neon light bulb or any electronic equipment which causes harmonic wave).

 $\downarrow$ 

# 2-2. E: 11.X. Serial communication error (Serial forward transfer error) (Indoor unit)

| Indicator          | Wired remote controller | Error code | E: 11   |
|--------------------|-------------------------|------------|---|
|                    | Indoor unit             | Main PCB   | When the outdoor unit cannot properly receive the social  |
| Detective actuator | indoor unit             | Fan motor  | When the outdoor unit cannot properly receive the serious signal from indoor unit for 10 seconds or more. |
|                    | Outdoor unit            | Main PCB   | anglial from mader and for 10 seconds of more.  |
|                    |                         |            | Connection failure  |
| Forecast of cause  |                         |            | External cause  |
|                    |                         |            | Main PCB failure  |

### Check point 1. Reset the power and operate

Does error indication show again?

→ If no, go to "Check point 1-2".

 $\downarrow$ 

### Check point 2. Check connection

Check any loose or removed connection line of indoor unit and outdoor unit.

ightarrow If there is an abnormal condition, correct it by referring to the installation manual or the "DESIGN & TECHNICAL MANUAL".

Check connection condition is control unit. (If there is loose connector, open cable or mis-wiring.)

 $\downarrow$ 

### Check point 3. Check the voltage of power supply

Check the voltage of power supply

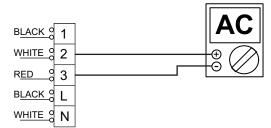
Check if AC 198 V (AC 220 V -10%) to AC 264 V (AC 240 V +10%) appears at outdoor unit terminal L — N.



 $\downarrow$ 

### Check point 4. Check serial signal (Forward transfer signal)

Check serial signal (Forward transfer signal)



- Check if indicated value swings between AC 30 V and AC 130 V at outdoor unit terminal 2—3.
- If it is abnormal, replace main PCB.

 $\downarrow$ 

### End

### Check point 1-2. Check external cause such as noise

- · Check if the ground connection is proper.
- Check if there is any equipment that causes harmonic wave near the power cable (Neon light bulb or any electronic equipment which causes harmonic wave).

 $\downarrow$ 

# 2-3. E: 12.X. Wired remote controller communication error (Indoor unit)

| Indicator                               | Wired remote controller | Error code | E: 12   |
|---|-------------------------|------------|---|
|   | Indoor unit             | Main PCB   | When the indoor unit cannot receive the signal from                       |
| Detective actuator Wired remote control |                         | ontrol     | wired remote controller more than following time during normal operation. |
|   | whed remote control     |            | 3-wire type: 1 minute   |
|   |                         |            | 2-wire type: 2.5 minutes  |
|   |                         |            | Terminal connection abnormal  |
| Forecast of cause                       |                         |            | Wired remote control failure  |
|   |                         |            | Main PCB failure  |

#### Check point 1. Check the connection of terminal

After turning off the power, check & correct the followings.

• Check the connection of terminal between wired remote controller and indoor unit, and check if there is a disconnection of the cable.

1

# Check Point 1-2 : Check Wired remote controller and main PCB

Check voltage at CN14 (terminal 1—3, terminal 1—2) of main PCB. (Power supply to the remote controller)
Upon correcting the removed connector or mis-wiring, reset the power.



- If it is DC 12 V, remote controller is failure.
   (Main PCB is normal)
  - Replace remote control
- If it is DC 0 V, main PCB is failure. (Check remote controller once again)
  - Replace main PCB

↓ End

### Check Point 2: Wire installation wrong remote controller group setting

- Wrong wire connection in remote controller group (Please refer to the installation manual)
- The number of connecting indoor unit and remote controller in one remote controller group were less than 32 units.

 $\downarrow$ 

### Check Point 2-1: Check Indoor unit main PCB

- Check if main PCB damage
- Change main PCB and check the error after setting remote controller address



 $\downarrow$ 

# 2-4. E: 18.X. External communication error (Indoor unit)

| Indicator          | Wired remote controller | Error code                   | E: 18  |
|--------------------|-------------------------|------------------------------|--|
| Detective actuator | Indoor unit             | External communication error | After receiving a signal from the external input and output PCB, the same signal has not been received for 15 seconds. |
| Forecast of cause  |                         |                              | Connection failure External input and output PCB failure   |
|                    |                         |                              | Main PCB   |

### Check point 1. Check the connection

- Check any loose or removed connection between the main PCB to the external input and output PCB.
  - -> If there is an abnormal condition, correct it by refer to the installation manual or the "DESIGN & TECHNICAL MANUAL".
- Check the connection condition on the external input and output PCB and the main PCB (If there is loose connector, open cable or mis-wiring.)

 $\downarrow$ 

### Check point 2. Replace the external input and output PCB

If check point 1 do not improve the symptom, change external input and output PCB.

1

### Check point 3. Replace main PCB

If check point 2 do not improve the symptom, change main PCB

 $\downarrow$ 

# 2-5. E: 23.X. Combination error (Outdoor unit)

| Indicator          | Wired remote controller | Error code | E: 23  |
|--------------------|-------------------------|------------|--|
| Detective actuator | Indoor unit             |            | The outdoor unit receives the serial signal of applied refrigerant information from indoor unit. |
| Forecast of cause  |                         |            | Incorrect indoor unit is selected.   |

### Check point 1. Check the type of indoor unit

- Check the type of the connected indoor unit.
  - -> If there is an abnormal condition, correct it by refer to the installation manual or the "DESIGN & TECHNICAL MANAL".

1

### Check point 2. Replace main PCB

If check point 1 do not improve the symptom, replace main PCB of the outdoor unit.

 $\downarrow$ 

# 2-6. E: 26.X. Address setting error in wired remote controller (Indoor unit)

| Indicator          | Wired remote controller          | Error code | E: 26   |
|--------------------|----------------------------------|------------|---|
|                    | Wired remote controller (2-wire) |            | When the address number set by auto setting and   |
| Detective actuator | Indoor unit controller PCB       |            | <ul> <li>manual setting are mixed in one remote controller group</li> <li>When the duplicated address number exists in one remote controller group</li> </ul> |
|                    |                                  |            | Wrong wiring of remote controller group   |
| Forecast of cause  |                                  |            | Wrong remote controller address setting   |
| 1 Olecasi ol cause |                                  |            | Indoor unit main PCB failure  |
|                    |                                  |            | Remote controller failure   |

### Check point 1. Wire installation

- Check the wire connection in the remote controller group (For installation method, refer to installation manual)
  - -> If there is an abnormal condition, correct it by refer to the installation manual or the "DESIGN & TECHNICAL MANUAL".

 $\downarrow$ 

### Check point 2. Wrong remote controller group setting

- The given address number by auto setting (00) and the manual set number (except 00) are not existing in one remote controller group.
- The remote controller address setting by UI is not existing same address.
- The duplicate address number is not existing in one remote controller group.

 $\downarrow$ 

### Check point 3. Check indoor unit main PCB

- Check if main PCB is damaged.
- Change main PCB and check the error after setting remote controller address.

 $\downarrow$ 

# 2-7. E: 29.X. Connected unit number error (Indoor unit)

| Indicator          | Wired remote controller          | Error code | E: 29  |
|--------------------|----------------------------------|------------|--|
| Detective actuator | Wired remote controller (2-wire) |            | When the number of the connected indoor unit exceeds |
| Detective actuator | Indoor unit main PCB             |            | the limitation.                                      |
|                    |                                  |            | Wrong wiring of indoor unit or remote controller     |
| Forecast of cause  |                                  |            | Number of indoor unit or remote controller in remote |
| 1 Orecast or cause |                                  |            | controller group                                     |
|                    |                                  |            | Indoor unit main PCB failure                         |

### Check point 1. Wire installation

- · Wrong number of connected indoor unit
  - -> If there is an abnormal condition, correct it by refer to the installation manual or the "DESIGN & TECHNICAL MANUAL".

1

### Check point 2. Check indoor unit main PCB

- Check if main PCB is damaged.
- Change main PCB and check the error after setting remote controller address.

 $\downarrow$ 

## 2-8. E: 32.X. Indoor unit main PCB error (Indoor unit)

| Indicator          | Wired remote controller | Error code | E: 32   |
|--------------------|-------------------------|------------|---|
|                    |                         |            | When power is on and there is some below case.  |
| Detective actuator | Indoor unit             | main PCB   | <ol> <li>When model information of EEPROM is incorrect.</li> <li>When the access to EEPROM failed.</li> </ol> |
|                    |                         |            | External cause  |
| Forecast of cause  |                         |            | Defective connection of electric components   |
|                    |                         |            | Main PCB failure  |

Check point 1. Reset power supply and operate

Does error indication show again?

 $\rightarrow$  If no, go to "Check point 1-2".

 $\downarrow$ 

### Check point 2. Check Indoor unit electric components

- Check all connectors. (loose connector or incorrect wiring)
- Check any shortage or corrosion on PCB.

 $\downarrow$ 

Check point 3. Replace main PCB

Change main PCB.

 $\downarrow$ 

End

#### Check point 1-2. Check external cause such as noise

- · Check if the ground connection is proper.
- Check if there is any equipment that causes harmonic wave near the power cable (Neon light bulb or any electronic equipment which causes harmonic wave).

1

End

### NOTE: EEPROM

EEPROM (Electronically Erasable and Programmable Read Only Memory) is a non-volatile memory which keeps memorized information even if the power is turned off. It can change the contents electronically. To change the contents, it uses higher voltage than normal, and it cannot change a partial contents. (Rewriting shall be done upon erasing the all contents.) There is a limit in a number of rewriting.

# 2-9. E: 33.X. Indoor unit motor electricity consumption detection error (Indoor unit)

| Indicator               | Wired remote controller                             | Error code | E: 33   |
|-------------------------|---|------------|---|
| II IATACTIVA aCTILIATOR | Indoor unit motor electricity consumption detection |            | When the voltage value or the current value of the motor go beyond the limits |
| Forecast of cause       |   |            | Fan motor failure   |
| rorecast or cause       |   |            | Main PCB failure  |

### Check point 1. Check the rotation of fan

TROUBLESHOOTING

Rotate the fan by hand when the operation is off. (Check if fan is caught, drop off or locked motor) → If fan or bearing is abnormal, replace it.

.[.

### Check point 2. Check ambient temperature around the motor

Check excessively high temperature around the motor. (If there is any surrounding equipment that causes heat.)

→ Upon the temperature coming down, restart operation.

 $\downarrow$ 

### Check point 3. Check indoor unit fan motor

Check indoor unit fan motor. (Refer to indoor unit fan motor in "Service parts information" on page 03-44.)

→ If indoor unit fan motor is abnormal, replace it.

 $\downarrow$ 

### Check point 4. Replace main PCB

If check point 1-3 does not improve the symptom, change main PCB.

 $\downarrow$ 

# 2-10. E: 35.X. MANUAL AUTO button error (Indoor unit)

| Indicator          | Wired remote controller    | Error code | E: 35  |
|--------------------|----------------------------|------------|--|
|                    | Indoor unit controller PCB |            | When the MANUAL AUTO button becomes on for consecutive 60 or more seconds. |
| Detective actuator | Indicator PCB              |            |  |
|                    | Manual auto switch         |            |  |
| Forecast of cause  |                            |            | MANUAL AUTO button failure   |
|                    |                            |            | Controller PCB and indicator PCB failure                                   |

Check point 1. Check the MANUAL AUTO button

- Check if MANUAL AUTO button is kept pressed.
- Check On/Off switching operation by using a meter.



If MANUAL AUTO button is disabled (on/off switching), replace it.

 $\downarrow$ 

Check point 2. Replace main PCB and indicator PCB

If Check Point 1 does not improve the symptom, change main PCB and indicator PCB.

 $\downarrow$ 

# 2-11. E: 39.X. Indoor unit power supply error for fan motor (Indoor unit)

| Indicator          | Wired remote controller | Error code |                              | E: 39  |
|--------------------|-------------------------|------------|------------------------------|--|
| Detective actuator | Indoor unit main PCB    |            | •                            | When a momentary power cut off When do not start fan motor |
|                    | !                       |            |                              | External cause   |
| Forecast of cause  |                         |            | Connector connection failure |  |
|                    |                         |            |                              | Main PCB failure   |

### Check point 1. Check external cause at indoor and outdoor (Voltage drop or Noise)

- Instant drop: Check if there is a large load electric apparatus in the same circuit.
- Momentary power failure: Check if there is a defective contact or leak current in the power supply circuit.
- Noise: Check if there is any equipment causing harmonic wave near electric line. (Neon bulb or electric equipment that may cause harmonic wave)
   Check the complete insulation of grounding.

 $\downarrow$ 

#### Check point 2. Check connection of Connector

- · Check if connector is removed.
- · Check erroneous connection.
- Check if cable is open.
- → Upon correcting the removed connector or mis-wiring, reset the power.

 $\downarrow$ 

### Check point 3. Replace main PCB

If check point 1 to 2 do not improve the symptom, change main PCB.

 $\downarrow$ 

# 2-12. E: 3A.X. Indoor unit communication circuit (wired remote controller) error

| Indicator             | Wired remote controller            | Error code | E: 3A   |
|-----------------------|------------------------------------|------------|---|
| II )etective actuator | Wired remote controller (2-wire)   |            | Detect the communication error of microcomputer and |
|                       | Indoor unit controller PCB circuit |            | communication PCB.                                  |
| Forecast of cause     |                                    |            | Communication PCB defective                         |
| Polecast of cause     |                                    |            | Indoor unit main PCB defective                      |

### Check point 1. Check the connection of terminal

After turning off the power supply, check and correct the followings
 Indoor unit - Check the connection the communication PCB and the main PCB

 $\downarrow$ 

Check Point 2: Replace the communication PCB

If the Check point 1 is ok, replace the communication PCB

 $\downarrow$ 

Check Point 3: Replace the main PCB

If condition is doesn't change, replace the main PCB

 $\downarrow$ 

# 2-13. E: 41.X. Room temperature sensor error (Indoor unit)

| Indicator          | Wired remote controller     | Error code | E: 41   |
|--------------------|-----------------------------|------------|---|
| Detective actuator | Indoor unit main PCB        |            | Room temperature thermistor is open or short is |
|                    | Room temperature thermistor |            | detected always.                                |
|                    |                             |            | Connector failure                               |
| Forecast of cause  |                             |            | Thermistor failure                              |
|                    |                             |            | Main PCB failure                                |

### Check point 1. Check connection of connector

- Check if connector is loose or removed.
- · Check erroneous connection.
- · Check if thermistor cable is open
- -> Reset power when reinstalling due to removed connector or incorrect wiring.

1

### Check point 2. Remove connector and check thermistor resistance value

- For the room thermistor resistance value, refer to "Thermistor resistance values" on page 03-52.
- If thermistor is either open or shorted, replace it and reset the power.





### Check point 3. Check voltage of main PCB

Make sure circuit diagram of each indoor unit and check terminal voltage at thermistor (DC 5.0 V).

**NOTE:** For details of thermistor connector, refer to "Wiring diagrams" in Chapter 2. TECHNICAL DATA AND PARTS LIST on page 02-22.

(09-18 models: CN8)

If the voltage does not appear, replace main PCB.





# 2-14. E: 42.X. Indoor unit heat exchanger sensor error (Indoor unit)

| Indicator         | Wired remote controller                         | Error code | E: 42   |
|-------------------|---|------------|---|
|                   | Indoor unit mair<br>Heat exchange<br>thermistor |            | When heat exchanger temperature thermistor open or short circuit is detected. |
|                   |   |            | Connector connection failure  |
| Forecast of cause |   |            | Thermistor failure  |
|                   |   |            | Main PCB failure  |

### Check point 1. Check connection of connector

- Check if connector is loose or removed.
- Check erroneous connection.
- Check if thermistor cable is open
- -> Reset power when reinstalling due to removed connector or incorrect wiring.



### Check point 2. Remove connector and check thermistor resistance value

- For the heat exchanger thermistor resistance value, refer to "Thermistor resistance values" on page 03-52.
- If thermistor is either open or shorted, replace it and reset the power.





### Check point 3. Check voltage of main PCB

Make sure circuit diagram of each indoor unit and check terminal voltage at thermistor (DC 5.0 V).

**NOTE:** For details of thermistor connector, refer to "Wiring diagrams" in Chapter 2. TECHNICAL DATA AND PARTS LIST on page 02-22.



(09-18 models: CN6)

If the voltage does not appear, replace main PCB.



## 2-15. E: 51.X. Indoor unit fan motor error (Indoor unit)

| Indicator          | Wired remote controller        | Error code | E: 51   |
|--------------------|--------------------------------|------------|---|
|                    |                                | main PCB   | When the actual rotation number of the indoor unit fan                                  |
| Detective actuator | Detective actuator Indoor unit | Fan motor  | motor is below 1/3 of the target rotation number continuously for more than 56 seconds. |
|                    |                                |            | Fan rotation failure  |
| Forecast of cause  |                                |            | Fan motor winding open  |
|                    |                                |            | Motor protection by surrounding temperature rise  |
|                    |                                |            | Control PCB failure   |
|                    |                                |            | Indoor unit fan motor failure   |

### Check point 1. Check rotation of fan

Rotate the fan by hand when operation is off. (Check if fan is caught, dropped off or locked motor) → If fan or bearing is abnormal, replace it.

 $\downarrow$ 

### Check point 2. Check ambient temperature around motor

Check excessively high temperature around the motor. (If there is any surrounding equipment that causes heat)

→ Upon the temperature coming down, restart operation.

### Check point 3. Check indoor unit fan motor

Check Indoor unit fan motor. (Refer to indoor unit fan motor in "Service parts information" on page 03-44.)

→ If Indoor unit fan motor is abnormal, replace Indoor unit fan motor.

 $\downarrow$ 

### Check point 4. Replace main PCB

If Check Point 1 to 3 do not improve the symptom, replace main PCB.

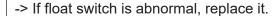
 $\downarrow$ 

# 2-16. E: 53.X. Drain pump error (Indoor unit)

| Indicator          | Wired remote controller | Error code | E: 53  |
|--------------------|-------------------------|------------|--|
| Detective actuator | Indoor unit main PCB    |            | When Float switch is ON for more than 3 minutes. |
| Delective actuator | Float switch            |            |  |
| Forecast of cause  |                         |            | Float switch failure                             |
|                    |                         |            | Shorted connector/wire failure                   |
|                    |                         |            | Main PCB failure                                 |
|                    |                         |            | Drain pump failure                               |
|                    |                         |            | Hose clogging                                    |

### Check point 1. Check float switch

- Check operation of float switch. (any blocking by dust, etc.)
- Remove float switch and check ON/OFF switching operation by using a meter.





 $\downarrow$ 

### Check point 2. Check connector and wire

Check loose contact of CN9 and shorted wire (pinched wire).

-> Replace float switch if the wire is abnormal

 $\downarrow$ 

### Check point 3. Check drain hose

Check drain hose.

-> If there is hose clogging. Please clear the clog.

 $\downarrow$ 

### Check point 4. Replace drain pump

If check point 1 to 3 do not improve the symptom, replace drain pump.

 $\downarrow$ 

### Check point 5. Replace main PCB

If check point 4 do not improve the symptom, replace main PCB.

 $\downarrow$ 

# 2-17. E: 62.X. Outdoor unit main PCB error (Outdoor unit)

| Indicator          | Wired remote controller | Error code | E: 62   |
|--------------------|-------------------------|------------|---|
| Detective actuator | Outdoor unit            | Main PCB   | Access to EEPROM failed due to some cause after outdoor unit started. |
| Forecast of cause  |                         |            | External cause (Noise, temporary open, voltage drop)                  |
| 1 Orecast of Cause |                         |            | Main PCB failure  |

| Check point 1. Reset power supply and operate |
|---|
| Does error indication show again?             |

If no, go to "Check point 1-2".

 $\downarrow$ 

Check point 2. Replace main PCB
Change main PCB.

 $\downarrow$ 

#### End

### Check point 1-2. Check external cause

- Check if temporary voltage drop was not generated.
- Check if momentary open was not generated.
- Check if ground is connection correctly or there are no related cables near the power line.

 $\downarrow$ 

# 2-18. E: 63.X. Inverter error (Outdoor unit)

| Indicator          | Wired remote controller | Error code   | E: 63  |
|--------------------|-------------------------|--------------|--|
| Detective actuator | Outdoor unit            | Inverter PCB | Error information received from inverter PCB         |
| Forecast of cause  |                         |              | External cause                                       |
|                    |                         |              | Power supply to inverter PCB wiring disconnection or |
|                    |                         |              | open   |
|                    |                         |              | Inverter PCB failure                                 |

| Check point 1. Turn the power on again? |  |
|---|--|
| Error displayed again?                  |  |

If no, go to "Check point 1-2".

### Check point 2. Check the wiring (power supply to inverter PCB)

- · Connector and wiring connection state check
- Cable open check

 $\downarrow$ 

Check point 3. Replace inverter PCB

Replace inverter PCB

 $\downarrow$ 

End

### Check point 1-2. Check external cause

- Check if temporary voltage drop was not generated.
- · Check if momentary open was not generated.
- Check if ground is connection correctly or there are no related cables near the power line.

 $\downarrow$ 

# 2-19. E: 64.X. PFC circuit error (Outdoor unit)

| Indicator          | Wired remote controller | Error code | E: 64   |
|--------------------|-------------------------|------------|---|
| Detective actuator | Outdoor unit            | Main PCB   | <ul> <li>When inverter input DC voltage is higher than 415 V for over 3 seconds, the compressor stops.</li> <li>If the same operation is repeated 5 times, the compressor stops permanently.</li> </ul> |
| Forecast of cause  |                         |            | External cause  |
|                    |                         |            | Connector connection failure  |
|                    |                         |            | Main PCB failure  |

### Check point 1. Check external cause at indoor and outdoor (Voltage drop or Noise)

- Instant drop: Check if there is a large load electric apparatus in the same circuit.
- Momentary power failure: Check if there is a defective contact or leak current in the power supply circuit.
- Noise: Check if there is any equipment causing harmonic wave near electric line. (Neon bulb or electric equipment that may cause harmonic wave)
   Check the complete insulation of grounding.

 $\downarrow$ 

### Check point 2. Check connection of Connector

- Check if connector is removed.
- · Check erroneous connection.
- Check if cable is open.
- → Upon correcting the removed connector or mis-wiring, reset the power.

 $\downarrow$ 

### Check point 3. Replace main PCB

If check point 1 to 2 do not improve the symptom, change main PCB.

 $\downarrow$ 

# 2-20. E: 65.X. IPM error (Outdoor unit)

| Indicator          | Wired remote controller | Error code | E: 65  |
|--------------------|-------------------------|------------|--|
| Detective actuator | Outdoor unit            | Main PCB   | When more than normal operating current to IPM in                  |
|                    |                         | Compressor | main PCB flows, the compressor stops.                              |
|                    |                         |            | 2. After the compressor restarts, if the same operation            |
|                    |                         |            | is repeated within 40 seconds, the compressor stops again.         |
|                    |                         |            | 3. If 1. and 2. repeats 5 times, the compressor stops permanently. |
| Forecast of cause  |                         |            | Defective connection of electrical components                      |
|                    |                         |            | Outdoor fan operation failure                                      |
|                    |                         |            | Outdoor heat exchanger clogged                                     |
|                    |                         |            | Compressor failure   |
|                    |                         |            | Main PCB failure   |

### Check point 1. Check connections of outdoor unit electrical components

- Check if the terminal connection is loose.
- · Check if connector is removed.
- · Check erroneous connection.
- · Check if cable is open.
- → Upon correcting the removed connector or mis-wiring, reset the power.

 $\downarrow$ 

### Check point 2. Check outdoor fan and heat exchanger

- Is there anything obstructing the air distribution circuit?
- · Is there any clogging of outdoor heat exchanger?
- · Is the fan rotating by hand when operation is off?
- → If the fan motor is locked, replace it.

1

### Check point 3. Check outdoor fan

Check outdoor fan motor. (Refer to "E: 97.X. Outdoor unit fan motor error (Outdoor unit)" on page 03-32.)

 $\rightarrow$  If the fan motor is failure, replace it.

 $\downarrow$ 

Check point 4. Check compressor

Check compressor. (Refer to inverter compressor in "Service parts information".)

