Signature TAILWINS® Rewards Program Rules

Effective: October 20, 2026

1. About these Program Rules

These TAILWINS Program Rules ("Program Rules") govern Points, Stars, Membership Tiers, Tier benefits, Qualifying Transactions, Qualifying Actions, and Tier-based Points expiration windows for the Signature TAILWINS® Rewards Program. These Program Rules are incorporated by reference into, and form part of, the TAILWINS Terms and Conditions ("Terms and Conditions" or "Terms"). Capitalized terms used but not defined in these Program Rules have the meanings given to them in the Terms and Conditions. Signature may update these Program Rules at any time, in whole or in part, without amending the Terms and Conditions. In the event of a conflict between these Program Rules and the Terms and Conditions, the following order controls: (1) the Terms and Conditions; (2) promotion-specific terms for an applicable promotion; and (3) the Program Rules. All Member data is handled according to the Signature Aviation Privacy Policy.

2. Two currencies: Points and Stars

Eligibility requirements for Members are set out in the Terms and Conditions. Only individuals who meet those requirements may enroll in or participate in TAILWINS. TAILWINS has two separate rewards balances: Points and Stars. Points and Stars serve different purposes, are tracked separately, and cannot be exchanged, combined, or converted into one another.

Stars are used only to determine Membership Tier. Stars have no cash value, cannot be redeemed for Rewards, and do not increase or decrease a Member's Points balance.

Points have redemption value and may be redeemed for Rewards. Earning or redeeming Points does not affect a Member's Stars balance or Tier status.

Except as described below, Points and Stars operate independently. For example, earning Points through fuel purchases, or redeeming Points for Rewards, will not change a Member's Tier status. Similarly, reaching a higher Tier, such as Ace or Legend, will not change the number of Points in a Member's account. However, higher Tiers may give Members access to better redemption options or other enhanced benefits when using Points.

All Members who earn Points are automatically placed in the Aviator Tier, which is the entry-level Stars Tier. A Member's Tier also determines the inactivity period that applies before Points expire or reset.

The below chart provides a brief overview of Points and Stars:

	Points	Stars
What it is	Redemption currency	Tier qualification currency
How you earn it	Qualifying Transactions for fuel purchases, as set out in Section 3 below	Qualifying Actions, as set out in Section 3 below

What it does	Redeem for Rewards in the TAILWINS Online Catalog	Drives Tier qualification, together with the Qualifying Actions in Section 5.1
Can it be redeemed?	Yes	No. Stars have no cash or redemption value
When is it earned?	On or after your enrollment date after the Qualifying Transaction has occurred.	On or after your enrollment date after the Qualifying Action has been completed.
When it expires	On inactivity, based on your tier (Section 6)	Balance resets to zero every December 31 (Section 5.2)

3. Earning Points

Members may earn two types of Points: Base Points and Bonus Points, both based on transactions for which you are physically present and flying the aircraft being serviced or as described in Section 3.2.2 below for Vision Reservations. Base Points are earned on Qualifying Transactions for fuel purchases and eligible Signature handling charges. Bonus Points are additional Points that may be earned when a Qualifying Transaction satisfies specific bonus criteria, as described below.

3.1 Base Points

Members earn Base Points on Q**ualifying Transactions for fuel** and **Signature handling charges** at participating Signature FBOs as follows:

Purchases	Base Points Earned
Jet A	100 points per full 100 gallons
Sustainable Aviation Fuel (SAF)	200 points per full 100 gallons
Avgas	10 points per gallon, from the first gallon
Handling	1 point per dollar

Jet A and SAF earn Points only in full 100-gallon increments; partial increments earn no Points. For example, a 99-gallon Jet A purchase earns 0 Points, a 100-gallon purchase earns 100 Points, and a 199-gallon purchase earns 100 Points.

Avgas earns per gallon with no minimum.

Signature handling charges earn one (1) Point per U.S. dollar spent.

Points are earned on each Qualifying Transaction that applies to the transaction (for example, a Member could earn points for both a fuel purchase and ground handling, which count as separate Qualifying Transactions).

3.2 Jet A and SAF fuel purchase Bonus Points

3.2.1 Qualifying Transaction in 100-Gallon Increment(s):

Bonus Type	Bonus Points	How to earn it
Bravo	+100 per 100-gallon increment	Qualifying Transaction for fuel into a Bravo-enrolled aircraft
Smart Pay	+100 per 100-gallon increment	Pay with your Signature Pay credit card
Vision Reservation	+100 per 100-gallon increment	Reserve on the Signature website at least 24 hours before arrival/departure

Bonus Points are earned in addition to Base Points and are awarded only when the applicable bonus requirements are met. **Unless expressly stated otherwise, Bonus Points apply only to Qualifying Transactions for Jet A or SAF fuel and are calculated on full 100-gallon increments.**

3.2.2 Top Off the Tank Bonus Points

For each single Qualifying Transaction for Jet A or SAF fuel, the portion of the purchase that exceeds the applicable gallon threshold for the aircraft size category earns two times (2x) Base Points, in addition to the Base Points earned on the fuel below the threshold.

