

## Warranty Information

**IMPORTANT:** Please keep your Proof of Purchase and User Manual in a safe place as these items will be required for warranty claim. Prior to making a warranty claim please read Trouble Shooting section.

If within **1 year** of date of purchase the product fails due to defect, we will repair or replace free of charge. The warranty only applies to the original purchaser and is not transferable. The product must be returned to the seller with Proof of Purchase to be assessed at the purchaser's expense.

Warranty does not apply to normal wear and tear, damage, removal of straw, improper use, improper care, use of improper voltage or current, use contrary to operating instructions, improper disassembly, repair or alteration by any person other than our service personnel.

**USING THIS SYSTEM TO SPRAY ANYTHING BESIDES SPRAY TANNING SOLUTION VOIDS WARRANTY!**

For all warranty claims please contact The Tanning Store  
sales@thetanningstore.com (866)446-1919

## Safety Information

### DO NOT

- Use spray guns to spray flammable substances.
- Clean with flammable solvents.
- Operate unit if fatigued or under the influence of drugs or alcohol.
- Allow children to play with unit.
- Use a 3 to 2 adapter or extension cord.
- Immerse unit in water or any other liquids.
- Expose unit to rain or inclement weather conditions.

### NEVER

- Drop or insert any object into any opening on machine or hose.
- Block airways of the unit
- Hold the power cord at plug connections to support power cord.
- Operate unit if cord or plug is damaged.

**Failure to observe proper electrical connections may result in electrical shock.**

## WARNING

- NEVER PLACE SPRAY TANNING UNIT NEAR BATH TUBS, SINKS, OR ANY AREAS THAT MAY CONTAIN WATER

- DO NOT SPRAY ANY TANNING SOLUTION INTO EYES.

**IF SOLVENT IS SPRAYED INTO EYES WASH WITH WATER IMMEDIATELY AND CONSULT A DOCTOR**

- DO NOT SPRAY ANY TANNING SOLUTION INTO OPEN WOUNDS

**IF SOLVENT IS SPRAYED INTO WOUNDS WASH WITH WATER IMMEDIATELY AND CONSULT A DOCTOR**

- DO NOT BREATHE IN TANNING SOLUTION



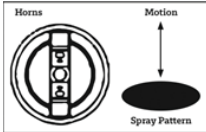
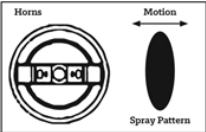
**WEARING NASAL PLUGS AND OPERATING A EXTRACTION FAN DESIGNED TO PROPERLY VENTILATE THE SPRAYING AREA IS STRONGLY RECOMMENDED**

# ONYX

## Spray Tanning Machine



# Setting Up Your Machine

Adjusting fluid control	Adjusting spray pattern
<p>When making adjustments hold the spray gun with the nozzle facing you.</p> <p>Turn fluid knob clockwise until fully tightened.</p> <p>Turn fluid knob counter-clockwise up to 2 full turns.</p>  <p>Test with water first before spraying clients to fine tune this adjustment for the atomization desired. Depending on the thickness of your solution, results will vary. Adjust accordingly.</p>	<p>To adjust the spray pattern you will need to turn the horns on the nozzle.</p> <p>If you are unable to turn horns you may need to loosen cap slightly. Hold horns in place while tightening cap back to avoid horn movement.</p>  <div style="display: flex; justify-content: space-around;"> <div style="text-align: center;"> <p>Vertical Spray Pattern</p>  </div> <div style="text-align: center;"> <p>Horizontal Spray Pattern</p>  </div> </div>

# Cleaning & Maintenance

- Unscrew solution cup and empty excess solution.
- Add clean room temperature water or HVLP gun cleaner to solution cup and spray through.
- Unscrew solution cup and pull the trigger lightly. Tap against the cup rim to release any fluid in the pick up straw.
- With the solution cup detached, turn machine on and pull the trigger allowing air to blow any excess water out of the pick up straw and nozzle.
- Thoroughly dry the solution cup before attaching back to the machine.
- After every 10-15 uses remove the back filter cover and thoroughly rinse filter until water runs clear. Be sure filter has completely air dried before re-inserting into the machine.
- Lightly wet cloth with warm water and wipe machine clean.

