Tel: 01570 491138

Email: <u>info@marvelloussuperfood.co.uk</u>.



Rosamund & Ivy Returns Policy

How do I Return a Product?

We are proud of the quality of our products and personally check each and every order for quality and consistency, if however, your products arrive in an unsatisfactory condition, please return the unopened products to the returns address below within 14 days of receipt for a full refund or replacement.

Lost or Damaged Parcel

If you have any lost or missing products from your order then please contact us on: 01570 491138 or email us: info@marvelloussuperfood.co.uk.

Lost parcels must be reported within **14 days** of the order date - we will not be liable for any loss should you fail to inform us within this time frame.

If products are damaged in transit, we will gladly offer a refund or replacement. Products must be returned within **14 days** of receipt, in the received condition with a letter stating the problem.

We will not be liable for any damage if you fail to follow these guidelines.

Returns address:

Rosamond & Ivy 85 Bridge St Lampeter SA48 7AB