



2026 Residential Product Catalog

We invent heating, cooling, hot water, and well-being solutions for a smarter and better life

Inverter Heat Pumps | Mini-Splits | Geothermal & Water Source Heat Pumps | Gas & Oil Boilers | Water Heaters | Smart Controls + Much More





Bosch Home Comfort Group

We invent heating, cooling and well-being solutions for a smarter and better life.

We Think Comfort is Best When it's Effortless

That's why, at Bosch Home Comfort, we work hard to bring you the highest quality heating and cooling systems. We build every one of our products to be reliable and user-friendly, so you can go ahead and forget we're even here. That's invisible comfort – the kind you feel, but never have to think about.

About Bosch Home Comfort Group

The Bosch Home Comfort Group is a global provider of efficient heating, ventilation, and air conditioning (HVAC) solutions with an innovative product portfolio adapted to regional needs. Following its landmark strategic acquisition in the residential and light commercial HVAC business in August 2025, the company unites a comprehensive portfolio of global and regional brands, including Bosch, Buderus, Hitachi, and YORK®. The Bosch Home Comfort Group employs more than 25,000 people worldwide and has a strong market presence in America, Asia, and Europe / Middle East / Africa, with a global network of 33 production sites and 26 development centers (including minority interests). With the acquisition, the Bosch Home Comfort Group almost doubles in size to more than eight billion euros in sales. For more information, visit www.bosch-homecomfortgroup.com and www.bosch-homecomfort.us

About Bosch

Having established a presence in North America in 1906, today the Bosch Group employs more than 41,000 associates in more than 100 locations in the North American region (as of Dec. 31, 2024). In 2024, Bosch generated consolidated sales of \$17.3 billion in the U.S., Mexico and Canada. For more information visit www.bosch.us, www.bosch.mx and www.bosch.ca.

The Bosch Group is a leading global supplier of technology and services. It employs roughly 418,000 associates worldwide (as of December 31, 2024). The company generated sales of 90.3 billion euros (\$97.7 billion USD) in 2024. Its operations are divided into four business sectors: Mobility, Industrial Technology, Consumer Goods, and Energy and Building Technology. With its business activities, the company aims to use technology to help shape universal trends such as automation, electrification, digitalization, connectivity, and an orientation to sustainability. In this context, Bosch's broad diversification across regions and industries strengthens its innovativeness and robustness. Bosch uses its proven expertise in sensor technology, software, and services to offer customers cross-domain solutions from a single source. It also applies its expertise in connectivity and artificial intelligence in order to develop and manufacture user-friendly, sustainable products. With technology that is "Invented for life," Bosch wants to help improve quality of life and conserve natural resources. The Bosch Group comprises Robert Bosch GmbH and its roughly 490 subsidiary and regional companies in over 60 countries. Including sales and service partners, Bosch's global manufacturing, engineering, and sales network covers nearly every country in the world. Bosch's innovative strength is key to the company's further development. At 136 locations across the globe, Bosch employs some 87,000 associates in research and development.

The company was set up in Stuttgart in 1886 by Robert Bosch (1861–1942) as "Workshop for Precision Mechanics and Electrical Engineering." The special ownership structure of Robert Bosch GmbH guarantees the entrepreneurial freedom of the Bosch Group, making it possible for the company to plan over the long term and to undertake significant upfront investments in the safeguarding of its future. Ninety-four percent of the share capital of Robert Bosch GmbH is held by Robert Bosch Stiftung GmbH, a limited liability company with a charitable purpose. The remaining shares are held by Robert Bosch GmbH and by a company owned by the Bosch family. The majority of voting rights are held by Robert Bosch Industrietreuhand KG. It is entrusted with the task of safeguarding the company's long-term existence and in particular its financial independence – in line with the mission handed down in the will of the company's founder, Robert Bosch.

Additional information is available online at www.bosch.com, www.bosch-press.com.



A Single Solution to Heat or Cool Your Home

Bosch Climate 5000 Series

More Info
Scan QR



The Bosch Climate 5000 Ductless Series provides simple installation, maintenance, and cleaning. Shorter service times and high quality mean minimizing money spent while maximizing comfort and peace-of-mind. The Climate 5000 System utilizes a combination of efficient technologies to achieve up to a 27.4 SEER2 rating, reducing electricity usage and potentially lowering your electric bill.⁽¹⁾

Features

- ▶ 100% heating capacity down to -5°F, for Max Performance depending on configuration
- ▶ No additional accessory needed for Low Ambient Cooling operation down to -22° F with MAX Performance System (Maximum 107% Cooling capacity at -22° F)
- ▶ Whisper quiet: ODU as low as 53 dB, IDU as low as 23 dB⁽²⁾
- ▶ Multi-zone systems capable for one zone or up-to six zones
- ▶ Intelligent Eye for Wall-Mounted & Cassettes⁽³⁾
- ▶ Factory installed base pan heater for all ODU models
- ▶ Built in condensate (lift) pump for Ducted, 1 Way & 4 Way Cassettes
- ▶ Built in A2L sensor for All Indoor units
- ▶ 10-year compressor & 10 year parts residential warranty⁽⁴⁾
- ▶ Compatible with the Bosch Connected Control Wi-Fi Thermostat⁽⁴⁾



OPERATING RANGE CHART	Regular	MAX Performance	Light Commercial
Single Zone: 9K, 12K, 18K, 24K Multi Zone: 18K, 27K, 36K, 48K	Heating: -13°F - 75°F Cooling: -13°F - 122°F	Heating: -22°F - 75°F Cooling: -22°F - 122°F	-
Single Zone: 30K, 36K Wall Mounted only	Heating: -13°F - 75°F Cooling: -13°F - 122°F	-	-
Single Zone: 36K, 48K, 60K 36K & 48K 4WCST & Ducted only 60K Ducted only	-	-	Heating: -13°F - 75°F Cooling: -13°F - 122°F



(1) Compared to 14.3 SEER2 wall-mounted systems. (2) With Silent mode. (3) Feature is only available on Generation 3 and 4 single zone system only (4) Product sold separately & additional accessory required. \$10 years parts residential warrant requires registration. Please go to www.bosch-homecomfort.us for full limited warranty details.



A Highly Efficient Heating & Cooling Split System



A

Bosch ODU*

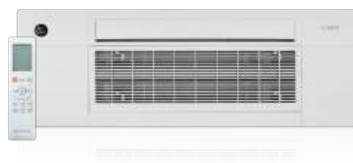
The robust Bosch Climate 5000 System is available in both single and multi zones which utilizes just the right amount of energy to achieve ultimate comfort and maximum efficiency while keeping sound levels to a minimum. The Climate 5000 Series provides simple installation, maintenance, and cleaning. Shorter service times and high quality mean minimizing money spent while maximizing comfort and peace-of-mind. The Climate 5000 System utilizes a combination of efficient technologies to achieve up to a 27.4 SEER2 rating, reducing electricity usage and potentially lowering your electric bill.



B

Wall Mounted IDU*

Redesigned sleek and modern looking Wall Mounted indoor unit can be easily installed with minimum required maintenance. Self-cleaning function is available with Single Zone systems. Now includes intelligent eye to improve your comfort level.



D

One Way Cassette IDU*

When aesthetics matter, opt for the compact one-way Cassette indoor unit, which comes equipped with a built-in condensate lift pump. This unit can be installed by using fit in or hang up from the ceiling. The adjustable suspension line panel makes for easy maintenance (filter cleaning).



C

Cassette IDU*

4-Way Cassette indoor unit can be used with both open concept or drop down ceilings, and comes equipped with a built-in condensate lift pump. Minimal maintenance is required and self-cleaning function is available with Single Zone systems for 9K, 12K and 18K BTUs in available sizes of 2'X2' or 24K, 36K and 48K BTUs in 3'X3' sizes.



E

Ducted IDU*

Ducted IDU requires only little duct work and is available for medium static pressure applications, and comes equipped with a built-in condensate lift pump. Self-cleaning function is available with Single Zone system for 9K - 24K Btu models.

