

Tel: 01524 805 035

orders@masterchefgiftcard.co.uk

MasterChef Aprons Returns Policy

Returns Statement

Our policy lasts 14 days. If 14 days have gone by since your purchase, unfortunately we can't offer you a refund or exchange. We aim to supply our products to the highest standard; if you are not happy with the quality of our products, we will refund your money within the 14 day period. We reserve the right to collect any product that is deemed unsatisfactory prior to issuing a refund. If you wish to return a MasterChef apron for any reason other than it not being of merchantable quality, you may do so at your own expense. We will refund the cost of the item as long as the item is returned to us in the same condition as when we sent it to you, and is within the 14 day period.

Right To Cancel Statement

You may cancel your order at any time up to 9am on the day of dispatch.

Complaints Handling Policy

We sincerely hope that you never have cause to complain about our service or products. If you are not entirely satisfied with our products, please telephone us on 0845 3703800 as soon as possible and we will do our best to resolve any issues that you may have.

Additional Delivery Terms & Conditions

We can dispatch to the whole of the UK usually via Royal Mail. Expect to receive your MasterChef apron 2-3 days after you place your order. The cost of delivery is included in the price.