## **EVIINK AC charging stations**Preventive maintenance guide

Parking
Smart Wallbox
Wallbox Standard / Plus

March 2021





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All pertinent state, regional, and local safety regulations must be observed when installing and using this product. For reasons of safety and to help ensure compliance with documented system data, only the manufacturer should perform repairs to components.

When devices are used for applications with technical safety requirements, the relevant instructions must be followed.

Failure to use Schneider Electric software or approved software with our hardware products may result in injury, harm, or improper operating results.

Failure to observe this information can result in injury or equipment damage.



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#### Introduction

To maintain the device's operating and safety characteristics, Schneider Electric recommends that systematic checks and periodic maintenance be carried out by qualified personnel. If additional information, assistance, or on-site service is required contact the local field sales office.

The preventive maintenance provided in this document are intended for use with EVlink AC charging stations (Wallbox Standard/Plus, Smart Wallbox & Parking). Please read this document carefully and keep it at hand. It provides detailed information on:

- the various types of maintenance required
- the periodic preventive maintenance that should be carried out under normal environment and operating conditions as well as the level of competence required for the operations.

This publication is not intended, nor is it adequate, to verify proper electrical performance of a charging station that has been disassembled, modified, rebuilt, refurbished, or handled in any manner not intended or authorized by Schneider Electric.

#### **Guidelines for preventive maintenance**

What is the difference between preventive and corrective maintenance?

#### Preventive maintenance

Preventive maintenance allows a better management of the risks of breakdowns thanks to anticipated and timed visits. To carry out according to predetermined criteria, the objective of which is to reduce the probability of failure of an asset or the degradation of a service rendered.

#### **Corrective maintenance**

Corrective maintenance provides a rapid response to an unforeseen breakdown in order to allow the equipment to operate as normally as possible.

#### Preventive maintenance procedure

#### Inventory visit (once at the very beginning)

- Inventory of materials in order to validate that the installation has been carried out in accordance with the recommendations
- In case of turnkey project or initial operation, this visit is not necessary
- Realized by a SE subcontractor or a SE expert (depending on criteria like the technicity level)



#### Preventive maintenance visits (once a year)

- Check the condition, performance and settings of the equipment (hardware revision, software update if necessary, check the good use and good utilization)
- The defects found are eliminated during the inspection or during a subsequent inspection if a replacement of parts is necessary

#### Remote maintenance

 A modem must be installed on site, so that Schneider Electric expert can connect remotely

#### **EcoStruxure Facility Expert**

EcoStruxure Facility Expert optimizes operations and maintenance, helping to ensure business continuity, and provides insights to service providers or facility managers.

EcoStruxure Facility Expert is a real-time collaborative technology available on mobile devices and PCs that enables managers and maintenance personnel to be connected with facilities and equipment. Information exchange between users is simple and fast.

The QR code on EVlink devices enables managers and maintenance personnel to access the following automatic downloads through EcoStruxure Facility Expert:

- The EVlink device identifier.
- Technical documentation.
- The maintenance plan for EVlink devices.

#### **Safety Precautions**

#### **Important Information**

#### **NOTICE**

Read these instructions carefully, and look at the equipment to become familiar with the device before trying to install, operate, service, or maintain it. The following special messages may appear throughout this documentation or on the equipment to warn of potential hazards or to call attention to information that clarifies or simplifies a procedure.





The addition of this symbol to a "Danger" or "Warning" safety label indicates that an electrical hazard exists which will result in personal injury if the instructions are not followed.



This is the safety alert symbol. It is used to alert you to potential personal injury hazards. Obey all safety messages that follow this symbol to avoid possible injury or death.

