

WPL A2W Premium

All Models

LIMITED WARRANTY

Subject to the terms and conditions set forth in this limited warranty, Stiebel Eltron, Inc. (the "Manufacturer") hereby warrants to the original purchaser (the "Owner") that each WPL A2W Premium (the "Product") shall not fail due to defects in the Manufacturer's materials or workmanship in ("Residential applications") defined as single family dwellings or duplexes; for personal use by occupants of a domicile for a period of:

(7) years - compressor

(2) years - All other parts

As Owner's sole and exclusive remedy for breach of the above warranty, Manufacturer shall, at the Manufacturer's discretion, send replacement parts for local repair, or replace the defective Product with a replacement unit with comparable operating features. Manufacturer's maximum liability under all circumstances shall be limited to the Owner's purchase price for the Product. All replacement compressors or parts shall be warranted for the remainder of the original warranty period.

This limited warranty shall be the exclusive warranty made by the Manufacturer and is made in lieu of all other warranties, express or implied, whether written or oral, including, but not limited to warranties of merchantability and fitness for a particular purpose. Manufacturer shall not be liable for incidental, consequential or contingent damages or expenses arising directly or indirectly from any defect in the Product or the use of the Product. Manufacturer alone is authorized to make all warranties on Manufacturer's behalf and no statement, warranty or guarantee made by any other party shall be binding on Manufacturer.

Warranty coverage exclusions:

1. All labor costs for diagnostics, repair, replacement of a failed compressor, replacement of parts, and removal of the product for any reason;
2. The product must be installed by a licensed HVAC Contractor;
3. Installation of the Product other than as directed by Manufacturer and other than in accordance with all applicable local and state building codes;

4. Failure to maintain the Product or to operate the Product in accordance with the Manufacturer's specifications;
5. Improper installation of the Product and/or improper materials used by any installer and not relating to defects in parts or workmanship of Manufacturer;
6. Moving the Product from its original place of installation;
7. Damage to the Product by acts of God and circumstances over which Manufacturer has no control including vandalism
8. Connecting the Product to any incompatible third party component or system;
9. Installing the Product in an environment where it will be exposed to corrosive and caustic substances;
10. Installing the Product less than 1/3 of a mile from any waterbody containing salt, such as seawater;
11. The Product must be charged with glycol to prevent frost damage during a power outage;
12. Any damage to the Product caused by wildlife or insects such as physical destruction, nesting, or infestations;
13. Mounting the Product not in accordance with the manual;

Should owner wish to return the Product to manufacturer for replacement under this warranty, Owner must first secure written authorization from Manufacturer. Owner shall demonstrate proof of purchase, including a purchase date, and shall be responsible for all removal and transportation costs. If Owner cannot demonstrate a purchase date this warranty shall be limited to the period beginning from the date of manufacture stamped on the Product. Manufacturer reserves the right to deny warranty coverage upon Manufacturer's examination of Product. This warranty is restricted to the Owner and cannot be assigned. Any defective compressor or part replaced under this warranty shall become the property of Manufacturer and returned for inspection.

Some States and Provinces do not allow the exclusion or limitation of certain warranties. In such cases, the limitations set forth herein may not apply to the Owner. In such cases this warranty shall be limited to the shortest period and lowest damage amounts allowed by law. This warranty gives you specific legal rights and you may also have other rights which vary from State to State or Province to Province.

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This Warranty is valid for U.S.A. & Canada only. Warranties may vary by country. Please consult your local Stiebel Eltron Representative for the Warranty for your country.