Systems & Part Numbers Single Zone

Product
Performance
Data
Scan or Click



AIR-SOURCE HEAT PUMPS

AHRI PERFORMANCE DATA - SINGLE ZONE														
	AHRI #	IDU TYPE	IDU MODEL	ODU MODEL	COOLING CAPACITY			HEATING CAPACITY					Energy Star	Energy Star Cold Climate
					BTU/H	EER ²	SEER ²	BTU/H	COP 47°F	COP 5°F	HSPF2 IV ⁸	HSPF2 V		
SINGLE ZONE REGULAR (115V)	215223293	Wall Mount	BMS500-AAS012-0AHWXD	BMS500-AAS012-0CSXRD	12000	13.0	23.4	12000	3.70	2.33	9.5	7.0	Yes	No
SINGLE ZONE REGULAR	215223294	Wall Mount	BMS500-AAU009-1AHWXD	BMS500-AAS009-1CSXRD	9000	14.9	25.8	10000	3.90	2.36	12.5	9.2	Yes	Yes
	215223298	Wall Mount	BMS500-AAU012-1AHWXD	BMS500-AAS012-1CSXRD	12000	13.0	25.5	12000	3.90	2.30	10.6	8.0	Yes	Yes
	215223302	Wall Mount	BMS500-AAU018-1AHWXD	BMS500-AAS018-1CSXRD	18000	12.7	23.5	18000	3.50	2.10	10.8	8.0	Yes	Yes
	215223306	Wall Mount	BMS500-AAU024-1AHWXD	BMS500-AAS024-1CSXRD	24000	14.0	23.0	25000	3.96	2.54	11.7	8.7	Yes	Yes
	215223309	Wall Mount	BMS500-AAU030-1AHWXD	BMS500-AAS030-1CSXRD	30000	12.0	20.5	30000	3.08	2.03	9.5	7.2	Yes	No
	215223310	Wall Mount	BMS500-AAU036-1AHWXD	BMS500-AAS036-1CSXRD	36000	8.6	19.0	36000	2.85	1.90	8.5	6.6	No	No
	215223295	1W-Cassette	BMS500-AAU009-1AHZXD	BMS500-AAS009-1CSXRD	9000	14.4	22.1	11000	3.20	2.18	11.8	9.0	Yes	Yes
	215223299	1W-Cassette	BMS500-AAU012-1AHZXD	BMS500-AAS012-1CSXRD	12000	12.3	22.1	12000	3.40	2.48	10.0	7.8	Yes	Yes
	215223303	1W-Cassette	BMS500-AAU018-1AHZXD	BMS500-AAS018-1CSXRD	18000	12.5	22.2	18000	3.30	2.24	12.2	8.6	Yes	Yes
	215223296	4W-Cassette	BMS500-AAU009-1AHCXD	BMS500-AAS009-1CSXRD	9000	14.3	21.6	10000	4.00	2.17	11.3	8.8	Yes	Yes
	215223300	4W-Cassette	BMS500-AAU012-1AHCXD	BMS500-AAS012-1CSXRD	12000	12.5	21.1	12000	3.55	2.40	10.4	7.9	Yes	Yes
	215223304	4W-Cassette	BMS500-AAU018-1AHCXD	BMS500-AAS018-1CSXRD	16800	12.5	20.7	18000	3.36	2.20	11.4	8.5	Yes	Yes
	215223307	4W-Cassette	BMS500-AAU024-1AHCXD	BMS500-AAS024-1CSXRD	24000	12.0	22.0	25000	3.20	2.30	10.5	8.1	Yes	Yes
	215223311	4W-Cassette	BMS500-AAU036-1AHCXD	BMS500-AAS036-1CSXLD	36000	9.6	20.0	38000	3.31	2.20	10.3	8.8	Yes	Yes
	215223313	4W-Cassette	BMS500-AAU048-1AHCXD	BMS500-AAS048-1CSXLD	48000	9.5	19.0	50000	2.96	2.11	9.9	8.8	No	Yes
	215223297	Ducted	BMS500-AAU009-1AHDXD	BMS500-AAS009-1CSXRD	9000	12.8	19.5	10000	3.66	2.25	11.0	8.8	Yes	Yes
	215223301	Ducted	BMS500-AAU012-1AHDXD	BMS500-AAS012-1CSXRD	11500	11.7	19.0	12000	3.42	2.25	10.2	8.0	Yes	Yes
	215223305	Ducted	BMS500-AAU018-1AHDXD	BMS500-AAS018-1CSXRD	17000	12.5	20.0	20000	3.47	2.20	10.5	8.2	Yes	Yes
	215223308	Ducted	BMS500-AAU024-1AHDXD	BMS500-AAS024-1CSXRD	24000	12.5	19.0	25000	3.64	2.30	11.0	8.5	Yes	Yes
	215223312	Ducted	BMS500-AAU036-1AHDXD	BMS500-AAS036-1CSXLD	36000	10.1	18.7	40000	3.70	2.10	10.2	7.8	No	No
	215223314	Ducted	BMS500-AAU048-1AHDXD	BMS500-AAS048-1CSXLD	48000	10.0	17.1	50000	3.49	2.00	9.8	7.7	Yes	Yes
	215223315	Ducted	BMS500-AAU060-1AHDXD	BMS500-AAS060-1CSXLD	58000	10.0	17.0	60000	3.70	2.20	9.7	7.6	Yes	No
SINGLE ZONE MAX PERFORMANCE	215223278	Wall Mount	BMS500-AAU009-1AHWXD	BMS500-AAS009-1CSXHD	9000	15.4	27.4	12000	3.76	1.80	12.5	9.5	Yes	Yes
	215223282	Wall Mount	BMS500-AAU012-1AHWXD	BMS500-AAS012-1CSXHD	12000	13.4	25.4	12000	3.76	1.80	10.5	8.0	Yes	Yes
	215223286	Wall Mount	BMS500-AAU018-1AHWXD	BMS500-AAS018-1CSXHD	18000	12.5	21.4	18000	3.26	1.92	11.0	8.5	Yes	Yes
	215223290	Wall Mount	BMS500-AAU024-1AHWXD	BMS500-AAS024-1CSXHD	24000	13.0	21.0	29000	3.42	2.34	13.5	9.8	Yes	Yes
	215223279	1W-Cassette	BMS500-AAU009-1AHZXD	BMS500-AAS009-1CSXHD	9000	14.6	24.0	10900	3.71	1.83	12.1	9.5	Yes	Yes
	215223283	1W-Cassette	BMS500-AAU012-1AHZXD	BMS500-AAS012-1CSXHD	12000	13.0	23.0	12500	3.56	2.00	10.0	10.0	Yes	Yes
	215223287	1W-Cassette	BMS500-AAU018-1AHZXD	BMS500-AAS018-1CSXHD	16700	12.5	20.6	20000	3.01	1.89	12.2	9.2	Yes	Yes
	215223280	4W-Cassette	BMS500-AAU009-1AHCXD	BMS500-AAS009-1CSXHD	9000	14.0	22.6	10000	4.00	1.84	12.1	9.3	Yes	Yes
	215223284	4W-Cassette	BMS500-AAU012-1AHCXD	BMS500-AAS012-1CSXHD	12000	12.5	22.2	12000	3.70	2.00	11.6	8.9	Yes	Yes
	215223288	4W-Cassette	BMS500-AAU018-1AHCXD	BMS500-AAS018-1CSXHD	16000	12.5	20.0	19000	3.18	1.90	12.3	9.5	Yes	Yes
	215223292	4W-Cassette	BMS500-AAU024-1AHCXD	BMS500-AAS024-1CSXHD	23500	12.0	20.7	25000	3.54	2.23	11.6	9.2	Yes	Yes
	215223281	Ducted	BMS500-AAU009-1AHDXD	BMS500-AAS009-1CSXHD	9000	13.4	21.4	10000	3.53	1.89	12.5	9.7	Yes	Yes
	215223285	Ducted	BMS500-AAU012-1AHDXD	BMS500-AAS012-1CSXHD	12000	12.0	20.0	12500	3.39	1.90	10.0	8.0	Yes	Yes
	215223289	Ducted	BMS500-AAU018-1AHDXD	BMS500-AAS018-1CSXHD	17000	12.0	18.0	19000	3.37	2.00	10.5	9.0	Yes	Yes
	215223291	Ducted	BMS500-AAU024-1AHDXD	BMS500-AAS024-1CSXHD	24000	12.0	19.0	26000	4.01	2.18	11.7	9.3	Yes	Yes

(6) Energy Efficiency Ratio 2; Certified per AHRI 210/240. (7) Seasonal Energy Efficiency Ratio 2; Certified (8) HSPF2 = Heating Seasonal Performance Factor; Certified per AHRI 210/240. Note: Always check the rating plate for electrical data on the unit being installed. The listed data is for reference only. Please consult www.bosch-homecomfort.us for further details. per AHRI 210/240

