
OUR AIM

The Exeter Travel Clinic will consistently provide the highest quality travel health advice and vaccination service.

We believe unequivocally that our advice should be evidence based and given in conjunction with the valuable experience of the individual clinician. Exeter Travel Clinic staff have substantial experience gained through work with individuals, schools and universities, international companies and the media. As a result we have a unique insight into the specialist health requirements growing numbers of travellers require.

This understanding, combined with many years of first hand travel and expedition experience and over a decade of work within Emergency Departments both in the UK and abroad make the Exeter Travel Clinic service leaders in the provision of 'tailor made' travel health advice.



SUGGESTIONS OR COMPLAINTS

If you have any suggestions or complaints, these can be made in person to the clinic staff, or in writing. Please address any complaints to the Clinical Director and send them to the clinic address below.

The Care Quality Commission provides a complaints leaflet that can be downloaded here:
<https://bit.ly/2tEhE11>

Complaints may also be addressed to the Care Quality Commission at the following address: Please quote the name, address and centre registration number: 1-70062700

Care Quality Commission

Care Quality Commission
Citygate,
Gallowgate
Newcastle upon Tyne
NE1 4PA

Director:

James Moore MSc DTM DTN FFTM RCPS (Glasg) FRGS
The Exeter Travel Clinic Ltd: Registered in England and
Wales No. 6487323

Registered office: 22 Southernhay West, Exeter, EX1 1PR

Tel: 01392 430590

Web: www.exetertravelclinic.co.uk
Email: enquiries@exetertravelclinic.co.uk

PATIENT GUIDE



Travel with confidence





Statement of Purpose

We Offer

- Travel & non-travel vaccinations
- Anti-malarial medications
- Pre-travel contingency planning
- Risk assessment evaluation
- Pre-travel blood tests
- Post travel advice
- Pre-travel/expedition first aid training

The Exeter Travel Clinic provides advice on and stock a range of quality travel health related items, including:

- First aid kits – ‘off the shelf’ and tailor made
- Insect repellents and protection
- Water purification equipment
- Sterile needle kits

We also have on display a number of inspirational photographs by the Olympus photographer Dr Nick Mason. Prints are available via his website at:

[www .summitphotographs.com](http://www.summitphotographs.com)

STATEMENT OF PURPOSE

The Exeter Travel Clinic is committed to providing a travel medicine service unrivalled in quality and excellence



WHERE WE ARE

The Exeter Travel Clinic is located in central Exeter, near the Princesshay shopping centre.

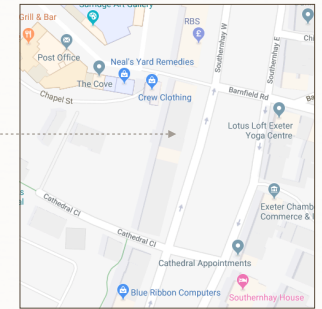
1st Floor, 22 Southernhay West, Exeter, EX1 1PR

Parking: Street-side parking is available throughout Southernhay (payment at parking metres). There are also a number of public car parks within 300metres of the clinic.

Bus: Exeter bus and coach station is approximately 300 metres away, just across Paris St.

The Exeter Travel Clinic has a satellite location in Barnstaple, North Devon. The opening hours of this clinic are currently by appointment.

1st Floor, 102 Boutport St, Barnstaple. EX31 1SY

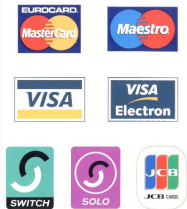


PRICES, PAYMENT AND CONTRACT:

Please see our website for the most up-to- date prices. Exeter Travel Clinic reserves the right to alter prices without prior notification.

Payments must be made at each consultation for vaccinations, services or other equipment supplied on that visit.

Payment may be made by cash, cheque (with current bank or cheque guarantee card), and credit or debit card. Your pin number will be required for credit and debit card payments.



TERMS AND CONDITIONS:

The Exeter Travel Clinic will supply you with advice, medications, vaccinations and equipment suitable for your trip and based on the information supplied in the consultation. This service is provided only after a consultation and risk assessment and can only be guaranteed if information supplied to the clinician is accurate and correct. This information includes past medical history and medications – prescribed or otherwise.

Medications and vaccinations will only be supplied or administered after you have been made aware of the possible risks or side effects. Your consent will be obtained prior to administration/supply of any vaccination or medication.

We reserve the right to withhold treatment if we feel it is not in the interests of your health. In some instances we might recommend a consultation with your GP or other suitable medical practitioner prior to treatment.

All information provided to The Exeter Travel Clinic will be held in accordance with the Data Protection Act 2018, and is completely confidential.