1

Check point 5. Replace main PCB

TROUBLESHOOTING

If Check point 1 to 4 do not improve the symptom, change main PCB.

 $\downarrow$ 

### 2-21. E: 71.X. Discharge thermistor error (Outdoor unit)

| Indicator          | Wired remote controller | Error code  | E: 71  |
|--------------------|-------------------------|-------------|--|
|                    | Outdoor unit ma         | ain PCB     | When discharge pipe temperature thermistor open or         |
| Detective actuator | Discharge pipe          | temperature | short circuit is detected at power on or while running the |
|                    | thermistor              |             | compressor   |
|                    |                         |             | Connector failure  |
| Forecast of cause  |                         |             | Thermistor failure   |
|                    |                         |             | Main PCB failure   |

### Check point 1. Check connection of connector

- Check if connector is loose or removed.
- Check erroneous connection.
- Check if thermistor cable is open
- → Reset power when reinstalling due to removed connector or incorrect wiring.



### Check point 2. Remove connector and check thermistor resistance value

- For the discharge temperature thermistor resistance value, refer to "Thermistor resistance values" on page 03-52.
- If thermistor is either open or shorted, replace it and reset the power.

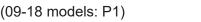




#### Check point 3. Check voltage of main PCB

Make sure circuit diagram of outdoor unit and check terminal voltage at thermistor (DC 5.0 V).

**NOTE:** For details of thermistor connector, refer to "Wiring diagrams" in Chapter 2. TECHNICAL DATA AND PARTS LIST on page 02-22.



If the voltage does not appear, replace main PCB.





# 2-22. E: 73.X. Outdoor unit heat exchanger thermistor error (Outdoor unit)

| Indicator          | Wired remote controller    | Error code | E: 73  |
|--------------------|----------------------------|------------|--|
|                    | Outdoor unit ma            | ain PCB    | When heat exchanger temperature thermistor open or         |
| Detective actuator | Heat exchanger temperature |            | short circuit is detected at power on or while running the |
|                    | thermistor                 |            | compressor   |
|                    |                            |            | Connector failure  |
| Forecast of cause  |                            |            | Thermistor failure   |
|                    |                            |            | Main PCB failure   |

### Check point 1. Check connection of connector

- Check if connector is loose or removed.
- Check erroneous connection.
- Check if thermistor cable is open
- → Reset power when reinstalling due to removed connector or incorrect wiring.



#### Check point 2. Remove connector and check thermistor resistance value

- For the outdoor unit heat exchanger thermistor resistance value, refer to "Thermistor resistance values" on page 03-52.
- If thermistor is either open or shorted, replace it and reset the power.





#### Check point 3. Check voltage of main PCB

Make sure circuit diagram of outdoor unit and check terminal voltage at thermistor (DC 5.0 V).

**NOTE:** For details of thermistor connector, refer to "Wiring diagrams" in Chapter 2. TECHNICAL DATA AND PARTS LIST on page 02-22. If the voltage does not appear, replace main PCB.





# 2-23. E: 74.X. Outdoor temperature thermistor error (Outdoor unit)

| Indicator          | Wired remote controller            | Error code | E: 74   |
|--------------------|------------------------------------|------------|---|
|                    |                                    |            | When outdoor temperature thermistor open or short               |
| Detective actuator | ( ) litdoor temperature thermistor |            | circuit is detected at power on or while running the compressor |
|                    |                                    |            | Connector failure   |
| Forecast of cause  |                                    |            | Thermistor failure  |
|                    |                                    |            | Main PCB failure  |

#### Check point 1. Check connection of connector

- Check if connector is loose or removed.
- Check erroneous connection.
- · Check if thermistor cable is open
- -> Reset power when reinstalling due to removed connector or incorrect wiring.



### Check point 2. Remove connector and check thermistor resistance value

- For the outdoor temperature thermistor resistance value, refer to "Thermistor resistance values" on page 03-52.
- If thermistor is either open or shorted, replace it and reset the power.





#### Check point 3. Check voltage of main PCB

Make sure circuit diagram of outdoor unit and check terminal voltage at thermistor (DC 5.0 V).

**NOTE:** For details of thermistor connector, refer to "Wiring diagrams" in Chapter 2. TECHNICAL DATA AND PARTS LIST on page 02-22.



(09-18 models: P5)

If the voltage does not appear, replace main PCB.



### 2-24. E: 84.X. Current sensor error (Outdoor unit)

| Indicator          | Wired remote controller | Error code | E: 84  |
|--------------------|-------------------------|------------|--|
| Detective actuator | Outdoor unit            | main PCB   | When input current sensor has detected 0 A, while inverter compressor is operating at higher than 56 rps, after 1 minute upon starting the compressor. (Except during the defrost operation) |
| _                  |                         |            | Defective connection of electric components  |
| Forecast of cause  |                         |            | External cause   |
|                    |                         |            | Main PCB failure   |

Check point 1. Reset power supply and operate Does error indication show again?

If no, go to "Check point 1-2".

 $\downarrow$ 

# Check point 2. Check connections of outdoor unit electrical components

- Check if the terminal connection is loose.
- Check if connector is removed.
- · Check erroneous connection.
- · Check if cable is open.

Upon correcting the removed connector or miswiring, reset the power.

2. Troubleshooting with error code

 $\downarrow$ 

### Check point 3. Replace main PCB

If Check point 1, 2 do not improve the symptom, change main PCB.

 $\downarrow$ 

End

### Check point 1-2. Check external cause at Indoor and Outdoor (Voltage drop or Noise)

- Instant drop: Check if there is a large load electric apparatus in the same circuit.
- Momentary power failure: Check if there is a defective contact or leak current in the power supply circuit.
- Noise: Check if there is any equipment causing harmonic wave near electric line. (Neon bulb or electric equipment that may cause harmonic wave)
   Check the complete insulation of grounding.

1

### 2-25. E: 94.X. Trip detection (Outdoor unit)

| Indicator          | Wired remote controller | Error code | E: 94  |
|--------------------|-------------------------|------------|--|
|                    |                         | Main PCB   | Protection stop by over-current generation after inverter  |
| Detective actuator | Outdoor unit            | Compressor | compressor start processing completed generated consecutively 10 times.  NOTE: The number of generations is reset when the compressor starts up. |
| Forecast of cause  |                         |            | Outdoor unit fan operation defective, foreign matter on heat-exchanger, excessive rise of ambient temperature  Main PCB failure                  |
|                    |                         |            | Inverter compressor failure (lock, winding short)  |

### Check point 1. Check the outdoor unit fan operation, heat-exchanger, ambient temperature

- No obstructions in air passages?
- Heat exchange fins clogged
- · Outdoor unit fan motor check
- · Ambient temperature not raised by the effect of other heat sources?
- Discharged air not sucked in?

 $\downarrow$ 

### Check point 2. Replace main PCB

If Check point 1 do not improve the symptom, change main PCB.

 $\downarrow$ 

### Check point 3. Replace compressor

If Check point 2 do not improve the symptom, change compressor.

 $\downarrow$ 

### 2-26. E: 95.X. Compressor motor control error (Outdoor unit)

| Indicator          | Wired remote controller | Error code | E: 95  |
|--------------------|-------------------------|------------|--|
|                    |                         | Main PCB   | 1. When running the compressor, if the detected rotor  |
| Detective actuator | Outdoor unit            | Compressor | <ul> <li>location is out of phase with actual rotor location more than 90°, the compressor stops.</li> <li>2. After the compressor restarts, if the same operation is repeated within 40 seconds, the compressor stops again.</li> <li>3. If 1. and 2. repeats 5 times, the compressor stops permanently.</li> </ul> |
|                    |                         |            | Defective connection of electric components  |
| Forecast of cause  |                         |            | Main PCB failure   |
|                    |                         |            | Compressor failure   |

### Check point 1. Check Noise from Compressor

Turn on Power and check operation noise.

 $\rightarrow$  If an abnormal noise show, replace compressor.

 $\downarrow$ 

### Check point 2. Check connection of around the compressor components

For compressor terminal, main PCB

- Check if connector is removed.
- Check erroneous connection.
- Check if cable is open. (Refer to inverter compressor in "Service parts information" on page 03-44.)
- → Upon correcting the removed connector or mis-wiring, reset the power.

 $\downarrow$ 

### Check point 3. Replace main PCB

If Check point 1, 2 do not improve the symptom, change main PCB.

 $\downarrow$ 

### Check point 4. Replace compressor

If Check point 3 do not improve the symptom, change compressor.

 $\downarrow$ 

### 2-27. E: 97.X. Outdoor unit fan motor error (Outdoor unit)

| Indicator          | Wired remote controller | Error code         | E: 97  |
|--------------------|-------------------------|--------------------|--|
| Detective actuator | Outdoor unit            | Main PCB Fan motor | <ol> <li>When outdoor fan rotation speed is less than 100 rpm in 20 seconds after fan motor starts, fan motor stops.</li> <li>After fan motor restarts, if the same operation within 60 seconds is repeated 3 times in a row, compressor and fan motor stops.</li> <li>If 1. and 2. repeats 5 times in a row, compressor and fan motor stops permanently.</li> </ol> |
| Forecast of cause  |                         |                    | Fan rotation failure  Motor protection by surrounding temperature rise  Main PCB failure  Outdoor unit fan motor   |

#### Check point 1. Check rotation of fan

Rotate the fan by hand when operation is off. (Check if fan is caught, dropped off or locked motor) → If fan or bearing is abnormal, replace it.



### Check point 2. Check ambient temperature around motor

Check excessively high temperature around the motor. (If there is any surrounding equipment that causes heat)

→ Upon the temperature coming down, restart operation.



#### Check point 3. Check outdoor unit fan motor

Check outdoor unit fan motor. (Refer to outdoor unit fan motor in "Service parts information" on page 03-44.)

→ If outdoor unit fan motor is abnormal, replace outdoor unit fan motor and main PCB.



#### Check point 4. Check output voltage of main PCB

Check outdoor unit circuit diagram and the voltage. (Measure at main PCB side connector)

**NOTE:** For details of wiring diagram, refer to "Wiring diagrams" in Chapter 2. TECHNICAL DATA AND PARTS LIST on page 02-22.



| Read wire   | DC voltage   |
|-------------|--|
| Red—Black   | 280 V ±10 % (for 09 model), 140 V — 280 V ±10 % (for 12/18 models) |
| White—Black | 13.5 V — 16.5V   |

<sup>-&</sup>gt; If the voltage is not correct, replace Main PCB.



### 2-28. E: 99.X. 4-way valve error (Outdoor unit)

| Indicator          | Wired remote controller | Error code     | E: 99  |
|--------------------|-------------------------|----------------|--|
|                    | Indoor unit             | main PCB       | When the indoor heat exchanger temperature is  |
|                    | thermistor              |                | compared with the room temperature, and either following condition is detected continuously two times, |
|                    | Room temperat           | ure thermistor | the compressor stops.  |
| Detective actuator |                         |                | Indoor heat exchanger temp Room temp. > 20 °F (10 °C) (Cooling or Dry operation)                       |
|                    | 4-way valve             |                | Indoor heat exchanger temp Room temp. < -20 °F (-10 °C) (Heating operation)                            |
|                    |                         |                | If the same operation is repeated 5 times, the compressor stops permanently.                           |
|                    |                         |                | Connector connection failure   |
| Forecast of cause  |                         |                | Thermistor failure   |
|                    |                         |                | Coil failure   |
|                    |                         |                | 4-way valve failure  |
|                    |                         |                | Main PCB failure   |

### Check point 1. Check connection of connector

- · Check if connector is removed.
- Check erroneous connection.
- · Check if thermistor cable is open.
- → Upon correcting the removed connector or mis-wiring, reset the power.

 $\downarrow$ 

### Check point 2. Check each thermistor

- Isn't it fallen off the holder?
- Is there a cable pinched?

Check characteristics of room thermistor and indoor unit heat exchanger thermistor.

For the thermistor resistance value, refer to "Thermistor resistance values" on page 03-52.

 $\rightarrow$  If defective, replace the thermistor.

 $\downarrow$ 

#### Check point 3. Check the solenoid coil and 4-way valve

#### Solenoid coil

Remove P60 from PCB and check the resistance value of coil. Resistance value is about 2.085  $k\Omega$  (for 09 model) or 1.97  $k\Omega$  (for 12/18 models) (at 68 °F (20 °C)).

→ If it is open or abnormal resistance value, replace solenoid coil.

### 4-way valve

TROUBLESHOOTING

Check each piping temperature, and the location of the valve by the temperature difference. If the value location is not proper, replace 4-way valve.

### Check point 4. Check the voltage of 4-way valve

Check the voltage P60 of Main PCB.

- $\rightarrow$  Check if AC 198 V (AC 220 V -10%) to AC 264 V (AC 240 V +10%) appears at P60 of Main PCB.
- Heating operation
  - → If it is not voltage, Replace Main PCB.
- Cooling operation
  - → If it is voltage, Replace Main PCB.

 $\downarrow$ 

### Check point 5. Replace main PCB

If Check Point 1 to 4 do not improve the symptom, replace main PCB.

 $\downarrow$ 

### 2-29. E: A1.X. Discharge temperature error (Outdoor unit)

| Indicator          | Wired remote controller          | Error code | E: A1   |
|--------------------|----------------------------------|------------|---|
|                    | Outdoor unit main PCB            |            | Protection stop by discharge temperature ≥ 230 °F                       |
| Detective actuator | Discharge temperature thermistor |            | (110 °C) during compressor operation generated 2 times within 24 hours. |
|                    |                                  |            | 3-way valve not opened  |
|                    |                                  |            | EEV or capillary tube defective, strainer clogged                       |
|                    |                                  |            | Outdoor unit operation failure, foreign matter on heat                  |
| Forecast of cause  |                                  |            | exchanger   |
|                    |                                  |            | Discharge temperature thermistor failure                                |
|                    |                                  |            | Insufficient refrigerant  |
|                    |                                  |            | Main PCB failure  |

### Check point 1. Check if 3-way valve is open

If the 3-way valve is closed, open the 3-way valve and check operation.

NOTE: For cooling operation, check gas side of the 3-way valve.

For heating operation, check liquid side of the 3-way valve.

 $\downarrow$ 

### Check point 2. Check any of the electronic expansion valve (EEV), capillary tube, or strainer, or all

- Check if EEV open or there is a capillary tube defect.
   Refer to outdoor unit Electronic Expansion Valve (EEV) or Capillary tube in "Service parts information" on page 03-44.
- · Check the strainer clogging.

 $\downarrow$ 

#### Check point 3. Check the outdoor unit fan and heat exchanger

- Check for foreign object at heat exchanger
- · Check if fan can be rotated by hand.
- Check the motor. (Refer to outdoor unit fan motor in "Service parts information" on page 03-44.)

 $\downarrow$ 

#### Check point 4. Check the discharge thermistor

The discharge temperature thermistor characteristics check. (Check by disconnecting thermistor from PCB.)

**NOTE:** For the characteristics of the thermistor, refer to "Thermistor resistance values" on page 03-52.

 $\downarrow$ 

Check point 5. Check the refrigerant amount

Check the refrigerant leakage.

.

Check point 6. Replace main PCB

If check point 1 to 5 do not improve the symptom, replace the main PCB.

 $\downarrow$ 

### 3. Troubleshooting without error code

### 3-1. Indoor unit—No power

|                   | Power supply failure            |
|-------------------|---------------------------------|
| Forecast of cause | External cause                  |
|                   | Electrical components defective |

#### Check point 1. Check installation condition

- Isn't the breaker down?
- Check loose or removed connection cable.
- -> If abnormal condition is found, correct it by referring to the installation manual or the "DESIGN & TECHNICAL MANUAL".

 $\downarrow$ 

### Check point 2. Check external cause at indoor and outdoor (voltage drop or noise)

- Instant drop: Check if there is a large load electric apparatus in the same circuit.
- Momentary power failure: Check if there is a defective contact or leak current in the power supply circuit.
- Noise: Check if there is any equipment causing harmonic wave near electric line. (Neon bulb or electric equipment that may cause harmonic wave)
   Check the complete insulation of grounding.

 $\downarrow$ 

### Check point 3. Check electrical components

Check the voltage of power supply.

Check if AC 187 to 253 V appears at outdoor unit terminal L—N.

-> If no, go to "Check point 1" and "Check point 2".



 $\downarrow$ 

- Check fuse in filter PCB.
  - If fuse is open, check if the wiring between terminal and filter PCB is loose, and replace fuse.
- Check varistor in filter PCB.
  - If varistor is defective, there is a possibility of an abnormal power supply.
  - Check the correct power supply and replace varistor.
  - Upon checking the normal power supply, replace varistor.

1

### 3-2. Outdoor unit—No power

|                   | Power supply failure            |
|-------------------|---------------------------------|
| Forecast of cause | External cause                  |
|                   | Electrical components defective |

#### Check point 1. Check installation condition

- Is the circuit breaker on or off?
- Check loose or removed connection cable.
- ightarrow If abnormal condition is found, correct it by referring to the installation manual or the "DESIGN & TECHNICAL MANUAL".

 $\downarrow$ 

### Check point 2. Check external cause at indoor and outdoor (voltage drop or noise)

- Instant drop: Check if there is a large load electric apparatus in the same circuit.
- Momentary power failure: Check if there is a defective contact or leak current in the power supply circuit.
- Noise: Check if there is any equipment causing harmonic wave near electric line. (Neon bulb or electric equipment that may cause harmonic wave)
   Check the complete insulation of grounding.

 $\downarrow$ 

#### Check point 3. Check electrical components

Check the voltage of power supply.

Check if AC 187 to 253 V appears at outdoor unit terminal L — N

→ If no, go to "Check point 1" and "Check point 2".



 $\downarrow$ 

- · Check fuse in main PCB.
  - If fuse is open, check if the wiring between terminal and main PCB is loose, and replace fuse.
- Check varistor in main PCB.
  - If varistor is defective, there is a possibility of an abnormal power supply. Check the correct power supply and replace varistor.
  - → Upon checking the normal power supply, replace varistor.

 $\downarrow$ 

### Check point 4. Replace main PCB

If check point 1 to 3 do not improve the symptom, change main PCB.

 $\downarrow$ 

### 3-3. No operation (Power is on)

|                   | Setting/ Connection failure     |  |
|-------------------|---------------------------------|--|
| Forecast of cause | External cause                  |  |
|                   | Electrical components defective |  |

#### Check point 1. Check indoor and outdoor installation condition

- Indoor unit:
  - Check incorrect wiring between indoor unit and remote controller.
  - Check if there is an open cable connection.
- Are these indoor unit, outdoor unit, and remote controller suitable model names to connect?
- -> If there is some abnormal condition, correct it by referring to the installation manual and "DESIGN & TECHNICAL MANUAL".

 $\downarrow$ 

Turn off the power and check correct followings.

Is there loose or removed communication line of indoor unit and outdoor unit?

 $\downarrow$ 

#### Check point 2. Check external cause at indoor and outdoor (Voltage drop or Noise)

- Instant drop: Check if there is a large load electric apparatus in the same circuit.
- Momentary power failure: Check if there is a defective contact or leak current in the power supply circuit.
- Noise: Check if there is any equipment causing harmonic wave near electric line. (Neon bulb or electric equipment that may cause harmonic wave)
   Check the complete insulation of grounding.

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#### Check point 3. Check wired remote controller and controller PCB

Check voltage at CN14 of main PCB (terminal 1—2, terminal1—3). (Power supply to remote controller)

- If it is DC 12 V, remote controller is failure. (The controller PCB is normal) -> Replace remote controller.
- If it is DC 0 V, controller PCB is failure. (Check the remote controller once again)
  - -> Replace controller PCB.



 $\downarrow$ 

#### Check point 4. Replace main PCB

If check point 1 to 3 do not improve the symptom, change main PCB.

 $\downarrow$ 

### 3-4. No cooling/No heating

| Forecast of cause | Indoor unit error                       |  |
|-------------------|---|--|
|                   | Outdoor unit error                      |  |
|                   | Effect by surrounding environment       |  |
|                   | Connection pipe/Connection wire failure |  |
|                   | Refrigeration cycle failure             |  |

#### Check point 1. Check Indoor unit

- Does Indoor unit fan run in the HIGH mode?
- Is air filter dirty?
- Is heat exchanger clogged?
- · Check if energy save function is operated.



### Check point 2. Check outdoor unit operation

- Check if outdoor unit is operating.
- Check any objects that obstruct the air flow route.
- · Check if heat exchanger is clogged.
- Is the valve open?



### Check point 3. Check site condition

- Is capacity of Indoor unit fitted to the room size?
- Any windows open or direct sunlight?



#### Check point 4. Check Indoor/ Outdoor installation condition

- Check connection pipe (specified pipe length and pipe diameter?)
- Check any loose or removed communication line.
- $\rightarrow$  If there is an abnormal condition, correct it by referring to the installation manual or the "DESIGN & TECHNICAL MANUAL".



### Check point 5. Check Refrigeration cycle

- Check if strainer is clogged (Refer to the figure below).
- Measure gas pressure, and if there is a leakage, correct it.
- Check if EEV open or there is a capillary tube defect.
   Refer to outdoor unit Electronic Expansion Valve (EEV) or Capillary tube in "Service parts information" on page 03-44.



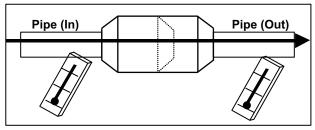
- Check compressor.
  - Refer to compressor in "Service parts information" on page 03-44.
  - Refer to inverter compressor in "Service parts information" on page 03-44.

**NOTE:** When recharging the refrigerant, make sure to perform vacuuming, and recharge the specified amount.

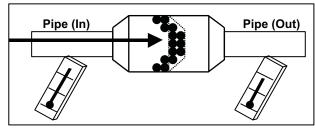


### **NOTES:**

 Strainer normally does not have temperature difference between inlet and outlet as shown below.



• If there is a difference like shown below, there is a possibility of inside clogged. In this case, replace the strainer.



### 3-5. Abnormal noise

|                   | Abnormal installation (indoor unit/outdoor unit) |  |
|-------------------|--|--|
| Forecast of cause | Fan failure (indoor unit/outdoor unit)           |  |
|                   | Compressor failure (outdoor)                     |  |

#### Diagnosis method when abnormal noise is occurred

Abnormal noise is coming from Indoor unit. (Check and correct followings)

 $\downarrow$ 

- ls main unit installed in stable condition?
- Is the installation of air suction grille and front panel normal?

 $\downarrow$ 

- Is fan broken or deformed?
- Is the screw of fan loose?
- Is there any object which obstruct the fan rotation?

 $\downarrow$ 

End

Abnormal noise is coming from Outdoor unit.

(Check and correct followings)

 $\downarrow$ 

- Is main unit installed in stable condition?
- Is fan guard installed normally?

 $\downarrow$ 

- Is fan broken or deformed?
- Is the screw of fan loose?
- Is there any object which obstruct the fan rotation?

 $\downarrow$ 

Check if vibration noise by loose bolt or contact noise of piping is happening.

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Is compressor locked?

Check Compressor
Refer to compressor and inverter compressor in "Service parts information"
on page 03-44.

 $\downarrow$ 

### 3-6. Water leaking

| Forecast of cause  | Erroneous installation |  |
|--------------------|------------------------|--|
| 1 orecast or cause | Drain hose failure     |  |

Diagnosis method when water leak occurs

- Is main unit installed in stable condition?
- Is main unit broken or deformed at the time of transportation or maintenance?

.

- Is drain hose connection loose?
- Is there a trap in drain hose?
- Is drain hose clogged?

 $\downarrow$ 

Is fan rotating?

 $\downarrow$ 

End

Diagnosis method when water is spitting out

Is the filter clogged?

**\** 

Check gas pressure and correct it if there was a gas leak.