AHRI PERFORMANCE DATA - MULTI ZONE													
	AHRI #	IDU TYPE	ODU MODEL	COOLING CAPACITY			HEATING CAPACITY					Energy Star	Energy Star Cold Climate
				BTU/H	EER ²⁶	SEER ²⁷	BTU/H	COP 47°F	COP 5°F	HSPF2 IV ⁸	HSPF2 V		
MULTI ZONE REGULAR	215223328	Non-Ducted	BMS500-AAM018-1CSXRD	18000	14.0	25.1	19000	3.8	2.3	9.8	7.8	Yes	Yes
	215223329	Ducted	BMS500-AAM018-1CSXRD	18000	12.0	20.0	19000	3.8	2.3	10.0	7.8	Yes	Yes
	215223330	Mixed (Ducted and Non-Ducted)	BMS500-AAM018-1CSXRD	18000	13.0	22.55	19000	3.8	2.3	9.9	7.8	Yes	Yes
	215223331	Non-Ducted	BMS500-AAM027-1CSXRD	27000	13.0	25.0	27000	3.8	2.0	9.5	7.0	Yes	Yes
	215223332	Ducted	BMS500-AAM027-1CSXRD	26600	12.0	21.0	26600	3.6	2.0	9.0	7.0	Yes	Yes
	215223333	Mixed (Ducted and Non-Ducted)	BMS500-AAM027-1CSXRD	26800	12.5	23.0	26800	3.7	2.0	9.25	7.0	Yes	Yes
	215223334	Non-Ducted	BMS500-AAM036-1CSXRD	36000	12.0	24.0	37000	3.5	2.0	9.5	7.0	Yes	Yes
	215223335	Ducted	BMS500-AAM036-1CSXRD	35000	11.7	20.0	37000	3.2	2.0	9.2	7.0	Yes	Yes
	215223336	Mixed (Ducted and Non-Ducted)	BMS500-AAM036-1CSXRD	35400	11.85	22.0	37000	3.35	2.0	9.35	7.0	Yes	Yes
	215223337	Non-Ducted	BMS500-AAM048-1CSXRD	47000	12.5	24.0	48000	3.8	2.0	10.3	8.0	Yes	Yes
	215223338	Ducted	BMS500-AAM048-1CSXRD	45000	12.0	20.4	47000	3.9	2.1	10.6	8.1	Yes	Yes
	215223339	Mixed (Ducted and Non-Ducted)	BMS500-AAM048-1CSXRD	46000	12.25	22.2	47500	3.85	2.05	10.45	8.05	Yes	Yes
MULTI ZONE MAX PERFORMANCE	215223316	Non-Ducted	BMS500-AAM018-1CSXHD	19000	15	25	20000	4.0	2.0	10.4	8.5	Yes	Yes
	215223317	Ducted	BMS500-AAM018-1CSXHD	19000	13	20	20000	4.0	2.0	10	8.0	Yes	Yes
	215223318	Mixed (Ducted and Non-Ducted)	BMS500-AAM018-1CSXHD	19000	14	22.5	20000	4	2.0	10.2	8.25	Yes	Yes
	215223319	Non-Ducted	BMS500-AAM027-1CSXHD	27000	12.5	23	27000	3.8	2.0	10.5	8.5	Yes	Yes
	215223320	Ducted	BMS500-AAM027-1CSXHD	28000	12	19	28000	3.6	2.0	9.5	7.7	Yes	Yes
	215223321	Mixed (Ducted and Non-Ducted)	BMS500-AAM027-1CSXHD	27400	12.25	21	27400	3.7	2.0	10.0	8.1	Yes	Yes
	215223322	Non-Ducted	BMS500-AAM036-1CSXHD	36000	13	23	36000	4.0	2.0	10.7	8.5	Yes	Yes
	215223323	Ducted	BMS500-AAM036-1CSXHD	36000	12	19.4	36000	3.8	2.0	10.4	8.8	Yes	Yes
	215223324	Mixed (Ducted and Non-Ducted)	BMS500-AAM036-1CSXHD	36000	12.5	21.2	36000	3.9	2.0	10.55	8.65	Yes	Yes
	215223325	Non-Ducted	BMS500-AAM048-1CSXHD	47000	12	23	49000	3.7	2.0	11.0	9.0	Yes	Yes
	215223326	Ducted	BMS500-AAM048-1CSXHD	47000	11.7	20.4	48000	3.5	2.0	11.0	9.0	Yes	Yes
	215223327	Mixed (Ducted and Non-Ducted)	BMS500-AAM048-1CSXHD	47000	11.85	21.7	48500	3.6	2.0	11.0	9.0	Yes	Yes

(6) Energy Efficiency Ratio 2; Certified per AHRI 210/240. (7) Seasonal Energy Efficiency Ratio 2; Certified (8) HSPF2 = Heating Seasonal Performance Factor; Certified per AHRI 210/240. Note: Always check the rating plate for electrical data on the unit being installed. The listed data is for reference only. Please consult www.bosch-homecomfort.us for further details. per AHRI 210/240

Bosch MAX Performance

Bosch MAX Performance systems provide comfortable and optimal indoor heating in cold-climate conditions even when outdoor temperatures drop down to -22°F. Best of all, no additional accessories are required for the system to work in low ambient temperature in both heating and cooling operation. Bosch MAX Performance systems will produce 100% heating capacity even at -5°F.* Available in four indoor types: Wall Mounted, 4-Way Cassette, 1-Way Cassette and Ducted.

Enjoy a warm space this winter season with lower energy costs by utilizing advanced, energy-saving inverter drive technology. Bosch MAX Performance systems deliver consistent temperature and humidity levels throughout the desired space by making automatic adjustments to meet your needs.



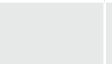

Heating
in the Winter


Cooling
in the Summer

Order Information Single Zone

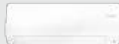
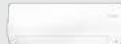
SINGLE ZONE 115 VOLT SYSTEM		
	BTU/H	12K
ODU TYPE (PART NUMBER)	115V	
		8-733-962-671
IDU TYPE (PART NUMBER)	Wall Mounted	
		8-733-962-670

SINGLE ZONE SYSTEMS											
BTU/H			9K	9K	12K	18K	24K	30K	36K	48K	60K
ODU TYPE (PART NUMBER)	Regular	Universal									
			8-733-962-684	8-733-962-684	8-733-962-685	8-733-962-686	8-733-962-687				
	MAX Performance	Universal									
			8-733-962-688	8-733-962-689	8-733-962-690	8-733-962-691					
	Light Commercial	Wall Mount Only									
								8-733-962-678	8-733-962-680		
	Light Commercial	Cassette / Ducted Only									
									8-733-962-692	8-733-962-693	8-733-962-694

		BTU/H	6K	9K	12K	18K	24K	30K	36K	48K	60K
IDU TYPE (PART NUMBER)	Wall Mounted										
		8-733-962-676	8-733-962-672	8-733-962-673	8-733-962-674	8-733-962-675	8-733-962-677	8-733-962-679			
	One Way Cassette										
			8-733-962-666	8-733-962-667	8-733-962-668						
	Four - Way Cassette* (2 X 2)										
			8-733-962-716	8-733-962-717	8-733-962-718						
	Four - Way Cassette* (3 X 3)										
						8-733-962-681		8-733-962-682	8-733-962-683		
	Medium Static Ducted										
			8-733-962-709	8-733-962-710	8-733-962-711	8-733-962-712		8-733-962-713	8-733-962-714	8-733-962-715	

Order Information Multi Zone

		MULTI ZONE SYSTEMS			
BTU/H		18K (3 ZONE)	27K (4 ZONE)	36K (5 ZONE)	48K (6 ZONE)
ODU TYPE (PART NUMBER)	Regular				
		8-733-962-695	8-733-962-696	8-733-962-697	8-733-962-698
	MAX Performance				
		8-733-962-699	8-733-962-700	8-733-962-701	8-733-962-702

BTU/H		6K	9K	12K	18K	24K	30K	36K
IDU TYPE (PART NUMBER)	Wall Mounted							
		8-733-962-676	8-733-962-672	8-733-962-673	8-733-962-674	8-733-962-675	8-733-962-677	8-733-962-679
	One Way Cassette							
			8-733-962-666	8-733-962-667	8-733-962-668			
	Four - Way Cassette* (2 X 2)							
			8-733-962-716	8-733-962-717	8-733-962-718			
	Four - Way Cassette* (3 X 3)							
						8-733-962-681		
	Medium Static Ducted							
			8-733-962-709	8-733-962-710	8-733-962-711	8-733-962-712		

Note: The part number you receive may include an "A" or "B" suffix based on inventory availability. Customer Service will confirm the correct suffix after a purchase order is issued.
(6) Energy Efficiency Ratio 2; Certified per AHRI 210/240. (7) Seasonal Energy Efficiency Ratio 2; Certified (8) HSPF2 = Heating Seasonal Performance Factor; Certified per AHRI 210/240. Note: Always check the rating plate for electrical data on the unit being installed. The listed data is for reference only. Please consult www.bosch-homecomfort.us for further details. per AHRI 210/240
Note: Always check the rating plate for electrical data on the unit being installed. The listed data is for reference only. Please consult www.bosch-homecomfort.us for further details. per AHRI 210/240.
*Cassette decorative grille should be purchased separately.





Accessory Information



THERMOSTATS	
MODEL	PART NUMBER
Gen 4- Wired Wall Thermostat for Wall Mounted, Cassettes & Ducted IDU	8-733-962-707
Gen 4 - 24V Mini Interface Required with BCC110 for use with Climate 50000 systems	8-733-969-263
Bosch Wi-Fi Thermostat BCC110	7-738-007-442

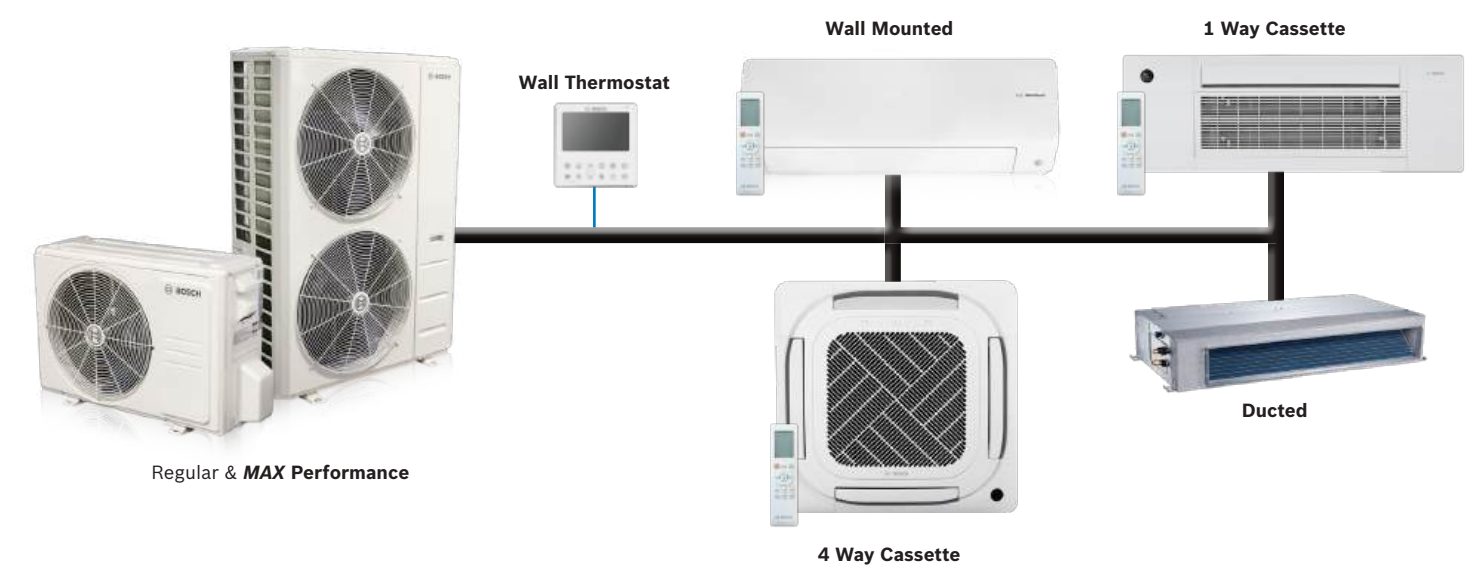


CASSETTE DECORATIVE GRILLE	
MODEL	PART NUMBER
Compact Cassette Grille 2'x2' (9K, 12K & 18K)	8-733-962-708
Compact Cassette Grille 3'x3' (24K, 36K & 48K)	8-733-962-703

