



**CALDWELL PENN**

chartered accountants • chartered tax advisers

# Tax Investigation Fee Protection Policy FAQs

In partnership with



**Croner-i**  
**Taxwise-protect**

## What is the tax investigation fee protection policy?

It is an insurance backed service which protects you from accountancy fees associated in dealing with any HMRC enquiry or dispute.

## Why would I be investigated?

There is no definitive answer as to why, but there are a lot of possibilities; filing a late return, errors that require correction, dealing with cash, HMRC receive a tip off, working in a targeted business sector, to name a few.

The revenue's 'snooper computer' collates data from banks, Land Registry records, Visa and MasterCard transactions, DVLA, council tax, VAT registration documents, Airbnb, and believe it or not even your social media profiles.

A common misconception is that a mistake has been made but that is rarely the case. **Random enquiries can and do happen.**

## How much does an enquiry cost?

The cost of an enquiry will depend on the nature of the enquiry and the level of staff and time required to deal with the work. We would typically expect fees starting at £1,500+VAT to deal with a relatively simple enquiry but for more complex cases the fees could be upwards of £10,000+VAT.

## Does my business policy include directors, shareholders, and partners?

Yes, if Caldwell Penn are the appointed personal tax agent for shareholders, directors and partners, the business fee protection insurance policy will also cover these individuals.

## What does the tax investigation fee policy include?

Caldwell Penn is now insured with Croner-i Taxwise protect in respect of fees (up to £100,000) incurred representing you in the event of any compliance check, visit or investigation started by HMRC relating to:

- Corporation Tax Self-Assessment
- Income Tax Self-Assessment
- PAYE and P11D
- Capital Gains Tax
- National Insurance
- Construction Industry Scheme
- IR35
- Inheritance Tax
- VAT
- National Minimum Wage
- Gift Aid Legislation and Regulations
- Stamp Duty (including Land Tax)

## What is excluded?

The policy does not include any investigations relating to:

- Fraud
- Deliberate Omissions
- Criminal Prosecutions
- Tax, fines, penalties & interest due
- Tax Avoidance Schemes
- Enquiries commencing outside of the Period of Service
- Any tax matters for which Caldwell Penn does not act as your appointed tax agent

## Making a claim

In the event of any correspondence or communication from HMRC relating to a potential enquiry or dispute, please contact our team straight away. We will make a claim against the Policy and credit the proceeds against your liability for fees. You could be liable for fees not covered by the Policy.

*The insurance is arranged through Croner-i Limited who are regulated by the Financial Conduct Authority in respect of Insurance Mediation Services (Financial Services Register no. 951415) and underwritten by Irwell Insurance Company Limited (Financial Services Register no. 202897).*

*This document does not give full details of the cover provided. A condition of the arrangement with the insurers is that all claims must occur and be notified during the Period of Insurance. This service only applies to enquiries or disputes with HMRC, whose jurisdiction is within the United Kingdom of Great Britain and Northern Ireland excluding the Isle of Man and Channel Islands.*