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Wild Beef Returns Policy

Returns Statement

Our policy lasts 30 days. If 30 days have gone by since your purchase, unfortunately we can't offer you a refund or exchange. To be eligible for a return, your item must be unused and in the same condition that you received it. It must also be in the original packaging. Several types of goods are exempt from being returned. Perishable goods such as fresh produce including meat, poultry, dairy and eggs cannot be returned. To complete your return, we require a receipt or proof of purchase. Once your return is received and inspected, we will send you an email to notify you that we have received your returned item. We will also notify you of the approval or rejection of your refund. If you are approved, then your refund will be processed, and a credit will automatically be applied to your credit card or original method of payment, within a certain amount of days. Only regular priced items may be refunded, unfortunately sale items cannot be refunded. Shipping costs are non-refundable. If you receive a refund, the cost of shipping will be deducted from your refund. We only replace items if they are defective or damaged. If you need to exchange an item please send us an email at shop@wildbeef.co.uk

Right to Cancel Statement

Cancellation within 72 hours of placing the order will be accepted.

Complaints Handling Policy

If you have any questions or complaints about the goods, please contact us.