

# GETTING STARTED WITH FACECAM MK.2



elgato 

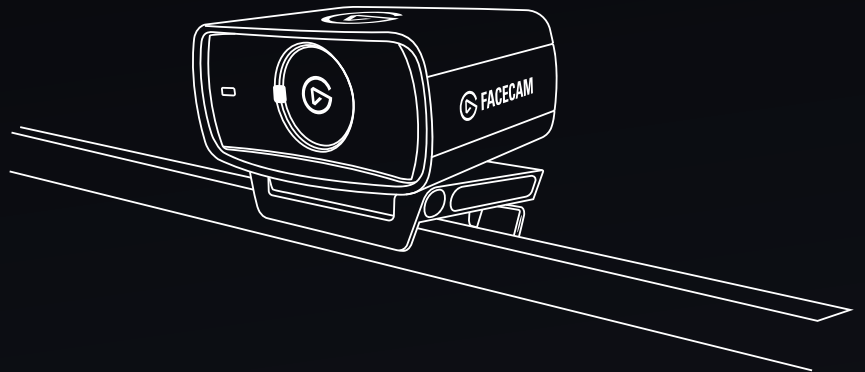
# SETTING UP FACECAM MK.2

1

 [elgato.com/download](https://www.elgato.com/download)

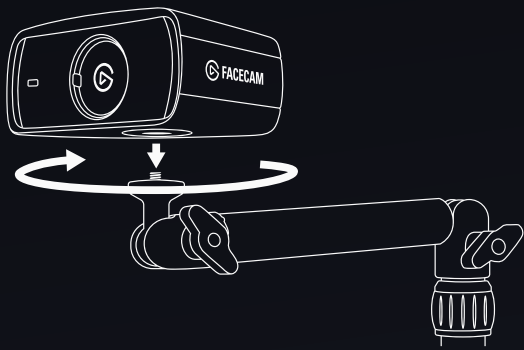
Download and install the Camera Hub software.

2



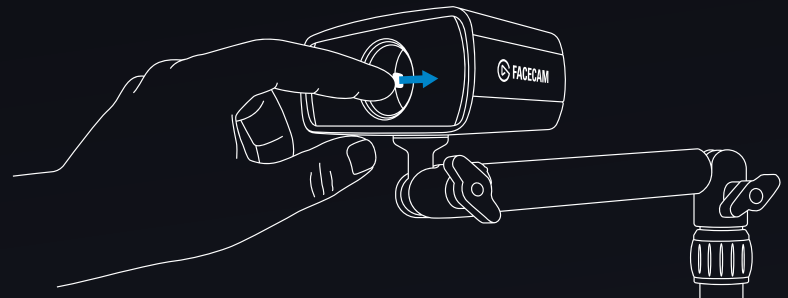
Mount Facecam MK.2 on your monitor.

3



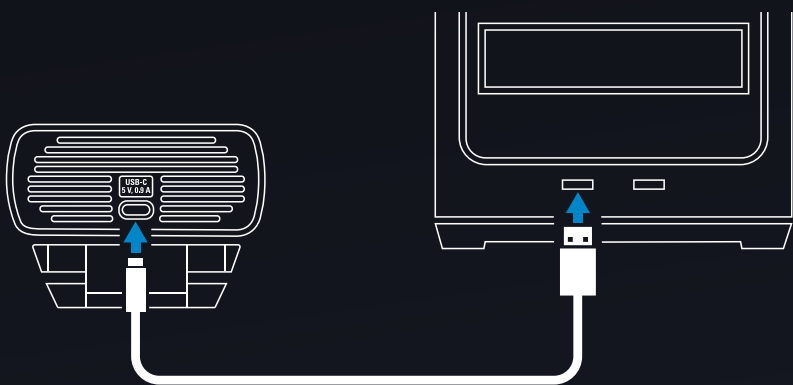
Alternatively, secure Facecam MK.2 to your Elgato Multi Mount system via the 1/4-inch thread.

4




Open the privacy shutter.

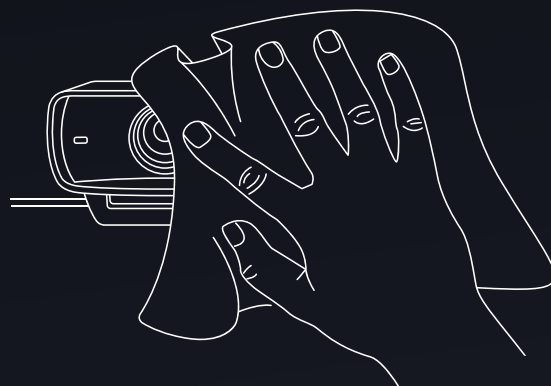
5



Connect Facecam MK.2 directly to a USB 3.0 (or better) port on your PC or Mac – do not use a USB hub.

