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a'Becketts Vineyard Returns Policy

Returns Statement

a'Beckett's Vineyard will ensure best endeavours so that the wines, ciders and apple juices will be of satisfactory quality and fit for their general purpose. If the wine, cider and apple juice is not stored in appropriate conditions after purchase it is likely that the wine will not be of satisfactory quality "the company" cannot be held responsible for the condition of the wine should the storage of the wine be established as not suitable. Other than as stated elsewhere within the terms and conditions of the a'Beckett's Vineyard website, all guarantees conditions, terms and undertakings, expressed or implied, whether by statute, common law, custom, trade usage, course of dealings or otherwise, in respect of the goods and services provided by us hereunder and hereby excluded to the fullest extent permitted by law, nothing in this agreement shall affect, exclude or limit your statutory rights as a consumer. Where goods are supplied to a business customer our liability in the event of a fault in the product or manufacturing process shall extend to no more than the individual unit price of the affected items. The Company shall not be liable for any subsequent losses including but not limited loss of profit or additional contribution that a business customer might obtain from onward sale of our products.

Right To Cancel Statement

Complaints Handling Policy

Please contact us.

Additional Delivery Terms & Conditions

Where delivery is made a'Beckett's Vineyard will not be held liable for late delivery or any losses or damages to the ordered product. If you are not at home when the delivery is made unless the courier has a redeliver option the goods will be left at the premises in the most appropriate place available to the courier that does not mean they would need to trespass upon the property.

Alcohol Statement

You must be aged 18 years old or over to purchase alcohol. All deliveries must be signed for by someone aged 18 year or over.