EVERFI Accessibility

Frequently Asked Questions

Which screen reader, browser, and operating systems do you support?
For the best experience, use the following:

- Jaws on Chrome/Windows
- NVDA on Firefox/Windows
- NVDA on Chrome/Windows
- VoiceOver on a Mac and iOS
- Chromebook ChromeVox (K12 courses only)

Are EVERFI courses keyboard navigable?
EVERFI uses Industry standard keyboard interactions throughout our courses. Common keyboard navigation includes:

- Tab: Navigate to links, fields and options on the page
- Shift + Tab: Navigate to previous links, fields, and options on the page
- Enter: Select and/or activate options, links, and expand/collapse sections.
- Space: Select options
- Up and down arrows: Open drop-down lists, navigate choices with the up and down arrows, move sliders with the rights and left arrows.

Do all images have alt text?
Many images in EVERFI courses are critical to the learning experience (graphs, charts) and we consciously decide when to use images and create equitable experiences through alt text and other methods. All decorative images have a 'null' alt attribute.

Do all videos have closed captioning and transcripts?
All video content includes closed captions and transcripts both of which can be accessed from the video player using either the mouse or keyboard.

What other accommodations are provided to aid learners in understanding the content?
Many EVERFI courses include the ability to listen to the content being read aloud in addition to reading the text on the screen. We create learning experiences that accommodate multiple learning styles through the use of video, voiceover, and application-based instruction. Each page includes clear expectations and instructions for learners to interact with elements on a page, with immediate feedback when needed.

All menu options, buttons, etc. are consistent within each product, and all color combinations have been verified to have appropriate color contrast. No information is provided solely by color alone.

What if I run into an accessibility barrier?
EVERFI is diligent about identifying and responding to critical accessibility issues as promptly as possible. We welcome your feedback on the accessibility of EVERFI. Please let us know if you encounter accessibility barriers on EVERFI by emailing accessibility@everfi.com.