Part Numbers and Descriptions (R-454B)

MODEL NUMBER	PART NUMBER	DESCRIPTION
BMS500-AAS012-0AHWXD	8-733-962-670	12K Single Zone Wall Mount 115V
BMS500-AAS012-0CSXRD	8-733-962-671	12K Single Zone CS Regular 115V
BMS500-AAS009-1CSXRD	8-733-962-684	9K Single Zone CS Regular 230V
BMS500-AAS009-1CSXHD	8-733-962-688	9K Single Zone CS MP 230V
BMS500-AAU006-1AHWXD	8-733-962-676	6K Universal Wall Mount 230V
BMS500-AAU009-1AHWXD	8-733-962-672	9K Universal Wall Mount 230V
BMS500-AAU009-1AHZXD	8-733-962-666	9K Universal 1W-Cassette 230V
BMS500-AAU009-1AHDXD	8-733-962-709	9kBtu Ducted IDU 208-230V
BMS500-AAU009-1AHCXD	8-733-962-716	9kBTU Universal 4W-Cassette 230V
BMS500-AAS012-1CSXRD	8-733-962-685	12K Single Zone CS Regular 230V
BMS500-AAS012-1CSXHD	8-733-962-689	12K Single Zone CS MP 230V
BMS500-AAU012-1AHWXD	8-733-962-673	12K Universal Wall Mount 230V
BMS500-AAU012-1AHZXD	8-733-962-667	12K Universal 1W-Cassette 230V
BMS500-AAU012-1AHDXD	8-733-962-710	12kBtu Ducted IDU 208-230V
BMS500-AAU012-1AHCXD	8-733-962-717	12kBTU Universal 4W-Cassette 230V
BMS500-AAS018-1CSXRD	8-733-962-686	18K Single Zone CS Regular 230V
BMS500-AAS018-1CSXHD	8-733-962-690	18K Single Zone CS MP 230V
BMS500-AAM018-1CSXRD	8-733-962-695	18K Multi Zone CS Regular 230V
BMS500-AAM018-1CSXHD	8-733-962-699	18K Multi Zone CS MP 230V
BMS500-AAU018-1AHWXD	8-733-962-674	18K Universal Wall Mount 230V
BMS500-AAU018-1AHZXD	8-733-962-668	18K Universal 1W-Cassette 230V
BMS500-AAU018-1AHDXD	8-733-962-711	18kBtu Ducted IDU 208-230V
BMS500-AAU018-1AHCXD	8-733-962-718	18kBTU Universal 4W-Cassette 230V
BMS500-AAS024-1CSXRD	8-733-962-687	24K Single Zone CS Regular 230V
BMS500-AAS024-1CSXHD	8-733-962-691	24K Single Zone CS MP 230V
BMS500-AAU024-1AHWXD	8-733-962-675	24K Universal Wall Mount 230V
BMS500-AAU024-1AHCXD	8-733-962-681	24K Universal 4W-Cassette 230V
BMS500-AAU024-1AHDXD	8-733-962-712	24kBtu Ducted IDU 208-230V
BMS500-AAM027-1CSXRD	8-733-962-696	27K Multi Zone CS Regular 230V
BMS500-AAM027-1CSXHD	8-733-962-700	27K Multi Zone CS MP 230V
BMS500-AAS030-1CSXRD	8-733-962-678	30K Single Zone CS Regular 230V
BMS500-AAU030-1AHWXD	8-733-962-677	30K Single Zone Wall Mount 230V
BMS500-AAS036-1CSXRD	8-733-962-680	36K Single Zone CS Regular 230V
BMS500-AAS036-1CSXLD	8-733-962-692	36K Single Zone CS LC 230V
BMS500-AAM036-1CSXRD	8-733-962-697	36K Multi Zone CS Regular 230V
BMS500-AAM036-1CSXHD	8-733-962-701	36K Multi Zone CS MP 230V
BMS500-AAU036-1AHWXD	8-733-962-679	36K Single Zone Wall Mount 230V
BMS500-AAU036-1AHCXD	8-733-962-682	36K Universal 4W-Cassette 230V
BMS500-AAU036-1AHDXD	8-733-962-713	36kBtu Ducted IDU 208-230V
BMS500-AAS048-1CSXLD	8-733-962-693	48K Single Zone CS LC 230V
BMS500-AAM048-1CSXRD	8-733-962-698	48K Multi Zone CS Regular 230V
BMS500-AAM048-1CSXHD	8-733-962-702	48K Multi Zone CS MP 230V
BMS500-AAU048-1AHCXD	8-733-962-683	48K Universal 4W-Cassette 230V
BMS500-AAU048-1AHDXD	8-733-962-714	48kBtu Ducted IDU 208-230V
BMS500-AAS060-1CSXLD	8-733-962-694	60K Single Zone CS LC 230V
BMS500-AAU060-1AHDXD	8-733-962-715	60kBtu Ducted IDU 208-230V

Single & Multi Zone Systems*



Code String Interpreter

PRODUCT	
Bosch Minisplit	BMS
SERIES	
Climate 5000	500
SYSTEM	
Air to Air	AA
SYSTEM ZONE COMPATIBILITY	
Universal	U
Single Zone	S
Multi Zone	M
NOMINAL CAPACITY	
6K Btuh	006
9K Btuh	009
12K Btuh	012
18K Btuh	018
24K Btuh	024
27K Btuh	027
30K Btuh	030
36K Btuh	036
48K Btuh	048
60K Btuh	060

GENERATION	
1	A
2	B
3	C
4	D
ODU TYPE	
N/A	X
Regular	R
Max Performance	H
Regular Light Commercial	L
IDU TYPE	
N/A	X
Wall Mounted	W
4W Cassette	C
Ducted	D
1W Cassette	Z
UNIT TYPE	
Air handler	AH
Condensing section	CS
VOLTAGE	
115V~60Hz, 1Ph	0
208-230V~60Hz, 1Ph	1