**DO NOT REMOVE STRAW. REMOVAL OF STRAW VOIDS WARRANTY**

# Tan Gone Wrong

Problem	Cause	How To Fix It
While spraying the client solution is beading on the skin	You are spraying too close	Back up. You want to maintain a 6 - 8 inch distance from the end of the spray gun to the body for optimal results.
	You are spraying too slow	Speed up. You want to move at a nice steady pace. Not so fast that you aren't getting good coverage and not so slow that you have solution dripping down your client. <i>*Expert Tip: Practice using water to find your perfect pace.</i>
	Solution dial is open too far	With spray gun facing you, make quarter turns clockwise to open dial as needed allowing less solution to come out.
Brown speckles or "dots" on the skin after rinse	Solution has collected in the hair follicle.	Avoid heat. Even though your client may not like the cold, by heating the room you run the risk of their pores opening.
		Client should avoid waxing or shaving 24hrs prior to appointment
The tan is streaky	Too much solution was sprayed	Make sure your solution dial is adjusted properly, that you are the correct distance from the body and moving at a steady pace all the way through.
Tan is uneven	Customer did not prep properly.	If the client did not properly exfoliate, what they are seeing is the skin naturally exfoliating which can be inconsistent.
	Customer is using products that are stripping the tan.	Make sure your clients are not using soaps or lotions that will compromise their tan. They can use a gradual tanning lotion to help fill in where the streaks are.
	Client did not exfoliate properly prior to tan	Client may not have exfoliated their skin at all or missed areas while exfoliating.
	There is some type of a barrier on the skin	Be sure that the customer has properly prepped and their skin is free of moisturizers, deodorant, oils, perfumes, etc. Also be sure to only apply barrier cream to the palm of hands, elbows, bottom of feet and knees.

## Tan Gone Wrong

Problem	Cause	How To Fix It
The tan is speckled.	The solution dial is open too much.	Use a tanning mitt, this will help it to blend the solution. Do not panic, the tan will not turn out speckled. You are simply seeing the cosmetic bronzers. Re-adjust your solution dial to find optimal setting. Start with a turn and a half then make adjustments from there.
Clients palms are orange	Accidently got sprayed	Before you begin spraying apply barrier cream to palms. While spraying forearms, ask client to flip their wrists down to avoid spraying their palms.
Client is orange	Sprayed too much solution on client	On average you will only use 1.5 to 2 oz of solution for a full average body tan. Using more than this can cause oversaturation causing the client to turn orange.
	DHA % is too high	Use a lower DHA % next time or have the client shower sooner.
Solution is green	If it is green right out of the bottle it has oxidized and may not develop.	If you purchased within 30 days and are just opening the solution for the first time then, you should contact the supplier. Most solutions have a 30 shelf life once opened. You are seeing the oxidation process. Make sure that between uses you are tightly sealing the bottle to prevent air from getting in, you are storing the solution in a cool dry area and that you are not compromising the solution by pouring excess back into the bottle after a spray session. Expert Tip: Apply a small amount of solution to a discrete area on your body to test if the solution still develops.
	If it is normal colored in the spray gun but turns green when hitting the clients skin.	If the solution turns green after being sprayed on the client, they have something on their skin that is causing this reaction with the DHA. Their tan will still develop normal. This is usually seen under the arm and the solution is reacting to deodorant the client has on.

## Machine Troubleshooting

Problem	Cause	What To Do
The machine won't turn on	The power cord is not securely attached	Make sure that the power cord is pushed firmly into the outlet.
	The electrical outlet needs to be reset or is bad	Try pressing the reset button on the outlet. If that does not work then try another outlet.
The gun or cup is leaking.	The solution cup is not tight.	Make sure the solution cup is finger tight
	Cup gasket is missing or damaged.	Call manufacturer (866)446-1919
	Solution cup is over filled	Pour out excess solution. Cup should not be filled over 3/4 of the cup.
	Machine is not being help upright	You must keep the spray gun level at ALL times. DO NOT TILT the spray gun.
Inconsistent spraying	Nozzle may be blocked. To check, try spraying room temperature water through applicator. IF no water comes through, check under your nozzle for blockage. There is not enough solution in the cup. Feed tube is loose or has been removed.	

