

Tel: 01845 501168 Email: info@herbfed.co.uk

Herb Fed Returns Policy

Returns Statement

It goes without saying if you are unsatisfied with a product, please do contact us and we will resolve the matter.

<u>Right To Cancel Statement</u>

You have the right to cancel any order made, unless the order has already been processed and dispatched in which case we will be unable to cancel the order.

Complaints Handling Policy

Please contact info@herbfed.co.uk or call us on 01845 501168

Additional Delivery Terms & Conditions

We can't give you an exact time for delivery, but send all packages on a pre-midday service. Your poultry is securely sealed in an insulated box, packed with ice to ensure it arrives in fresh and beautiful condition. If your bird does not arrive please contact us and we will track it down for you – 01845 501168