

Guest Essentials



Hawaii

THE EVOKE | INSPIRE EXPERIENCE

Welcome to EVOKE | INSPIRE. Every remarkable journey begins with a moment, sometimes small, sometimes unexpected, that quietly shifts the way we see the world. At EVOKE | INSPIRE, we believe those moments are what transform travel into something far more meaningful. To that end, we ensure your entire journey is memorable and seamless. Enclosed you'll find tips, contact numbers and helpful details to accompany you on your journey. Enjoy fine travel made easy – enjoy the EVOKE | INSPIRE experience.

PREPARING FOR THE JOURNEY

The perfect journey starts with being prepared. That's why we created a list of tips and reminders to help:

- Ensure your passport is signed, valid at least six months past your return date and your name matches your boarding pass. If you need a new passport, you may choose expedited service. Call 877.487.2778 or visit travel.state.gov/passport for more information
- Review and prepare required travel protocol documents and forms – ask your travel advisor for guidance on what is required
- Check your flight seating and contact your travel advisor if you need to request changes
- Talk with your travel advisor to add destination experiences
- Leave a copy of your ID and itinerary with family
- Prepare small bottles for carry-on – the TSA only allows 3.4 oz. bottles, fitting in a quart-size bag

24 HOURS UNTIL DEPARTURE

- Confirm your flight's time with your airline, and if possible, check in online, paying any baggage fees
- Call your travel advisor or airline if you have questions about check-in times (generally 1.5 hours before flight), baggage limits or other regulations
- Check against your packing list to include:
 - › Valid government-issued photo ID
 - › Valid driver's license (if renting a car)
 - › Confirm required travel documents or forms (including online forms) are prepared
 - › Cell phone and charger
 - › Wallet, credit cards and cash (spread among multiple locations)
 - › Toothbrush, toothpaste, make-up, toiletries
 - › Layered clothing for diverse weather
 - › Swimsuits, sandals, sunglasses and sunscreen
 - › Paper and pens, magazines or reading material
 - › Medications and doctor information

DOMESTIC AIRLINE TRAVEL

Real ID Requirements for U.S. Citizens

Every air traveler 18 years of age and older must present a REAL ID-compliant driver's license, state-issued enhanced driver's license, or other acceptable form of identification, such as a valid passport or U.S. Military ID, to fly within the United States. Standard, i.e., non-REAL ID compliant or non-enhanced, driver's licenses are not accepted by the Transportation Security Administration (TSA) at airport security checkpoints. Individuals for whom the TSA is unable to verify identity will not be able to clear TSA checkpoints at airports and fly. For more information about REAL ID, visit tsa.gov/real-id.

SEAT ASSIGNMENTS

Whenever possible, our system will assign your airline seats in advance. Please contact the air carrier directly if you wish to change your seat assignments. Airline seats are subject to change and may not be available in advance.

ARRIVING IN HAWAII

Aloha! Welcome to the inviting spirit of The Hawaiian Islands. If you confirmed a lei greeting, a local EVOKE | INSPIRE representative will greet you at your gate or baggage claim, depending on the arrival airport.

TRANSFERS

Private transfers: Transportation services vary on each island. Please refer to your itinerary for details for any transportation services you have confirmed.

CAR RENTALS

Locate the car rental counter at the airport or take the courtesy shuttle to Hertz. Present your itinerary, valid driver's license and a major credit card. Adding navigation and car rental insurance with your travel advisor before your vacation is recommended. Please allow sufficient time when returning your car.

HOTELS

Simply show your itinerary and photo ID to the front desk. Your room and taxes are prepaid, though hotels require a credit card for resort fee and incidentals. The standard check-in time is 4 P.M. and check-out time is 11 A.M. Please consult your travel advisor if you need to request early check-in, late check-out, or a day room.

EXPERIENCES

Don't just visit The Hawaiian Islands – fully experience it. Please ask your travel advisor for options such as:

- Adventure: ziplining, rafting, sailing
- Culture: luaus, Polynesian Cultural Center
- Exploration: eco-tours, helicopter adventures
- Nature: volcanoes, waterfall hikes, canyons
- Romance: sunset cruises, dinner shows

We recommend adding excursions prior to departure through your travel advisor to ensure access to the most sought-after activities and to fully enjoy your vacation. If you are already in Hawaii and would like to add an activity, please contact your travel advisor.

RETURN TIPS

- Please note, bags will go through agriculture inspection before check-in
- Ensure that your ID and credit card are accessible, and when possible, print your boarding pass in advance

CUSTOMER SERVICE

From start to finish, we want to make your vacation seamless and memorable. If there are questions before your vacation, your travel advisor will assist you.

We are available any time at **866.602.8650** or email last.minute@evokeinspire.com.

Please have your booking number available.

TERMS & CONDITIONS

Please visit evokeinspire.com or reference your itinerary for full terms and conditions.

ABOUT EVOKE | INSPIRE

At EVOKE | INSPIRE, we craft journeys shaped by memorable moments, tailored experiences designed with intention, sophistication, and a deep understanding of what moves today's discerning traveler. Because luxury isn't found in extravagance alone; it's found in meaning, in authenticity, and in the details that elevate every step of your journey. Thank you for choosing EVOKE | INSPIRE.