BMS	500	-	AA	S	009	-	0	AH	X	R	C
1-3	4-6	7	8-9	10	11-13	14	15	16-17	18	19	20

Multi Zone Configuration Table Regular & **MAX** Performance



CAPACITY ODU	1 ZONE	2 ZONES	3 ZONES	4 ZONES	5 ZONES	CAPACITY ODU	1 ZONE	2 ZONES	3 ZONES	4 ZONES	5 ZONES	6 ZONES
18K *BMS500-AAM018-1CSXHD *8-733-962-699 BMS500-AAM018-1CSXRD 8-733-962-695	12	6+6	6+6+6			48K *BMS500-AAM048-1CSXHD *8-733-962-702 **BMS500-AAM048-1CSXRD **8-733-962-698	30	6+24	6+6+18	6+6+6+6	6+6+6+6+6	6+6+6+6+6+6
	18	6+9	6+6+9				36	6+30	6+6+24	6+6+6+9	6+6+6+6+9	6+6+6+6+6+9
	24	6+12	6+9+9					6+36	6+6+30	6+6+6+18	6+6+6+6+12	6+6+6+6+6+12
		6+18	6+6+18					9+18	6+6+36	6+6+6+24	6+6+6+6+18	6+6+6+6+6+18
		9+9	6+6+24					9+24	6+9+9	6+6+9+9	6+6+6+6+24	6+6+6+6+6+24
		9+12	6+9+18					9+30	6+9+12	6+6+9+12	6+6+6+9+9	6+6+6+6+9+9
		12+12	6+12+12					9+36	6+9+18	6+6+9+18	6+6+6+9+12	6+6+6+6+9+12
		6+24	6+12+18					12+12	6+9+24	6+6+9+24	6+6+6+9+18	6+6+6+6+9+18
		9+18	9+12+12					12+18	6+9+30	6+6+12+12	6+6+6+9+24	6+6+6+6+12+12
								12+24	6+9+36	6+6+12+18	6+6+6+12+12	6+6+6+6+9+24
27K *BMS500-AAM027-1CSXHD *8-733-962-700 BMS500-AAM027-1CSXRD 8-733-962-696	18	6+6	6+6+6	6+6+6+6				12+30	6+12+18	6+6+12+24	6+6+6+12+18	6+6+6+9+9+9
	24	6+9	6+6+9	6+6+6+9				12+36	6+12+12	6+6+18+18	6+6+6+12+24	6+6+6+9+9+12
	30	6+12	6+6+12	6+6+6+12				18+18	12+36	6+6+18+24	6+6+6+18+18	6+6+6+6+12+24
		6+18	6+6+18	6+6+9+9				18+24	18+18	6+9+9+9	6+6+6+18+24	6+6+6+9+12+12
		6+24	6+6+24	6+6+9+12				18+30	18+24	6+9+9+12	6+6+9+9+9	6+6+6+9+12+18
		9+9	6+9+9	6+9+9+9				18+36	18+30	6+9+9+18	6+6+9+9+12	6+6+6+12+12+12
		9+12	6+9+12	6+9+9+12				24+24	18+36	6+9+9+24	6+6+9+9+18	6+6+6+9+9+24
		9+18	6+9+18	9+9+9+9				24+30	24+24	6+9+12+12	6+6+9+9+24	6+6+9+9+9+9
		9+24	6+12+12	9+9+9+18				24+36	24+30	6+9+12+18	6+6+9+12+24	6+6+9+9+9+12
		12+12	6+12+18	9+9+12+12					24+36	6+9+12+24	6+6+9+18+24	6+6+6+9+12+24
		12+18	9+9+9	9+9+12+18						6+9+18+18	6+6+12+12+12	6+6+9+9+12+12
		12+24	9+9+12	9+12+12+12						6+9+18+24	6+6+12+12+18	6+6+9+9+12+18
		18+18	9+9+18	12+12+12+12						6+12+12+12	6+6+12+12+24	6+6+6+12+12+24
			9+12+12	6+12+12+12						6+12+12+18	6+6+12+18+18	6+6+9+9+9+24
			12+12+12	6+12+12+18						6+12+12+24	6+6+12+18+24	6+6+9+9+12+24
36K *BMS500-AAM036-1CSXHD *8-733-962-701 BMS500-AAM036-1CSXRD 8-733-962-680	24	6+18	6+6+6	6+6+6+6	6+6+6+6+6					6+12+18+18	6+6+18+18+18	6+6+9+12+12+24
	30	6+24	6+6+9	6+6+6+9	6+6+6+6+9					6+12+18+24	6+6+18+18+24	6+6+12+12+12+12
	36	9+9	6+6+12	6+6+6+12	6+6+6+6+12					9+9+9+9	6+9+9+18+24	6+6+12+12+12+18
		9+12	6+6+18	6+6+6+18	6+6+6+6+18					6+18+18+18	6+9+12+18+24	6+6+12+12+12+24
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		12+12	6+9+12	6+6+9+12	6+6+6+9+18					9+9+12+18	6+12+12+18+18	6+9+12+12+12+12
		12+18	6+12+24	6+6+9+18	6+6+9+9+9					9+9+12+24	6+12+18+18+18	6+9+12+12+12+18
		12+24	6+18+18	6+6+9+24	6+6+9+9+12					9+9+18+18	9+9+9+18+24	6+12+12+12+12+12
		18+18	6+6+30	6+6+12+12	6+6+9+9+18					9+9+18+24	9+9+12+12+24	6+12+12+12+12+18
		6+30	6+6+36	6+6+12+18	6+9+9+9+12					9+12+12+12	9+9+12+18+18	9+9+9+9+9+24
		6+36	6+9+30	6+6+12+24	6+9+9+9+18					9+12+12+18	9+9+12+18+24	9+9+9+9+12+18
		9+30	6+12+30	6+6+18+18	9+9+9+9+9					9+12+12+24	9+9+18+18+18	9+9+9+9+12+24
		9+36	6+18+24	9+9+18+24	9+9+9+9+12					9+12+18+18	9+12+12+12+24	9+9+9+12+12+18
		12+30	9+9+30	9+12+12+18	6+6+6+12+12					9+12+18+24	9+12+12+18+18	9+9+12+12+12+12
		12+36	9+18+24	9+12+12+24	6+6+6+12+18					9+18+18+18	12+12+12+12+18	9+9+12+12+12+18
		18+24	12+12+12	9+12+18+18	6+6+9+12+12					12+12+18+24	12+12+12+12+24	9+12+12+12+12+12
		18+30	12+18+24	9+18+18+18	6+6+12+12+12					12+18+18+18	12+12+12+18+18	12+12+12+12+12+12
		24+24	18+18+18	12+12+12+18	6+9+9+12+12							

Note: **Black** fields can be used for Max Performance or Regular. **Green** fields Multizone Max Performance only. **Blue** Multizone Regular only. Please refer to the Multizone zone ODU Submittal sheet (ESS) or IOM (installation manual) for more available IDU combinations 1. If total indoor units load exceeds nominal capacity of outdoor unit, the practical output capacity of every indoor unit will be correspondingly reduced. This situation is very evidently during heating mode.



Bosch Climate 5000 Ductless Series

Efficient Comfort Made Simple

The Bosch Climate 5000 Ductless Series delivers year-round comfort with efficient inverter technology and whisper-quiet performance. Designed with both homeowners and installers in mind, it combines easy setup, simplified service, and Bosch's trusted reliability; all while keeping energy costs low and comfort high.

Simple Installation & Service

Thoughtfully engineered for easy access and maintenance. The blower motor and wheel can be removed in just six easy steps, reducing service time.

Effortless Maintenance & Cleaning

Smooth surfaces, removable panels, and quick component access make cleaning faster and easier; ensuring long-term performance and air quality.

High Quality, Lower Costs

Built with Bosch precision, every unit is designed to minimize downtime and maximize longevity, saving money over the life of the system.

Quiet, Reliable Comfort

Advanced inverter-driven performance maintains consistent temperatures while operating at low sound levels, enhancing peace of mind in every season.

Why Choose the Bosch Climate 5000

- ▶ Compact, modern design fits any space
- ▶ Fast installation and simple service access
- ▶ Six-step blower motor removal process
- ▶ Low noise levels for quiet comfort
- ▶ High efficiency for lower energy bills
- ▶ Backed by Bosch's industry-leading warranty



**Climate 5000
Product Video**
Scan or Click



**Climate 5000
Blower Motor
Removal**
Scan or Click



Achieve Maximum Comfort



Bosch Connected Control BCC110 Thermostat

The Bosch Connected Control BCC110 Thermostat is compatible with a majority of 24VAC heating and cooling equipment to help you save energy and money. Easily control your home's temperature from the full color 5" touchscreen display, the Bosch EasyAir app or your voice with the Bosch EasyAir Alexa Smart Home Skill and your Alexa-enabled smart devices. Connect to Wi-Fi to view local weather data and to determine your optimal in-home temperature throughout the day.

Features

- 
Connectivity
 Connect to your HVAC equipment from anywhere
- 
Weather
 Access your local forecast from your thermostat
- 
5" Full-Color Touch Screen
 Large screen for ease-of-use and offline access
- 
Programmable
 Follows preset or user-defined schedules
- 
Compatibility
 Compatible with majority of HVAC systems (requires C-wire)
- 
Enabled Smart Devices Compatible
 Works with Google Assistant or Alexa





Product Specifications

- ▶ 5 inch Touch Screen 854 x 480 Pixels
- ▶ Supports 2 Transformer Systems (R/RC and RH)
- ▶ C-Wire Required for Installation
- ▶ 7 Relay Terminals: G, Y, Y2, W/E, W2/AUX, O/B, H/DH
- ▶ 1 Data Terminal: receives fault messages from Bosch Water Source Heat Pumps
- ▶ Wi-Fi 802.11 b/g/n @ 2.4GHz
- ▶ 5 year limited warranty⁽¹⁾

Product Compatibility

- ▶ Conventional (Gas, Oil, Electric): Up to 2 Heat / 2 Cool
- ▶ Heat Pump: Up to 4 Heat / 2 Cool
- ▶ 1 Accessory: Humidifier or Dehumidifier
- ▶ Modes: Heat, Cool, Auto, Em Heat (Heat Pump only), Off
- ▶ Fan Modes: Auto, On, Circulate

In The Box

- ▶ BCC110 Thermostat
- ▶ BCC110 Wall Plate
- ▶ User Guide
- ▶ Video Card
- ▶ Wire Labels
- ▶ Screwdriver
- ▶ Screws & Wall Anchors
- ▶ Jumper Cable

Product Compatibility

- ▶ FCC: 2A7I-7738007442 (US)
- ▶ IC: 27899-7738007442 (CA)

THERMOSTAT MODEL	PART NUMBER
Bosch Connected Control BCC110 Thermostat	7-738-007-442
SPARE PARTS	PART NUMBER
Wall Plate, Screws & Wall Anchors	8-733-948-984
Outer Sleeve	8-733-952-996

Bosch EasyAir App

The app allows you to remotely control all of your thermostat's settings. It also allows you to adjust your schedule on-the-go or set it to vacation mode to save energy while you're away. You can also connect an unlimited number of thermostats and manage up to 4 schedules per thermostat.

This is a perfect solution to help you achieve maximum comfort with minimum effort!