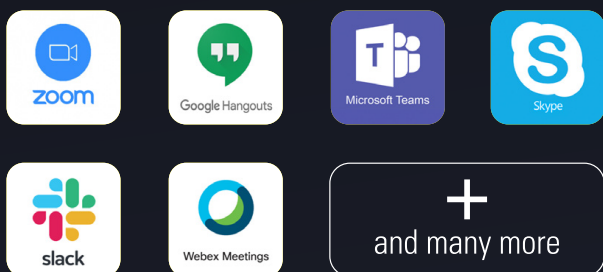
 Only use the supplied USB 3.0 cable (or equivalent/better).

6



Clean the lens with a microfiber cloth. Do not use paper towels or detergents.

7



Plug and Play: Enjoy using Facecam MK.2 with all popular video conferencing apps.

# USAGE RECOMMENDATIONS

Three important elements lead to getting the best picture quality from Facecam MK.2.



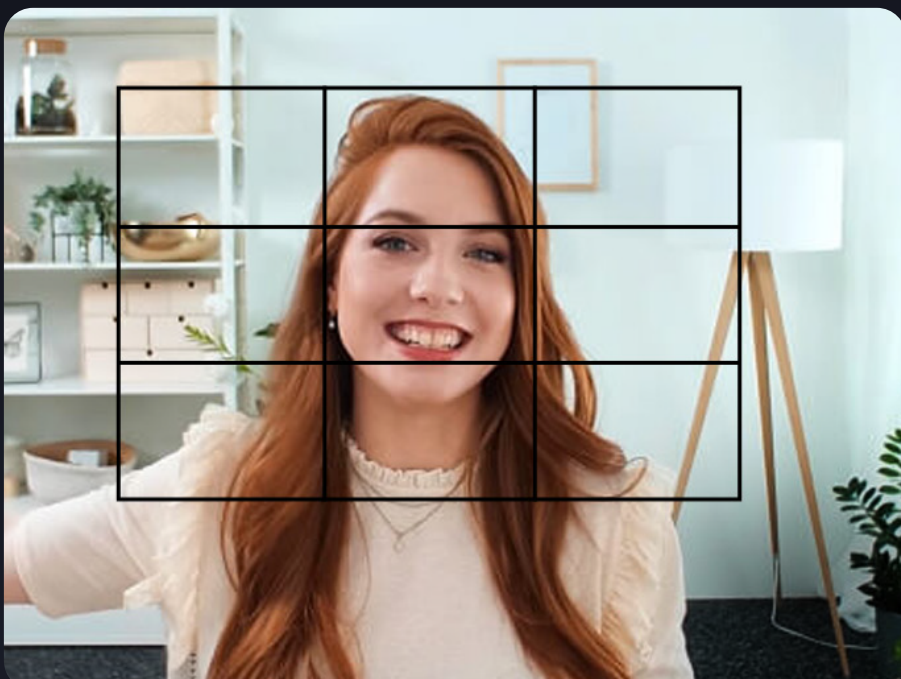
## LIGHTING

Ensure that proper lighting is used to illuminate your face from the side or front, and that you're in the center of the frame.



## DISTANCE

Optimized for desktop setups, Facecam MK.2 features a fixed focus lens which eliminates common auto focus issues and keeps you in perfect focus within a range of 30 - 120 cm / 12 - 47 in from the camera.