For additional troubleshooting or warranty claims  
please call : 866-446-1919

or

email : [sales@thetanningstore.com](mailto:sales@thetanningstore.com)

For additional resources or FAQ's please go to  
[thetanningstore.com](http://thetanningstore.com)



@theofficialtanningstore

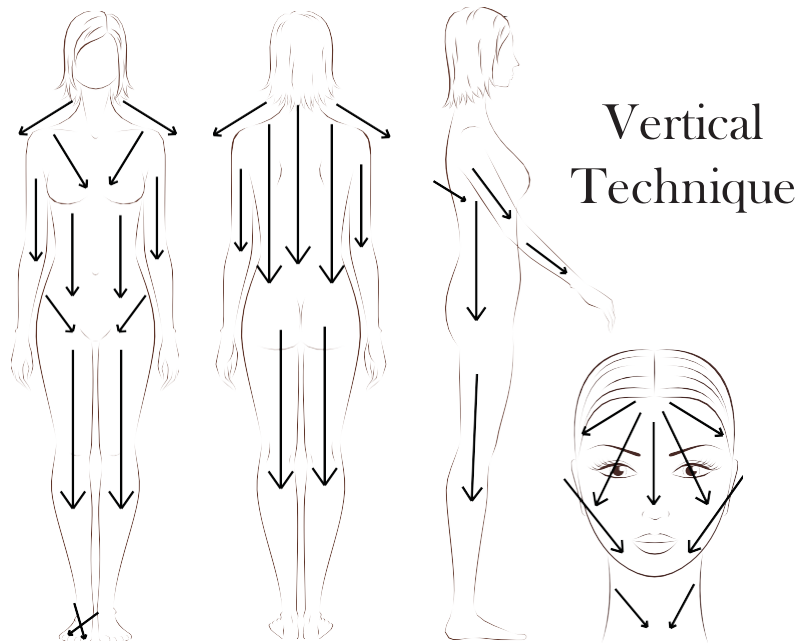


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- Apply barrier cream to your clients hands, elbows, knees and feet. Make sure client is wearing sticky feet and hair cap is correctly positioned.
- Let your client know what to expect and the flow you will go in.
- Keep a steady pace for a consistent and even tan
- Ask clients to turn 90 degrees to their right until you have covered their entire body. Make sure they have a slight bend in their joints to prevent wrinkling.
- Always spray top to bottom
- Always start just off the body when spraying to avoid high concentration spots



## Step By Step

Step 1 - Begin spraying your client with their back towards you. Start just off their shoulders and go to waist level. Next spray the back side of their arms stopping at their wrists. Ask client to bend slightly forward then spray from waist to feet.

Step 2 - Have client turn 90 degrees and raise their arm creating a straight line with their body. (If nude- This will ensure you can easily reach under female clients breasts. For women with larger breasts, if this is not enough, ask them to gently hold them up with their fingers and be very careful not to spray their fingers.) Begin spraying slightly above the arm pit just off the body making a sweeping motion as you make your way to their waist. Then make your way from their waist to feet.

Step 3 - Have your client turn 90 degrees again, they should be facing you at this point. Begin spraying just off their shoulders spraying to their waist line. (If nude- women with larger breasts will need to raise their arms and if this is not enough, ask them to gently hold them up with their fingers and be very careful not to spray their fingers.) Next you will spray the front of their arms to their wrists. To spray their hands ask them to make a wide claw with their hands, then make an X pattern starting just off their wrists to the opposite side of their hand. Then spray from their waist to feet. Make an X when spraying the top of their feet. Start just off their foot by their ankle to the opposite side of their foot. Ask them to make a 45 degree angle to spray the inside of their legs

Step 4 - Ask client to turn 90 degrees and repeat step 2

Step 5 - Have client turn back to face you. You will now spray their face and neck. Have client slightly tilt head back to spray neck.

Step 6 - Blow any wet areas dry

## Standing Positions