End

 $\downarrow$ 

## 4. Service parts information

# 4-1. Compressor

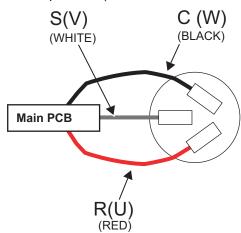
| ·   |  |   |  |
|---|--|---|--|
| Diagnosis method of compressor (If outdoor unit LED displays error, refer to troubleshooting)   |  |   |  |
| Does not start up   | Stops soon after starting up   | Abnormal noise  |  |
| <b>↓</b>  | <b>↓</b>   | ↓   |  |
| Is there open or loose connection cable?  | Is there open or loose connection cable?   | Check if vibration noise by loose bolt or contact noise of piping is happening.           |  |
| $\downarrow$  | $\downarrow$   | $\downarrow$  |  |
| Check main PCB, connection of compressor, and winding resistance.  (Refer to the next page)  → If there is no failure, the defect of compressor is considered (Locked compressor due to clogged dirt or less oil) | Is gas pipe valve open?<br>(Low pressure is too low)   | Defective compressor can be considered. (due to inside dirt clogging or broken component) |  |
| $\downarrow$  | $\downarrow$   | $\downarrow$  |  |
| Replace compressor.   | Check if refrigerant is leaking.   | Replace compressor.   |  |
| $\downarrow$  | $\downarrow$   | $\downarrow$  |  |
| End   | Check if strainer is clogged.<br>(Refer to outdoor EEV or<br>capillary tube in this chap-<br>ter.)   | End   |  |
|   | <u> </u>   |   |  |
|   | Check main PCB, connection of compressor and winding resistance. (Refer to the next page)  → If there is no failure, the defect of compressor can be considered. (Compression part broken or valve defective.) |   |  |
|   | $\downarrow$   |   |  |
|   | Replace compressor.  |   |  |
|   | <u></u>  |   |  |
|   | End  |   |  |

### 4-2. Inverter compressor

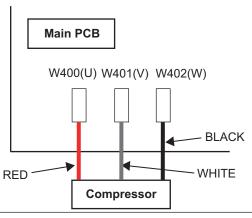
### ■ Model: AOUH09LUAS1

#### Check point 1. Check connection

Check terminal connection of compressor (loose or incorrect wiring)



Check terminal connection of main PCB (loose or incorrect wiring)

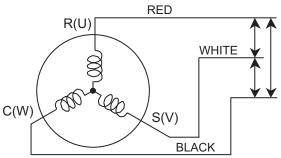


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### Check point 2. Check winding resistance

Check winding resistance of each terminal.

Resistance value: 1.975  $\pm$ 7 %  $\Omega$  at 77 °F (25 °C)



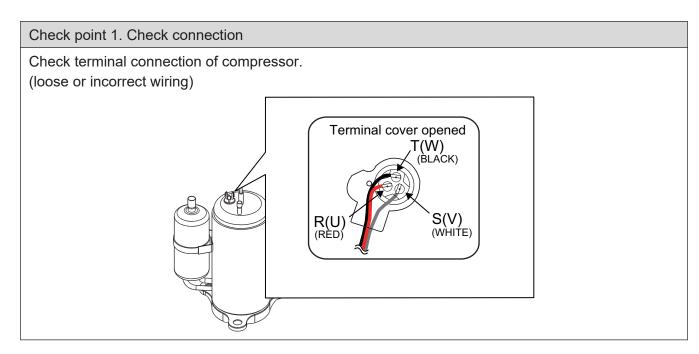
 $\rightarrow$  If the resistance value is 0  $\Omega$  or infinite, replace compressor.

J.

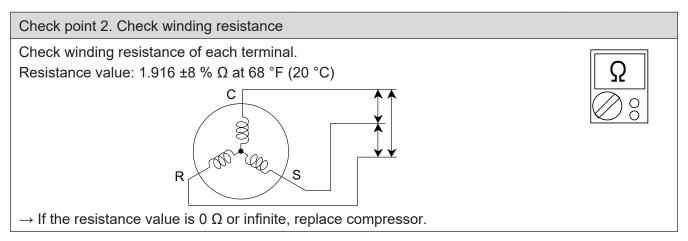
#### Check point 3. Replace inverter PCB

If check point 1 to 2 do not improve the symptom, replace main PCB.

### ■ Models: AOUH12LUAS1 and AOUH18LUAS1



 $\downarrow$ 



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### Check point 3. Replace inverter PCB

If check point 1 to 2 do not improve the symptom, replace main PCB.

### 4-3. Outdoor unit Electronic Expansion Valve (EEV)

### ■ Models: AOUH09LUAS1, AOUH12LUAS1, and AOUH18LUAS1

#### Check point 1. Check connections

Check connection of connector. (Loose connector or open cable)

**NOTE:** For details of wiring diagram, refer to "Wiring diagrams" in Chapter 2. TECHNICAL DATA AND PARTS LIST on page 02-22.

### Check point 2. Check coil of EEV

Remove connector, check each winding resistance of coil.

| Read wire    | Resistance value |                              |
|--------------|------------------|------------------------------|
| White - Red  |                  |                              |
| Yellow - Red | 46 Ω ±4 Ω        | $\parallel \Omega \parallel$ |
| Orange - Red | at 68 °F (20 °C) |                              |
| Blue - Red   |                  |                              |

→ If Resistance value is abnormal, replace EEV.

### Check point 3. Check voltage from main PCB

Remove connector and check voltage (DC 12 V)

→ If it does not appear, replace main PCB.



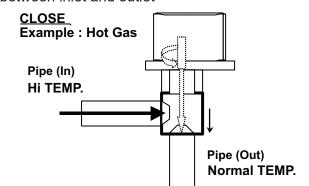
### Check point 4. Check noise at start up

Turn on the power and check the operation noise.

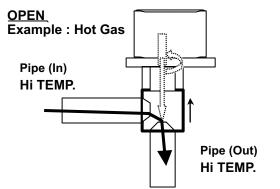
→ If an abnormal noise does not show, replace main PCB.

#### Check point 5. Check opening and closing operation of valve

When valve is closed, it has a temp. difference between inlet and outlet

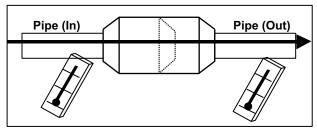


If it is open, it has no temp. difference between inlet and outlet

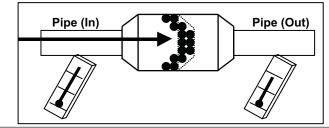


### Check point 6. Check strainer

Strainer normally does not have temperature difference between inlet and outlet as shown below.



• If there is a difference like shown below, there is a possibility of inside clogged. In this case, replace the strainer.



### 4-4. Indoor unit fan motor

### ■ Models: ACUH09LUAS1, ACUH12LUAS1, and ACUH18LUAS1

### Check point 1. Check rotation of fan

TROUBLESHOOTING

Rotate the fan by hand when operation is off.

(Check if fan is caught, dropped off or locked motor)

 $\rightarrow$  If fan or bearing is abnormal, replace it.

#### Check point 2. Check resistance of indoor fan motor

Refer to below. Circuit-test "Vm" and "GND" terminal

NOTE: Vm: DC voltage, GND: Earth terminal

 $\rightarrow$  If they are short-circuited (below 300 k $\Omega$ ), replace indoor fan motor and controller PCB.

| Pin number (wire color) | Terminal function (symbol) |
|-------------------------|----------------------------|
| 1 (Red)                 | DC voltage (Vm)            |
| 2                       | No function                |
| 3 (Black)               | Ground terminal (GND)      |
| 4 (White)               | Control voltage (Vcc)      |
| 5                       | No function                |
| 6                       | No function                |
| 7 (Yellow)              | Speed command (Vsp)        |
| 8 (Brown)               | Feed back (FG)             |

### 4-5. Outdoor unit fan motor

### ■ Model: AOUH09LUAS1

### Check point 1. Check rotation of fan

TROUBLESHOOTING

Rotate the fan by hand when operation is off.

(Check if fan is caught, dropped off or locked motor)

 $\rightarrow$  If fan or bearing is abnormal, replace it.

### Check point 2. Check resistance of outdoor fan motor

Refer to below. Circuit-test "Vm" and "GND" terminal

NOTE: Vm: DC voltage, GND: Earth terminal

 $\rightarrow$  If they are short-circuited (below 300 k $\Omega$ ), replace outdoor fan motor and controller PCB.

| Pin number (wire color) | Terminal function (symbol) |
|-------------------------|----------------------------|
| 1 (Red)                 | DC voltage (Vm)            |
| 2                       | No function                |
| 3                       | No function                |
| 4 (Black)               | Earth terminal (GND)       |
| 5 (White)               | Control voltage (Vcc)      |
| 6 (Yellow)              | Speed command (Vsp)        |
| 7 (Brown)               | Feed back (FG)             |

### ■ Models: AOUH12LUAS1 and AOUH18LUAS1

### Check point 1. Check rotation of fan

Rotate the fan by hand when operation is off.

(Check if fan is caught, dropped off or locked motor)

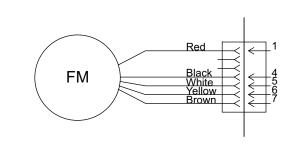
→ If fan or bearing is abnormal, replace it.

#### Check point 2. Check resistance of outdoor fan motor

Refer to below. Circuit-test "Vm" and "GND" terminal

NOTE: Vm: DC voltage, GND: Earth terminal

 $\rightarrow$  If they are short-circuited (below 300 k $\Omega$ ), replace outdoor fan motor and main PCB.



| Pin number<br>(wire color) | Terminal function (symbol) |
|----------------------------|----------------------------|
| 1 (Red)                    | DC voltage (Vm)            |
| 2                          | No function                |
| 3                          | No function                |
| 4 (Black)                  | Earth terminal (GND)       |
| 5 (White)                  | Control voltage (Vcc)      |
| 6 (Yellow)                 | Speed command (Vsp)        |
| 7 (Brown)                  | Feed back (FG)             |

### 5. Thermistor resistance values

### 5-1. Indoor unit

### ■ Room temperature thermistor

| Temperature °F (°C) | Resistance (kΩ) | Voltage (V) |
|---------------------|-----------------|-------------|
| 14.0 (-10.0)        | 58.25           | 0.73        |
| 23.0 (-5.0)         | 44.03           | 0.93        |
| 32.0 (0.0)          | 33.62           | 1.15        |
| 41.0 (5.0)          | 25.92           | 1.39        |
| 50.0 (10.0)         | 20.17           | 1.66        |
| 59.0 (15.0)         | 15.84           | 1.94        |
| 68.0 (20.0)         | 12.54           | 2.22        |
| 77.0 (25.0)         | 10.00           | 2.50        |
| 86.0 (30.0)         | 8.04            | 2.77        |
| 95.0 (35.0)         | 6.51            | 3.03        |
| 104.0 (40.0)        | 5.30            | 3.27        |
| 113.0 (45.0)        | 4.35            | 3.49        |

### ■ Heat exchanger temperature thermistor

| Temperature °F (°C) | Resistance (kΩ) | Voltage (V) |
|---------------------|-----------------|-------------|
| -22.0 (-30.0)       | 1,131.91        | 0.21        |
| -13.0 (-25.0)       | 804.52          | 0.29        |
| -4.0 (-20.0)        | 579.59          | 0.40        |
| 5.0 (-15.0)         | 422.89          | 0.53        |
| 14.0 (-10.0)        | 312.27          | 0.69        |
| 23.0 (-5.0)         | 233.21          | 0.88        |
| 32.0 (0.0)          | 176.03          | 1.10        |
| 41.0 (5.0)          | 134.23          | 1.36        |
| 50.0 (10.0)         | 103.34          | 1.63        |
| 59.0 (15.0)         | 80.28           | 1.92        |
| 68.0 (20.0)         | 62.91           | 2.21        |
| 77.0 (25.0)         | 49.70           | 2.51        |
| 86.0 (30.0)         | 39.57           | 2.79        |
| 95.0 (35.0)         | 31.74           | 3.06        |
| 104.0 (40.0)        | 25.64           | 3.30        |
| 113.0 (45.0)        | 20.85           | 3.53        |
| 122.0 (50.0)        | 17.06           | 3.73        |
| 131.0 (55.0)        | 14.05           | 3.90        |
| 140.0 (60.0)        | 11.64           | 4.05        |
| 149.0 (65.0)        | 9.69            | 4.19        |

### 5-2. Outdoor unit

### ■ Discharge temperature thermistor

| Temperature °F (°C) | Resistance (kΩ) | Voltage (V) |
|---------------------|-----------------|-------------|
| -22.0 (-30.0)       | 1,013.11        | 0.06        |
| -12.0 (-25.0)       | 729.09          | 0.09        |
| -4.0 (-20.0)        | 531.56          | 0.12        |
| 5.0 (-15.0)         | 392.31          | 0.16        |
| 14.0 (-10.0)        | 292.91          | 0.21        |
| 23.0 (-5.0)         | 221.09          | 0.28        |
| 32.0 (0.0)          | 168.60          | 0.36        |
| 41.0 (5.0)          | 129.84          | 0.46        |
| 50.0 (10.0)         | 100.91          | 0.57        |
| 59.0 (15.0)         | 79.12           | 0.71        |
| 68.0 (20.0)         | 62.55           | 0.86        |
| 77.0 (25.0)         | 49.84           | 1.03        |
| 86.0 (30.0)         | 40.01           | 1.23        |
| 95.0 (35.0)         | 32.35           | 1.43        |
| 104.0 (40.0)        | 26.34           | 1.65        |
| 113.0 (45.0)        | 21.58           | 1.88        |
| 122.0 (50.0)        | 17.79           | 2.11        |
| 131.0 (55.0)        | 14.75           | 2.34        |
| 140.0 (60.0)        | 12.30           | 2.57        |
| 149.0 (65.0)        | 10.32           | 2.79        |
| 158.0 (70.0)        | 8.69            | 3.00        |
| 167.0 (75.0)        | 7.36            | 3.19        |
| 176.0 (80.0)        | 6.27            | 3.37        |
| 185.0 (85.0)        | 5.36            | 3.54        |
| 194.0 (90.0)        | 4.60            | 3.69        |
| 203.0 (95.0)        | 3.96            | 3.83        |
| 212.0 (100.0)       | 3.43            | 3.96        |
| 221.0 (105.0)       | 2.98            | 4.07        |
| 230.0 (110.0)       | 2.60            | 4.17        |
| 239.0 (115.0)       | 2.27            | 4.26        |
| 248.0 (120.0)       | 2.00            | 4.33        |

### ■ Compressor temperature thermistor

| Temperature °F (°C) | Resistance (kΩ) | Voltage (V) |  |
|---------------------|-----------------|-------------|--|
| -22.0 (-30.0)       | 1,013.11        | 0.06        |  |
| -12.0 (-25.0)       | 729.09 0.09     |             |  |
| -4.0 (-20.0)        | 531.56          | 0.12        |  |
| 5.0 (-15.0)         | 392.31          | 0.16        |  |
| 14.0 (-10.0)        | 292.91          | 0.21        |  |
| 23.0 (-5.0)         | 221.09          | 0.28        |  |
| 32.0 (0.0)          | 168.60          | 0.36        |  |
| 41.0 (5.0)          | 129.84          | 0.46        |  |
| 50.0 (10.0)         | 100.91          | 0.57        |  |
| 59.0 (15.0)         | 79.12           | 0.71        |  |
| 68.0 (20.0)         | 62.55           | 0.86        |  |
| 77.0 (25.0)         | 49.84           | 1.03        |  |
| 86.0 (30.0)         | 40.01           | 1.23        |  |
| 95.0 (35.0)         | 32.35           | 1.43        |  |
| 104.0 (40.0)        | 26.34           | 1.65        |  |
| 113.0 (45.0)        | 21.58           | 1.88        |  |
| 122.0 (50.0)        | 17.79           | 2.11        |  |
| 131.0 (55.0)        | 14.75           | 2.34        |  |
| 140.0 (60.0)        | 12.30           | 2.57        |  |
| 149.0 (65.0)        | 10.32           | 2.79        |  |
| 158.0 (70.0)        | 8.70            | 3.00        |  |
| 167.0 (75.0)        | 7.36            | 3.19        |  |
| 176.0 (80.0)        | 6.27            | 3.37        |  |
| 185.0 (85.0)        | 5.36            | 3.54        |  |
| 194.0 (90.0)        | 4.60            | 3.69        |  |
| 203.0 (95.0)        | 3.96            | 3.83        |  |
| 212.0 (100.0)       | 3.43            | 3.96        |  |
| 221.0 (105.0)       | 2.98 4.07       |             |  |
| 230.0 (110.0)       | 2.60 4.17       |             |  |
| 239.0 (115.0)       | 2.27            | 4.26        |  |
| 248.0 (120.0)       | 2.00            | 4.33        |  |

### ■ Heat exchanger temperature thermistor

| Temperature °F (°C) | Resistance (kΩ) | Voltage (V) |  |
|---------------------|-----------------|-------------|--|
| -22.0 (-30.0)       | 95.58           | 0.24        |  |
| -12.0 (-25.0)       | 68.90           | 0.32        |  |
| -4.0 (-20.0)        | 50.31           | 0.43        |  |
| 5.0 (-15.0)         | 37.19           | 0.57        |  |
| 14.0 (-10.0)        | 27.81           | 0.73        |  |
| 23.0 (-5.0)         | 21.02           | 0.92        |  |
| 32.0 (0.0)          | 16.05           | 1.14        |  |
| 41.0 (5.0)          | 12.38           | 1.39        |  |
| 50.0 (10.0)         | 9.63            | 1.65        |  |
| 59.0 (15.0)         | 7.56            | 1.93        |  |
| 68.0 (20.0)         | 5.98            | 2.21        |  |
| 77.0 (25.0)         | 4.77            | 2.49        |  |
| 86.0 (30.0)         | 3.84            | 2.77        |  |
| 95.0 (35.0)         | 3.11            | 3.02        |  |
| 104.0 (40.0)        | 2.53            | 3.26        |  |
| 113.0 (45.0)        | 2.08            | 3.48        |  |
| 122.0 (50.0)        | 1.71            | 3.68        |  |
| 131.0 (55.0)        | 1.42            | 3.85        |  |
| 140.0 (60.0)        | 1.19            | 4.00        |  |
| 149.0 (65.0)        | 1.00            | 4.13        |  |
| 158.0 (70.0)        | 0.84 4.25       |             |  |
| 167.0 (75.0)        | 0.71            | 4.35        |  |
| 176.0 (80.0)        | 0.61            | 4.43        |  |

### ■ Outdoor temperature thermistor

| Temperature °F (°C) | Resistance (kΩ) | Voltage (V) |  |
|---------------------|-----------------|-------------|--|
| -22.0 (-30.0)       | 224.33          | 0.73        |  |
| -12.0 (-25.0)       | 159.71          | 0.97        |  |
| -4.0 (-20.0)        | 115.24          | 1.25        |  |
| 5.0 (-15.0)         | 84.21           | 1.56        |  |
| 14.0 (-10.0)        | 62.28           | 1.90        |  |
| 23.0 (-5.0)         | 46.58           | 2.26        |  |
| 32.0 (0.0)          | 35.21           | 2.61        |  |
| 41.0 (5.0)          | 26.88           | 2.94        |  |
| 50.0 (10.0)         | 20.72           | 3.25        |  |
| 59.0 (15.0)         | 16.12           | 3.52        |  |
| 68.0 (20.0)         | 12.64           | 3.76        |  |
| 77.0 (25.0)         | 10.00           | 3.97        |  |
| 86.0 (30.0)         | 7.97            | 4.14        |  |
| 95.0 (35.0)         | 6.40            | 4.28        |  |
| 104.0 (40.0)        | 5.18            | 4.41        |  |
| 113.0 (45.0)        | 4.21 4.51       |             |  |
| 122.0 (50.0)        | 3.45 4.59       |             |  |
| 131.0 (55.0)        | 2.85            | 4.65        |  |



## 4. CONTROL AND FUNCTIONS

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# 4. CONTROL AND FUNCTIONS

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### 1. Rotation number control of compressor

### 1-1. Cooling operation

A sensor (room temperature thermistor) built in the indoor unit body will usually perceive difference or variation between a set temperature and present room temperature, and controls the operation rotation number of the compressor.

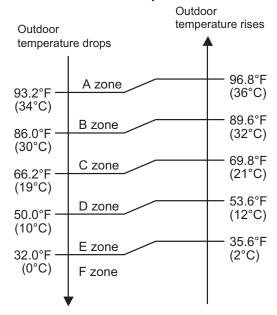
- If the room temperature is 11 °F (6.0 °C) higher than a set temperature, the operation rotation number of compressor will attain to maximum performance.
- If the room temperature is 2 °F (1.0 °C) lower than a set temperature, the compressor will be stopped.
- When the room temperature is within the range of +11 °F (6.0 °C) to -2 °F (1.0 °C) of the setting temperature, the rotation number of compressor is controlled within the range shown in the table below. However, the maximum rotation number is limited in the range shown in the figure below based on the indoor fan mode and the outdoor temperature.
- Rotation number range of compressor

Unit: rps

| Model name  | Minimum rotation number | Maximum rotation number |  |
|-------------|-------------------------|-------------------------|--|
| ACUH09LUAS1 | 12                      | 72                      |  |
| ACUH12LUAS1 | 0                       | 102                     |  |
| ACUH18LUAS1 | 0                       | 102                     |  |

1-1. Cooling operation - (04-1) - 1. Rotation number control of compressor

### · Limit of maximum speed based on outdoor temperature



Unit: rps

| Model name  | Outdoor             | Indoor unit fan mode |     |     |       |
|-------------|---------------------|----------------------|-----|-----|-------|
|             | temperature<br>zone | HIGH                 | MED | LOW | QUIET |
| ACUH09LUAS1 | A zone              | 72                   | 44  | 38  | 28    |
|             | B zone              | 72                   | 44  | 38  | 28    |
|             | C zone              | 54                   | 44  | 38  | 28    |
|             | D zone              | 40                   | 34  | 30  | 22    |
|             | E zone              | 40                   | 34  | 30  | 22    |
|             | F zone              | 40                   | 34  | 30  | 22    |
| ACUH12LUAS1 | A zone              | 102                  | 46  | 36  | 26    |
|             | B zone              | 102                  | 46  | 36  | 26    |
|             | C zone              | 58                   | 46  | 36  | 26    |
|             | D zone              | 39                   | 32  | 28  | 20    |
|             | E zone              | 39                   | 32  | 28  | 20    |
|             | F zone              | 39                   | 32  | 28  | 20    |
|             | A zone              | 102                  | 46  | 36  | 26    |
| ACUH18LUAS1 | B zone              | 102                  | 46  | 36  | 26    |
|             | C zone              | 58                   | 36  | 32  | 26    |
|             | D zone              | 39                   | 32  | 28  | 20    |
|             | E zone              | 39                   | 32  | 28  | 20    |
|             | F zone              | 39                   | 32  | 28  | 20    |

# 1-2. Heating operation

A sensor (room temperature thermistor) built in indoor unit body will usually perceive difference or variation between setting temperature and present room temperature, and controls operation rotation number of compressor.

- If the room temperature is 11 °F (6.0 °C) lower than a set temperature, the operation rotation number of compressor will attain to maximum performance.
- If the room temperature is 2 °F (1.0 °C) higher than a set temperature, the compressor will be stopped.
- When the room temperature is within the range of +2 °F (1.0°C) to -11 °F (6.0°C) of the setting temperature, the rotation number of compressor is controlled within the range shown below.

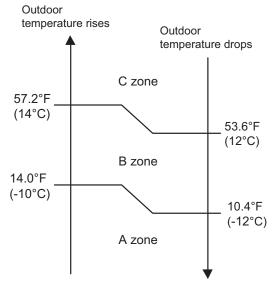
#### Rotation number range of compressor

Unit: rps

| Model name  | Minimum rotation number | Maximum rotation number |
|-------------|-------------------------|-------------------------|
| ACUH09LUAS1 | 12                      | 110                     |
| ACUH12LUAS1 | Q                       | 130                     |
| ACUH18LUAS1 | 0                       | 130                     |

#### Limit of maximum speed based on outdoor temperature

In heating operation, maximum rotation number is defined by outdoor temperature and fan mode.



Unit: rps

|             | Outdoor             | Indoor unit fan mode |     |     |       |  |
|-------------|---------------------|----------------------|-----|-----|-------|--|
| Model name  | temperature<br>zone | HIGH                 | MED | LOW | QUIET |  |
|             | A zone              | 110                  | 89  | 77  | 67    |  |
| ACUH09LUAS1 | B zone              | 110                  | 89  | 77  | 67    |  |
|             | C zone              | 110                  | 89  | 77  | 36    |  |
|             | A zone              | 130                  | 130 | 58  | 46    |  |
| ACUH12LUAS1 | B zone              | 130                  | 130 | 58  | 46    |  |
|             | C zone              | 130                  | 130 | 58  | 46    |  |
|             | A zone              | 130                  | 130 | 54  | 42    |  |
| ACUH18LUAS1 | B zone              | 130                  | 130 | 54  | 42    |  |
|             | C zone              | 130                  | 130 | 54  | 42    |  |

# 1-3. Dry operation

The rotation number of compressor shall change according to the temperature, set temperature, and room temperature variation which the room temperature sensor of the indoor unit has detected as shown in the table below.

