

Bramblebee Farm's Returns Statement

Bramblebee Farms
Online Butcher & Grazier

Email: paul@bramblebeefarms.co.uk

Tel: 07800 884571

The Bramblebee Farm Returns Policy

We'd like you to be happy with everything you purchase from Bramblebee Farms. In the unlikely event you are unsatisfied with your goods, please email us at paul@bramblebeefarms.co.uk or call us on 07800 884571.

If the products received are defective or damaged we will offer a replacement or a refund. Please note that goods must be returned before the use by date.

Right To Cancel Statement:

You have the right to cancel the order made, unless the order has already been processed and dispatched in which we will be unable to cancel the order.

Complaints Handling Policy:

We sincerely hope that you never have cause to complain about our service or products. However, if you do, please call or email us. We will try to acknowledge your complaint within 1 working day, and say how we propose to resolve it within 5 working days.