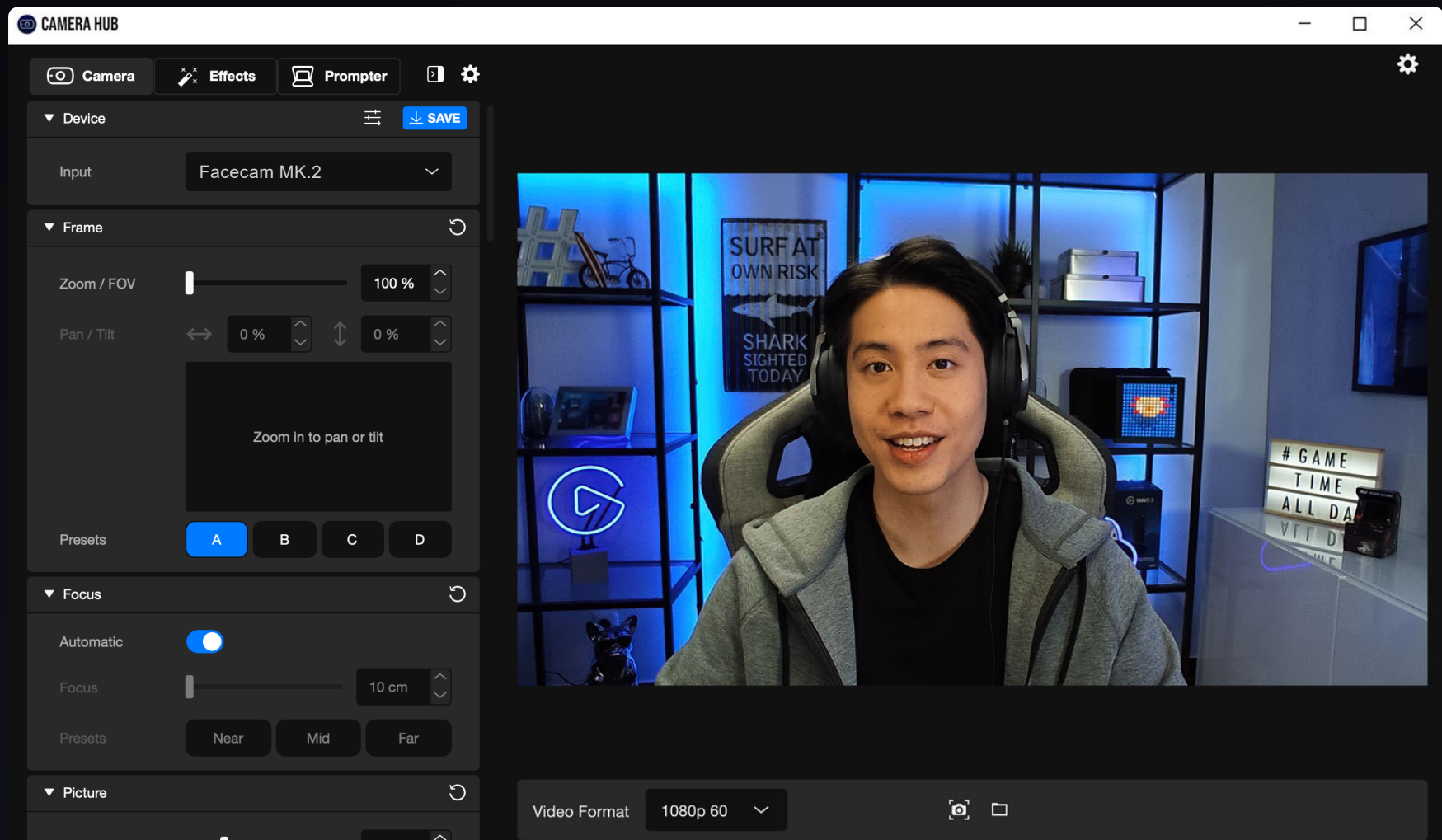
## FRAMING

A combination of Facecam MK.2 placement, angle, and framing can make all the difference.

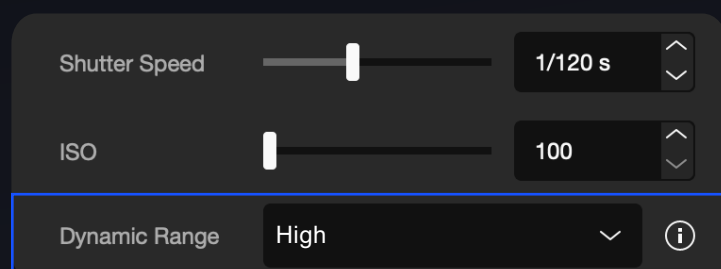
# CAMERA HUB SOFTWARE

Camera Hub is custom designed to give you precise control of Facecam MK.2 settings such as exposure compensation, white balance, and shutter speed. Just like a DSLR.

Facecam MK.2 can also provide the ISO readout from the sensor. With this critical information, you have the feedback to increase the brightness of studio lighting if the ISO is too high.

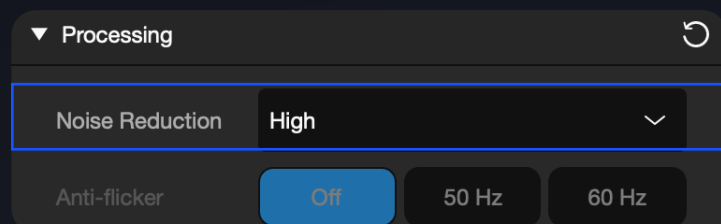


To get the best possible image quality for Facecam MK.2, make sure you keep an eye on these settings:



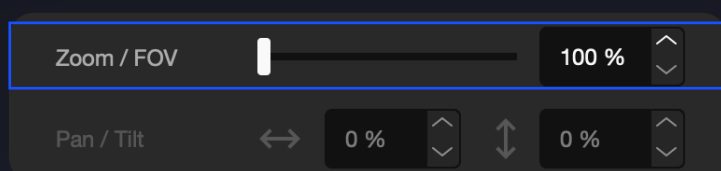
## Dynamic range

Enabling High Dynamic Range setting enhances video quality by quickly combining multiple exposures. This results in a balanced image where dark and bright areas maintain detail.



## Noise reduction

The noise reduction setting can help remove film grain when lighting conditions are not ideal. When in good lighting conditions, turn noise reduction off for a sharper image.



## Zoom

For better framing, the zoom function can be used. Note that the zoom is digital, meaning image quality will degrade as more zoom is applied. We recommend proper positioning of Facecam MK.2 and using as little zoom as possible.

# BETTER TOGETHER

Stream Deck gives you instant, tactile control of Facecam MK.2 settings. Zoom dramatically, change brightness for various lighting conditions, and more — with a tap of a key.



Instantly boost your production value by mounting Facecam MK.2 almost anywhere with Multi Mount.

