

# Limited Warranty

## STATEMENT OF LIMITED WARRANTY

This warranty is given by The Lincoln Electric Company (Australia) Pty Ltd ("Lincoln Electric"), 35 Bryant St, Padstow NSW 2211, Tel: 1300 LINCOLN (1300 546 265).

Under this warranty, Lincoln Electric® warrants all new machinery and equipment ("goods") manufactured by Lincoln Electric® against defects in workmanship and material subject to certain limitations hereinafter provided.

The benefits to the purchaser given by this warranty are in addition to other rights and remedies of the purchaser under a law in relation to the goods. **Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.**

This warranty is void if Lincoln Electric or Lincoln Electric's Authorised Service Facility finds that the equipment has been subjected to improper installation, improper care or abnormal operations. Further, this warranty does not apply to:

- cable wear and consequential damage resulting from cable wear due to flexing and abrasion. The purchaser is responsible for routine inspection of cables for possible wear and to remedy the issue prior to cable failure;
- engines and engine accessories;
- any batteries supplied with the goods;
- repairs done to the goods and undertaken by the purchaser outside Lincoln Electric's premises without written authority from Lincoln Electric obtained prior to any such repair; or
- any damage or failure of the goods as a result of normal wear and tear or the neglect misuse abuse or failure to properly service goods by any purchaser.

## PERIOD OF WARRANTY "LINCOLN ELECTRIC BRANDED GOODS"

Lincoln Electric will assume both the parts and labour expense of correcting defects during this warranty period. All warranty periods under this warranty start from the date of purchase from a Lincoln Electric Authorised Distributor or Lincoln Electric Authorised Service Facility to the original end user or from the date of manufacture if proof of purchase is not available and are as follows:

### Three Years

- All Lincoln Electric® welding machines, wire feeders and plasma cutting machines unless listed in 1 Year or Two Years

### Two Years

- All Invertec® Tomahawk® Welders & Plasmas machines unless listed below (exclude V350, TPX, TX, SX & ASPECT Models which are 3 years)
- VIKING™ Helmets (Electronic ADF Lens Only).

### One Year

- VRTEX™ 360 Virtual Reality Welder Trainer (not including items listed under 90 day warranty)
- Kjellberg Plasma Cutting Equipment.
- Fanuc Robotic Equipment.
- Genesis Systems Group Equipment.
- Torchmate Cutting Systems
- Weld Engineering Flux Recovery Equipment.
- Binzel Robotic Cleaning Stations & Associated Equipment.
- PCA Profile Cutting Machines.
- All water coolers (internal and external).
- Arc welding and cutting robots and robotic controllers.
- All stick electrodes, welding wires and fluxes.
- All Environmental Systems equipment, including portable units, central units and accessories. (Does not include consumable items listed under 30-day warranty).
- All welding and cutting accessories including wire feed modules, undercarriages, field installed options that are sold separately, unattached options, welding supplies, standard accessory sets, replacement parts. (Does not include expendable parts and guns/torches listed under 90 and 30 day warranties).

### 90 Days

- All Gun and Cable Assemblies (manufactured by Lincoln Electric®) and Spool guns.
- All MIG, TIG and Plasma Torches.
- All "Pro Torch" TIG Torches.
- VRTEX™ 360 Guns and VR Helmet

### 30 Days

- All consumable items that may be used with the environmental systems described above. This includes hoses, filters, belts and hose adapters.
- Expendable Parts - Lincoln Electric® is not responsible for the replacement of any expendable part that is required due to normal wear.

## PERIOD OF WARRANTY "POWERCRAFT BRANDED GOODS"

Lincoln Electric will assume both the parts and labour expense of correcting defects during this warranty period. All warranty periods under this warranty start from the date of purchase from a Lincoln Electric Authorised Distributor or Lincoln Electric Authorised Service Facility to the original end user or from the date of manufacture if proof of purchase is not available and are as follows:

### Three Year Limited Warranty\*

- All PowerCRAFT® welding power sources, wire feeders and plasma cutting machines with a Code number 76205 or higher.

\*

PowerCRAFT welding power sources	Parts	Labour
Original main transformer, inductors, rectifiers	3 year	2 year
Original printed circuit boards	2 year	1 year
All other circuits and components including, but not limited to, relays, switches, contactors, solenoids, fans and electric motors	1 year	1 year

### One Year

- All PowerCRAFT™ Welding power sources with a Code number lower than 76205.
- All welding and cutting accessories including wire feed modules, undercarriages, field installed options that are sold separately, unattached options, welding supplies, standard accessory sets, replacement parts. (Does not include expendable parts and guns/ torches listed under 90 and 30 day warranties).
- PowerCRAFT™ Welding Helmet (Electronic ADF Lens Only).

### 90 Days

- All MIG, TIG and Plasma Torches.

### 30 Days

- Expendable Parts - Lincoln Electric® is not responsible for the replacement of any expendable part that is required due to normal wear.

## WARRANTY CLAIM PROCESS

The purchaser must contact Lincoln Electric (see contact details above) within the applicable warranty period about any defect claimed under this warranty. Lincoln Electric may direct the purchaser to one of Lincoln Electric's Authorised Service Facilities. Determination of warranty on welding and cutting equipment will be made by Lincoln Electric or one of Lincoln Electric's Authorised Service Facilities as directed by Lincoln Electric. At Lincoln Electric's request, the purchaser must return, to Lincoln Electric or Lincoln Electric's Authorised Service Facility, at the purchaser's cost, any goods claimed defective under this warranty, or permit Lincoln Electric or Lincoln Electric's Authorised Service Facility to inspect the goods at the purchaser's premises.

Lincoln Electric may at its absolute discretion repair or replace the goods at its own premises or at such other premises as Lincoln Electric may designate provided that all freight charges to and from Lincoln Electric's premises or such other premises as Lincoln Electric® may designate shall be paid by the purchaser.

If Lincoln Electric or Lincoln Electric's Authorised Service Facility confirms the existence of a defect covered by this warranty; the defect will be corrected by repair or replacement at Lincoln Electric's option.

## CUSTOMER ASSISTANCE POLICY

Lincoln Electric® business is manufacturing and selling high quality welding equipment, consumables, and cutting equipment. Our challenge is to meet the needs of our customers and to exceed their expectations. On occasion, purchasers may ask Lincoln Electric® for advice or information about their use of our products. We respond to our customers based on the best information in our possession at that time. Lincoln Electric® is not in a position to warrant or guarantee such advice and to the extent permitted by law assumes no liability, with respect to such information or advice. As a matter of practical consideration, we also cannot assume any responsibility for updating or correcting any such information or advice once it has been given. The provision of information or advice does not create, expand or alter this warranty. Lincoln Electric® is a responsive manufacturer, but the selection and use of specific products sold by Lincoln Electric® is solely within the control of, and remains the sole responsibility of the customer. Many variables beyond the control of Lincoln Electric® affect the results obtained in applying this type of fabrication methods and service requirements.