#### A DANGER

**DANGER** indicates a hazardous situation which, if not avoided, **will result in** death or serious injury.

#### WARNING

**WARNING** indicates a hazardous situation which, if not avoided, **could result in** death or serious injury.

#### **A** CAUTION

**CAUTION** indicates a hazardous situation which, if not avoided, **could result** in minor or moderate injury.

#### NOTICE

**NOTICE** is used to address practices not related to physical injury.

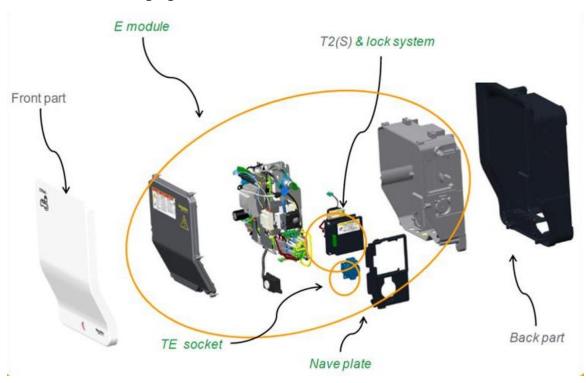
#### **PLEASE NOTE**

Electrical equipment should be installed, operated, serviced, and maintained only by qualified personnel. No responsibility is assumed by Schneider Electric for any consequences arising out of the use of this material. A qualified person is one who has skills and knowledge related to the construction and operation of electrical equipment and its installation, and has received safety training to recognize and avoid the hazards involved

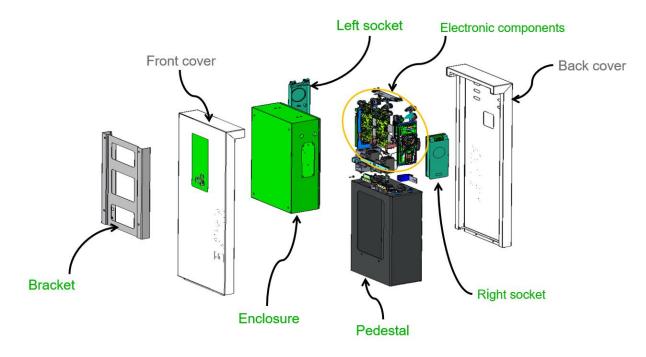


#### **Exploded diagrams**

#### **Smart Wallbox charging station**



#### Parking charging station





#### **Chapter 1: Basic end-user maintenance program**

The basic end-user maintenance program is characterized by visual inspection and functional testing, replacement of inoperative accessories. Performed by:

- Trained and qualified end-user personnel
- Trained and qualified maintenance services provider personnel
- Schneider Electric field service representative

**Prerequisites**: no specific prerequisite out of the local requirements.

**Duration**: around 15min

#### I. Mechanical check

I.1. External che	ck (no damage)	
White Cover	□ Check cover integrity	
	<ul> <li>No crack, no hole, no burn mark</li> </ul>	
	☐ Check presence of fixation screws	
	☐ Check adjustment to grey box	
	☐ Check the presence of badge's logo if authentication by badges	
Signal Button	☐ Check button mobility	
	☐ Check background colour: green	
Multiple signal button	☐ Check buttons mobility	
	☐ Check background colour: green	
Lights (for Parking)	□ Check green colour when available	
Rust (for Parking)	☐ Check rust presence on cover, box hinge, box frame	
Cable state	☐ Check no cutting mark on the wire	
(accessories or	☐ Check no pinching mark on the wire	
attached cable)	☐ Check premature ageing as crackling	
Plug state	In case of attached cable or accessories:	
	☐ Check there is no foreign pieces inside.	
	☐ Check there is no rust.	
	☐ Check no burn mark.	
	□ Check no crack.	
T2 socket	☐ Check the integrity of the flap.	
	<ul> <li>Check the flap lockage by the green handle (Wallbox Standard, Wallbox Plus and Smart Wallbox).</li> </ul>	
	☐ Check the flap is well locked when available (Parking).	
	☐ Check there is no foreign pieces inside.	
	☐ Check T2 connector can be plugged and unplugged.	
	☐ Check there is no rust.	
	☐ Check the presence of the shutter on T2S contacts.	
	☐ Check the integrity of the gasket around the socket.	
	☐ Check there is no burning mark on earth contact on T2 socket outlet.	
	☐ Check there is no burning mark on T2 socket outlet without shutters.	
	Check there is no crack.	