Zone is defined by set temperature and room temperature.

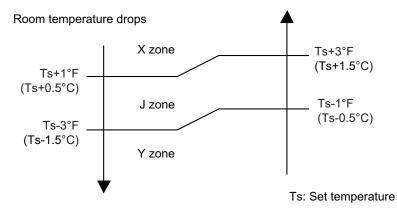
#### Rotation number range of compressor

Unit: rps

| Model name   | Outdoor temperature zone | Operating rotation number |
|--------------|--------------------------|---------------------------|
|              | X zone                   | 28                        |
| ACUH09LUAS1  | J zone                   | 28                        |
|              | Y zone                   | 0                         |
| ACUH12LUAS1  | X zone                   | 26                        |
| ACUH18LUAS1  | J zone                   | 26                        |
| ACOITIBLOAST | Y zone                   | 0                         |

#### Compressor control based on room temperature

Room temperature rises

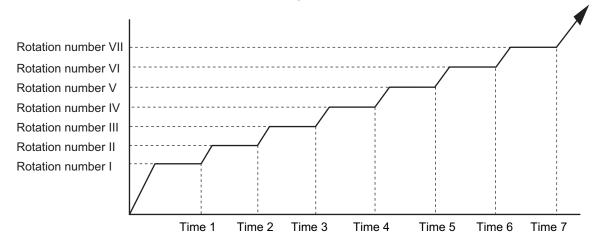


1-3. Dry operation - (04-4) - 1. Rotation number control of compressor

# 1-4. Rotation number of compressor at normal start-up

# ■ Model: AOUH09LUAS1

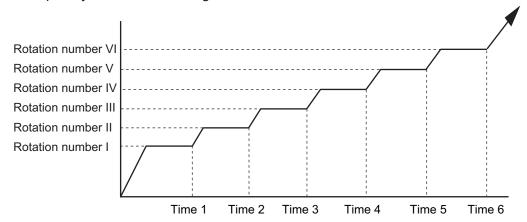
Rotation number of compressor soon after starting is controlled as below.



| Rotation number (rps) | I  | II  | III | IV  | V   | VI  | VII |
|-----------------------|----|-----|-----|-----|-----|-----|-----|
|                       | 45 | 56  | 68  | 77  | 84  | 93  | 103 |
| Time (sec)            | 1  | 2   | 3   | 4   | 5   | 6   | 7   |
| Time (Sec)            | 60 | 140 | 170 | 220 | 280 | 360 | 430 |

### ■ Models: AOUH12LUAS1 and AOUH18LUAS1

Compressor frequency soon after starting is controlled as below.



| Frequency   | I  | II  | III | IV  | V   | VI  |
|-------------|----|-----|-----|-----|-----|-----|
| (rps)       | 35 | 52  | 64  | 71  | 89  | 97  |
| Time (sec)  | 1  | 2   | 3   | 4   | 5   | 6   |
| 11116 (366) | 60 | 140 | 170 | 200 | 350 | 410 |

# 1-5. Limitation of compressor rotation number by outdoor temperature

The minimum rotation number of compressor is limited by outdoor temperature as below.

· Cooling/Dry mode

| 100.4°F | F zone |
|---------|--------|
| (38°C)  |        |
| 66.2°F  | E zone |
| (19°C)  |        |
| 50.0°F  | D zone |
| (10°C)  |        |
| 32.0°F  | C zone |
| (0°C)   |        |
| 14.0°F  | B zone |
| (-10°C) | A zone |

| Model name  | Outdoor temperature zone | Limitation of compressor rotation number |
|-------------|--------------------------|--|
|             | A zone                   | 35 rps                                   |
|             | B zone                   | 35 rps                                   |
| AOUH09LUAS1 | C zone                   | 35 rps                                   |
| AOOHO9EOAST | D zone                   | 15 rps                                   |
|             | E zone                   | 15 rps                                   |
|             | F zone                   | 36 rps                                   |
|             | A zone                   | 37 rps                                   |
|             | B zone                   | 37 rps                                   |
| AOUH12LUAS1 | C zone                   | 37 rps                                   |
| AOOHIZLOASI | D zone                   | 28 rps                                   |
|             | E zone                   | 1 rps                                    |
|             | F zone                   | 22 rps                                   |
|             | A zone                   | 33 rps                                   |
|             | B zone                   | 33 rps                                   |
| AOUH18LUAS1 | C zone                   | 33 rps                                   |
|             | D zone                   | 25 rps                                   |
|             | E zone                   | 10 rps                                   |
|             | F zone                   | 20 rps                                   |

# Heating mode

| 66.2°F  | F zone |
|---------|--------|
| (19°C)  |        |
| 41.0°F  | E zone |
| (5°C)   |        |
| 32.0°F  | D zone |
| (0°C)   |        |
| 5.0°F   | C zone |
| (-15°C) |        |
| -13.0°F | B zone |
| (-25°C) | A zone |

| Model name  | Outdoor temperature zone | Limitation of compressor rotation number |
|-------------|--------------------------|--|
|             | A zone                   | 37 rps                                   |
|             | B zone                   | 37 rps                                   |
| AOUH09LUAS1 | C zone                   | 36 rps                                   |
| AOOHO9LOAST | D zone                   | 15 rps                                   |
|             | E zone                   | 15 rps                                   |
|             | F zone                   | 1 rps                                    |
|             | A zone                   | 34 rps                                   |
|             | B zone                   | 34 rps                                   |
| AOUH12LUAS1 | C zone                   | 34 rps                                   |
| AOUHTZLUAST | D zone                   | 15 rps                                   |
|             | E zone                   | 14 rps                                   |
|             | F zone                   | 14 rps                                   |
|             | A zone                   | 30 rps                                   |
|             | B zone                   | 30 rps                                   |
| AOUH18LUAS1 | C zone                   | 30 rps                                   |
|             | D zone                   | 13 rps                                   |
|             | E zone                   | 10 rps                                   |
|             | F zone                   | 10 rps                                   |

# 2. Auto changeover operation

When the air conditioner is set to AUTO mode by remote controller, operation starts in the optimum mode from among heating, cooling, dry and monitoring modes. During operation, the optimum mode is automatically switched in accordance with temperature changes. The temperature can be set between 64.4°F (18°C) and 86.0°F (30°C) in 1.8°F (1.0°C) steps.

When operation starts, indoor fan and outdoor fan are operated for around 1 minute.
 Room temperature and outdoor temperature are sensed, and the operation mode is selected in accordance with the table below.

| Room temperature   | Operation mode |
|--|----------------|
| Tr > Ts + 3.6°F (2°C)  | Cooling        |
| Ts + $3.6^{\circ}$ F ( $2^{\circ}$ C) $\geq$ Tr $\geq$ Ts - $3.6^{\circ}$ F ( $2^{\circ}$ C) | Middle zone    |
| Tr < Ts - 3.6°F (2°C)  | Heating        |

Tr: Room temperature

Ts: Setting temperature

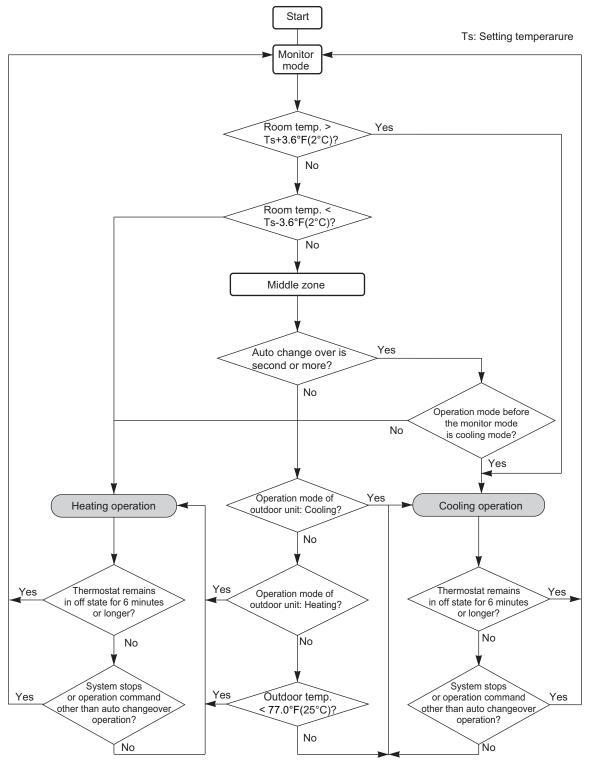
**NOTE:** When the operation mode is middle zone, indoor unit operation mode is selected as below.

- Same operation mode is selected as outdoor unit.
   If outdoor unit is operating in cooling and heating mode, indoor unit will be operated by the same operation mode.
- Selected by outdoor temperature.
   If outdoor unit is operating in other than cooling and heating mode, indoor unit will be operated according to the outdoor temperature as below.

| Outdoor temp.           | Operation mode |
|-------------------------|----------------|
| 77.0°F (25°C) or more   | Cooling        |
| Less than 77.0°F (25°C) | Heating        |

- When the compressor was stopped for 6 consecutive minutes by temperature control function after the cooling or heating mode was selected as above, operation is switched to monitoring mode and the operation mode selection is done again.
- When the middle zone is selected on the predetermining of the operation mode, the operation mode before the changing to the monitoring mode is selected.

#### **Operation flow chart**



### 3. Fan control

Tr: Room temperature
Ts: Setting temperature

### 3-1. Indoor fan control

### ■ Fan speed

Indoor fan speed is defined as below.

| Operation mode | Fan mode            | Speed (rpm) |             |                   |  |
|----------------|---------------------|-------------|-------------|-------------------|--|
| Operation mode | ran mode            | ACUH09LUAS1 | ACUH12LUAS1 | ACUH18LUAS1       |  |
|                | HIGH                | 590         | 650         | 830               |  |
|                | MED+                | 570         | 620         | 770               |  |
|                | MED                 | 540         | 580         | 730               |  |
| Heating        | LOW                 | 490         | 520         | 630               |  |
| ricating       | QUIET               | 440         | 460         | 500               |  |
|                | Cool air prevention | 400         | 400         | 400               |  |
|                | S-LOW               | 300         | 300         | 300               |  |
|                | HIGH                | 590         | 650         | 790               |  |
|                | MED                 | 540         | 580         | 630               |  |
| Caaling/Fan    | LOW                 | 490         | 520         | 540               |  |
| Cooling/Fan    | QUIET               | 440         | 460         | 460               |  |
|                | Soft quiet          | 400*1       | 400*1       | 400* <sup>1</sup> |  |
|                | S-LOW               | 300*2       | 300*2       | 300*2             |  |
| Dny            |                     | X zone: 440 | X zone: 460 | X zone: 460       |  |
| Dry            |                     | J zone: 440 | J zone: 460 | J zone: 460       |  |

<sup>\*1:</sup> Fan mode only

# **■** Fan operation

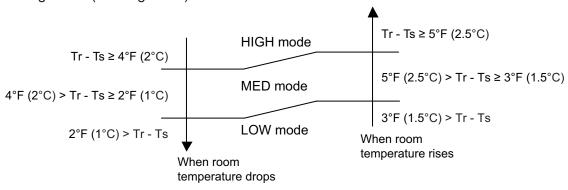
Airflow can be switched in 5 steps such as AUTO, QUIET, LOW, MED, HIGH while indoor unit fan only runs.

When fan mode is set at AUTO, it operates on MED fan speed.

# ■ Cooling operation

Switch the airflow AUTO, and indoor fan motor will run according to room temperature, as below. On the other hand, if switched in HIGH—QUIET, indoor motor will run at a constant airflow of COOL operation modes QUIET, LOW, MED, HIGH as shown in "Fan speed" above.

Airflow change over (Cooling: Auto)



<sup>\*2:</sup> Cooling mode only

### ■ Dry operation

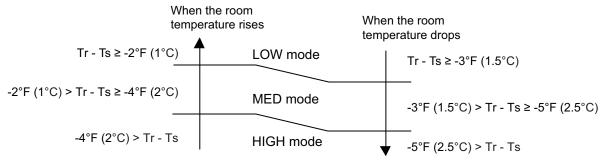
During dry operation, fan speed setting can not be changed as shown in "Fan speed" above.

### Heating operation

Switch the airflow AUTO, and the indoor fan motor will run according to a room temperature, as below.

On the other hand, if switched in HIGH—QUIET, the indoor motor will run at a constant airflow of HEAT operation modes QUIET, LOW, MED, HIGH as shown in "Fan speed" above.

Airflow change over (Heating: Auto)



# Cool air prevention control (heating mode)

The maximum value of the indoor fan speed is set as shown below, based on the detected temperature by the indoor heat exchanger sensor on heating mode.

#### Normal operation

|         | eat exchanger<br>ure rises | Indoor heat exchanger |
|---------|----------------------------|-----------------------|
| 107.6°F | Setting fan mode*          | temperature drops     |
| (42°C)  | MED+                       | 98.6°F                |
| 102.2°F | or setting fan mode*       | (37°C)                |
| (39°C)  | LOW                        | 93.2°F                |
| 98.6°F  | or setting fan mode*       | (34°C)                |
| (37°C)  |                            | 89.6°F                |
| 86.0°F  | Cool air prevention        | (32°C)                |
| (30°C)  |                            | 75.2°F                |
|         | S-LOW                      | (24°C)                |

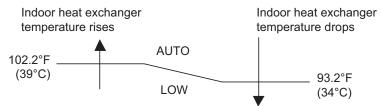
<sup>\*:</sup> Lower speed is selected.

#### 13 minutes later:

Indoor heat exchanger temperature rises Indoor heat exchanger temperature drops Setting fan mode\* 107.6°F (42°C) 98.6°F MED+ (37°C) or setting fan mode\* 102.2°F (39°C) 93.2°F LOW (34°C) or setting fan mode\* 98.6°F (37°C) 89.6°F LOW (32°C) or setting fan mode\* 86.0°F (30°C) 75.2°F LOW (24°C) or setting fan mode\*

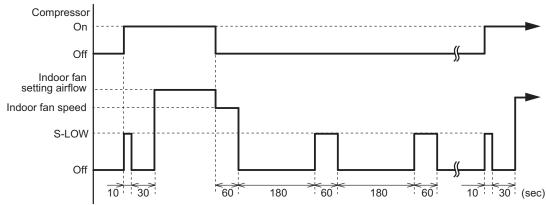
<sup>\*:</sup> Lower speed is selected.

#### • MIN. HEAT operation



# ■ Moisture return prevention control (cooling and dry mode)

Switch the airflow AUTO at cooling mode, and the indoor fan motor will run as shown below.



### 3-2. Outdoor fan control

# ■ Outdoor fan motor

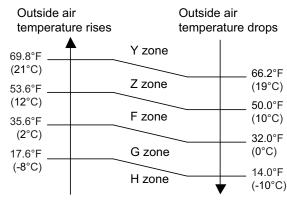
This outdoor unit has a DC fan motor. (Control method is different between AC and DC motors.)

# ■ Fan speed

#### Model: AOUH09LUAS1

Fan speed is defined by outdoor temperature and compressor frequency.

#### · Outside air temperature zone selection



Unit: rpm

| Ean aton | Cooling | Heating | Dry    | Cooli  | ng or dry at l | ow outdoor | temp.  |
|----------|---------|---------|--------|--------|----------------|------------|--------|
| Fan step | Y zone  | Heating | Y zone | Z zone | F zone         | G zone     | H zone |
| S-HIGH2  | _       | 1,120   | _      | _      | _              | _          | _      |
| S-HIGH1  | 990     | 1,120   | _      | _      | _              | _          | _      |
| HIGH     | 990     | 1,120   | _      | _      | _              | _          | _      |
| 10       | _       | 1,120   | _      | _      | _              | _          | _      |
| 9        | 990     | 1,120   | 990    | 390    | 320            | 240        | 240    |
| 8        | 940     | 1,120   | 940    | 390    | 320            | 240        | 240    |
| 7        | 810     | 940     | 810    | 390    | 320            | 240        | 240    |
| 6        | 810     | 810     | 810    | 300    | 240            | 200        | 200    |
| 5        | 810     | 690     | 810    | 250    | 240            | 200        | 200    |
| 4        | 790     | 630     | 790    | 250    | 240            | 200        | 200    |
| 3        | 710     | 570     | 710    | 250    | 240            | 200        | 200    |
| 2        | 660     | 570     | 660    | 250    | 240            | 200        | 200    |
| 1        | 620     | 570     | 620    | 250    | 240            | 200        | 200    |

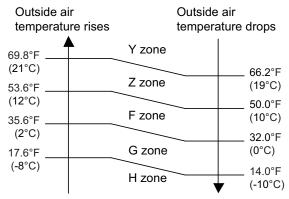
**NOTE:** After defrost control on the heating mode, the fan speed is kept higher regardless of the compressor frequency.

Fan speed after defrost control: 1,120 rpm

#### Model: AOUH12LUAS1

Fan speed is defined by outdoor temperature and compressor frequency.

#### Outside air temperature zone selection



Unit: rpm

| Ean aton | Cooling | Heating | Dry    | Cooli  | ing or dry at | low outdoor | temp.  |
|----------|---------|---------|--------|--------|---------------|-------------|--------|
| Fan step | Y zone  | Heating | Y zone | Z zone | F zone        | G zone      | H zone |
| S-HIGH2  |         | 1,100   | _      | _      | _             |             | _      |
| S-HIGH1  | 1,050   | 1,100   | _      | _      | _             |             | _      |
| HIGH     | 1,050   | 1,100   | _      | _      | _             |             | _      |
| 10       |         | 1,100   | _      | _      | _             |             | _      |
| 9        | 1,050   | 1,100   | 1,050  | 850    | 320           | 270         | 270    |
| 8        | 810     | 870     | 810    | 850    | 320           | 270         | 270    |
| 7        | 810     | 760     | 810    | 770    | 320           | 270         | 270    |
| 6        | 560     | 760     | 560    | 630    | 270           | 230         | 230    |
| 5        | 560     | 680     | 560    | 440    | 270           | 230         | 230    |
| 4        | 440     | 530     | 440    | 320    | 270           | 230         | 230    |
| 3        | 440     | 500     | 440    | 320    | 270           | 230         | 230    |
| 2        | 440     | 420     | 440    | 320    | 270           | 230         | 230    |
| 1        | 440     | 420     | 440    | 320    | 270           | 230         | 230    |

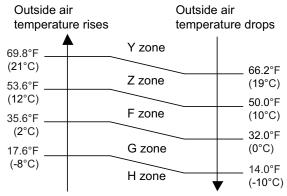
**NOTE:** After defrost control on the heating mode, the fan speed is kept higher regardless of the compressor frequency.

Fan speed after defrost control: 1,100 rpm

#### Model: AOUH18LUAS1

Fan speed is defined by outdoor temperature and compressor frequency.

#### Outside air temperature zone selection



Unit: rpm

| Ean aton | Cooling | Heating | Dry    | Cooli  | ng or dry at | low outdoor | temp.  |
|----------|---------|---------|--------|--------|--------------|-------------|--------|
| Fan step | Y zone  | Heating | Y zone | Z zone | F zone       | G zone      | H zone |
| S-HIGH2  |         | 1,100   | _      | _      | _            | _           | _      |
| S-HIGH1  | 1,050   | 1,100   | _      | _      | _            | _           | _      |
| HIGH     | 1,050   | 1,100   | _      | _      | _            | _           | _      |
| 10       |         | 1,100   | _      | _      | _            | _           | _      |
| 9        | 1,050   | 1,100   | 1,050  | 850    | 320          | 270         | 270    |
| 8        | 950     | 990     | 950    | 850    | 320          | 270         | 270    |
| 7        | 850     | 920     | 850    | 770    | 320          | 270         | 270    |
| 6        | 690     | 710     | 690    | 630    | 270          | 230         | 230    |
| 5        | 560     | 620     | 560    | 440    | 270          | 230         | 230    |
| 4        | 440     | 560     | 440    | 320    | 270          | 230         | 230    |
| 3        | 440     | 500     | 440    | 320    | 270          | 230         | 230    |
| 2        | 440     | 440     | 440    | 320    | 270          | 230         | 230    |
| 1        | 440     | 440     | 440    | 320    | 270          | 230         | 230    |

**NOTE:** After defrost control on the heating mode, the fan speed is kept higher regardless of the compressor frequency.

Fan speed after defrost control: 1,100 rpm

### 4. Louver control

### 4-1. Individual louver control

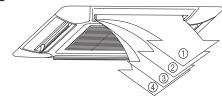
To independently can be set the airflow pattern of each louver as follows:



This function is given priority to overall louver control. But this function is release during the following operation.

- · Cold air prevention control
- · Monitor mode on the auto change over operation
- · Defrost operation

The air direction range will change as follows:



Use the wired remote controller to set this function. This function is only available by 2-wire remote controller.

**NOTE:** When the 2-wire remote controller is disconnected, clear the individual setting. Otherwise, this setting can't change.

### 4-2. All louver control

#### All louver operation

When the mode is selected, the standard louver position of the each mode is set.

| Operation mode | Standard Position |
|----------------|-------------------|
| Cooling        | 1                 |
| Dry            | 1                 |
| Heating        | 4                 |
| Monitor        | 1                 |

#### **NOTES:**

- Setting of the wireless remote controller is not displayed on the wired remote controller.
- The setting louver of the individual control function cannot be controlled.

# 4-3. Swing operation

- To select up/down airflow swing operation When the swing signal is received, the horizontal louver starts to swing.
  - Swinging range
    - Cooling mode/dry mode/fan mode:  $1 \leftrightarrow 4$
    - Heating mode: 1 ↔ 4
  - When the indoor fan is S-LOW or stop mode, the swing operation is interrupted and it stops at either upper end or bottom end.

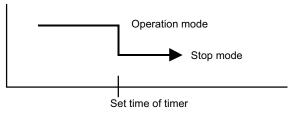
# 5. Timer operation control

# 5-1. Wireless remote control

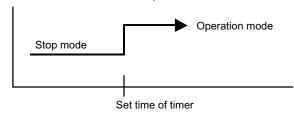
| On/Off timer | Program timer | Sleep timer | Weekly timer |
|--------------|---------------|-------------|--------------|
| 0            | 0             | 0           |              |

#### On/Off timer

• Off timer: When the clock reaches the set timer, the air conditioner will be turned off.

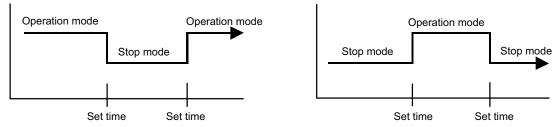


• On timer: When the clock reaches the set timer, the air conditioner will be turned on.



# ■ Program timer

• The program timer allows the off timer and the on timer to be used in combination one time.

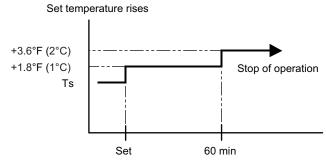


- Operation will start from the timer setting (either off timer and on timer) whichever is closest to the clock current timer setting. The order of operations is indicated by the allow in the remote controller screen.
- Sleep timer operation cannot be combined with on timer operation.

# ■ Sleep timer

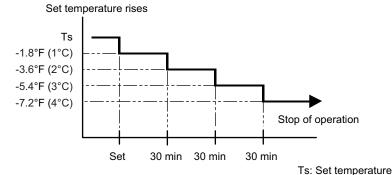
If the sleep timer is set, the room temperature is monitored and the operation is stopped automatically. If the operation mode or the set temperature is change after the sleep timer is set, the operation is continued according to the changed setting of the sleep timer from that time on.

• In the cooling operation mode
When the sleep timer is set, the setting temperature is increased 1.8°F (1°C). It increases the
setting temperature another 1.8°F (1°C) after 1 hour. After that, the setting temperature is not
changed and the operation is stopped at the setting time.



