



Quality Policy

Policy Statement

H K Wentworth Limited is committed to operate in a collaborative, professional, customer focused manner that consistently meets or exceeds the quality expectations of our stakeholders.

We see quality as the combination of product, sales, service, and technical support, and this serves as the foundation of our company values for quality.

We are totally committed to continuous improvement, sustaining customer satisfaction to the highest levels.

To achieve our policy goal, we recognise that the quality of our products and services are determined by the needs and expectations of our customers.

Objectives and KPI's will be established by top level management at relevant functions, levels, and processes to meet the requirements and expectations of our stakeholders and this policy. These objectives and KPI's will be communicated to the relevant levels of the business as documented information.

Responsibilities

We as an employer will:

- Conduct regular reviews of its quality objectives to ensure the company is on target to achieve its goals and to satisfy applicable requirements.
- Train all workers and contractors to identify areas where continuous improvement can be made.
- Support the adoption of appropriate quality systems and management principles in order to comply with our quality standards and the "Plan, Do, Check, Act" methodology.
- Remove non-value adding processes and time in operations where feasible.
- Conduct quality activities for raising employee awareness regarding quality.

Employees are expected to:

- Assist and co-operate in ensuring that this policy is followed and adhered to.
- Actively participate in the adherence of the company to achieve the aims and objectives of the policy.

Ron Jakeman
Managing Director