TE socket	Check the integrity of the flap	
	Check the closing of the flap when it is free	
	Check there is no foreign pieces inside	
	Check TE plug can easily be plugged and unplugged	
	Check there is no rust.	
	☐ Check no burn mark.	
	☐ Check the integrity of the rubber seals on the cover	
	☐ Check the presence of the shutter on TE contacts	
	☐ Check the plug presence sensors are free	
Key lock	□ Check the lock integrity	
	□ Check the keys integrity	
	☐ Check that keys can be inserted and remove	
	☐ When T2 connector is locked, remove the key.	
	<ul> <li>Check the signal button light is green then lock is open</li> </ul>	
	<ul> <li>Check the signal button light is off when lock is closed without load</li> </ul>	
	☐ Check there is no rust on the key and on the lock.	
	☐ Check there is no dust / Foreign part inside the lock.	

I.2. Fixation (tightening)			
Charger on wall support	Check the stability in all di	lirections	
Charger bracket on the wall			
Charger on pedestal			
Charger on floor			
Fixation accessories	Check there is no rust		

#### II. Cleaning

II.1. Cleani	ing
External charger	☐ Use soap and water.
components & Covers	□ Don't clean inside socket outlet T2 and TE.
	□ Never shoot water when flaps are open to clean.



#### **Chapter 2: Standard end-user maintenance program**

Standard end-user maintenance program is characterized by basic end-user maintenance, plus operational servicing and subassembly tests. Performed by:

- Trained and qualified maintenance services provider personnel
- Schneider Electric field service representative

#### **Prerequisites:**

- □ To be electrician
- ☐ To have an electrical clearance
- □ To have followed a training

**Duration**: 1 hour

#### **IMPORTANT NOTE**

Installation, use, repair and maintenance of electrical equipment must be carried out by qualified personnel only. Schneider Electric declines all responsibility for the consequences of using this equipment.

A qualified person is a person with skills and knowledge in the construction, operation and installation of electrical equipment, and who has undergone safety training enabling them to identify and avoid the risks involved.



#### List of equipment required to set up standard end-user maintenance

- AC charging station testing tool EVA1SADS
- A traditional screwdriver: PZ3, T30
- A torque screwdriver 0.5 to 4 Nm
- A computer and ethernet cable
- A multimeter
- A voltmeter
- Padlock or other circuit breaker locking system
- Personal Protective Equipment: Insulating gloves and protection glasses



Testing tool (EVA1SADS)



Traditional screwdriver



Torque screwdriver from 0.5 to 4 Nm



Voltmeter



Multimeter



Computer and ethernet cable



Insulating gloves protection glasses



Padlock

and



#### I. Mechanical check

I.1. External check (visual check) (BASIC ONLY, 10 min)
I.1.a. White Cover
□ Check cover integrity:
No crack, no hole, no burn mark.
□ Check presence of fixation screws.
☐ Check that the cover is properly clipped to the four corners of the charging station
Check the presence of badge's logo if authentication by badges.
I.1.b. Signal Button
☐ Check button mobility
☐ Check background colour: green
Multiple signal button (for Parking)
□ Check button mobility
□ Check background colour: green
Lights (for Parking)
☐ Check green colour when available
-
Rust (for Parking)
☐ Check rust presence on cover, box hinge, box frame
I.1.c. Cable state (accessories or attached cable)
☐ Check no cutting mark on the wire
☐ Check no pinching mark on the wire
□ Check premature ageing as crackling
LA J. Physicals
I.1.d. Plug state In case of attached cable or accessories:
☐ Check there is no foreign pieces inside
□ Check there is no rust.
□ Check no burn mark.
□ Check no crack.
I.1.e. T2 socket
Check the integrity of the flap
<ul> <li>Check the flap lockage by the green handle (Wallbox Standard, Wallbox Plus and Smart Wallbox</li> <li>Check the flap is well locked when available (Parking)</li> </ul>
□ Check there is no foreign pieces inside
□ Check T2 connector can be plugged and unplugged
□ Check there is no rust.
□ Check the presence of the shutter on T2S contacts
□ Check the integrity of the gasket around the socket
☐ Check there is no burning mark on earth contact on T2 socket outlet
☐ Check there is no burning mark on T2 socket outlet without shutters
□ Check there is no crack.
I.1.f. TE socket
□ Check the integrity of the flap
□ Check the closing of the flap when it is free
□ Check there is no foreign pieces inside
□ Check TE plug can easily be plugged and unplugged
□ Check there is no rust.
□ Check no burn mark.
□ Check the integrity of the rubber seals on the cover
☐ Check the presence of the shutter on TE contacts
☐ Check the plug presence sensors are free (Smart Wallbox)