Ts: Set temperature

In the heating operation mode When the sleep timer is set, the setting temperature is decreased 1.8°F (1°C). It decreases the setting temperature another 1.8°F (1°C) every 30 minutes. Upon lowering 7.2°F (4°C), the setting temperature is not changed and the operation is stopped at the setting time.



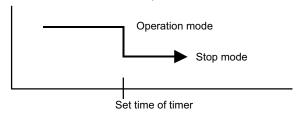
5-1. Wireless remote control - (04-19) - 5. Timer operation control

### 5-2. Wired remote control

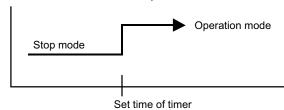
| On/Off timer | Program timer | Sleep timer | Weekly timer | Temperature<br>Setback Timer |
|--------------|---------------|-------------|--------------|------------------------------|
| 0            | 0             | 0           | 0            | 0                            |

#### On/Off timer

• Off timer: When the clock reaches the set timer, the air conditioner will be turned off.

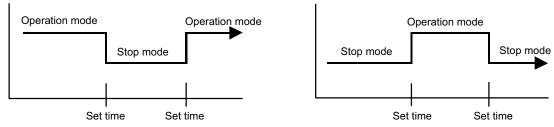


• On timer: When the clock reaches the set timer, the air conditioner will be turned on.



# ■ Program timer

• The program timer allows the off timer and the on timer to be used in combination one time.

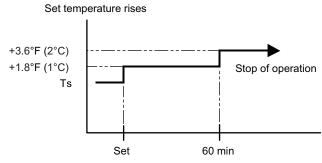


- Operation will start from the timer setting (either off timer and on timer) whichever is closest to the clock current timer setting. The order of operations is indicated by the allow in the remote controller screen.
- Sleep timer operation cannot be combined with on timer operation.

# ■ Sleep timer

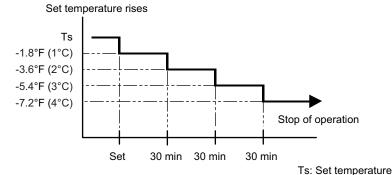
If the sleep timer is set, the room temperature is monitored and the operation is stopped automatically. If the operation mode or the set temperature is change after the sleep timer is set, the operation is continued according to the changed setting of the sleep timer from that time on.

• In the cooling operation mode
When the sleep timer is set, the setting temperature is increased 1.8°F (1°C). It increases the
setting temperature another 1.8°F (1°C) after 1 hour. After that, the setting temperature is not
changed and the operation is stopped at the setting time.



Ts: Set temperature

In the heating operation mode When the sleep timer is set, the setting temperature is decreased 1.8°F (1°C). It decreases the setting temperature another 1.8°F (1°C) every 30 minutes. Upon lowering 7.2°F (4°C), the setting temperature is not changed and the operation is stopped at the setting time.



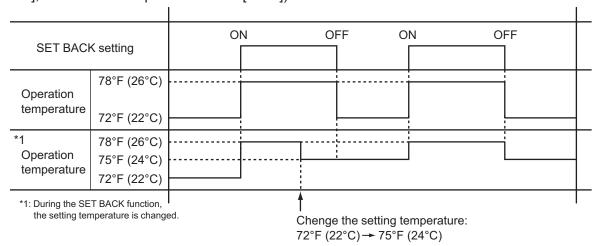
# ■ Weekly timer

On and off timer can be combined, and up to 4 reservations per day and 28 reservations per week. Before setting the program, set the week and time of the air conditioner at first. If the week and time are not set, the weekly timer will not operate correctly at the setting time.

# **■** Temperature Setback Timer

- The temperature setback timer only changes the set temperature for 7 days, it cannot be used to start or stop air conditioner operation.
- The temperature setback timer can be set to operate up to two times per day but only one temperature setting can be used.
- During COOLING/DRY mode, the air conditioner will operate at a minimum of 64°F (18°C) even if the SET BACK temperature is set to 63°F (17°C) or lower.

Case of Temperature Setback Timer on the Cooling operation. (Setting temperature :72°F [22°C], SET BACK temperature :78°F [26°C])



# 6. Defrost operation control

Tn: Outdoor unit heat exchanger temperature

Ta: Outdoor temperature

Tn10: Temperature at 10 minutes after compressor start

Tnb: Temperature before 5 minutes

### Triggering condition

The defrost operation starts when outdoor unit heat exchanger temperature sensor detects the temperature lower than the values shown below.

#### - Model: AOUH09LUAS1

#### · 1st time defrosting after starting operation

| Compressor integrating operation time | Less than 17 min. | 17 to 57 min.                                 | More than 57 min.  |
|---------------------------------------|-------------------|---|--------------------|
| Condition                             | Does not operate  | Tn ≤ 15.8°F (-9°C) and<br>Tn-Ta ≥ 9.0°F (5°C) | Tn ≤ 23.0°F (-5°C) |

#### · 2nd time and after

| Compressor integrating operation time | Less than 40 min. | More than 40 min.  |
|---------------------------------------|-------------------|--|
| Condition                             | Does not operate  | Tn-Tn10 < -9.0°F (-5°C) (Tn $\leq$ 21.2°F [-6°C]) Tn-Tnb < -3.6°F (-2°C) (Tn $\leq$ 21.2°F [-6°C]) Tn $\leq$ 1.4°F (-17°C) (Ta $\geq$ 14.0°F [-10°C]) Tn $\leq$ 19.4°F (-7°C) or Tn $\leq$ -13.0°F (-25°C) (Ta $<$ 14.0°F [-10°C]) |

#### Integrating defrost (Constant monitoring)

| Compressor integrating operation time | More than 240 min. (For long continuous operation) | More than 213 min. (For long continuous operation | Less than 10 min.* (For intermittent operation) |
|---------------------------------------|--|---|---|
| Condition                             | Tn ≤ 26.6°F (-3°C)                                 | Tn ≤ 23.0°F (-5°C)                                | Count of the compressor off: 40 times           |

<sup>\*:</sup> If the compressor continuous operation time is less than 10 minutes, the number of the compressor off is counted. If any defrost operated, the compressor off count is cleared.

#### - Models: AOUH12LUAS1 and AOUH18LUAS1

#### 1st time defrosting after starting operation

| Compressor integrating operation time | Less than 17 min. | 17 to 57 min.                                 | More than 57 min.  |
|---------------------------------------|-------------------|---|--------------------|
| Condition                             | Does not operate  | Tn ≤ 15.8°F (-9°C) and<br>Tn-Ta ≥ 9.0°F (5°C) | Tn ≤ 23.0°F (-5°C) |

#### · 2nd time and after

| Compressor integrating operation time | Less than 40 min. | More than 40 min.  |
|---------------------------------------|-------------------|--|
| Condition                             | Does not operate  | Tn-Tn10 < -9.0°F (-5°C) (Tn $\leq$ 21.2°F [-6°C])<br>Tn-Tnb < -3.6°F (-2°C) (Tn $\leq$ 21.2°F [-6°C])<br>Tn $\leq$ -4.0°F (-20°C) (Ta $\geq$ 14.0°F [-10°C])<br>Tn $\leq$ 19.4°F (-7°C) or Tn $\leq$ -13.0°F (-25°C) (Ta $<$ 14.0°F [-10°C]) |

#### Integrating defrost (Constant monitoring)

| Compressor integrating operation time | More than 240 min. (For long continuous operation) | More than 213 min. (For long continuous operation | Less than 10 min.* (For intermittent operation) |
|---------------------------------------|--|---|---|
| Condition                             | Tn ≤ 26.6°F (-3°C)                                 | Tn ≤ 23.0°F (-5°C)                                | Count of the compressor off: 40 times           |

<sup>\*:</sup> If the compressor continuous operation time is less than 10 minutes, the number of the compressor off is counted. If any defrost operated, the compressor off count is cleared.

#### Release condition

The defrost operation is released when either one of the conditions below is satisfied.

| Outdoor unit heat exchanger temperature          | 09 model    | 60.8°F (16°C) or more |
|--|-------------|-----------------------|
| (after 1 minute or later since compressor start) | 12/18 model | 55.4°F (13°C) or more |
| Compressor operation time                        | 15 minutes  |                       |

# 6-1. Defrost operation in heating operation stopped

If the outdoor unit is frosted when stopping the heating operation, it stops after performing the automatic defrosting operation.

In this time, if the indoor unit operation lamp flashes slowly (6 sec on/2 sec off), the outdoor unit allow the heat exchanger to defrost, and then stop.

# Triggering condition

When all of the following conditions are satisfied in heating operation

- Compressor operation integrating time: 30 minutes or more
- Compressor continuous operation time: 10 minutes or more
- Outdoor unit heat exchanger temperature: 24.8°F (-4°C) or less

#### Release condition

The defrost operation is released when either one of the conditions below is satisfied.

| Outdoor unit heat exchanger temperature          | 09 model    | 60.8°F (16°C) or more |
|--|-------------|-----------------------|
| (after 1 minute or later since compressor start) | 12/18 model | 55.4°F (13°C) or more |
| Compressor operation time                        | 15 minutes  |                       |

### 7. Various control

### 7-1. Auto restart

When the power was interrupted by a power failure etc. during operation, the operation contents at that time are memorized and when the power is recovered, operation is automatically started with the memorized operation contents.

| Operation contents memorized when the power is interrupted  |  |  |
|---|--|--|
| Operation mode  |  |  |
| Setting temperature   |  |  |
| Fan mode setting  |  |  |
| Timer mode and set time (set by wireless remote controller) |  |  |
| Airflow direction setting                                   |  |  |
| Swing   |  |  |
| ECONOMY operation   |  |  |
| MIN. HEAT operation   |  |  |

# 7-2. MIN. HEAT operation

MIN. HEAT operation performs as below setting when pressing MIN. HEAT button.

| Operation mode      | Heating           |
|---------------------|-------------------|
| Setting temperature | 50°F (10°C)       |
| Fan mode            | AUTO              |
| LED display         | Economy           |
| Defrost operation   | Operate as normal |

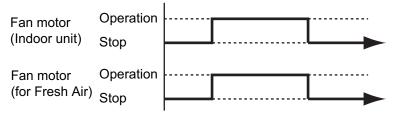
# 7-3. ECONOMY operation

The ECONOMY operation starts by pressing ECONOMY button on the remote controller. The ECONOMY operation is almost the same operation as below settings.

| Mode               | Cooling/Dry                    | Heating                        |
|--------------------|--------------------------------|--------------------------------|
| Target temperature | Setting temperature +2°F (1°C) | Setting temperature -2°F (1°C) |

### 7-4. Fresh air control

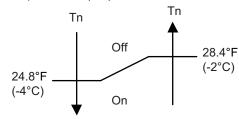
The fan motor for Fresh Air is operated in synchronization with the indoor fan operation as below.



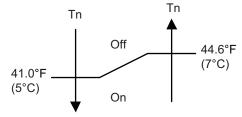
# 7-5. Compressor preheating

By preheating the compressor, warm airflow is quickly discharged when the operation is started.

- · Triggering condition
  - 30 minutes after compressor stopped.
  - Outdoor unit heat exchanger temperature (Tn)

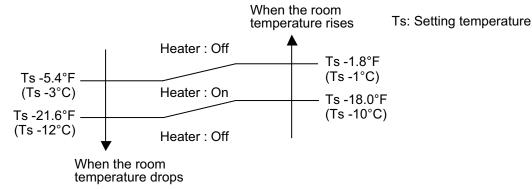


When the jumper wire (JM2) is disconnected:



### 7-6. External electrical heater control

The external electrical heater is operated as below.



#### **NOTES:**

- · When the compressor stop, external electric heater is off.
- It operates only in heating mode and when the indoor fan operates. (However, S-LOW is excluded.)

# 7-7. Electronic expansion valve control

The most proper opening of the electronic expansion valve is calculated and controlled under the present operating condition based on the table below.

| Operation mode   | Pulse range               |  |
|------------------|---------------------------|--|
| Cooling/dry mode | Between 52 and 480 pulses |  |
| Heating mode     | Detween 32 and 400 paises |  |

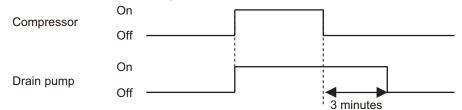
**NOTE:** At the time of supplying the power to the outdoor unit, the initialization of the electronic expansion valve is operated (528 pulses are input to the closing direction).

# 7-8. Drain pump control

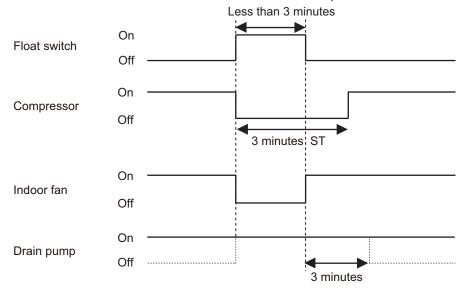
# ■ Drain control for defrosting operation

### During cooling or dry mode

- · When the compressor starts, the drain pump starts simultaneously.
- The drain pump operates continuously for 3 minutes after the compressor is turned off.



- When the compressor stops by the "Anti-freezing control (cooling and dry mode)" on page 04-32, the drain pump is turned off in 1 hour after the compressor stops.
- When the float switch is on, the compressor, indoor and outdoor fan motor operation are stopped.
- Drain pump operates continuously for 3 minutes after the float switch is turned off and then drain pump is turned off.
- When the float switch turns on continuously for 3 minutes, "failure indication" operates. (It is necessary to turn off power for release it.)
- When the float switch turns off less than 3 minutes, the unit starts cooling operation. Indoor fan motor starts after the float switch is turned off and the compressor starts after 3 minutes st.



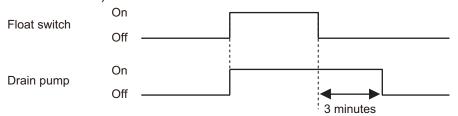
### During heating mode or fan mode and when operation is stopped

#### · Triggering condition

Drain pump is turned on at the same time that the float switch is turned on.

#### Operation details

When the float switch turns on continuously for 3 minutes, "failure indication" operates. Thereafter, even if the float switch turns off, the "failure indication" is not released. (It is necessary to turn off power for release it.)



#### · Release condition

Drain pump operates continuously for 3 minutes after the float switch is turned off and then drain pump is turned off.

# 7-9. Prevention to restart for 3 minutes (3 minutes st)

When the compressor fails to start for the number of times below, it does not enter operation status for 3 minutes.

| Retry number     | 50 |  |
|------------------|----|--|
| Retry set number | 3  |  |

When the compressor fails to start in the retry set number above, the compressor is stopped.

# 7-10. 4-way valve control

- If heating mode is selected at the compressor start, 4-way valve is energized for heating.
- When the air conditioner is switched between cooling and heating mode, compressor is stopped, and the 4-way valve is switched when the 140 seconds passes and the compressor is started.

# 7-11. Unit status monitoring and the detected value indication

The wired remote controller can monitor the indoor and outdoor units' status and display the detected result as a relevant ID.

For details of the display method, refer to the Chapter of "Display Sensor Values" in the *Installation Manual* of Wired Remote Controller (Touch Panel).

The status can be monitored and displayed on the wired remote controller by assigning an arbitrary ID. For available ID list, refer to the table below.

**NOTE:** Operating time for each part cannot be reset when the part is replaced. Take notes of the operating time before replacing to count the operating time of the replaced part.

| Available Sensor ID |         |  |              |   |
|---------------------|---------|--|--------------|---|
| Sensor ID Item      |         | Unit   | Remarks      |   |
| 00: Indo            | or unit |  |              |   |
| 00                  | 000     | Suction temp.  | 01: °F or °C |   |
| 00                  | 001     | Room temp.   | 01: °F or °C | When the wired remote controller thermistor is enabled, temperature of the wired remote controller thermistor is displayed. |
| 00                  | 002     | Wired remote controller detected temp.                   | 01: °F or °C |   |
| 00                  | 006     | Heat exchanger middle temp.                              | 01: °F or °C |   |
| 00                  | 020     | Fan rotation number                                      | 03: rpm      |   |
| 00                  | 051     | Float switch On/Off                                      | 08: On/Off   | 0: Off, 1: On (When the water level rises)  |
| 00                  | 052     | Drain pump On/Off  | 08: On/Off   | 0: Off, 1: On   |
| 00                  | 080     | Indoor unit total energized hours                        | 11: h        |   |
| 00                  | 081     | Total filtering hours                                    | 11: h        |   |
| 00                  | 082     | Indoor unit fan total operation hours                    | 11: h        |   |
| 00                  | 140     | Operation or Stop (External input)                       | 00: —        | 0: Off, 1: On  —: When the function setting 46 is not set  NOTE: Available only for external input port of the indoor unit  |
| 00                  | 142     | Forced stop (External input)                             | 00: —        | 0: Off, 1: On  —: When the function setting 46 is not set  NOTE: Available only for external input port of the indoor unit  |
| 00                  | 143     | Operation or Stop 2 (External input)                     | 00: —        | 0: Off, 1: On  —: When the function setting 46 is not set  NOTE: Available only for external input port of the indoor unit  |
| 00                  | 155     | Operation or Stop On/Off (External output)               | 00: —        | 0: Off, 1: On  NOTE: The value is output even if the function setting or rotary switch is not set.                          |
| 00                  | 156     | Error On/Off (External output)                           | 00: —        | 0: Off, 1: On  NOTE: The value is output even if the function setting or rotary switch is not set.                          |
| 00                  | 157     | Indoor unit fan interlocking On/Off<br>(External output) | 00: —        | 0: Off, 1: On  NOTE: The value is output even if the function setting or rotary switch is not set.                          |

| FUJITSU GENERAL LIMITED |           |  |                         |  |
|-------------------------|-----------|--|-------------------------|--|
| Available Sensor ID     |           |  |                         |  |
| Sens                    | sor ID    | Item   | Unit                    | Remarks  |
| 00                      | 158       | Cooling thermostat On/Off (External output)                    | 00: —                   | 0: Off, 1: On  NOTE: The value is output even if the function setting or rotary switch is not set. |
| 00                      | 159       | Requested cooling strength On/Off (External output)            | 00: —                   | 0: Off, 1: On  NOTE: The value is output even if the function setting or rotary switch is not set. |
| 00                      | 160       | External heater On/Off (External output)                       | 00: —                   | 0: Off, 1: On  NOTE: The value is output even if the function setting or rotary switch is not set. |
| 00                      | 161       | Heating operation status (External output)                     | 00: —                   | 0: Off, 1: On  NOTE: The value is output even if the function setting or rotary switch is not set. |
| 00                      | 162       | External output command by remote controller (External output) | 00: —                   | 0: Off, 1: On  NOTE: The value is output even if the function setting or rotary switch is not set. |
| 01: Out                 | door unit | <u>t</u>   |                         |  |
| 01                      | 000       | Outdoor temp.  | 01: °F or °C            |  |
| 01                      | 003       | Heat exchanger middle temp.                                    | 01: °F or °C            |  |
| 01                      | 004       | Heat exchanger outlet temp.                                    | 01: °F or °C            |  |
| 01                      | 007       | Compressor temp.   | 01: °F or °C            |  |
| 01                      | 050       | Fan 1 rotation number  | 03: rpm                 |  |
| 01                      | 055       | Compressor rotation number                                     | 04: rps                 |  |
| 01                      | 060       | Expansion valve (Upstream during heating)                      | 05: pls                 |  |
| 01                      | 080       | 4-way valve output status                                      | 07: Cooling/<br>Heating | 0: Cooling, 1: Heating   |
| 01                      | 100       | Operating current  | 09: A                   |  |
| 01                      | 110       | Outdoor unit total power-on hours                              | 11: h                   |  |
| 01                      | 111       | Compressor total heating operation hours                       | 11: h                   |  |
| 01                      | 112       | Compressor total cooling operation hours                       | 11: h                   |  |
| 01                      | 113       | Compressor total operation hours                               | 11: h                   |  |
| 01                      | 114       | Outdoor unit fan 1 total operation hours                       | 11: h                   |  |

# 8. Various protections

# 8-1. Discharge gas temperature over-rise prevention control

The discharge gas temperature sensor (discharge thermistor: outdoor unit side) detects the discharge gas temperature.

- When the discharge temperature becomes higher than the trigger condition, the compressor frequency is decreased as the table below, and it continues to decrease until the discharge temperature becomes lower than the trigger condition.
- When the discharge temperature becomes lower than the release condition, control of compressor frequency is released.
- When the discharge temperature becomes higher than the compressor protection temperature, the compressor is stopped and the indoor unit indicator lamp starts blinking.

| Trigger condition                 | 219.2°F (104°C)     |
|-----------------------------------|---------------------|
| Compressor frequency              | -20 rps/120 seconds |
| Release condition                 | 213.8°F (101°C)     |
| Compressor protection temperature | 230.0°F (110°C)     |

# 8-2. Anti-freezing control (cooling and dry mode)

The rotation number of compressor is decrease in cooling and dry mode when the indoor unit heat exchanger temperature sensor detects the temperature lower than the trigger condition.

When the indoor unit heat exchanger temperature reaches release condition, the anti-freezing control is stopped.

| Trigger condition |                                 | 39.2°F (4°C)  |
|-------------------|---------------------------------|---------------|
| Release condition | Outdoor temp. ≥ 50°F (10°C)*1   | 44.6°F (7°C)  |
|                   | Outdoor temp. ≥ 53.6°F (12°C)*2 |               |
|                   | Outdoor temp. < 50°F (10°C)*1   | 55.4°F (13°C) |
|                   | Outdoor temp. < 53.6°F (12°C)*2 |               |

<sup>\*1:</sup> During the outdoor temperature dropping

<sup>\*2:</sup> During the outdoor temperature rising

### 8-3. Current release control

The rotation number of compressor is controlled so that the outdoor unit input current does not exceeds current limit value set according to the outdoor temperature.

The rotation number of compressor returns according to the operation mode, when the current becomes lower than the release value.

### ■ Model: AOUH09LUAS1

| Operation mode | Outdoor temp. (Ta)                   | Trigger condition | Release condition |
|----------------|--------------------------------------|-------------------|-------------------|
|                | 122.0°F (50°C) ≤ Ta                  | 4.0 A             | 3.5 A             |
|                | 114.8°F (46°C) ≤ Ta < 122.0°F (50°C) | 4.0 A             | 3.5 A             |
| Cooling        | 104.0°F (40°C) ≤ Ta < 114.8°F (46°C) | 5.0 A             | 4.5 A             |
| Cooling        | 53.6°F (12°C) ≤ Ta < 104.0°F (40°C)  | 6.0 A             | 5.5 A             |
|                | 35.6°F (2°C) ≤ Ta < 53.6°F (12°C)    | 6.0 A             | 5.5 A             |
|                | Ta < 35.6°F (2°C)                    | 6.0 A             | 5.5 A             |
|                | 62.6°F (17°C) ≤ Ta                   | 5.5 A             | 5.0 A             |
| Heating        | 53.6°F (12°C) ≤ Ta < 62.6°F (17°C)   | 7.0 A             | 6.5 A             |
|                | 41.0°F (5°C) ≤ Ta < 53.6°F (12°C)    | 7.5 A             | 7.0 A             |
|                | Ta < 41.0°F (5°C)                    | 8.5 A             | 8.0 A             |

### ■ Model: AOUH12LUAS1

| Operation mode | Outdoor temp. (Ta)                   | Trigger condition | Release condition |
|----------------|--------------------------------------|-------------------|-------------------|
|                | 122.0°F (50°C) ≤ Ta                  | 4.5 A             | 4.0 A             |
|                | 114.8°F (46°C) ≤ Ta < 122.0°F (50°C) | 4.5 A             | 4.0 A             |
| Cooling        | 104.0°F (40°C) ≤ Ta < 114.8°F (46°C) | 6.0 A             | 5.5 A             |
|                | 53.6°F (12°C) ≤ Ta < 104.0°F (40°C)  | 8.5 A             | 8.0 A             |
|                | 35.6°F (2°C) ≤ Ta < 53.6°F (12°C)    | 8.5 A             | 8.0 A             |
|                | Ta < 35.6°F (2°C)                    | 8.5 A             | 8.0 A             |
| Heating        | 62.6°F (17°C) ≤ Ta                   | 7.0 A             | 6.5 A             |
|                | 53.6°F (12°C) ≤ Ta < 62.6°F (17°C)   | 9.0 A             | 8.5 A             |
|                | 41.0°F (5°C) ≤ Ta < 53.6°F (12°C)    | 10.0 A            | 9.5 A             |
|                | Ta < 41.0°F (5°C)                    | 10.0 A            | 9.5 A             |

# ■ Model: AOUH18LUAS1

| Operation mode | Outdoor temp. (Ta)                   | Trigger condition | Release condition |
|----------------|--------------------------------------|-------------------|-------------------|
| Cooling        | 122.0°F (50°C) ≤ Ta                  | 4.5 A             | 4.0 A             |
|                | 114.8°F (46°C) ≤ Ta < 122.0°F (50°C) | 4.5 A             | 4.0 A             |
|                | 104.0°F (40°C) ≤ Ta < 114.8°F (46°C) | 6.0 A             | 5.5 A             |
|                | 53.6°F (12°C) ≤ Ta < 104.0°F (40°C)  | 10.0 A            | 9.5 A             |
|                | 35.6°F (2°C) ≤ Ta < 53.6°F (12°C)    | 10.0 A            | 9.5 A             |
|                | Ta < 35.6°F (2°C)                    | 10.0 A            | 9.5 A             |
| Heating        | 62.6°F (17°C) ≤ Ta                   | 7.0 A             | 6.5 A             |
|                | 53.6°F (12°C) ≤ Ta < 62.6°F (17°C)   | 9.0 A             | 8.5 A             |
|                | 41.0°F (5°C) ≤ Ta < 53.6°F (12°C)    | 12.5 A            | 12.0 A            |
|                | Ta < 41.0°F (5°C)                    | 12.5 A            | 12.0 A            |

# 8-4. Indoor unit fan motor over temperature protection

The fan motor over temperature protection activates after two judgments when fulfilling any of the following conditions.