⁽¹⁾For complete warranty details please go to bosch-homecomfort.us

Bosch Tankless Water Heaters

Product Selection Guide

Choosing the Right Bosch Product

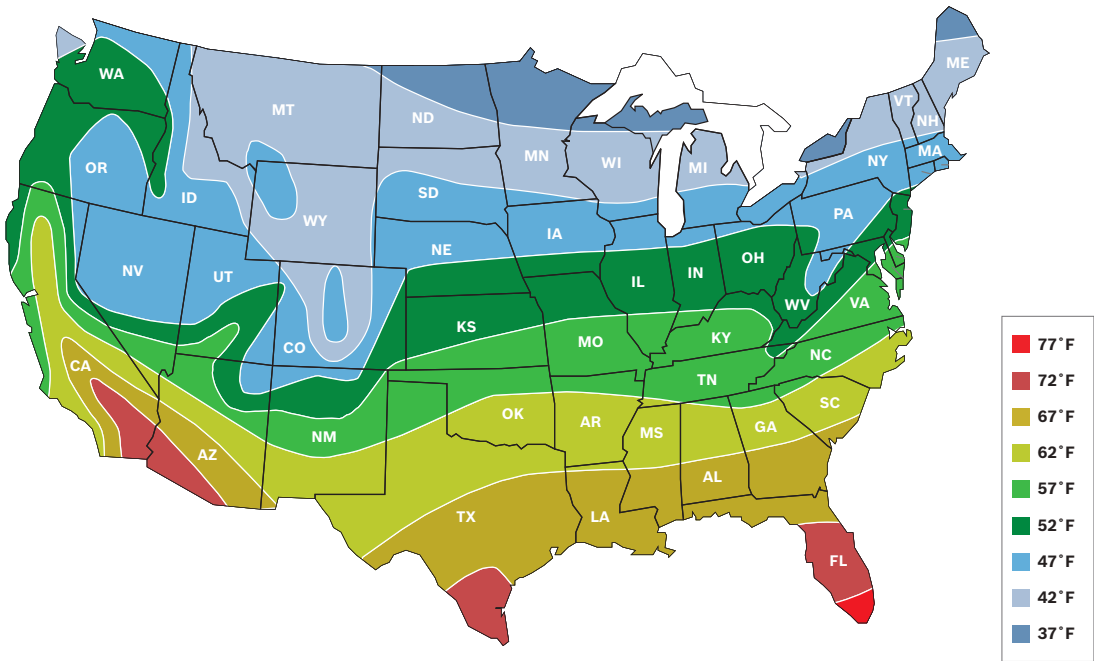
There are many factors to take into account when selecting the right Bosch water heater: the number of people in the home, type of showers and tubs, water pressure, and geographic region.

1. On the map, determine the ground water temperature in your area.
2. In the corresponding column select the Bosch water heater based on how many fixtures you'll be running at the same time (gallons per minute).
3. Follow the horizontal row to find the appropriate product for your application

Calculations based on 120°F set point temperature, 107°F shower temperature, 2.5 GPM showerhead flow rate, 1.5 GPM sink flow rate, adequate water pressure and gas supply. Variation from these parameters may alter actual performance. GPM shown is the hot water flow rate at 120°F set point temperature.

Groundwater Temperatures

Example: A homeowner in Richmond, Virginia is considering the TR6100C-27. The groundwater temperature in Richmond is 57°F, which means this family can run one shower or two sinks simultaneously.



Tankless Water Heater Selection Guide

INLET TEMP. (°F)	SUMMER					WINTER				
ELECTRIC TANKLESS	77°	72°	67°	62°	57°	52°	47°	42°	37°	
TR6100C-27	4.3 GPM	3.8 GPM	3.5 GPM	3.2 GPM	2.9 GPM	2.7 GPM	2.5 GPM	2.3 GPM	2.2 GPM	
TR6100C-18	2.7 GPM	2.5 GPM	2.2 GPM	2.0 GPM	1.9 GPM	1.7 GPM	1.6 GPM	1.5 GPM	1.4 GPM	

Showers Sink Faucet
Calculations are based on 120°F set point temperature, 2.1 GPM showerhead flow rate, 1.5 GPM sink flow rate.

U.S. Shipping Terms LTL and Volume Shipments

All shipments of Bosch are CPT (Carriage Paid To). Freight charges will be determined for each purchase order to a single ship destination on the chart below. Purchase Orders may not be combined and each Purchase Order must ship to a single shipping destination. Bosch reserves the right to choose the carrier. Bosch reserves the right to change the freight charge without further notice. Freight will be prepaid by Bosch and added to the invoice. All prices below are for regular truck/package deliveries. For special requirements please contact Bosch Home Comfort for pricing and terms of carriage.

- ▶ For shipments to the job site by truck add \$300.00 to freight charges (requires loading dock & fork truck on site).

▶ Shipments to Hawaii and Alaska - Bosch will ship the product to the first U.S. mainland, domestic destination. Ocean freight, forwarding, and any additional packaging (if required) beyond our standard packaging is by others.

▶ For multi-release projects, please determine the net value of each release / phase and manually total up the shipping cost for each release based on the freight tables below.

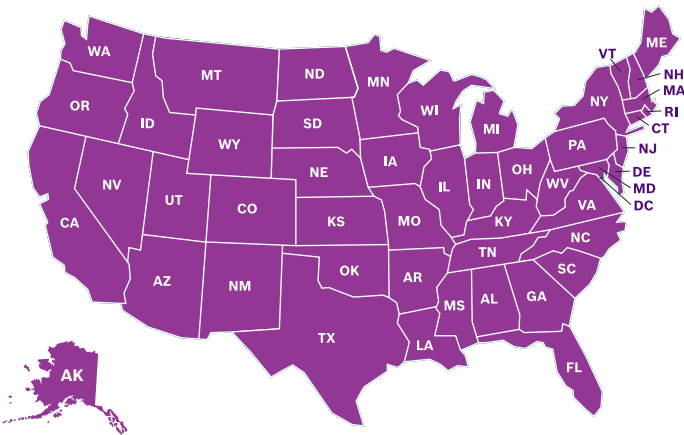
▶ Orders entered with partial shipments approved but with no specificity as to which units ship when will be charged freight based on the total project PO amount.

▶ For power tail gate shipments add \$100.00 to freight charges.

▶ For flatbed trailer shipments, contact Customer Service for pricing and carriage terms per application. Bosch accepts no responsibility for any shipping damage nor for any damage to the product due to product shipping in this method.

▶ All re-consignment requests will be charged an additional \$150.
- ▶ Standard shipping time frame for equipment orders of Bosch inventoried items is within 1 week after acknowledgement of order. Shipping time frame for all special order and non-Bosch inventoried items are subject to supplier lead times.

▶ Contact Customer Service for HOT RUSH shipments of any Bosch inventoried items. Refer to table below for expedited freight charges.



ORDER NET (USD)	FLAT RATE SHIPPING			
Shipping Time	Standard*	3rd Day*	2nd Day*	Next Day*
\$5,100	\$319	\$500	\$1,037	\$1,231
\$9,000	\$411	\$644	\$1,205	\$1,478
\$15,500	\$535	\$813	\$1,324	\$1,724
\$30,900	\$706	\$1,095	\$1,525	\$2,254
\$38,600	\$766	N/A	N/A	N/A
\$54,100	\$814	N/A	N/A	N/A
\$60,000+	FFA	N/A	N/A	N/A

Notes: Pricing on this page are USD, *Excl. HI shipment, - = Call customer service for pricing and availability, Information subject to change without notice.

Overview of Bosch USA Standard Terms and Conditions of Sale

A quick overview of Bosch Home Comfort Group ("Bosch") Standard Terms & Conditions of Sale ("Terms of Sale") can be found below. Please refer to our website: www.bosch-homecomfort.us for a complete version of the Standard Terms & Conditions of Sale.

1. GENERAL

1.1 Your purchase order(s), when accepted by Bosch, will be subject to the Terms of Sale. The Terms of Sale constitute the entire agreement between you ("Customer") and Bosch with respect to the transaction(s) covered by your purchase order(s) as confirmed by Bosch.

1.2 Any additional or different terms or conditions set forth by Customer, whether in a purchase order or another communication, are expressly objected to and rejected and will not be binding on Bosch, unless expressly agreed to in writing by an authorized representative of Bosch. Customer's issuance of a purchase order or acceptance of the product(s) when delivered and/or services when provided will be deemed conclusive evidence of, and constitutes Customer's acceptance of and assent to Bosch's Order Confirmation (as defined below, and the Terms of Sale. Customer's acceptance of any offer (or counter-offer) by Bosch is limited to the Terms of Sale. Bosch may reject a purchase order in whole or in part for any lawful reason in its sole discretion. A purchase order will be deemed accepted by Bosch upon Bosch issuing a written order confirmation ("Order Confirmation")

2. PRICES AND TAXES

2.1 All prices are based upon Bosch's pricing in effect on the date of the quotation, unless otherwise indicated on the Order Confirmation. Bosch reserves the right to adjust the prices due to increases in material, labor, manufacturing or shipping costs if the increases occur before the delivery date. If the amount of the cost increases exceeds ten (10) percent, Bosch has the right to cancel the Terms of Sale, the purchase order(s), and/or any Order Confirmation on four (4) weeks notice in writing, and the delivery will not be made unless a new price agreement is reached.

2.2 Bosch's pricing excludes all sales, use, excise, value-added, and other similar taxes, charges and duties (including import and export duties). Customer will be solely responsible for all taxes imposed on Customer based upon applicable governing law or regulation. Bosch agrees that no tax for which a valid exemption exists, based upon applicable governing laws, will be included in the pricing, nor subsequently charged.