I.1.g. Key lock (Optional)		
Check the lock integrity		
Check the keys integrity		
Check that keys can be inserted and remove		
When T2 connector is locked, remove the key.		
<ul> <li>Check the signal button light is green then lock is open</li> </ul>		
<ul> <li>Check the signal button light is off when lock is closed without load</li> </ul>		
Check there is no rust on the key and on the lock.		
·		

# I.2. Fixation (tightening) (BASIC ONLY, 2 min) I.2.a. Fixation of the charger Check the stability in all directions for: Charger on wall support Bracket support on the wall Charger on pedestal Charger on floor I.2.b. Fixation of accessories Check there is no rust.

#### II. Cleaning

II.1. Cleaning (5 min)		
II.1.a. External charger components & Co	vers	
BASIC	STANDARD	
<ul> <li>☐ Use soap and water.</li> <li>☐ Don't clean inside socket outlet T2 and TE.</li> <li>Never shoot water when flaps are open to clean.</li> </ul>	<ul> <li>Switch off the power with consignment padlock.</li> <li>Check there is no voltage on the junction block and auxiliaries' terminals (inputs, MNx, RS485) with dedicated safety tool (2 poles voltage and continuity tester).</li> <li>Never shoot water when flaps are open to clean.</li> </ul>	
II.1.b. Dust inside the box		
	STANDARD	
	☐ Cleaning with vacuum (EMC compliant hardware).	



#### III. Level II (non-electrical tests, consignment done)

	III.1. Prerequisites (5 min)	
STA	NDARD	
	Switch off the power with consignment padlock.	
	Open the charger	
	Check there is no voltage on the junction block and auxiliaries' terminals (inputs, MNx, RS485) with de safety tool (2 poles voltage and continuity tester).	dicated
	Check the integrity of the enclosure. Check the rust on internal metals parts.	
	III.2. Protective devices (STANDARD ONLY) 10min	
	III.2.a. Circuit breaker upstream Range and characteristics	
STA	NDARD	
	Check the circuit breaker characteristic according to the product capability. (can be lowered by commis	sioning
	for Smart Wallbox and Parking) - C Curve recommended.	
	Check the status of your protective devices.	
	III.2.b. Residual Current Device (by EV simulator) (5min)	
STA	NDARD	
		B EV
	recommended at least type A-SI mandatory 30 mA mandatory.	
	Trip the Residual Current Device with Residual Current Device tester appropriate to local regulation.	
	Check the status of your protective devices.	
	III.2.c. OF (Optional)	
	Check the wiring and the status of circuit breaker on front led.	
	Check the connectors of these functions inside the charging station.	
	Check the NO/NC status in the web server for each plug.	

	III.3. Inside tigh	ntening connections (STANDARD ONLY, 10min)
		ower junction blocks
ST	TANDARD	
		burns on the earth and power junction blocks.
	Check the integrity of the o	ables.
	Check cables tightness.	
	Check the tightening with a	a torque screwdriver.
	III.3.b. Auxiliary ter	minals (optional)
ST	TANDARD	
	Check integrity of the cable	es.
	Check cables tightness in	
	Check that connectors are	correctly plugged.
	III.3.c. Ethernet cor	nections (external)
ST	TANDARD	
	Check integrity of the cable	
	Check that connectors are	correctly plugged.
		nnections (internal link)
	ANDARD	
On	nly for Parking with 2 plugs	<b>:</b>
	Check the ethernet cable	between the 2 motherboards is located on the middle ethernet connector of each
	board.	
	III.3.e. Contactor Ta	2 socket outlet
ST	TANDARD	
	Check the integrity of the o	contactors.
	Check the stability of the c	ontactor on the DIN rail.
	Check that there is no trac	e of burn.
	Check cables tightness in	connectors (power and auxiliaries) - 1,7 Nm.
	Check the coil cores is mo	ving free by pushing it with a screwdriver.