- Detected that the rotation number of the fan motor stays 300 rpm or less for 10 seconds after 90 seconds from the fan operation started.
- · IPM trip protection activates.
- · Current overload protection activates.

At first, the function determines if any of the above conditions apply (First judgment). If any of the above conditions apply after the first judgment, the function will make the second judgment after 6 minutes. If any of the above conditions still apply in the second judgment, fan motor over temperature protection activates.

#### Protection details

The function lowers the static pressure by 20 Pa. If the problem is not resolved even at the minimum static pressure, the unit operates as follows.

- Fan motor error will be displayed if the fan motor speed stays 300 rpm or less for 10 seconds after 90 seconds from the fan operation started.
- The fan stops 40 seconds after the activation of the IPM trip protection.
- The fan stops 50 seconds after the activation of the current overload protection.

# 8-5. Compressor temperature protection (for 12/18 model)

When the compressor temperature sensor detects higher than the trigger condition below, the compressor is stopped. When the compressor temperature sensor detects the release condition, the protection is released.

| Trigger condition | 226.4°F (108°C)                   |  |
|-------------------|-----------------------------------|--|
| Release condition | 176.0°F (80°C)                    |  |
| Nelease collulion | (3 minutes after compressor stop) |  |

# 8-6. Low outdoor temperature protection

When the outdoor temperature sensor detects lower than the trigger condition below, the compressor is stopped.

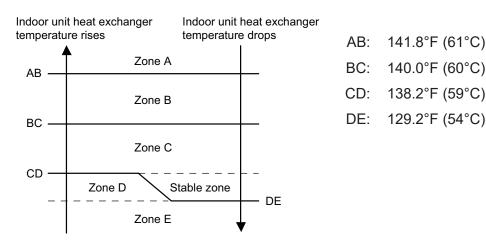
| Operation mode    | Cooling/Dry  |
|-------------------|--------------|
| Trigger condition | 5°F (-15°C)  |
| Release condition | 14°F (-10°C) |

# 8-7. High temperature and high pressure release control

The compressor is controlled as follows.

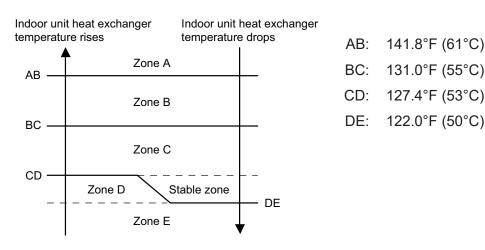
# ■ Models: AOUH09LUAS1, AOUH12LUAS1, and AOUH18LUAS1

#### · Cooling mode



| Zone   | Operation  |                 |
|--------|--|-----------------|
| Zone A | Compressor is stopped.   |                 |
| Zone B | The compressor frequency is decreased.                                   | -30 rps/30 sec. |
| Zone C |  | -5 rps/60 sec.  |
| Zone D | The protection is released and the operation is returned to normal mode. |                 |
| Zone E |  |                 |

#### Heating mode



| Zone   | Operation  |                  |
|--------|--|------------------|
| Zone A | Compressor is stopped.   |                  |
| Zone B | The compressor frequency is decreased.                                   | -25 rps/120 sec. |
| Zone C |  | -3 rps/60 sec.   |
| Zone D | The protection is released and the operation is returned to normal mode. |                  |
| Zone E |  |                  |



# **5. FILED WORKING**

# **CONTENTS**

# **5. FILED WORKING**

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# 1. Function settings

To adjust the functions of this product according to the installation environment, various types of function settings are available.

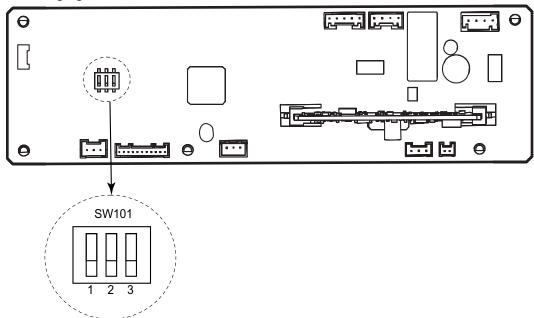
**NOTE:** Incorrect settings can cause a product malfunction.

# 1-1. Function settings on indoor unit

By using some components on the PCB, you can change the function settings.

## ■ Component location

Components on the indoor unit main PCB used for the function settings are located as shown in the following figure.



## ■ DIP switch setting

• SW101: Setting change prohibited

## 1-2. Function settings by using remote controller

Some function settings can be changed on the remote controller. After confirming the setting procedure and the content of each function setting, select appropriate functions for your installation environment.

## Setting procedure by using remote controller

Remote controller is not attached for this product. For details of the installing remote controller, refer to following information.

- · Overview information: Operating manual of the remote controller
- · Setting procedure: Installation manual of the remote controller

## ■ Contents of function setting

Each function setting listed in this section is adjustable in accordance with the installation environment.

NOTE: Setting will not be changed if invalid numbers or setting values are selected.

## Function setting list

|     | Function no. | Functions   |
|-----|--------------|---|
| 1)  | 11           | Filter sign   |
| 2)  | 20           | Ceiling height  |
| 3)  | 22           | Outlet directions   |
| 4)  | 30/31        | Room temperature control for indoor unit sensor             |
| 5)  | 35/36        | Room temperature control for wired remote controller sensor |
| 6)  | 40           | Auto restart  |
| 7)  | 42           | Room temperature sensor switching                           |
| 8)  | 44           | Remote controller custom code                               |
| 9)  | 46           | External input control                                      |
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| 17) | 71           | Standby time for auxiliary equipment operation              |
| 18) | 72           | Heat pump backup setting                                    |
| 19) | 73           | Emergency heat for external output terminal                 |
| 20) | 75           | External heater use in defrosting                           |

### 1) Filter sign

Select appropriate intervals for displaying the filter sign on the indoor unit according to the estimated amount of dust in the air of the room.

If the indication is not required, select "No indication" (03).

| Function number | Setting value Setting description |                              | Factory setting |
|-----------------|-----------------------------------|------------------------------|-----------------|
|                 | 00                                | Standard (2,500 hours)       |                 |
| 11              | 01                                | Long interval (4,400 hours)  |                 |
| 11              | 02                                | Short interval (1,250 hours) |                 |
|                 | 03                                | No indication                | <b>*</b>        |

### 2) Ceiling height (For Compact cassette type only)

Select the appropriate ceiling height according to the place of installation.

| Function number | Setting value | Setting description | Factory setting |
|-----------------|---------------|---------------------|-----------------|
| 20              | 00            | Standard            | <b>*</b>        |
|                 | 01            | High ceiling        |                 |

For the specific height for each setting value, refer to "Installation space" in Chapter 2. "Dimensions" in Chapter 1. GENERAL INFORMATION on page 01-4.

### In case of cassette type models:

The ceiling height values are for the 4-way outlet. Do not change this setting in the 3-way outlet mode.

9,000 Btu/h model cannot be installed in high ceiling. Do not change this setting.

### 3) Outlet directions (For Compact cassette type only)

Select the appropriate number of outlet directions according to the installation conditions.

| Function number | Setting value | Setting description | Factory setting |
|-----------------|---------------|---------------------|-----------------|
| 22              | 00            | 4-way               | <b>*</b>        |
|                 | 01            | 3-way               |                 |

### 4) Room temperature control for indoor unit sensor

Depending on the installed environment, correction of the room temperature sensor may be required. Select the appropriate control setting according to the installed environment.

The temperature of the room temperature sensor is corrected as follows:

Corrected temp. = Temp. of the room temp. sensor - Correction temp. value

### Example of correction:

When the temperature of the room temp. sensor is 78°F and the setting value is "03" (-2°F), the corrected temp. will be 80°F (78°F - [-2°F]).

The temperature correction values show the difference from the Standard setting "00" (manufacturer's recommended value).

| Function number |               | Setting value | Setting des      | cription      | Factory setting |
|-----------------|---------------|---------------|------------------|---------------|-----------------|
|                 |               | 00            | Standard         | setting       | •               |
|                 |               | 01            | No correction 0. | 0 °F (0.0 °C) |                 |
|                 |               | 02            | -1 °F (-0.5 °C)  |               |                 |
|                 |               | 03            | -2 °F (-1.0 °C)  |               |                 |
|                 |               | 04            | -3 °F (-1.5 °C)  |               |                 |
|                 |               | 05            | -4 °F (-2.0 °C)  | More cooling  |                 |
|                 |               | 06            | -5 °F (-2.5 °C)  | Less heating  |                 |
|                 |               | 07            | -6 °F (-3.0 °C)  |               |                 |
| 30              | 31            | 08            | -7 °F (-3.5 °C)  |               |                 |
| (For cooling)   | (For heating) | 09            | -8 °F (-4.0 °C)  |               |                 |
|                 |               | 10            | +1 °F (+0.5 °C)  |               |                 |
|                 |               | 11            | +2 °F (+1.0 °C)  |               |                 |
|                 |               | 12            | +3 °F (+1.5 °C)  |               |                 |
|                 |               | 13            | +4 °F (+2.0 °C)  | Less cooling  |                 |
|                 |               | 14            | +5 °F (+2.5 °C)  | More heating  |                 |
|                 |               | 15            | +6 °F (+3.0 °C)  | 1             |                 |
|                 |               | 16            | +7 °F (+3.5 °C)  | 1             |                 |
|                 |               | 17            | +8 °F (+4.0 °C)  | 1             |                 |

### 5) Room temperature control for wired remote controller sensor

Depending on the installed environment, correction of the wire remote temperature sensor may be required. Select the appropriate control setting according to the installed environment.

To change this setting, set Function 42 to "Both" (01).

Ensure that the Thermo Sensor icon is displayed on the remote controller screen.

| Function number |               | Setting value | Setting des      | scription     | Factory setting |
|-----------------|---------------|---------------|------------------|---------------|-----------------|
|                 |               | 00            | Standard         | setting       | <b>*</b>        |
|                 |               | 01            | No correction 0. | 0 °F (0.0 °C) |                 |
|                 |               | 02            | -1 °F (-0.5 °C)  |               |                 |
|                 |               | 03            | -2 °F (-1.0 °C)  |               |                 |
|                 |               | 04            | -3 °F (-1.5 °C)  | 1             |                 |
|                 |               | 05            | -4 °F (-2.0 °C)  | More cooling  |                 |
|                 |               | 06            | -5 °F (-2.5 °C)  | Less heating  |                 |
|                 |               | 07            | -6 °F (-3.0 °C)  | 1             |                 |
| 35              | 36            | 08            | -7 °F (-3.5 °C)  | 1             |                 |
| (For cooling)   | (For heating) | 09            | -8 °F (-4.0 °C)  | 1             |                 |
|                 |               | 10            | +1 °F (+0.5 °C)  |               |                 |
|                 |               | 11            | +2 °F (+1.0 °C)  | 1             |                 |
|                 |               | 12            | +3 °F (+1.5 °C)  | 1             |                 |
|                 |               | 13            | +4 °F (+2.0 °C)  | Less cooling  |                 |
|                 |               | 14            | +5 °F (+2.5 °C)  | More heating  |                 |
|                 |               | 15            | +6 °F (+3.0 °C)  | 1             |                 |
|                 |               | 16            | +7 °F (+3.5 °C)  | 1             |                 |
|                 |               | 17            | +8 °F (+4.0 °C)  | 1             |                 |

### 6) Auto restart

Enables or disables automatic restart after a power interruption.

| Function number | Setting value | Setting description | Factory setting |
|-----------------|---------------|---------------------|-----------------|
| 40              | 00            | Enable              | +               |
|                 | 01            | Disable             |                 |

**NOTE:** Auto restart is an emergency function such as for power outage etc. Do not attempt to use this function in normal operation. Be sure to operate the unit by remote controller or external device.

### 7) Room temperature sensor switching

(Only for wired remote controller)

When using the wired remote controller temperature sensor, change the setting to "Both" (01).

| Function number | Setting value | Setting description | Factory setting |
|-----------------|---------------|---------------------|-----------------|
| 42              | 00            | Indoor unit         | +               |
|                 | 01            | Both                |                 |

00: Sensor on the indoor unit is active.

01: Sensors on both indoor unit and wired remote controller are active.

**NOTE:** Remote controller sensor must be turned on by using the remote controller.

### 8) Remote controller custom code

(Only for wireless remote controller)

The indoor unit custom code can be changed. Select the appropriate custom code.

| Function number | Setting value | Setting description | Factory setting |
|-----------------|---------------|---------------------|-----------------|
|                 | 00            | A                   | <b>*</b>        |
| 44              | 01            | В                   |                 |
| 44              | 02            | С                   |                 |
|                 | 03            | D                   |                 |

### 9) External input control

"Operation/Stop" mode or "Forced stop" mode can be selected.

| Function number | Setting value | Setting description   | Factory setting |
|-----------------|---------------|-----------------------|-----------------|
| 46              | 00            | Operation/Stop mode 1 | <b>+</b>        |
|                 | 01            | (Setting prohibited)  |                 |
|                 | 02            | Forced stop mode      |                 |
|                 | 03            | Operation/Stop mode 2 |                 |

### 10) Room temperature sensor switching (Aux.)

To use the temperature sensor on the wired remote controller only, change the setting to "Wired remote controller" (01).

This function will only work if the function setting 42 is set at "Both" (01).

When the setting value is set to "Both" (00), more suitable control of the room temperature is possible by setting function setting 30 and 31 too.

| Function number Setting value |    | Setting description     | Factory setting |
|-------------------------------|----|-------------------------|-----------------|
| 48                            | 00 | Both                    | <b>*</b>        |
|                               | 01 | Wired remote controller |                 |

### 11) Indoor unit fan control for energy saving for cooling

Enables or disables the power-saving function by controlling the indoor unit fan rotation when the outdoor unit is stopped during cooling operation.

| Function number | Setting value | Setting description | Factory setting |
|-----------------|---------------|---------------------|-----------------|
|                 | 00            | Disable             |                 |
| 49              | 01            | Enable              |                 |
|                 | 02            | Remote controller   | <b>*</b>        |

00: When the outdoor unit is stopped, the indoor unit fan operates continuously following the setting on the remote controller.

01: When the outdoor unit is stopped, the indoor unit fan operates intermittently at a very low speed.

02: Enable or disable this function by remote controller setting.

#### NOTES:

- · As the factory setting, this setting is initially invalidated.
- Set to "00" or "01" when connecting a remote controller that cannot set the Fan control for energy saving function or connecting a network converter.

To confirm if the remote controller has this setting, refer to the operating manual of each remote controller.

### 12) Switching functions for external output terminal

Functions of the external output terminal can be switched. For details, refer to "External input and output".

| Function number | Setting value | Setting description              | Factory setting |
|-----------------|---------------|----------------------------------|-----------------|
|                 | 00            | Operation status                 | <b>*</b>        |
|                 | 01—04         | Cooling thermostat On            |                 |
|                 | 05            | Heating operation                |                 |
| 60              | 06            | Operation/Stop                   |                 |
| 00              | 07—08         | Cooling thermostat On            |                 |
|                 | 09            | Error status                     |                 |
|                 | 10            | Indoor unit fan operation status |                 |
|                 | 11            | External heater                  |                 |

### 13) Control switching of external heaters

Sets the control method for external heater to be used.

For details, refer to "External heater output" in Chapter 2-6. "Details of function" on page 05-17.

| Function number | Setting value | Setting description                                  | Factory setting |
|-----------------|---------------|--|-----------------|
|                 | 00            | Auxiliary heater control 1                           | <b>*</b>        |
|                 | 01            | Auxiliary heater control 2                           |                 |
|                 | 02            | Heat pump prohibition control                        |                 |
|                 | 03            | Auxiliary heater control by outdoor temperature 1    |                 |
| 61              | 04            | Auxiliary heater control by outdoor temperature 2    |                 |
| 01              | 05            | Auxiliary heater control by outdoor temperature 3    |                 |
|                 | 06            | Auxiliary heat pump control                          |                 |
|                 | 07            | Auxiliary heat pump control by outdoor temperature 1 |                 |
|                 | 08            | Auxiliary heat pump control by outdoor temperature 2 |                 |
|                 | 09            | Auxiliary heat pump control by outdoor temperature 3 |                 |

### 14) Operating temperature switching of external heaters

Sets the temperature conditions when the external heater is ON.

For details, refer to "External heater output" in Chapter 2-6. "Details of function" on page 05-17.

|          |         |                               | Setting de        | escription        |                   |          |  |  |  |
|----------|---------|-------------------------------|-------------------|-------------------|-------------------|----------|--|--|--|
| Function | Setting | Setting value of function 61: |                   |                   |                   |          |  |  |  |
| number   | value   | 00                            |                   | 01 t              | setting           |          |  |  |  |
|          |         | Heater: On                    | Heater: Off       | Heater: On        | Heater: Off       |          |  |  |  |
|          | 00      | -5.4 °F (-3 °C)               | -1.8 °F (-1 °C)   | -0.9 °F (-0.5 °C) | 0.9 °F (0.5 °C)   | <b>*</b> |  |  |  |
|          | 01      | -3.6 °F (-2 °C)               | -1.8 °F (-1 °C)   | -1.8 °F (-1 °C)   | 0.9 °F (0.5 °C)   |          |  |  |  |
|          | 02      | -3.6 °F (-2 °C)               | -1.8 °F (-1 °C)   | -3.6 °F (-2 °C)   | 0.9 °F (0.5 °C)   |          |  |  |  |
|          | 03      | -5.4 °F (-3 °C)               | -1.8 °F (-1 °C)   | -5.4 °F (-3 °C)   | 0.9 °F (0.5 °C)   |          |  |  |  |
|          | 04      | -7.2 °F (-4 °C)               | -1.8 °F (-1 °C)   | -7.2 °F (-4 °C)   | 0.9 °F (0.5 °C)   |          |  |  |  |
|          | 05      | -9.0 °F (-5 °C)               | -1.8 °F (-1 °C)   | -9.0 °F (-5 °C)   | 0.9 °F (0.5 °C)   |          |  |  |  |
|          | 06      | -5.4 °F (-3 °C)               | -0.9 °F (-0.5 °C) | -0.9 °F (-0.5 °C) | 0 °F (0 °C)       |          |  |  |  |
|          | 07      | -3.6 °F (-2 °C)               | -0.9 °F (-0.5 °C) | -1.8 °F (-1 °C)   | 0 °F (0 °C)       |          |  |  |  |
| 62       | 08      | -3.6 °F (-2 °C)               | -0.9 °F (-0.5 °C) | -3.6 °F (-2 °C)   | 0 °F (0 °C)       |          |  |  |  |
| 02       | 09      | -5.4 °F (-3 °C)               | -0.9 °F (-0.5 °C) | -5.4 °F (-3 °C)   | 0 °F (0 °C)       |          |  |  |  |
|          | 10      | -7.2 °F (-4 °C)               | -0.9 °F (-0.5 °C) |                   | 0 °F (0 °C)       |          |  |  |  |
|          | 11      | -9.0 °F (-5 °C)               | -0.9 °F (-0.5 °C) | -9.0 °F (-5 °C)   | 0 °F (0 °C)       |          |  |  |  |
|          | 12      | -5.4 °F (-3 °C)               | 0 °F (0 °C)       | -0.9 °F (-0.5 °C) | -0.9 °F (-0.5 °C) |          |  |  |  |
|          | 13      | -3.6 °F (-2 °C)               | 0 °F (0 °C)       | -1.8 °F (-1 °C)   | -0.9 °F (-0.5 °C) |          |  |  |  |
|          | 14      | -3.6 °F (-2 °C)               | 0 °F (0 °C)       | -3.6 °F (-2 °C)   | -0.9 °F (-0.5 °C) |          |  |  |  |
|          | 15      | -5.4 °F (-3 °C)               | 0 °F (0 °C)       | -5.4 °F (-3 °C)   | -0.9 °F (-0.5 °C) |          |  |  |  |
|          | 16      | -7.2 °F (-4 °C)               | 0 °F (0 °C)       | -7.2 °F (-4 °C)   | -0.9 °F (-0.5 °C) |          |  |  |  |
|          | 17      | -9.0 °F (-5 °C)               | 0 °F (0 °C)       | -9.0 °F (-5 °C)   | -0.9 °F (-0.5 °C) |          |  |  |  |

### 15) Outdoor temperature zone boundary temperature A

Setting required if changing of the outdoor temperature setting for heat pump prohibition zone is required when auxiliary heater control by outdoor temperature 1 and 2 are performed on the indoor unit. For details, refer to "External heater output" in Chapter 2-6. "Details of function" on page 05-17.

| Function number | Setting value | Setting description | Factory setting |
|-----------------|---------------|---------------------|-----------------|
|                 | 00            | -4.0 °F (-20 °C)    | <b>*</b>        |
|                 | 01            | -0.4 °F (-18 °C)    |                 |
|                 | 02            | 3.2 °F (-16 °C)     |                 |
|                 | 03            | 6.8 °F (-14 °C)     |                 |
| 66              | 04            | 10.4 °F (-12 °C)    |                 |
|                 | 05            | 14.0°F (-10 °C)     |                 |
|                 | 06            | 17.6 °F (-8 °C)     |                 |
|                 | 07            | 21.2 °F (-6 °C)     |                 |
|                 | 08            | 24.8 °F (-4 °C)     |                 |

### 16) Outdoor temperature zone boundary temperature B

Setting required if changing of the outdoor temperature setting for heat pump only zone is required when auxiliary heater control by outdoor temperature 1 is performed on the indoor unit. For details, refer to "External heater output" in Chapter 2-6. "Details of function" on page 05-17.

| Function number | Setting value | Setting description | Factory setting |
|-----------------|---------------|---------------------|-----------------|
|                 | 00            | 42.8 °F (6 °C)      | +               |
|                 | 01            | 14.0 °F (-10 °C)    |                 |
|                 | 02            | 17.6 °F (-8 °C)     |                 |
|                 | 03            | 21.2 °F (-6 °C)     |                 |
|                 | 04            | 24.8 °F (-4 °C)     |                 |
|                 | 05            | 28.4°F (-2 °C)      |                 |
|                 | 06            | 32.0 °F (0 °C)      |                 |
| 67              | 07            | 35.6 °F (2 °C)      |                 |
| 07              | 08            | 39.2 °F (4 °C)      |                 |
|                 | 09            | 42.8 °F (6 °C)      |                 |
|                 | 10            | 46.4 °F (8 °C)      |                 |
|                 | 11            | 50.0 °F (10 °C)     |                 |
|                 | 12            | 53.6 °F (12 °C)     |                 |
|                 | 13            | 57.2 °F (14 °C)     |                 |
|                 | 14            | 60.8 °F (16 °C)     |                 |
|                 | 15            | 64.4 °F (18 °C)     |                 |

### 17) Standby time for auxiliary equipment operation

Sets the standby time until the auxiliary equipment operation starts during primary equipment operation.

