

# INTERVINO

Tel: 01507 602101

Email: [Customerservices@intervino.co.uk](mailto:Customerservices@intervino.co.uk)

## **Intervino Returns Policy**

### **Returns Statement:**

Subject to any specific warranties those implied by law, Intervino do not offer any warranty or guarantee on our Product(s). You should inspect the Product(s) when you receive them for defects or damage. If you find a defect or damage you must tell us as soon as possible and Intervino will arrange for their return to our Customer Service Centre, at no cost to you. If you would prefer repair or replacement of the Product(s) please contact Intervino and they will replace the item at no extra charge to you where this is reasonably practicable. In addition, Intervino will refund the cost of the return of the item to us by you. Nothing in this section affects your legal rights.

### **Example Right to Cancel:**

If Intervino have not delivered the Product(s) within 7 days of the Contract or any other date that they have agreed with you then you may cancel the Contract and they will refund any money paid by you.

Intervino can only deliver Product(s) to addresses within the United Kingdom.

### **Complaint Handling:**

Please contact [Customerservices@intervino.co.uk](mailto:Customerservices@intervino.co.uk) or call Intervino on 01507 602101