III.3.f. Contactor TE socket outlet (optional)			
STANDARD			
☐ Check the integrity of the contactors.			
☐ Check the stability of the contactor on the DIN rail.			
☐ Check that there is no trace of burn.			
☐ Check cables tightness in connectors (power and auxiliaries) – 1.7 Nm			
☐ Check the coil cores is moving free by pushing it with a screwdriver.			
III.3.g. TE circuit breaker (optional) STANDARD			
For Smart Wallbox only:			
☐ Check the integrity of the circuit breaker.			
Check the stability of the circuit breaker on the DIN rail.			
Check that there is no trace of burn.			
□ Check cables tightness.			
Check that the lever is up (open and close it).			
III.3.h. Alimentation 24Vdc out of power STANDARD			
☐ Check the integrity of the power supply.			
☐ Check the stability on the DIN rail.			
Check that there is no trace of burn.			
☐ Check cables tightness.			
III.3.i. Signal button			
STANDARD			
☐ Check the block fixation.			
III.3.j. RFID reader STANDARD			
□ Check the RFID reader fixation.			
III.3.k. Cable glands			
STANDARD			
☐ Check cable gland presence.			
☐ Check that there is no water ingress.			
III.4. Outside: tightening connections in the main switchboard (or on floor-			
standing base) for each power departures and auxiliary departures (STANDARD			
ONLY) (10 min)			
III.4.a. MCCB + MNx + Residual Current Device + OF			
STANDARD			
Check the tightening with a torque screwdriver. (Warning: Safety, operation inside main switchboard).			
III.4.b. 24Vdc Power Supply (optional)			
STANDARD			
Check the tightening with a torque screwdriver. (Warning: Safety, operation inside main switchboard)			
III.4.c. Power Meter (Optional)			
STANDARD			
☐ Check the tightening with a torque screwdriver. (Warning: Safety, operation inside main switchboard)			
☐ Check on the power meter display, the power consumption with a simulation of a charge.			
☐ Check the result on the charge report on the charging station.			
III.4.d. EGX gateway server (Optional)			
STANDARD			
☐ Check the tightening with a torque screwdriver. (Warning: Safety, operation inside main switchboard)			



#### IV. Level II Functional check (Software, non-consignment done)

#### Green/Red lights and MNx (STANDARD ONLY) IV.1. IV.1.a. Green/Red lights STANDARD For Smart Wallbox only: Test the light when the charger is switched on (Put on the charging station power supply circuit breaker). It should be blue-green-red-green. MNx (By Contactor stuck manually) (5min) **STANDARD** □ Check the test trips the good circuit breaker. Check the status of your protective devices. Check the connectors of these functions inside the charging station. Software and OCPP (10 min) IV.2.a. Upgrade software STANDARD If needed refer to the software update documents: https://www.se.com/ww/en/download/range/60850-EVlink%20Parking/?docTypeGroup=3541958-Software%2FFirmware&language=en\_GB-English Extract the maintenance report: https://www.se.com/fr/fr/download/document/DOCA0060EN/ IV.2.b. Supervision / OCPP - Antenna reception level

#### IV.3. Set (EVlink + EV simulator + cable) (STANDARD ONLY) (15min)

Refer to DOCA0117 chapter 2: https://www.se.com/ww/en/download/document/DOCA0117EN/

#### IV.3.a. Pulse Width Modulation (conform attendees)

Extract maintenance report with no KO in the event status.

#### **STANDARD**

**STANDARD** 

- □ Follow instruction sheet of the EV simulator:
- □ To simulate an electric vehicle connected and ready for charging, perform the steps described below:
  - 1. Set imperatively selector (4) to position A.
  - 2. Set selector (6) to position N.C. if and only if the charging station is equipped with an attached cable.
  - 3. Connect the EVlink testing tool to the charging station. If access to the type 2 socket-outlet on the charging station is locked, you must first authenticate yourself.
  - 4. Authenticate yourself on the charging station if necessary.
  - 5. Set selector (4) to position B. If the charging station has required the user authentication, this action must be performed within a limited time. Refer to the charging station documentation.
  - 6. Set selector (4) to position C. Then the charging station closes the charging circuit and supplies power.