For details, refer to Chapter 2-6. "Details of function" on page 05-17.

| Function number | Setting value | Setting description | Factory setting |
|-----------------|---------------|---------------------|-----------------|
|                 | 00            | Disable             | <b>*</b>        |
|                 | 01            | 1 minute            |                 |
|                 | 02            | 2 minutes           |                 |
| 71              | •             | •                   |                 |
|                 | •             | •                   |                 |
|                 | •             | •                   |                 |
|                 | 98            | 98 minutes          |                 |
|                 | 99            | 99 minutes          |                 |

### 18) Heat pump backup setting

Enables or disables the heat pump backup instruction from the outdoor unit.

This function will be usable provided that the corresponding outdoor unit is connected.

| Function number | Setting value | Setting description | Factory setting |
|-----------------|---------------|---------------------|-----------------|
| 72              | 00            | Disable             | <b>*</b>        |
| 12              | 01            | Enable              |                 |

### 19) Emergency heat for external output terminal

Enables or disables emergency heat input.

| Function number Setting value |    | Setting description | Factory setting |
|-------------------------------|----|---------------------|-----------------|
| 73                            | 00 | Disable             | +               |
| 7.5                           | 01 | Enable              |                 |

**NOTE:** When this function is used, IR Receiver Unit is necessary.

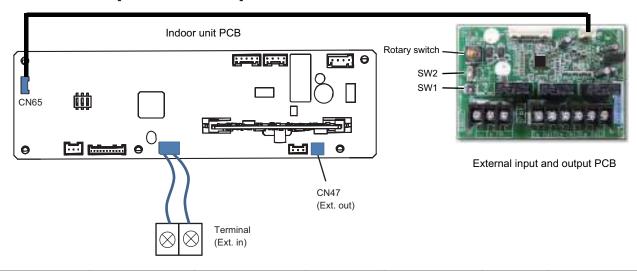
### 20) External heater use in defrosting

Enables or disables external heater use in defrosting.

NOTE: Inappropriate heater selection may cause cold air in defrosting.

| Function number | Setting value | Setting description | Factory setting |
|-----------------|---------------|---------------------|-----------------|
| 75              | 00            | Disable             | <b>*</b>        |
| 15              | 01            | Enable              |                 |

# 2. External input and output

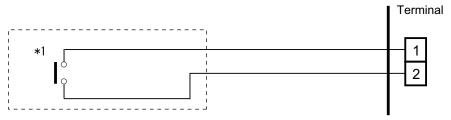


| PCB                       | External input                | External output                  | Connector           | Input select  | Input<br>signal | External<br>connect kit<br>(Optional<br>parts) |  |
|---------------------------|-------------------------------|----------------------------------|---------------------|---------------|-----------------|--|--|
|                           | Operation/Stop<br>Forced stop | _                                | Terminal            | Dry contact   | Edge            | _  |  |
|                           |                               | Operation status                 |                     |               |                 |  |  |
| Indoor unit               |                               | Error status                     | CN47                |               |                 | UTY-XWZXZG                                     |  |
| muoor unit                | _                             | Indoor unit fan operation status | oor unit fan        |               | _               | 0117,002,20                                    |  |
|                           |                               | External heater output           | CN47                |               |                 |  |  |
|                           | Operation/Stop                |                                  | Input 1/<br>Input 2 | Dry contact/  | Edge/<br>Pulse  |  |  |
| Fortament in most         | Forced thermostat off         | _                                | Input 1             | Apply voltage | Edge            | _  |  |
| External input and output |                               | Operation status                 |                     |               |                 |  |  |
| (UTY-XCSX)                |                               | Error status                     | Output 1            |               |                 |  |  |
|                           |                               | Indoor unit fan                  | Output 2            |               | _               | _  |  |
|                           |                               | operation status                 | Output 3            |               |                 |  |  |
|                           |                               | External heater output           | Caparo              |               |                 |  |  |

# 2-1. External input

- "Operation/Stop" mode or "Forced stop" mode can be selected with function setting of indoor unit.
- A twisted pair cable (22AWG) should be used. Maximum length of cable is 492 ft (150 m).
- The wire connection should be separate from the power cable line.

Indoor unit functions such as Operation/Stop can be done by using indoor unit terminals.



\*1: The switch can be used on the following condition: DC 12 V to 24 V, 1 mA to 15 mA.

## 2-2. External input and output PCB

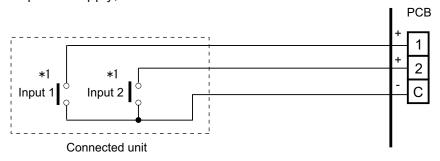
The indoor unit Operation/Stop can be set by using the input terminal on the PCB.

## Input select

Use either one of these types of terminals according to the application. (Both types of terminals cannot be used simultaneously.)

Dry contact

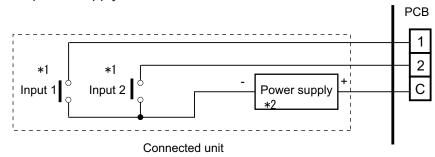
In case of internal power supply, set the slide switch of SW1 to "NON VOL" side.



\*1: The switches can be used on the following condition: DC 12 V to 24 V, 1 mA to 15 mA.

· Apply voltage

In case of external power supply, set the slide switch of SW1 to "VOL" side.



- \*1: The switches can be used on the following condition: DC 12 V to 24 V, 1 mA to 15 mA.
- \*2: Make the power supply DC 12 V to 24 V 10 mA or more.

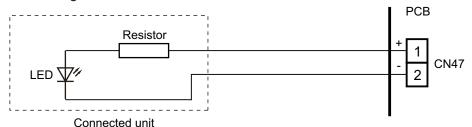
## 2-3. External output

Use an external output cable with appropriate external dimension, depending on the number of cables to be installed.

- A twisted pair cable (22AWG) should be used. Maximum length of cable is 82 ft (25 m).
- Output voltage: High DC 12 V ± 2 V, Low 0 V.
- · Permissible current: 50 mA
- For details, refer to "Combination of external input and output" on page 05-14.

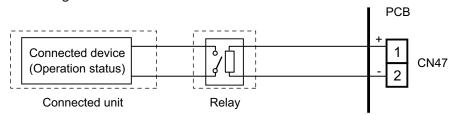
## When indicator, etc. are connected directly

Example: Function setting 60 is set to "00"



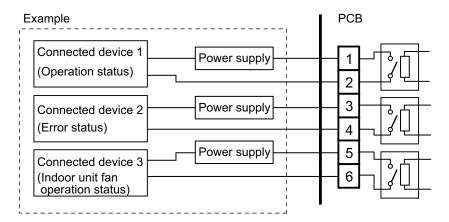
## When connecting with a device equipped with a power supply

**Example:** Function setting 60 is set to "00"



# 2-4. External input and output PCB

- A twisted pair cable (22AWG) should be used.
- Permissible voltage and current: DC 5 V to 30 V / 3 A, AC 30 V to 250 V / 3 A
- For details, refer to Chapter 2-5. "Combination of external input and output" on page 05-14.



# 2-5. Combination of external input and output

By combining the function setting of the indoor unit and rotary switch setting of the External input and output PCB, you can select various combinations of functions.

Combination examples of external input and output are as follows:

|      |                  | External input            | External input                   |                               |               |             |  |  |
|------|------------------|---------------------------|----------------------------------|-------------------------------|---------------|-------------|--|--|
| Mode | Function setting | and output<br>PCB (Rotary | Indoor unit<br>Input             | External input and output PCB |               |             |  |  |
|      |                  | SW)                       | Terminal                         | Input 1                       | Input 2       | Signal type |  |  |
| 0-1  | 60-00            | 1                         |                                  | Operation/Stop                | Not available | Edge        |  |  |
| 0-1  | 00-00            | ı                         |                                  | Operation                     | Stop          | Pulse       |  |  |
| 0-2  | 60-00            | 2                         |                                  | Forced<br>Thermostat OFF      |               |             |  |  |
| 1    | 60-01            | 3                         |                                  | Mechanical cooling Off        |               |             |  |  |
| 2    | 60-02            | 4                         |                                  | Forced thermostat Off         |               |             |  |  |
| 3    | 60-03            | 5                         |                                  | Mechanical cooling On         |               |             |  |  |
| 4    | 60-04            | 6                         | Operation/Stop                   | Mechanical cooling On         |               |             |  |  |
| 5    | 60-05            | 7                         | (Function setting 46-00)         | Forced thermostat Off         |               |             |  |  |
| 6    | 60-06            | 8                         | or Forced stop (Function setting | Forced thermostat Off         | Not available | Edge        |  |  |
| 7    | 60-07            | 9                         | 46-02)                           | Mechanical cooling Off        |               |             |  |  |
| 8    | 60-08            | А                         |                                  | Forced thermostat Off         |               |             |  |  |
| 9    | 60-09            | В                         |                                  | Forced<br>Thermostat OFF      |               |             |  |  |
| 10   | 60-10            | С                         |                                  | Forced<br>Thermostat OFF      |               |             |  |  |
| 11   | 60-11            | D                         |                                  | Forced<br>Thermostat OFF      |               |             |  |  |
| 12   | 60-12            | D                         |                                  | Forced<br>Thermostat OFF      |               |             |  |  |

|      |                  | External input            |                                  | Externa                  | l output                         | output                           |  |  |
|------|------------------|---------------------------|----------------------------------|--------------------------|----------------------------------|----------------------------------|--|--|
| Mode | Function setting | and output<br>PCB (Rotary | Indoor unit<br>Output            | Extern                   | al input and outp                | ut PCB                           |  |  |
|      |                  | SW)                       | CN47                             | Output 1                 | Output 2                         | Output 3                         |  |  |
| 0-1  | 60-00            | 1                         | Operation/Stop                   | Operation/Stop           | Error status                     | Indoor unit fan operation status |  |  |
| 0-2  | 60-00            | 2                         | Operation/Stop                   | Error status             | Indoor unit fan operation status | External heater output           |  |  |
| 1    | 60-01            | 3                         | Cooling<br>thermostat On         | Error status             | Indoor unit fan operation status | External heater output           |  |  |
| 2    | 60-02            | 4                         | Cooling<br>thermostat On         | Error status             | Remote controller output         | External heater output           |  |  |
| 3    | 60-03            | 5                         | Cooling<br>thermostat On         | Cooling high/low output  | Remote controller output         | External heater output           |  |  |
| 4    | 60-04            | 6                         | Cooling<br>thermostat On         | Error status             | Remote controller output         | Cooling high/low output          |  |  |
| 5    | 60-05            | 7                         | Heating<br>thermostat On         | Error status             | Indoor unit fan operation status | External heater output           |  |  |
| 6    | 60-06            | 8                         | Operation/Stop                   | Error status             | Indoor unit fan operation status | Heating<br>thermostat On         |  |  |
| 7    | 60-07            | 9                         | Cooling<br>thermostat On         | Error status             | Heating thermostat On            | External heater output           |  |  |
| 8    | 60-08            | А                         | Cooling<br>thermostat On         | Heating<br>thermostat On | Remote controller output         | External heater output           |  |  |
| 9    | 60-09            | В                         | Error status                     | Operation/Stop           | Indoor unit fan operation status | External heater output           |  |  |
| 10   | 60-10            | С                         | Indoor unit fan operation status | Operation/Stop           | Error status                     | External heater output           |  |  |
| 11   | 60-11            | D                         | External heater output           | Operation/Stop           | Indoor unit fan operation status | Error status                     |  |  |
| 12   | 60-12            | D                         | Setpoint<br>Attainment status    | Operation/Stop           | Indoor unit fan operation status | Error status                     |  |  |

**NOTE:** Input of Operation/Stop depends on the setting of function setting 46.

00: Operation/Stop mode 1 (Remote controller enabled)

01: (Setting prohibited)

02: Forced stop

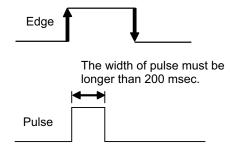
03: Operation/Stop mode 2 (Remote controller disabled)

# ■ Input signal type

 Indoor unit Input signal type is only "Edge".



External input and output PCB
 The input signal type can be selected.
 Signal type (edge or pulse) can be switched by the DIP switch 2 (SW2) on the External input and output PCB.



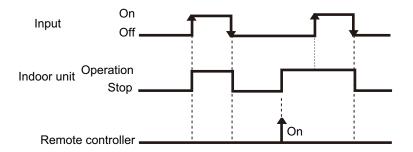
## 2-6. Details of function

# **■** Control input function

# ● When function setting is "Operation/Stop" mode 1

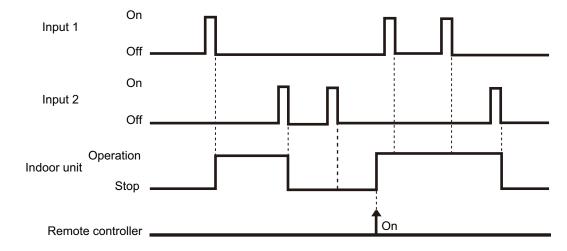
• In the case of "Edge" input

|       | Function Rotary SW of External input and setting / output PCB |                                       | ıt                   | Input signal         | Command   |
|-------|---|---------------------------------------|----------------------|----------------------|-----------|
|       | - 60-00 / 1   | Input of indoor unit                  | Terminal             | $Off \to On$         | Operation |
| 46-00 |   |                                       |                      | $On \rightarrow Off$ | Stop      |
| 70-00 |   | External input and output PCB Input 1 | Input 1              | $Off \to On$         | Operation |
|       |   |                                       | $On \rightarrow Off$ | Stop                 |           |



• In the case of "Pulse" input

|       | nction Rotary SW of  External input and External input tting / output PCB |                    | ıt      | Input signal | Command   |
|-------|---|--------------------|---------|--------------|-----------|
| 46-00 | 60-00 / 1   | External input and | Input 1 | Pulse        | Operation |
| 40-00 | 00-0071   | output PCB Input 2 |         | Pulse        | Stop      |



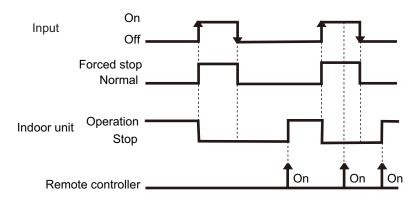
### **NOTES:**

- The last command has priority.
- The indoor units within the same remote controller group operates in the same mode.

# When function setting is "Forced stop" mode

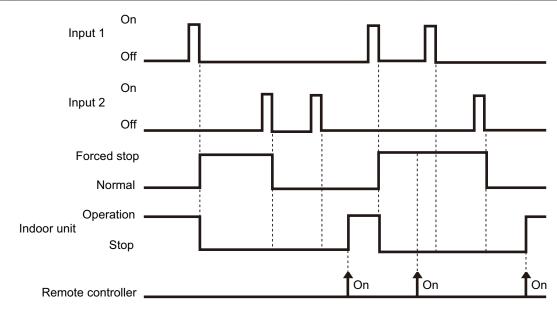
• In the case of "Edge" input

|       | Function Setting / Rotary SW of External input and output PCB |                                       | Input signal          | Command              |                      |        |
|-------|---|---------------------------------------|-----------------------|----------------------|----------------------|--------|
|       | _   | Input of indoor unit                  | Terminal              | $Off \to On$         | Forced stop          |        |
| 46-02 |   | -                                     | input of indoor drift | Terrinia             | $On \rightarrow Off$ | Normal |
| 40-02 | 60-00 / 1   | External input and output PCB Input 1 | Input 1               | $Off \rightarrow On$ | Forced stop          |        |
|       |   |                                       | iiiput i              | $On \rightarrow Off$ | Normal               |        |



• In the case of "Pulse" input

| Fund<br>sett | External inn | ut and | External input  |         | Input signal | Command     |
|--------------|--------------|--------|-----------------|---------|--------------|-------------|
| 46-02        | 60-00 / 1    | Ext    | ernal input and | Input 1 | Pulse        | Forced stop |
| 40-02        | 00-0071      |        | output PCB      | Input 2 | Pulse        | Normal      |



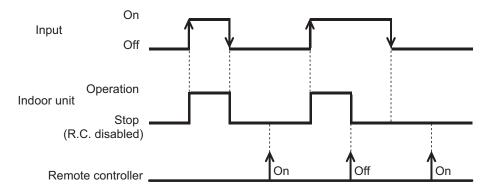
### **NOTES:**

- When the forced stop is triggered, indoor unit stops and Operation/Stop operation by the remote controller is restricted.
- When forced stop function is used with forming a remote controller group, connect the same equipment to each indoor unit within the group.

# When function setting is "Operation/Stop" mode 2

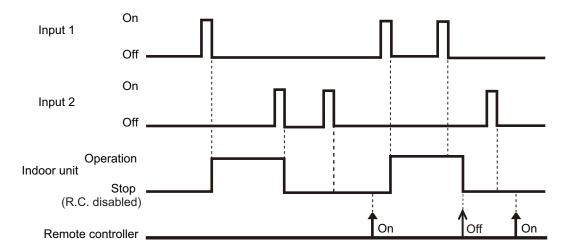
• In the case of "Edge" input

|       | Rotary SW of External input and output PCB | External input                |          | Input signal         | Command                                    |
|-------|--|-------------------------------|----------|----------------------|--|
|       |  |                               |          | $Off \rightarrow On$ | Operation                                  |
| 46-03 | -  | Input of indoor unit Teri     | Terminal | On → Off             | Stop<br>(Remote<br>controller<br>disabled) |
| 40-03 |  |                               |          | $Off \rightarrow On$ | Operation                                  |
|       | 60-00 / 1                                  | External input and output PCB | Input 1  | On → Off             | Stop<br>(Remote<br>controller<br>disabled) |



• In the case of "Pulse" input

| _     | Rotary SW of External input an output PCB | d External inpu               | ut      | Input signal | Command                                    |
|-------|---|-------------------------------|---------|--------------|--|
|       |   |                               | Input 1 | Pulse        | Operation                                  |
| 46-03 | 60-00 / 1                                 | External input and output PCB | Input 2 | Pulse        | Stop<br>(Remote<br>controller<br>disabled) |

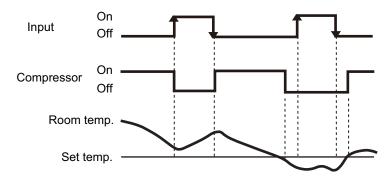


### **NOTES:**

• When "Operation/Stop" mode 2 function is used with forming a remote controller group, connect the same equipment to each indoor unit within the group.

# **■** Forced thermostat off function

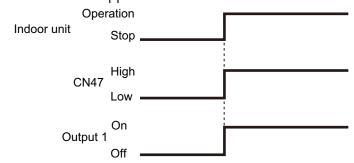
| Function setting / | Rotary SW of External input and output PCB | External input            |         | Input signal | Command          |
|--------------------|--|---------------------------|---------|--------------|------------------|
|                    | 60-00 / 2                                  |                           |         |              |                  |
|                    | 60-02 / 4                                  |                           |         |              |                  |
|                    | 60-05 / 7                                  |                           |         | Off → On     | Thermostat off   |
|                    | 60-06 / 8                                  | External input and output | Input 1 |              | THEIIIIOSIAI OII |
|                    | 60-08 / A                                  | PCB                       | Input 1 |              |                  |
|                    | 60-09 / B                                  |                           |         |              |                  |
|                    | 60-10 / C                                  |                           |         | On → Off     | Normal           |
|                    | 60-11 / D                                  |                           |         |              | operation        |



# **■** Control output function

| Function setting / | Rotary SW of External input and output PCB | External output           |          | Output signal | Command   |
|--------------------|--|---------------------------|----------|---------------|-----------|
|                    | 60-00 / 1, 2                               | Output of indoor unit     | CN47     | Low → High    | Operation |
|                    | 60-06 / 8                                  | Output of indoor drift    | CN47     | High → Low    | Stop      |
|                    | 60-00 / 1                                  |                           |          | Off → On      | Operation |
|                    | 60-09 / B                                  | External input and output | Output 1 |               | Operation |
|                    | 60-10 / C                                  | PCB                       | Output i | On → Off      | Ston      |
|                    | 60-11 / D                                  |                           |          |               | Stop      |

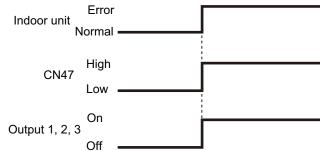
The output is low when the unit is stopped.



## **■** Error status

| Function Rotary SW of Extern setting / input and output PC | EVIATALI ALITAL           | External output |                      | Command |
|--|---------------------------|-----------------|----------------------|---------|
| 60-09 / B  | Output of indoor unit     | CN47            | Low → High           | Error   |
| 00-037 В   | Output of indoor drift    | CINT            | High → Low           | Normal  |
| 60-00 / 2  |                           |                 | $Off \rightarrow On$ | Error   |
| 60-01 / 3  |                           | Output 1        | On → Off             | Normal  |
| 60-02 / 4  |                           |                 |                      |         |
| 60-04 / 6  |                           |                 |                      |         |
| 60-05 / 7  |                           |                 |                      |         |
| 60-06 / 8  | External input and output |                 |                      |         |
| 60-07 / 9  | PCB                       |                 |                      |         |
| 60-00 / 1  |                           | Output 2        | $Off \rightarrow On$ | Error   |
| 60-10 / C  |                           | Output 2        | $On \rightarrow Off$ | Normal  |
| 60.11 / D  |                           | Output 3        | $Off \rightarrow On$ | Error   |
| 60-11 / D  |                           |                 | $On \rightarrow Off$ | Normal  |

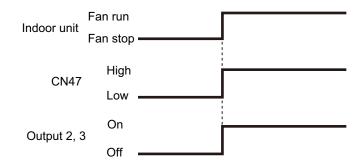
The output is ON when an error is generated for the indoor unit.



# ■ Indoor unit fan operation status

| Function Rotary SW of Externa setting / input and output PCI | - EVIATORI ALITAL         | External output |                      | Command  |
|--|---------------------------|-----------------|----------------------|----------|
| 60-10 / C  | Output of indoor unit     | CN47            | Low → High           | Fan run  |
| 00-1076  | Output of indoor drift    | CIN47           | High → Low           | Fan stop |
| 60-00 / 2  |                           |                 | $Off \rightarrow On$ | Fan run  |
| 60-01 / 3  |                           | Output 2        |                      |          |
| 60-05 / 7  |                           |                 |                      |          |
| 60-06 / 8  | External input and output |                 | $On \rightarrow Off$ | Fan stop |
| 60-09 / B  | PCB                       |                 |                      |          |
| 60-11 / D  |                           |                 |                      |          |
| 60-00 / 1  |                           | Output 3        | $Off \rightarrow On$ | Fan run  |
| 00-0071  |                           |                 | $On \rightarrow Off$ | Fan stop |

| Output signal Condition                           |   | Condition   |
|---|---|---|
|   | $\begin{array}{c} On \\ Low \to High \end{array}$ | The indoor unit fan is operating.                 |
| Ī   | Off   | The fan is stopped or during cold air prevention. |
| High → Low During thermostat off when in dry mode |   | During thermostat off when in dry mode operation. |



# ■ External heater output

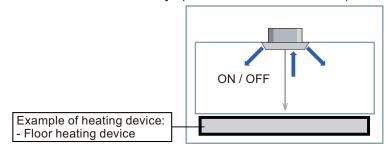
|  |                 |                   | Function setting                          |
|--|-----------------|-------------------|---|
| Control  | Primary heater  | Auxiliary heater  | Indoor unit                               |
| 2 3 3 3 3  | ,               | ,                 | Control switching external heaters No. 61 |
| Auxiliary heater control 1                           | Heat pump       | External device*1 | 61-00                                     |
| Auxiliary heater control 2                           | Heat pump       | External device   | 61-01                                     |
| Heat pump prohibition control                        | External device | None              | 61-02                                     |
| Auxiliary heater control by outdoor temperature 1    | Heat pump       | External device   | 61-03                                     |
| Auxiliary heater control by outdoor temperature 2    | Heat Pump       | External device   | 61-04                                     |
| Auxiliary heater control by outdoor temperature 3    | Heat Pump       | External device   | 61-05                                     |
| Auxiliary heat pump control                          | External device | Heat pump         | 61-06                                     |
| Auxiliary heat pump control by outdoor temperature 1 | External device | Heat pump         | 61-07                                     |
| Auxiliary heat pump control by outdoor temperature 2 | External device | Heat pump         | 61-08                                     |
| Auxiliary heat pump control by outdoor temperature 3 | External device | Heat pump         | 61-09                                     |

### **NOTES:**

- After turning off the heater, 3 minutes of standby time is required by next power-on of the heater
- For items marked "—" in the table, any of validate or invalidate of the setting are acceptable.
- \*1: External device means Hot water, Electrical heater, etc.