Aircraft Class	Maximum Takeoff Weight	Base Points 100 pts / 100 gallons	Top Off Bonus 2x Base Points · 200 pts / 100 gallons
Small Aircraft	Up to 23,000 lbs	**First 500 gallons**	**Starting at 600 gallons**
Mid-Size Aircraft	23,001 to 53,000 lbs	**First 1,000 gallons**	**Starting at 1,100 gallons**
Large Aircraft	Over 53,000 lbs	**First 2,500 gallons**	**Starting at 2,600 gallons**

For example, a 700-gallon Jet A transaction on a Small aircraft earns Base Points on the first 500 gallons and 2x Base Points on the 200 gallons above the threshold. **Unless expressly stated otherwise, Top off the Tank Bonus Points apply only to Qualifying Actions for** Jet A and SAF fuel purchases.

Aircraft size categories are determined by maximum takeoff weight (MTOW):

3.2.3 Bravo, Smart Pay, and Vision Reservations Bonus Points

In addition to Base Points, Members may earn Bonus Points on Jet A and SAF fuel purchases if the purchase is for a Bravo-enrolled aircraft, if the Member pays with a Signature Pay credit card, or if the Member makes a reservation on the Signature website at least 24 hours before arrival or departure. The Bravo, Smart Pay, and Vision Reservation bonuses may be combined on a single Qualifying Transaction.

4. Earning Stars

In addition to earning Points, Members may earn Stars by completing one or more of the qualifying actions set forth in the chart below ("Qualifying Actions"). Stars are earned for each Qualifying Action or transaction and may be updated by Signature from time to time.

Qualifying Action	Stars

Vision reservation made on the Signature website at least 24 hours before arrival or departure	+150
Fuel purchase paid with Smart Pay (Signature Pay credit card or Signature Pay debit card)	+150
Completing a TAILWINS survey (no limit on the number of surveys)	+50
Fuel purchase, Jet A or Avgas (all Members)	+50
Bravo or Resident Premier bonus on a Jet A or Avgas fuel purchase (added on the same transaction)	+50
Fuel purchase, SAF (no Bravo or Resident Premier bonus applies)	+50
First fuel uplift at a Signature FBO you have not fueled at before (all Members)	+25
Bravo or Resident Premier bonus on a first uplift at a new Signature FBO (added on the same transaction)	+25
Paid hangar service at a Signature FBO (per paid hangar transaction)	+25

The Bravo and Resident Premier bonuses cannot be combined with each other: a single transaction earns at most one operator bonus. Additional Star-earning actions may be introduced at any time, including through promotions. All purchases must be made at a participating Signature FBO.

5. Membership Tiers

5.1 Tiers and thresholds

Members use Stars to qualify for higher Membership Tiers. To reach Ace or Legend, a Member must satisfy both the applicable Star threshold and the required Qualifying Actions for that Tier during the qualification year. TAILWINS has three Membership Tiers:

Tier	Stars required	When it activates
Aviator	0 (entry tier, default)	Within 72 hours after satisfying all enrollment requirements. All Members start here.
Ace	2,000 Stars	Immediately, on the day all requirements are met
Legend	5,000 Stars	Immediately, on the day all requirements are met

In addition to the Star threshold, the following Qualifying Actions are required for each tier:

Qualification action	Ace	Legend
Subscribe to travel alerts	Required	Required
Subscribe to emails	Required	Required
Submit a survey	Required	Required
Complete your full profile	Not required	Required
Link your company in your profile	Not required	Required

Aviator has no Star or action requirements; all Members start there at enrollment.

5.2 Qualification year and annual Star reset

Tier qualification is based on the Stars a Member earns during the applicable qualification year. Except for the launch-year exception below, each qualification year runs from January 1 through December 31.
Stars do not carry over from one qualification year to the next. A Member's Star balance resets to zero on December 31 each year, and Stars earned in prior years do not count toward qualification in a later year.
A Star reset does not automatically reset a Member's tier. Tier status is governed by the validity rules in Section 5.3.

Launch-year exception. Because TAILWINS launches on October 20, 2026, Stars will not reset on December 31, 2026. Instead, Stars earned from October 20, 2026 through December 31, 2027 will count toward one extended first qualification period. The first annual Star reset will occur on December 31, 2027.

