

SKU# 55542055 - D3954 Charcoal Birch

30 YEARS LIMITED RESIDENTIAL WARRANTY

5 YEARS LIMITED COMMERCIAL WARRANTY

Your Guarantee

SWISS KRONO AG grants to purchasers of SWISS KRONO AG laminate flooring, valid from date of purchase, an additional warranty on the abrasion resistance of the surface of SWISS KRONO AG laminate flooring. This warranty is in accordance with the following provisions. Your normal statutory rights are not affected:

Warranty conditions

SWISS KRONO AG laminate flooring needs to be, both before and during its installation, checked fully for any kind of defects. Once installed, the flooring panels are deemed to be of an acceptable quality. SWISS KRONO AG laminate flooring has to be installed in an expert manner, according to the installation instructions, in a dry area in accordance with its respective Utility Category. If installed in damp rooms SWISS KRONO AG laminate floor is not covered by the warranty. Affected areas on SWISS KRONO AG laminate floors have to be of an area that is at least 1 cm², and easy to identify. In particular, where the decorative layer has been rubbed off completely. Affected areas on the Plank edges caused either by inappropriate use or maintenance, or especially mechanical stress are not covered by the warranty. To make a claim under the Warranty, SWISS KRONO AG laminate flooring must have been treated according to the care instructions and regularly cleaned and maintained. Any warranty claims are to be submitted by the very latest within 30 days of the occurrence being noticed. This must be done in writing with the original proof of purchase. In order to assess the warranty claim, SWISS KRONO AG shall have the right to inspect the affected area on site.

Warranties

Once the claim on the Warranty is accepted, SWISS KRONO AG undertakes to offer replacement material for the affected area. If the affected Flooring is no longer available, the buyer may select a substitute equivalent product from the current range of SWISS KRONO AG. Given that there is an annual 10% use-related depreciation of the SWISS KRONO AG Laminate Flooring, SWISS KRONO AG will make the replacement of material, based on the corresponding annually reduced amount of the affected area. A liability for further or associated cost and damages, especially consequential - as with the installation, removal, transportation, and disposal of damaged flooring panels etc. - is excluded. This also applies to damages or compensation of any kind.