## Installation configuration of individual connection

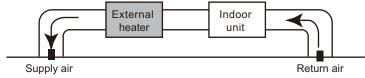
External heating device is installed individually. (No use of indoor unit fan)



### **⚠ WARNING**

| Operation  | Condition  |  |
|------------|--|--|
| Heater off | <ul> <li>Heater is off as shown in following diagram of heating temperature.</li> <li>Other than heating mode</li> </ul> |  |
|            | Error occurred   |  |
|            | Forced thermostat off  |  |

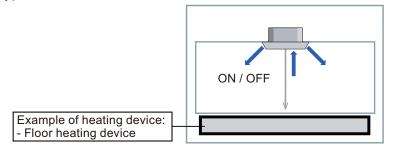
· Design and install external heater appropriately with considering its protection.



- Inappropriate designing and installation of external heater may cause a fire by emitted heat from the external heater.
- Fujitsu General Ltd. is not responsible for inappropriate designing or installation of external heating device.

External heating device is installed individually. (No use of indoor unit fan)

· Compact cassette type



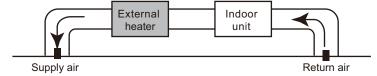
· Slim duct type

#### **↑** WARNING

· Compact cassette type

| Operation  | Condition   |  |  |
|------------|---|--|--|
|            | Heater is off as shown in following diagram of heating temperature. |  |  |
| Heater off | Other than heating mode   |  |  |
|            | Error occurred  |  |  |
|            | Forced thermostat off   |  |  |

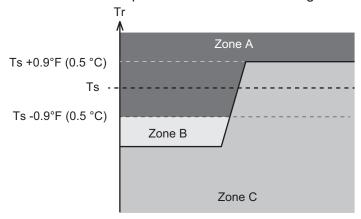
- · Slim duct type
- Design and install external heater appropriately with considering its protection.



- Inappropriate designing and installation of external heater may cause a fire by emitted heat from the external heater.
- Fujitsu General Ltd. is not responsible for inappropriate designing or installation of external heating device.

## Auxiliary equipment control by room temperature

Auxiliary equipment control is switchable by room temperature. Auxiliary equipment switching is performed for each room temperature divided to following 3 zones.



Ts: Setting temperature
Tr: Room temperature

| Zone | Application  | When temperature dropping |                   | When temperature rising |                  |
|------|--|---------------------------|-------------------|-------------------------|------------------|
| Zone |  | Primary                   | Auxiliary         | Primary                 | Auxiliary        |
| А    | Both of primary and auxiliary equipment is unnecessary.  | Off                       | Off               | Off                     | Off              |
| В    | Primary heater only. When room temperature stays in zone B for a long time, auxiliary equipment also operates. | On                        | Off* <sup>1</sup> | _                       | _                |
| С    | Auxiliary equipment also operates.   | On                        | On* <sup>2</sup>  | On                      | On* <sup>2</sup> |

<sup>\*1:</sup> For standby time for auxiliary equipment operation, refer to indoor unit function number 71 "Contents of function setting" on page 05-2.

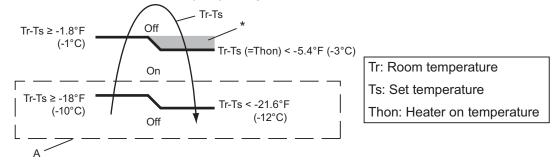
- Ts Tr > 21.6 °F (-12.0 °C): Auxiliary equipment turn off.
- Ts Tr > 18.0 °F (-10.0 °C): Auxiliary equipment turn on.

<sup>\*2:</sup> When indoor unit function number 61 is set to "00", auxiliary equipment operates according to the following conditions.

## Auxiliary heater control 1

| Operation  | Condition   |
|------------|---|
| Heater on  | Heater is on as shown in following diagram of heating temperature.  |
|            | Heater is off as shown in following diagram of heating temperature. |
|            | Other than heating mode   |
| Heater off | Error occurred  |
|            | Forced thermostat off   |
|            | Fan stop protection   |

- Temperature of heater on (Thon): Adjustable by function number 62 (Operating temperature switching of external heaters).
- All control temperatures will shift by adjusting "Thon".



\*: When room temperature stays in this zone for a specific time, auxiliary heater is turned on. For details, refer to function number 71.

**Example:** When set temperature (Ts) is 72°F (22°C) (Factory setting),

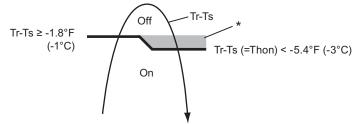
- and room temperature (Tr) increases above 53.6°F (12°C), signal output is on.
- and room temperature (Tr) increases above 69.8°F (21°C), signal output is off.
- and room temperature (Tr) decreases below 66.2°F (19°C), signal output is on.
- and room temperature (Tr) decreases below 50°F (10°C), signal output is off.

## Auxiliary heater control 2

Control that excludes "A" from "Auxiliary heater control 1" on page 05-27.

| Operation  | Condition   |  |
|------------|---|--|
| Heater on  | Heater is on as shown in following diagram of heating temperature.  |  |
|            | <ul><li>Heater is off as shown in following diagram of heating temperature.</li><li>Other than heating mode</li></ul> |  |
| Heater off | <ul><li>Error occurred</li><li>Forced thermostat off</li><li>Fan stop protection</li></ul>                            |  |

- Temperature of heater on (Thon): Adjustable by function number 62 (Operating temperature switching of external heaters).
- All control temperatures will shift by adjusting "Thon".



Tr: Room temperature

Ts: Set temperature

Thon: Heater on temperature

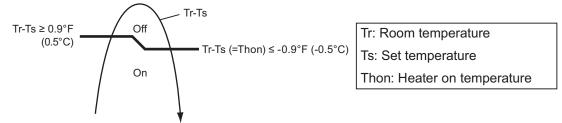
\*: When room temperature stays in this zone for a specific time, auxiliary heater is turned on. For details, refer to function number 71.

# Heat pump prohibition control

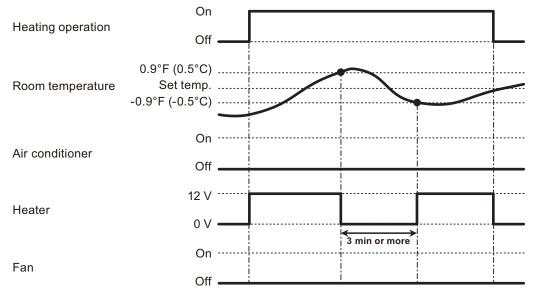
Perform heating by external heater only. Indoor unit is continuous thermostat off.

| Operation  | Condition   |  |  |
|------------|---|--|--|
| Heater on  | Heater is on as shown in following diagram of heating temperature.  |  |  |
| Heater off | <ul> <li>Heater is off as shown in following diagram of heating temperature.</li> <li>Other than heating mode</li> <li>Error occurred</li> <li>Forced thermostat off</li> </ul> |  |  |

- Temperature of heater on (Thon): Adjustable by function number 62 (Operating temperature switching of external heaters).
- · All control temperatures will shift by adjusting "Thon".



### · Operation status



**NOTE:** In following operations, compressor will be on.

- · Other than heating
- Test run

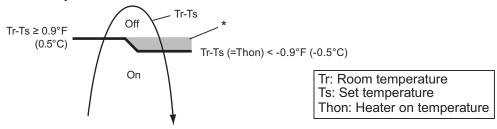
## Auxiliary heater control by outdoor temperature 1

This control selects heat pump or external heater according to the outdoor temperature. When outdoor temperature is high, the heating is performed by using heat pump only.

| Operation  | Condition   |
|------------|---|
| Heater on  | Heater is on as shown in following diagram of heating temperature.  |
|            | Heater is off as shown in following diagram of heating temperature. |
|            | Other than heating mode   |
| Heater off | Error occurred  |
|            | Forced thermostat off   |
|            | Heat pump only zone   |

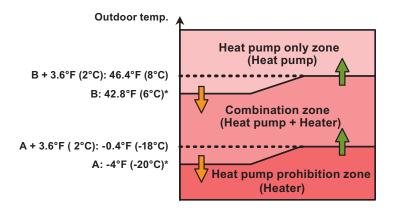
- Temperature of heater on (Thon): Adjustable by function number 62 (Operating temperature switching of external heaters).
- All control temperatures will shift by adjusting "Thon".
- Outdoor temperature zone boundary A and B: Adjustable individually by function setting number 66 and 67.

### External heater output



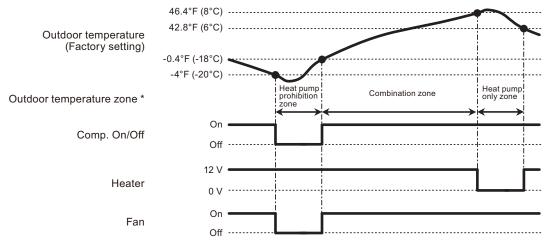
<sup>\*:</sup> When room temperature stays in this zone for a specific time, auxiliary heater is turned on. For details, refer to function number 71.

### Outdoor temperature zone



\*: Adjustable by function setting 66 and 67

### Operation status



<sup>\*</sup> The outdoor temperature zone transition from one to another will stay in that zone for minimum of 30 min.

**NOTE:** In following operations, compressor will be on in heat pump prohibition zone.

- · Other than heating
- Test run

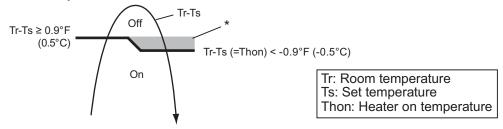
## Auxiliary heater control by outdoor temperature 2

This control selects heat pump or external heater according to the outdoor temperature. Even when outdoor temperature is high, the heating is performed by using both of heat pump and external heater.

| Operation  | Condition   |
|------------|---|
| Heater on  | Heater is on as shown in following diagram of heating temperature.  |
| Heater off | <ul> <li>Heater is off as shown in following diagram of heating temperature.</li> <li>Other than heating mode</li> <li>Error occurred</li> <li>Forced thermostat off</li> </ul> |

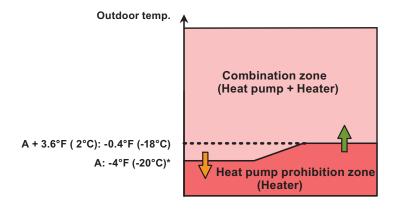
- Temperature of heater on (Thon): Adjustable by function number 62 (Operating temperature switching of external heaters).
- All control temperatures will shift by adjusting "Thon".
- Outdoor temperature zone boundary A: Adjustable by function setting number 66.

### External heater output



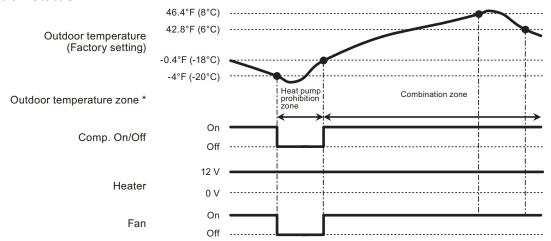
\*: When room temperature stays in this zone for a specific time, auxiliary heater is turned on. For details, refer to function number 71.

### · Outdoor temperature zone



\*: Adjustable by function setting 66

### Operation status



<sup>\*</sup> The outdoor temperature zone transition from one to another will stay in that zone for minimum of 30 min.

**NOTE:** In following operations, compressor will be on in heat pump prohibition zone.

- · Other than heating
- Test run

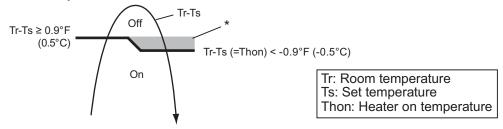
## Auxiliary heater control by outdoor temperature 3

This control selects heat pump or external heater according to the outdoor temperature. Even when outdoor temperature is high, the heating is performed by using both of heat pump and external heater.

| Operation  | Condition   |  |  |
|------------|---|--|--|
| Heater on  | Heater is on as shown in following diagram of heating temperature.  |  |  |
| Heater off | <ul> <li>Heater is off as shown in following diagram of heating temperature.</li> <li>Other than heating mode</li> <li>Error occurred</li> <li>Forced thermostat off</li> </ul> |  |  |

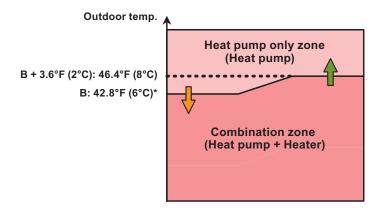
- Temperature of heater on (Thon): Adjustable by function number 62 (Operating temperature switching of external heaters).
- All control temperatures will shift by adjusting "Thon".
- Outdoor temperature zone boundary B: Adjustable by function setting number 67.

### External heater output



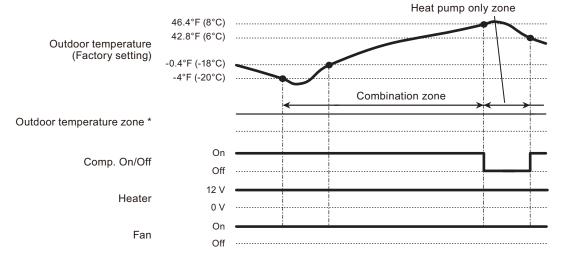
\*: When room temperature stays in this zone for a specific time, auxiliary heater is turned on. For details, refer to function number 71.

### Outdoor temperature zone



\*: Adjustable by function setting 67

### Operation status



<sup>\*</sup> The outdoor temperature zone transition from one to another will stay in that zone for minimum of 30 min.

**NOTE:** In following operations, compressor will be on in heat pump prohibition zone.

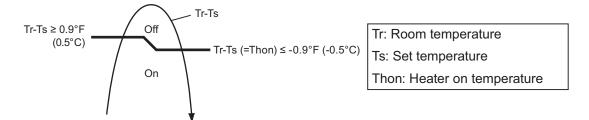
- · Other than heating
- Test run

## Auxiliary heat pump control

### · External heater output

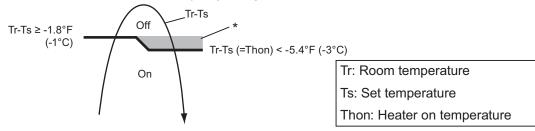
| Operation  | Condition   |
|------------|---|
| Heater on  | Heater is on as shown in following diagram of heating temperature.  |
| Heater off | <ul> <li>Heater is off as shown in following diagram of heating temperature.</li> <li>Other than heating mode</li> <li>Error occurred</li> <li>Forced thermostat off</li> </ul> |

- Temperature of heater on (Thon): Set temperature (Ts) 0.9 °F (- 0.5 °C)
- Temperature of heater off: Set temperature (Ts) + 0.9 °F (+ 0.5 °C)



### · Auxiliary heat pump On/Off

- Temperature of heater on (Thon): Adjustable by function number 62 (Operating temperature switching of heat pump).
- All control temperatures will shift by adjusting "Thon".



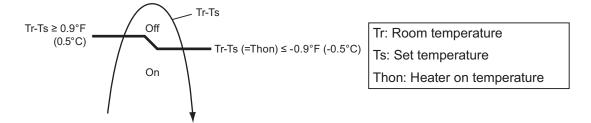
\*: When room temperature stays in this zone for a specific time, auxiliary heater is turned on. For details, refer to function number 71.

## Auxiliary heat pump control by outdoor temperature 1

### · External heater output

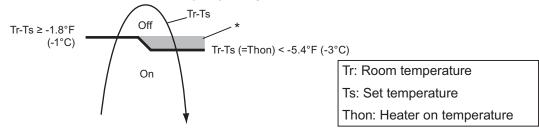
| Operation  | Condition   |
|------------|---|
| Heater on  | Heater is on as shown in following diagram of heating temperature.  |
| Heater off | <ul> <li>Heater is off as shown in following diagram of heating temperature.</li> <li>Other than heating mode</li> <li>Error occurred</li> <li>Forced thermostat off</li> </ul> |

- Temperature of heater on (Thon): Set temperature (Ts) 0.9 °F (- 0.5 °C)
- Temperature of heater off: Set temperature (Ts) + 0.9 °F (+ 0.5 °C)



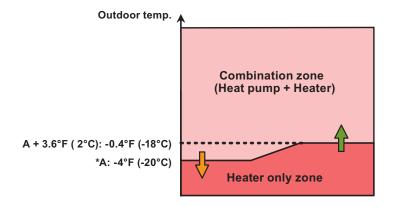
### · Auxiliary heat pump On/Off

- Temperature of heater on (Thon): Adjustable by function number 62 (Operating temperature switching of heat pump).
- All control temperatures will shift by adjusting "Thon".



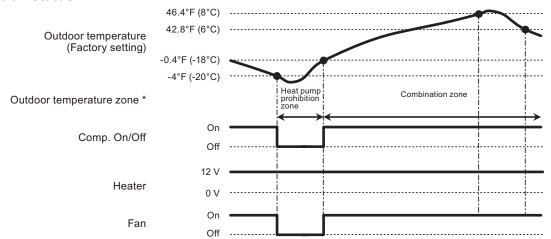
\*: When room temperature stays in this zone for a specific time, auxiliary heater is turned on. For details, refer to function number 71.

### Outdoor temperature zone



\*: Adjustable by function setting 67

### Operation status



<sup>\*</sup> The outdoor temperature zone transition from one to another will stay in that zone for minimum of 30 min.

**NOTE:** In following operations, compressor will be on in heat pump prohibition zone.

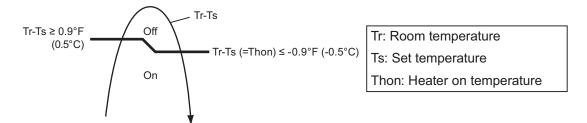
- · Other than heating
- Test run

## Auxiliary heat pump control by outdoor temperature 2

### External heater output

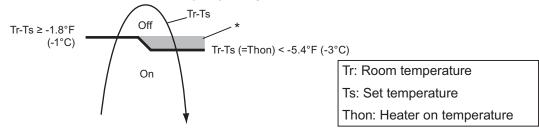
| Operation  | Condition   |  |  |
|------------|---|--|--|
| Heater on  | Heater is on as shown in following diagram of heating temperature.  |  |  |
| Heater off | <ul> <li>Heater is off as shown in following diagram of heating temperature.</li> <li>Other than heating mode</li> <li>Error occurred</li> <li>Forced thermostat off</li> </ul> |  |  |

- Temperature of heater on (Thon): Set temperature (Ts) 0.9 °F (- 0.5 °C)
- Temperature of heater off: Set temperature (Ts) + 0.9 °F (+ 0.5 °C)



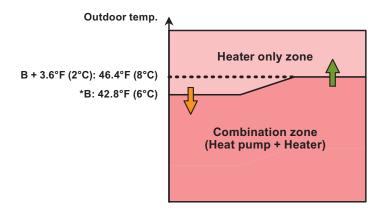
### · Auxiliary heat pump On/Off

- Temperature of heater on (Thon): Adjustable by function number 62 (Operating temperature switching of heat pump).
- All control temperatures will shift by adjusting "Thon".



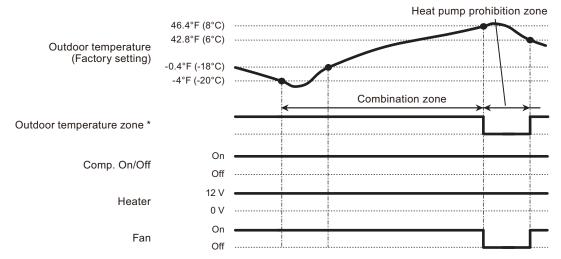
\*: When room temperature stays in this zone for a specific time, auxiliary heater is turned on. For details, refer to function number 71.

### Outdoor temperature zone



\*: Adjustable by function setting 67

### Operation status



<sup>\*</sup> The outdoor temperature zone transition from one to another will stay in that zone for minimum of 30 min.

**NOTE:** In following operations, compressor will be on in heat pump prohibition zone.

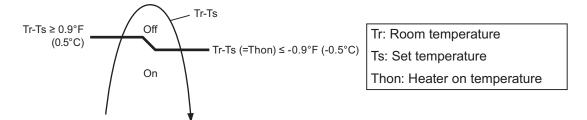
- · Other than heating
- Test run

## Auxiliary heat pump control by outdoor temperature 3

### · External heater output

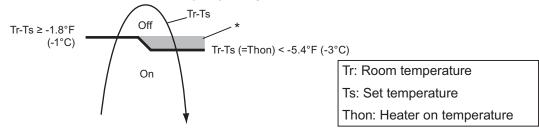
| Operation  | Condition   |  |  |  |  |
|------------|---|--|--|--|--|
| Heater on  | Heater is on as shown in following diagram of heating temperature.  |  |  |  |  |
| Heater off | Heater is off as shown in following diagram of heating temperature. |  |  |  |  |
|            | Other than heating mode   |  |  |  |  |
|            | Error occurred  |  |  |  |  |
|            | Forced thermostat off   |  |  |  |  |

- Temperature of heater on (Thon): Set temperature (Ts) 0.9 °F (- 0.5 °C)
- Temperature of heater off: Set temperature (Ts) + 0.9 °F (+ 0.5 °C)



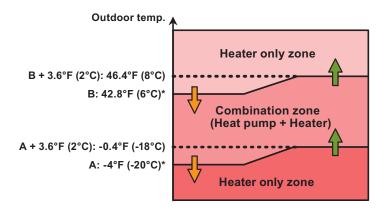
### · Auxiliary heat pump On/Off

- Temperature of heater on (Thon): Adjustable by function number 62 (Operating temperature switching of heat pump).
- All control temperatures will shift by adjusting "Thon".



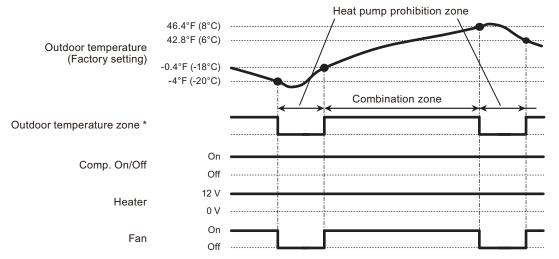
\*: When room temperature stays in this zone for a specific time, auxiliary heater is turned on. For details, refer to function number 71.

### Outdoor temperature zone



\*: Adjustable by function setting 66 and 67

### Operation status



<sup>\*</sup> The outdoor temperature zone transition from one to another will stay in that zone for minimum of 30 min.

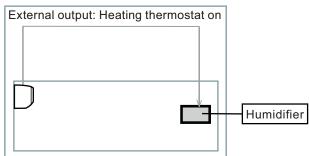
**NOTE:** In following operations, compressor will be on in heat pump prohibition zone.

- · Other than heating
- Test run

# ■ Heating thermostat on for humidifier

| Situation                        | Indoor unit |                                    |           |                          |  |  |
|----------------------------------|-------------|------------------------------------|-----------|--------------------------|--|--|
|                                  | Mode        | Function setting                   | Rotary SW | External output          |  |  |
|                                  |             | Heating<br>thermostat on<br>no. 60 |           | Heating<br>thermostat on | Indoor unit fan<br>operation<br>status |  |
| Example of individual connection | 5           | 60-05                              | 7         | CN47                     | Not used                               |  |
|                                  | 6           | 60-06                              | 8         | Output3                  |  |  |
|                                  | 7           | 60-07                              | 9         | Output2                  |  |  |
|                                  | 8           | 60-08                              | А         | Output1                  |  |  |

### · Example of individual connection



### Operation status

The heating thermostat output for CN47, Output1, Output2, and Output3 will be on when comp on or external heater on.

The heating thermostat output will be off when comp off and external heater off.