3. DELIVERY

All delivery dates are estimates only. Bosch's only obligation with respect to delivery dates is to make reasonable efforts meet such delivery dates. Unless otherwise agreed upon between the parties in writing or specified in the Order Confirmation: (a) for Customer pick up from a Bosch named location, all shipping will be CPT (Incoterms 2010) at the Bosch-named location; and (b) for Bosch delivery to a Customer named location, all shipping will be CPT Bosch warehouse dock or Customer's designated consignee. Partial deliveries are permitted.

5. WARRANTY POLICY

4.1 With respect to each product sold by Bosch to Customer hereunder (including software), Bosch warrants, that, commencing from acceptance and for one year (the "Product Warranty Period"): (a) the product shall be free from material defects in material and workmanship. This warranty will apply unless Bosch provides a different warranty for the specific product. For any product (including software) breach of warranty claim brought within the Product Warranty Period, Customer shall promptly notify Bosch in writing.

4.2 Customer's sole and exclusive remedy and the entire liability of Bosch and its third party providers for breach of warranty within the Product Warranty Period under this Section will be, at Bosch's option and expense: (a) repair or replacement of the product; or (b) a refund equal to the purchase price (less a reasonable depreciation for use, damages and obsolescence) in lieu of any obligation to repair or replace products under this zn.

4.3 Customer expressly acknowledges that Bosch is not responsible or liable for: (a) products, software, services, components or systems that Bosch has not supplied; (b) products, software, services, components originating from third parties that are supplied by Bosch under or at the direction of Customer; (c) any end product or software in which the Products or Software are installed or incorporated as a component or subpart; or (d) conditions, changes, alterations, additions or applications to or for Products, Software or Services, unless made or specifically authorized in writing by Bosch. Bosch shall have no liability, obligation or responsibility for components and systems over which Bosch has no control.

5. LIMITATIONS ON WARRANTY

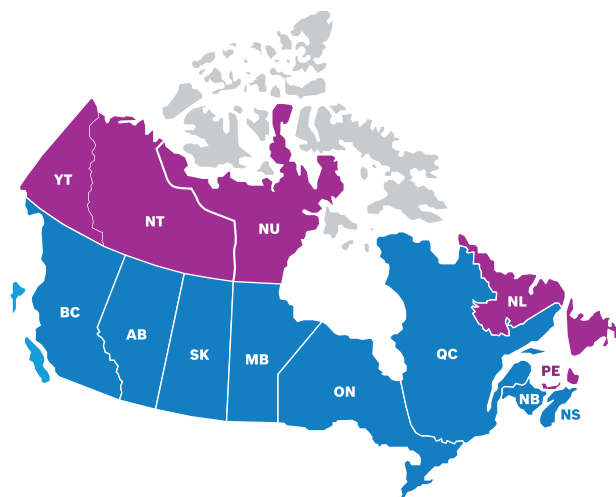
5.1 EXCEPT AS EXPRESSLY PROVIDED IN THE TERMS OF SALE, BOSCH MAKES NO OTHER WARRANTY OR REPRESENTATION TO CUSTOMER, EITHER EXPRESS OR IMPLIED, AND TO THE FULLEST EXTENT PERMITTED BY LAW, BOSCH SPECIFICALLY AND EXPRESSLY DISCLAIMS ANY IMPLIED WARRANTY OR CONDITION OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, NON-INFRINGEMENT, ANY OTHER WARRANTIES ARISING FROM OR OUT OF ANY COURSE OF DEALING, USAGE OF TRADE, SPECIFICATION, PROPOSAL, PERFORMANCE OR CUSTOM, AND ANY STATUTORY WARRANTY ON HIDDEN OR LATENT DEFECTS.

5.2 EXCEPT AS OTHERWISE REQUIRED BY APPLICABLE LAW, THE PRODUCT WARRANTY SET FORTH IN THE TERMS OF SALE PROVIDE CUSTOMER'S SOLE AND EXCLUSIVE REMEDIES FOR ALL CLAIMS, DAMAGES, LOSS OR INJURIES (WHETHER DIRECT, INDIRECT, EXEMPLARY, SPECIAL, PUNITIVE, CONSEQUENTIAL OR INCIDENTAL) BASED ON OR ARISING FROM ANY DEFECT, FAILURE, MALFUNCTION, BREACH OF WARRANTY OR ANY OTHER PERFORMANCE, NONCONFORMANCE OR NONPERFORMANCE OF ANY PRODUCT, SOFTWARE OR SERVICE, WHETHER THE CLAIM IS IN CONTRACT, EQUITY, INDEMNITY, INFRINGEMENT, WARRANTY, TORT (INCLUDING NEGLIGENCE, STRICT LIABILITY) OR OTHERWISE AND HOWEVER INSTITUTED.

Canada Shipping Terms LTL and Volume Shipments

All shipments of Bosch are CPT (Carriage Paid To). Freight charges will be determined for each purchase order to a single ship destination on the chart below. Purchase Orders may not be combined and each Purchase Order must ship to a single shipping destination. Bosch reserves the right to choose the carrier. Bosch reserves the right to change the freight charge without further notice. Freight will be prepaid by Bosch and added to the invoice. All prices below are for regular truck/package deliveries. For special requirements please contact Bosch Home Comfort for pricing and terms of carriage.

- ▶ For shipments to the job site by truck add \$500.00 to freight charges (requires loading dock & fork truck on site).
- ▶ For multi-release projects, please determine the net value of each release / phase and manually total up the shipping cost for each release based on the freight tables below.
- ▶ Orders entered with partial shipments approved but with no specificity as to which units ship when will be charged freight based on the total project PO amount.
- ▶ For power tail gate shipments add \$200.00 to freight charges.
- ▶ For flatbed trailer shipments, contact Customer Service for pricing and carriage terms per application. Bosch accepts no responsibility for any shipping damage nor for any damage to the product due to product shipping in this method.
- ▶ All re-consignment requests will be charged an additional \$150.
- ▶ Standard shipping time frame for stock orders of Bosch inventoried items is within 1 week after acknowledgement of order. Shipping time frame for all special order and non-Bosch inventoried items are subject to supplier lead times.



ORDER NET (CAD)	ZONE 1	ZONE 2
Shipping Time	Standard	Standard
\$6,500	\$433	\$614
\$12,880	\$649	\$820
\$21,900	\$982	\$1,136
\$41,200	\$1,138	\$1,301
\$52,800	\$1,293	\$1,466
\$72,200	\$1,480	\$1,623
\$83,700	\$1,689	\$1,736
\$94,100	FFA	\$1,881
\$106,000+	FFA	FFA

Overview of Robert Bosch Inc. Canada Standard Terms and Conditions of Sale

A quick overview of Robert Bosch Inc. ("Bosch") Standard Terms & Conditions of Sale ("Terms of Sale") can be found below. Please refer to our website: www.bosch-homecomfort.us for a complete version of the Standard Terms & Conditions of Sale.

1. GENERAL

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4.2 Customer's sole and exclusive remedy and the entire liability of Bosch and its third party providers for breach of warranty within the Product Warranty Period under this Section will be, at Bosch's option and expense: (a) repair or replacement of the product; or (b) a refund equal to the purchase price (less a reasonable depreciation for use, damages and obsolescence) in lieu of any obligation to repair or replace products under this provision.

4.3 Customer expressly acknowledges that Bosch is not responsible or liable for: (a) products, software, services, components or systems that Bosch has not supplied; (b) products, software, services, components originating from third parties that are supplied by Bosch under or at the direction of Customer; (c) any end product or software in which the Products or Software are installed or incorporated as a component or subpart; or (d) conditions, changes, alterations, additions or applications to or for Products, Software or Services, unless made or specifically authorized in writing by Bosch. Bosch shall have no liability, obligation or responsibility for components and systems over which Bosch has no control.

5. LIMITATIONS ON WARRANTY

5.1 EXCEPT AS EXPRESSLY PROVIDED IN THE TERMS OF SALE, BOSCH MAKES NO OTHER WARRANTY OR REPRESENTATION TO CUSTOMER, EITHER EXPRESS OR IMPLIED, AND TO THE FULLEST EXTENT PERMITTED BY LAW, BOSCH SPECIFICALLY AND EXPRESSLY DISCLAIMS ANY IMPLIED WARRANTY OR CONDITION OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, NON-INFRINGEMENT, ANY OTHER WARRANTIES ARISING FROM OR OUT OF ANY COURSE OF DEALING, USAGE OF TRADE, SPECIFICATION, PROPOSAL, PERFORMANCE OR CUSTOM, AND ANY STATUTORY WARRANTY ON HIDDEN OR LATENT DEFECTS.

5.2 EXCEPT AS OTHERWISE REQUIRED BY APPLICABLE LAW, THE PRODUCT WARRANTY SET FORTH IN THE TERMS OF SALE PROVIDE CUSTOMER'S SOLE AND EXCLUSIVE REMEDIES FOR ALL CLAIMS, DAMAGES, LOSS OR INJURIES (WHETHER DIRECT, INDIRECT, EXEMPLARY, SPECIAL, PUNITIVE, CONSEQUENTIAL OR INCIDENTAL) BASED ON OR ARISING FROM ANY DEFECT, FAILURE, MALFUNCTION, BREACH OF WARRANTY OR ANY OTHER PERFORMANCE, NONCONFORMANCE OR NONPERFORMANCE OF ANY PRODUCT, SOFTWARE OR SERVICE, WHETHER THE CLAIM IS IN CONTRACT, EQUITY, INDEMNITY, INFRINGEMENT, WARRANTY, TORT (INCLUDING NEGLIGENCE, STRICT LIABILITY) OR OTHERWISE AND HOWEVER INSTITUTED.

