



Tel: 02033 717989

Email: brew@mazawattee-tea.com

Mazawattee Tea Return's Policy

Returns Statement:

Mazawattee Tea requires you to inspect the goods and in the event of faulty, damaged or incorrect goods being sent to you, you must notify Mazawattee promptly. Please provide proof of purchase. You will receive a full refund including the original postage and packaging charge by returning the faulty, damaged or incorrect goods to us within 30 days from the date of delivery of goods and providing payment has already been received.

Right to Cancel:

Mazawattee Tea hopes you are happy with any item purchased but if you are unhappy with your purchase please return it to us within 14 days from the date of delivery of the item. Mazawattee Tea ask that you exercise care by not removing packaging or seals while examining the item unless you are certain you intend to keep the item. In the event that an item is not in a saleable condition and not in its original undamaged packaging, we shall not permit that item to be returned nor shall we refund the cost of this item to you. Return delivery charges will only be refunded in the event of faulty, damaged or incorrect items being sent to you.

Complaint Handling:

Please contact brew@mazawattee-tea.com or call us on 02033717989