

Tel: 01539 436614

Email: info@hawksheadrelish.com

# **Hawkshead Relish Returns Policy**

#### **Returns Statement**

We will accept any goods returned unopened and undamaged for a full refund. In the unlikely event that you have a fault with any of our products please contact the office on 015394 36614 immediately. Retain the jar or item and make a note of the batch number – all our products are handmade and may differ slightly from batch to batch.

# **Right To Cancel Statement**

You have the right to cancel any order made, unless the order has already been processed and dispatched in which case we will be unable to cancel the order.

## **Complaints Handling Policy**

Please contact us.

## **Additional Delivery Terms & Conditions**

Dispatch times may vary according to availability and subject to any delays resulting from postal delays or force majeure for which we will not be responsible.