Sales, Service & Support, We are here to help!

Customer & Technical Support

Tel: 800-283-3787

Operating Hours: Mon-Thur, 8am-6pm, Fri, 8am-5pm EST

NOTE: Extended hours for Technical Support on most products

Customer Inquiry WebForm

www.bosch-homecomfort.com/us/en/residential/service/contact-customer-service/general-product-info-inquiries/

Customer Service E-mail Address

residential.salessupport@us.bosch.com

commercial.salessupport@us.bosch.com

Technical Support E-mail Addresses

AC: ac.techsupport@us.bosch.com

Furnace: furnace.techsupport@us.bosch.com

Boiler: boiler.techsupport@us.bosch.com

Tankless: tankless.techsupport@us.bosch.com

Aftermarket Resource Center

- ▶ Part Number Lookup Tool
- ▶ Pricing & Availability Tool
- ▶ Warranty At A Glance Tool

arc.bosch-homecomfort.us



Scan to access the
ARC home page



Scan for help with
using the ARC tools

Parts Orders or Parts Inquiries E-mail Address

parts.salessupport@us.bosch.com

Warranty & Returns Support E-mail Address

warranty_returns@us.bosch.com

Addresses

65 Grove Street, Watertown, MA 02472

555 NW 65th Court, Fort Lauderdale, FL 33309

50 Wentworth Avenue, Londonderry, NH 03053

Contractor Website

bosch-homecomfort.com/us/pro

bosch-homecomfort.com/ca/pro

Social

youtube.com/boschheatingcooling

facebook.com/boschheatingcooling

instagram.com/boschhvac



Bosch Home Comfort Group

We invent sustainable heating, cooling and
well-being solutions – for a smarter and better life.



Service & Support Resource

- ▶ Manuals & Videos
- ▶ Product Specs.
- ▶ Technical FAQs
- ▶ Plus Much More
- ▶ Service Bulletins



You have arrived at your customer's location to work on their Bosch equipment.

Forgot what that error code means? Where is the temperature sensor?

What scheduled maintenance is required? Where is the installation and service manual?

Your time is valuable, and information is priceless.

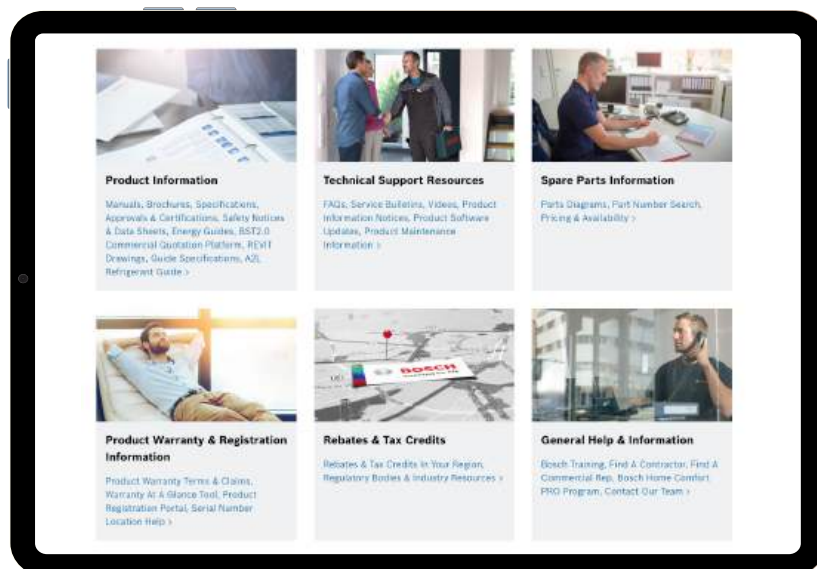
Find the answers and information you need quickly and easily with our Service & Support page!

Bosch Service & Support Page

bosch-homecomfort.us/service



Scan QR to access page



The Parts Information You Need Is Here

Find part numbers, price, availability, & warranty terms!



Spare Parts Finder

Search equipment by product series along with model number, material number, and serial number.

Warranty At-A-Glance

Find the specific warranty terms of your part by using the serial number search.

Price & Availability Tool

Search for your part and then click on the part number to see quantity on hand, location, and status.

Where Used

Enter a part number to find out what parent unit that component is used in.

Aftermarket Resource Center

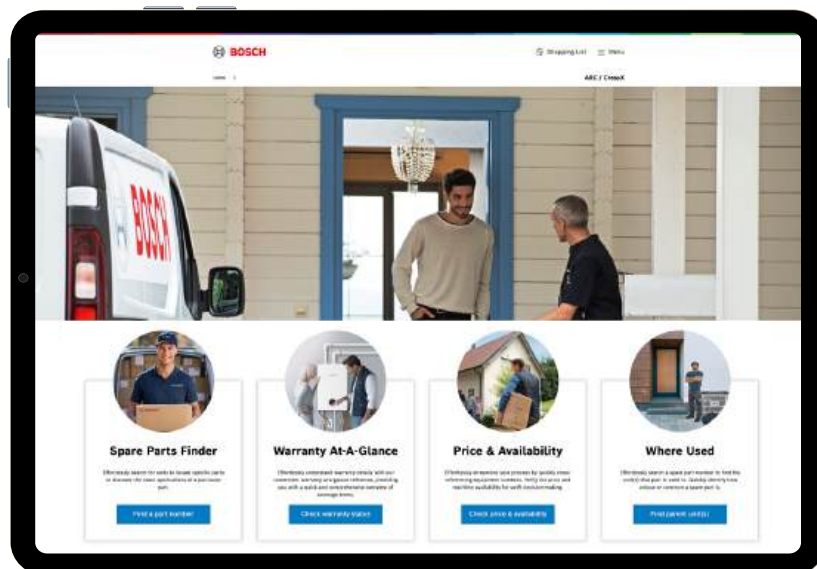
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Built for Pros Powered by Bosch

Grow Your Business with Exclusive Tools,
Rewards & Support from Bosch.



BOSCH

Home Comfort PRO

Bosch is proud to offer contractors a powerful partnership through the Home Comfort PRO Program. Designed to help you grow, manage, and streamline your HVAC business, this FREE program gives you access to a world of benefits; marketing support, lead generation tools, product rewards, and more. Whether you're just getting started or looking to take your business to the next level, Bosch is here to help you succeed. Join now and get rewarded for doing what you already do best.

By choosing Bosch, you represent one of the largest HVAC brands in the market with over 100 years of industry expertise. Join our team of Professional dealers to gain access to rewards, exclusive sales and marketing tools, technical support, and more.

Register for your FREE Account!

Join the Bosch Home Comfort Program Today!



<https://scnv.io/NfCc>



Earn Points for Every Product Registration

Redeem for Bosch gear, apparel, tools and gift cards!



Access the Bosch Partner Portal

Register products, track rewards, manage your business, and more—on the go.



Seamless Onboarding & Team Management

Easily set up your company profile, invite employees, and assign roles, all from one platform.



Get Found by New Customers

Qualify for Bosch's Installer Locator and Lead Management Tool.



Enjoy Extended Warranty & Priority Support

Platinum PROs earn a 1-year extended parts warranty on every registered install.



Join the Growth Rally Program

Hit your targets and watch your points multiply.



Bosch Marketing Collateral

Promote your business with downloadable assets and product images.



Track Tier Status & Business Performance

Silver, Gold, and Platinum levels with increasing rewards and visibility.

About Bosch

Bosch Home Comfort Group in North America

The Bosch Home Comfort Group is a global provider of efficient heating, ventilation, and air conditioning (HVAC) solutions with an innovative product portfolio adapted to regional needs. Following its landmark strategic acquisition in the residential and light commercial HVAC business in August 2025, the company unites a comprehensive portfolio of global and regional brands, including Bosch, Buderus, Hitachi, and YORK®. The Bosch Home Comfort Group employs more than 25,000 people worldwide and has a strong market presence in America, Asia, and Europe / Middle East / Africa, with a global network of 33 production sites and 26 development centers (including minority interests). With the acquisition, the Bosch Home Comfort Group almost doubles in size to more than eight billion euros in sales. For more information, visit www.bosch-homecomfortgroup.com and www.bosch-homecomfort.us

Bosch Group

The Bosch Group is a leading global supplier of technology and services in the areas of Automotive, Industrial Technology, Consumer Goods and Building Technology. The company was founded in Stuttgart, Germany, in 1886 and presently has more than 440 subsidiaries and is represented in over 150 countries.

In the U.S., Canada and Mexico, the Bosch Group manufactures and markets automotive original equipment and aftermarket solutions, industrial drives and control technology, power tools, security and communication systems, packaging technology, home comfort solutions, household appliances and software solutions. The Bosch Group's products and services are designed to improving quality of life by providing innovative and beneficial solutions. In this way, the company offers technology worldwide that is Invented for life. Additional information is available online at www.bosch.com



Bosch Home Comfort Group

Watertown, MA | Londonderry, NH | Ft. Lauderdale, FL

General Inquiries: 1-866-642-3198

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