



Tel: 01556 504525

Email: info@sulwathbrewers.co.uk

Sulwath Brewers Returns Policy

Returns Statement

Returns: Customers have up to 7 days after the goods dispatch date in which to request a return and refund. Before returning any product(s) please contact us via email or telephone. This excludes postage and any goods which have been opened.

Right To Cancel Statement

You have the right to cancel any order made, unless the order has already been processed and dispatched in which case we will be unable to cancel the order.

Complaints Handling Policy

Please contact us.

Additional Delivery Terms & Conditions

Following receipt and clearance of payment, all purchase(s) will be posted within five working days. All parcels are dispatched via a method which must be signed for upon receipt (ensuring we can confirm the parcel was received by the customer).

Alcohol Statement

We will not sell to anyone who is not 18 years of age or over, as the law requires. By placing an order you confirm that you are at least 18 years old. If you are buying a product/s as a gift - the recipient must also be over 18 years old. If our couriers are in any doubt about the age of the recipient on delivery, they will request some form of ID. If the person receiving the order is unable to produce appropriate ID, unfortunately our couriers will be unable to leave the products.