Any Tier earned during this extended first qualification period will remain valid under the Tier validity rule in Section 5.3. For example, a Member who reaches Ace or Legend during the launch period will keep that Tier through December 31, 2028.

5.3 Tier validity: the +1 year rule

The highest Tier a Member reaches in a year remains valid for the rest of that year and all of the following calendar year, unless Section 5.6 applies.

For example, if a Member reaches Legend at any time in 2027, the Member will keep Legend status through December 31, 2028, even if the Member earns fewer Stars in 2028.

5.4 No mid-year downgrades

A Member's Tier generally will not decrease during a calendar year, except as described in Section 5.6. Tier downgrades are reviewed only on January 1.

On January 1, a Member's Tier for the new year is based on the highest Tier the Member qualified for during the prior calendar year. If the Member did not qualify for Ace or Legend during that year, the Member will return to Aviator.

5.5 Upgrades are immediate

A Member moves to a higher Tier as soon as the Member satisfies both the required Star threshold and the required Qualifying Actions for that Tier. The new Tier, including its benefits and applicable Points expiration window, begins that same day.

5.6 Transaction reversals

If a transaction is reversed, the Stars earned from that transaction will be removed from the Member's Star balance. If the adjusted Star balance no longer supports the Member's current Tier, the Member's Tier will automatically revert to the Tier supported by the adjusted balance.

Any Points associated with a reversed transaction are adjusted separately. Because Points and Stars are separate currencies, a Points adjustment does not affect Tier status.

6. Tier benefits

Members who earn Stars may receive Tier-based benefits, as shown below.

Benefit	Aviator	Ace	Legend
Crew car priority	Priority over non-members	Preferred priority	First priority
Redemption value	Base	Boosted	Up to 30% more
Points expiration window	6 months	12 months	24 months

In addition to the benefits listed above, higher Tiers may unlock access to a broader and more valuable selection of offers throughout the year. These may include a richer catalog of Rewards, better or exclusive discounts, entry into draws and sweepstakes, members-only promotions, and early or first access to limited earning opportunities. The specific offers available, the Tiers eligible for each offer, and the steps required to participate will be announced when each offer is introduced. Each draw, sweepstakes, promotion, discount, or other offer will be governed by its own official rules or promotion-specific terms, published with the offer, including any applicable eligibility and entry requirements.

7. Points expiration by Tier

Although Points and Stars are separate currencies, a Member's Tier can affect the value and flexibility of the benefits available when redeeming Points. Higher Tiers may provide access to more valuable redemption options, broader Rewards selections, better discounts, or other enhanced benefits.

Points do not expire on a fixed calendar date. Points expire only if a Member's Account remains inactive for longer than the inactivity window that applies to the Member's Tier. An Account is inactive when no Qualifying Transaction has posted to the Account during the applicable window. Each Qualifying Transaction resets the inactivity clock.

The inactivity window is measured on a rolling basis from the date of the Member's most recent Qualifying Transaction. If a Member's Points expire, the Member forfeits the full Points balance.

Tier	Inactivity window
Aviator	6 months
Ace	12 months
Legend	24 months

When a Member moves to a higher Tier, the Member's Points immediately receive the longer inactivity window for that new Tier. If a Member moves to a lower Tier on January 1, the shorter inactivity window for the new Tier applies beginning on that date, measured from the Member's most recent Qualifying Transaction.

8. Transition to the new TAILWINS

On October 20, 2026, all existing TAILWINS Members will be automatically enrolled in the new TAILWINS program. Each Member's existing Points balance will carry over in full.

All Members will begin at the Aviator Tier with a Star balance of zero. Under the launch-year exception in Section 5.2, Stars earned from October 20, 2026 will not reset on December 31, 2026. Instead, those Stars will continue to count toward Tier qualification through December 31, 2027.

For purposes of Points expiration, inactivity will continue to be measured from the Member's most recent Qualifying Transaction, including transactions that occurred before October 20, 2026.

9. Promotions

Signature offers promotions several times a year that provide additional opportunities to earn Points, Stars, or both. Each promotion is governed by its own promotion-specific terms and conditions, published with the promotion, covering eligibility, enrollment (if any), dates, and Qualifying Transactions. Promotion-specific terms are incorporated into the Terms for the duration of the promotion.

10. Changes to these Program Rules

Signature may amend, replace, or withdraw these Program Rules at any time, as described in the Terms. Changes may include updates to Star values, Qualifying Transactions, Qualifying Actions, Tier thresholds, Tier benefits, Points expiration windows, or any other aspect of the Program. These Rules will terminate upon termination of the Program.

The current version of the Program Rules will be available on the TAILWINS pages of signatureaviation.com. A Member's continued participation in TAILWINS after any update constitutes acceptance of the Program Rules then in effect.