

EVENTROOM PRIVACY POLICY

Last updated 14th December 2016

We do not share your information with 3rd parties for their marketing purposes.

EventRoom (Pty) Ltd ("We") are committed to protecting and respecting your privacy.

This policy sets out the basis on which any personal data we collect from you, or that you provide to us, will be processed by us. Please read the following carefully to understand our views and practices regarding your personal data and how we will treat it.

Information we may collect from you

We may collect and process the following data about you:

- Information that you provide by using our site <http://eventroom.co.za/> (our site). This includes information provided at the time of registering to use our site, subscribing to our services, posting material or requesting further services.
- If you contact us, we may keep a record of that correspondence.
- Details of transactions you carry out through our site and of the fulfilment of your orders.
- Details of your visits to our site [including, but not limited to, traffic data, location data and other communication data, whether this is required for our own billing purposes or otherwise] and the resources that you access.
- Anonymous information from 3rd party sites who have referred you to our site.

IP Addresses

We may collect information about your computer, including where available your IP address, operating system and browser type. This is statistical data about our users' browsing actions and patterns, and does not identify any individual.

Payment Details

EventRoom does not store any personal banking details. Any payment transactions are carried out by reputable 3rd parties and only they will hold your details. Where we have given you (or where you have chosen) a password which enables you to access certain parts of our site, you are responsible for keeping this password confidential. We ask you not to share a password with anyone.

Uses Made Of The Information

We use information held about you in the following ways:

- Anonymous information from 3rd party sites who have referred you to our site.
- To gather feedback on our product so that we can provide the best service for you.
- Details of transactions you carry out through our site and of the fulfilment of your orders.
- To carry out our obligations arising from any contracts entered into between you and us.
- To notify you about changes to our service.

Disclosure of Your Information

We may disclose your personal information to third parties:

- We may disclose your personal information to the opposite party of a booking. i.e If you are a Customer, we may provide the Venue with relevant personal information and vice versa. This will only happen when you have chosen to participate with that booking.
- In the event that we sell or buy any business or assets, in which case we may disclose your personal data to the prospective seller or buyer of such business or assets.
- If EventRoom Website Ltd or substantially all of its assets are acquired by a third party, in which case personal data held by it about its Customers will be one of the transferred assets.
- If we are under a duty to disclose or share your personal data in order to comply with any legal obligation, or in order to enforce or apply our terms of and other agreements; or to protect the rights, property, or safety of our Customers, or others. This includes exchanging information with other companies and organisations for the purposes of fraud protection and credit risk reduction.

Links

Our site may, from time to time, contain links to and from the websites of our partner networks, advertisers and affiliates. If you follow a link to any of these websites, please note that these websites have their own privacy policies and that we do not accept any responsibility or liability for these policies. Please check these policies before you submit any personal data to these websites.

Cookies

Our Website utilises first and third party cookies. This enables us to: a) Improve the User's experience on our Website through various means such as storing preferences (like keeping a User logged in) or determining aggregate usage behaviour (time on site, number of pages viewed etc.) through web analytics tools like Google Analytics. b) Provide more relevant Display Advertising to Users who have visited the Website, using third party tools such as the Google Analytics Remarketing.

Guarantee

Unfortunately, the transmission of information via the internet is not completely secure. Although we will do our best to protect your personal data, we cannot guarantee the security of your data transmitted to our site; any transmission is at your own risk. Once we have received your information, we will use strict procedures and security features to try to prevent unauthorised access.

Changes To Our Privacy Policy

Any changes we may make to our privacy policy in the future will be posted on this page.

Contact

Questions, comments and requests regarding this privacy policy are welcomed and should be addressed to support@eventroom.co.za