

Tel: 07962 812528

Email: sharon@goat-meat.co.uk

Cockerham Boers Foods Returns Policy

Returns Statement

Meat products are not refundable. However, if there is a problem with your products on receipt please inform us ASAP so we are able to look into providing you with a replacement product from our next available batch.

Right To Cancel Statement

You normally have the right to cancel any order, conditional to informing us of your wish to cancel, prior to 14 days before your quoted delivery date. On occasion it may be possible to cancel up to 7 days before delivery. NO cancellations can be made after the order has been processed - 4 days before delivery.

Complaints Handling Policy

In the rare situation where you have a complaint about our products or service please do contact us directly by email to sharon@goat-meat.co.uk or 07962812528. We will do our best to resolve any situation promptly.