

Quality Policy Statement

The continuing policy of KGJ Price (Railway Contractors) Ltd., is to provide high quality products and a professional and efficient service to ensure customer satisfaction as well as statutory and regulatory compliance. This achievement will result in securing efficiency, a strong customer focus and enhancement of long-term sustainability and profitability within the organisation.

KGJ Price (Railway Contractors) Ltd., aims to provide defect free goods and services to its customers on time and within budget.

The management team will show leadership and commitment and bear the responsibility for establishing, implementing, integrating and maintaining the quality management system in a commitment to satisfy the requirements of the international standard ISO 9001:2015.

KGJ Price (Railway Contractors) Ltd., undertakes to ensure sufficient resources are made available to achieve this and ensure through communication, engagement, practical example and training that quality is the aim of all members of the organisation.

Through direction and support, each employee will have a proper understanding of the importance of the quality management system, their responsibility in contributing to its effectiveness and its direct relevance to the success of the organisation.

Equally every employee is responsible for and will be trained to perform the duties required by their specific role within the organisation.

The organisation has a policy of promoting continual improvement and setting of quality objectives in line with the framework laid down within the ISO 9001:2015 standard. These objectives will address the risks and opportunities within the organisation as determined by top management.

Management is committed to:

- Developing and improving the Quality System
- Continually improving the effectiveness of the Quality System
- Ensuring the availability of resources.
- Ensuring that customer needs and expectations are determined and fulfilled with the aim of achieving customer satisfaction
- Communicating throughout the Company the importance of meeting customer needs and legal requirements
- Establishing the Quality Policy and its objectives
- Ensuring that management review meetings set and review the quality objectives, and report on the Internal Audit results as a means of monitoring and measuring the process and effectiveness of the Quality System

We hereby certify that the quality policy, quality management system manual and operating procedures manual accurately describe the quality management system in use within the organisation to meet the requirements of the international standard ISO 9001:2015.

The Company complies with all UK and EU legislation and regulations specifically to its business activities.

The quality management system will be monitored, measured, evaluated and enhanced regularly under top management responsibility, with regular reporting and communication of the status and effectiveness at all levels.

This policy will be reviewed as necessary at periods not exceeding 12-months

Signed:



Position:

DIRECTOR

Date:

14/4/2023

KGJP QAL POL 00001	Issue: 3	Authorised	BE
Quality Policy	14/04/23	Approved	MH