Link to the EVA1SADS user guide: <a href="https://download.schneider-electric.com/files?p\_enDocType=User+guide&p\_File\_Name=EVA1SADS\_EVlink+AC+charging+station+testing+tool+user+manual\_DOCA0179EN.pdf&p\_Doc\_Ref=DOCA0179EN</a>

IV.3.b. Measure Earth resistor

**STANDARD** 



□ Check	the earth impedance it must be lower than 100 ohms.	
IV	3.c. Buzzer	
STANDARD		
☐ Audible		
☐ Test all the button and the sound/buzzer accordingly.		
IV.3.d. RFID reader		
STANDARD		
□ Badge	Badge test (user and admin mode and rejected one).	
☐ Test to	be done during EV simulator.	

# IV.4. Set (EVlink + Car + cable) – Optional (STANDARD ONLY) (10 min) IV.4.a. Pulse Width Modulation (conform attendees with scope) or measure the current (with specific device) STANDARD Initiate a load with a car for at least 10 min and check the energy consumption. Connect the EV to the charging station, authenticate yourself if necessary and check on the EV that the load has begun.

IV.5.	Supervision OCPP (STANDARD ONLY) (x min depends of the back end)		
IV.5.a	Order back		
STANDARD			
☐ If test with backend: Ensure you have RFID badge of access to the backend to launch a load.			
IV.5.b. Order up			
STANDARD			
☐ If test with backend: Ensure you have RFID badge of access to the backend to launch a load.			



### Chapter 3 - Product replacement in case of failure identification

The actions to be carried out in case of failure identification will depend on the issue:

- Cables, sockets and accessories: please refer to the instruction sheets for replacement
- Protective devices: to be replaced only be trained SE experts or partners
- Software: regular updates recommended. Latest software releases available on se.com

#### I. EVlink Wallbox - List of spare part references



Please contact Schneider Electric Customer Care for further information.



#### II. EVlink Smart Wallbox - List of spare part references



Please contact Schneider Electric Customer Care for further information.



#### III. EVlink Parking – List of spare part references

#### Base



Floor-standing base. Reference: EVP2FBS See page 41



Wall-mounted base. Reference: EVP1WBS

#### Enclosure



Characteristics	References
7.4 kW 1XT2	EVP2PE702
7.4 kW 1XT2 RFID	EVP2PE702R
7.4 kW 1XT2S	EVP2PE704
7.4 kW 1XT2S RFID	EVP2PE704R
7.4 kW 2XT2	EVP2PE722
7.4 kW 2XT2 RFID	EVP2PE722R
7.4 kW 2XT2S	EVP2PE744
7.4 kW 2XT2S RFID	EVP2PE744R
7.4 kW T2S-TE	EVP2PE74E
7.4 kW T2S-TE RFID	EVP2PE74ER
7.4 kW T2-TF	EVP2PE72F
7.4 kW T2-TF RFID	EVP2PE72FR
22 kW 1XT2	EVP2PE2202
22 kW 1XT2 RFID	EVP2PE2202R
22 kW 1XT2S	EVP2PE2204
22 kW 1XT2S RFID	EVP2PE2204R
22 kW 2XT2	EVP2PE2222
22 kW 2XT2 RFID	EVP2PE2222R
22 kW 2XT2S	EVP2PE2244
22 kW 2XT2S RFID	EVP2PE2244R
22 kW T2-TF	EVP2PE222F
22 kW T2-TF RFID	EVP2PE222FR
22 kW T2S-TE	EVP2PE224E
22 kW T2S-TE RFID	EVP2PE224ER

#### Cap



Floor standing. Reference: EVP2FCG



Wall mounted. Reference: EVP2WCG

#### Socket outlet



Green socket outlet T2. Reference: EVP1PSS2 Green socket outlet T2 with shutters. Reference: EVP1PSS4



Green socket outlet TE. Reference: EVP1PSSE Green socket outlet TF. Reference: EVP1PSSF

Please contact Schneider Electric Customer Care for further information.