

KGJ Price [Railway Contractors] are fully committed to a policy of quality management in the company and a philosophy of continual improvement in all its operations and quality management system. We recognise that adopting this approach gives us great commercial strength and that our commitment to a quality approach is not an optional extra. This helps us to satisfy any applicable customer or legal requirements.

Quality has been fundamental to KGJ Price [Railway Contractors] operations and we set annual quality objectives to help us succeed as we grow and mature. We want all our employees, contractors or sub-contractors to be committed to quality, to recognise its importance, and to act accordingly and we recognise that it is our responsibility to provide them with the means and the motivation to do so.

We shall not rest on our achievements but will continue to make quality a fundamental part of our policy, strategy and operations. We recognise that customers' expectations and perception of the quality of service we provide do not stand still and we are committed to continually improve the quality of the service we provide by meeting and wherever possible, exceeding those expectations.

This policy is communicated, understood and applied throughout the organisation and is made available to relevant interested parties.

Mervyn Harris



Director  
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