

## Warranty Information

**IMPORTANT:** Please keep your Proof of Purchase and User Manual in a safe place as these items will be required for warranty claim. Prior to making a warranty claim please read Trouble Shooting section.

If within 180 days of date of purchase the product fails due to defect, we will repair or replace free of charge. The warranty only applies to the original purchaser and is not transferable. The product must be returned to the seller with Proof of Purchase to be assessed at the purchaser's expense.

Warranties do not apply to normal wear and tear, damage, improper use, improper care, use of improper voltage or current, use contrary to operating instructions, improper disassembly, repair or alteration by any person other than our service personnel.

**USING THIS SYSTEM TO SPRAY ANYTHING BESIDES SPRAY TANNING SOLUTION VOIDS WARRANTY!**

**For all warranty claims please contact The Tanning Store at 866-446-1919**

## Safety Information

### DO NOT:

- Use spray guns to spray flammable substances.
- Clean with flammable solvents.
- Operate unit if fatigued or under the influence of drugs or alcohol.
- Allow children to play with unit.
- Use a 3 to 2 adapter or extension cord.
- Immerse unit in water or any other liquids.
- Expose unit to rain or inclement weather conditions.

### NEVER:

- Drop or insert any object into any opening on machine.
- Block airways of the unit
- Hold the power cord at plug connections to support power cord.
- Operate unit if cord or plug is damaged.

**Failure to observe proper electrical connections may result in electrical shock.**

### WARNING

**NEVER PLACE SPRAY TANNING UNIT NEAR BATH TUBS, SINKS, OR ANY AREAS THAT MAY CONTAIN WATER DO NOT SPRAY ANY TANNING SOLUTION INTO EYES.**

**IF SOLUTION IS SPRAYED INTO EYES WASH WITH WATER IMMEDIATELY AND CONSULT A DOCTOR**

**DO NOT SPRAY ANY TANNING SOLUTION INTO OPEN WOUNDS  
IF SOLUTION IS SPRAYED INTO WOUNDS WASH WITH WATER IMMEDIATELY AND CONSULT A DOCTOR**

# NORVELL®

## Oasis

PORTABLE SPRAY TANNING MACHINE



**Get the #1 Rated Handheld Spray Tan Training Program –  
visit [NorvellTanning.com](http://NorvellTanning.com)**

## Setting Up Your Machine

### STEP 1 Plugging your spray tanning machine in.



Insert male end of power cord into electrical outlet. Test the ground fault breaker by pressing the reset button.

### STEP 2 Setting up your machine

To find optimal setting for solution control knob turn clockwise until tight. This is the 0 position that indicates 100% full spray. Now, adjusting backwards to optimize your atomization and spray pattern see below:

1. Full turn counter clockwise for heavy spray
2. 1.5 turn counter clockwise for medium spray
3. 2 full turns counter clockwise for the lightest spray

## Cleaning & Maintenance

- Unscrew solution cup and empty excess solution. Rinse empty cup with warm water
- Add clean warm water or HVLP gun cleaner to solution cup and spray through.

**TIP: Turn solution control knob clockwise several full turns to allow more water to pass through for thorough cleaning. Be sure to adjust back to desired atomization setting before next use.**

- Unscrew solution cup and pull the trigger lightly. Tap against the cup rim to release any solution in the pick up straw.
- With the solution cup detached, turn machine on and pull the trigger allowing air to blow any excess water out of the pick up straw and nozzle.
- Thoroughly dry the solution cup before attaching back to the machine.

## Expert Tips

- If you take your spray gun apart **DO NOT DO THIS OVER A SINK**. Disassemble over your counter, preferably in a large bowl or on a towel.
- Do not spray **HOT** water through your gun. Only use cold or warm water.
- Spray water through your gun when you are done spraying for the day. Then take the cup off and pull trigger to spray the gun dry.
- To test solutions to see if they are still developing, use a q-tip and apply a quarter size spot on your body in a discreet area and let the tan develop the amount of hours required. This helps in case your solution was frozen or heated in shipping and you're not sure if it's still good.
- Store solution in cool dry area.

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## Machine Troubleshooting

Problem	Cause	What to Do
Machine won't turn on	The power cord is not securely attached	Make sure that the power cord is pushed firmly into the machine and outlet
	The electrical outlet needs to be reset or is bad	Try pressing the reset button on the outlet. If that does not work then try another outlet.
	Breaker tripped	Unplug power cord from outlet, press ground fault breaker reset button. Plug power cord back into outlet.
Gun or cup leaking	The solution cup is not tight	Make sure the solution cup is finger tight
	Cup gasket is missing or damaged	Replace gasket
	Solution cup is overfilled	Pour out excess solution. Cup should not be filled over 3/4 of the cup.
	Machine is not being held upright	You must keep the spray gun level at ALL times. DO NOT TILT the machine.

## HVLP Gun Troubleshooting

Solution is intermittently spraying	<ul style="list-style-type: none"> <li>• Check solution dial and make sure that it is open. <ul style="list-style-type: none"> <li>- Nozzle may be blocked. To check, try spraying warm water through applicator.</li> </ul> </li> <li>• If no water comes through, check under your nozzle for blockage.</li> <li>• There is not enough solution in the cup.</li> <li>• Cup tube is loose.</li> </ul>
Spray applicator is leaking	<ul style="list-style-type: none"> <li>• Spray gun cup is not tight enough. Make sure that cup is finger tight.</li> <li>• Solution cup seal is missing or damaged. Replace seal.</li> <li>• There is too much solution in the cup. <ul style="list-style-type: none"> <li>- Nozzle may be blocked. To check try spraying warm water through applicator. If no water comes through, check under your nozzle for blockage.</li> </ul> </li> <li>• Be sure to hold your spray gun level and only spray vertical or horizontal. Do not tilt or turn spray gun.</li> </ul>
Spray is sputtering or speckled	<ul style="list-style-type: none"> <li>• Solution may be too low. Add more solution to your cup.</li> <li>• Applicator is on an angle. Make sure that you are holding the gun level.</li> <li>• Nozzle may be blocked. To check, try spraying warm water through applicator. <ul style="list-style-type: none"> <li>- If no water comes through check under your nozzle for blockage.</li> </ul> </li> <li>• Filter on machine may be blocked. Remove, rinse thoroughly, dry and re-insert.</li> <li>• Solution control knob is set too low.</li> <li>• Cup tube is loose.</li> </ul>
Continual spray	<ul style="list-style-type: none"> <li>• Trigger is jammed. To unjam, spray warm water through the applicator repeatedly.</li> <li>• Try back bubbling. To do this, pour warm water in your cup then place your finger over the nozzle and pull until trigger solution bubbles into the cup. Release and spray. Any trash in the line should back bubble into the cup.</li> </ul>

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