



Tel: 01494 484 344

Email: sales@blossomssyrup.co.uk

Blossom's Syrup Returns Policy

Returns Policy

Our Returns Policy conforms to a Web Code of Practice - go to www.safebuy.org.uk for more information.

At Blossoms Syrup, we want you to be amazed every time you shop with us. Occasionally though, we know you may want to return items.

By law, customers in the European Union have the right to withdraw from the purchase of an item within seven working days of the day after the date the item is delivered. This is generally referred to as a 'cooling off' period. We regret that we cannot accept cancellations of contracts for the purchase where the item has been unsealed.

The Returns Procedure:

To cancel your purchase within the seven-day cooling-off period, please call 01494 484344 or email sales@blossomssyrup.co.uk giving the reason for the return.

Please follow these instructions:

Send the item back to the address on your invoice.

Complaints Handling Policy

If your order is incorrect or damaged, or you are not completely satisfied with any products you receive, please call or email us and we'll do our best to rectify any problems as quickly as possible. If the products received are defective or damaged we will offer a replacement or a full refund (including postage costs).