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## **Veg in a Box Returns Policy**

### **Returns Statement**

If your order is incorrect or damaged, or you are not completely satisfied with any products you receive, please call or email us and we'll do our best to rectify any problems as quickly as possible. If the products received are defective or damaged we will offer a replacement or a full refund (including postage costs). Please note that goods must be returned before the Use By date.

### **Right To Cancel Statement**

You have a right to cancel any order placed with us before the order is processed and dispatched. If the order has already been processed and dispatch we will be unable to cancel the order.

### **Complaints Handling Policy**

If you have any questions or complaints about the goods, please contact us.

### **Additional Delivery Terms & Conditions**

Dispatch times may vary according to availability and subject to any delays resulting from postal delays or force majeure for which we will not be responsible.