



Tel: 01588 650119

Email: enquiries@willogame.co.uk

WilloGame's Return and Cancellation Policy

The buyer may cancel or amend any order for goods up to the point of midday one day before delivery and any payments made by the buyer shall be refunded in full within 30 days.

To cancel or amend an order please call +44 (0) 1588 650119 between 9am and 5pm or email enquiries@willogame.co.uk

Where a claim of defect or damage is made, the goods may have to be returned by the buyer to the supplier within the best before date or use by date on the product. The buyer shall be entitled to a replacement or full refund (including delivery costs) plus any return postal charges if the goods are in fact defective and / or need to be returned.

Where returned Goods are found to be damaged due to the buyer's fault the buyer will be liable for the cost of remedying such damage.