



Tel: 01763 849739

Email: orders@pinkstergin.com

Pinkster Returns Policy

Returns Statement

If you are unhappy with products purchased which are not faulty, we will happily refund your money, or exchange the products if you inform us within 7 days after the day following the delivery of the goods. In this event, the products must be returned to us in good condition. We will make reimbursements within 30 days of cancellation. Any product returned must be within its original packaging. (Unfortunately, we cannot pay for the delivery charge of unwanted products.) However, if any products that we send to you are faulty or damaged we will replace them or reimburse you for the expense, including the cost of delivery, if you prefer. If products are faulty or damaged, we require that you tell us within a reasonable time of receipt of the products. All refunds and reimbursements will be paid within 30 days of your notifying us of your wish to return the products. Any product returned must be adequately packed to avoid any possible damage.

Right to Cancel Statement

You have the right to cancel any order made, unless the order has already been processed and dispatched in which case we will be unable to cancel the order.

Complaints Handling Policy

Please contact us.

Alcohol Statement

We can only sell alcohol products to those over the age of 18. By placing an order, you confirm that you are at least 18 years of age and the minimum legal age for purchasing alcohol in your country of residence.