

Tel: 0207 739 8181

Email: customercare@organicdeliverycompany.co.uk

The Organic Delivery Company Returns Policy

Returns Statement

We make the greatest effort to ensure that your goods are of satisfactory quality. If you are not satisfied with the quality of your order please contact customer care, if necessary we will examine the products and replace or refund if found to be defective or not of satisfactory quality.

Right to Cancel Statement

You can only cancel your order before the published cut off date/time at www.organicdeliverycompany.co.uk. This is because we mostly buy our goods to order. In the case of non-perishable goods you have the right to cancel the order up to the 7th working day after the date of delivery by emailing or telephone our customer care dept.

Complaints Handling Policy

Please contact us.